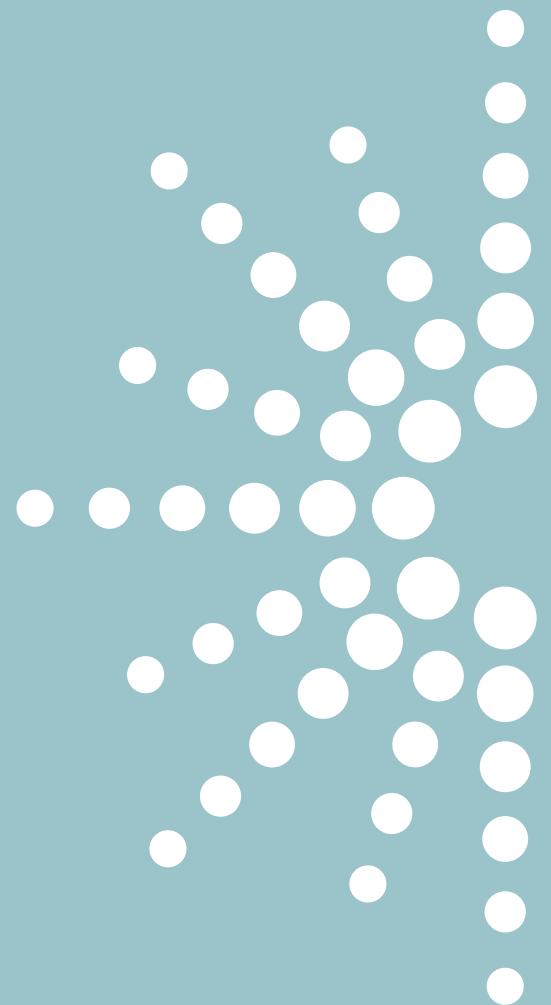




State-Level Analysis of Public Library Service Adaptations in Response to the COVID-19 Pandemic

December 2024





Institute of Museum and Library Services

Laura Huerta Migus
Senior Official

The Institute of Museum and Library Services (IMLS) is the primary source of federal support for the nation's libraries and museums. We advance, support, and empower America's museums, libraries, and related organizations through grant making, research, and policy development. Our vision is a nation in which museums and libraries work together to transform the lives of individuals and communities. To learn more, visit www.ims.gov and follow us on [Facebook](#) and [X \(formerly Twitter\)](#).

As part of its mission, IMLS conducts policy research, analysis, and data collection to extend and improve the nation's museum, library, and information services. IMLS research activities are conducted in ongoing collaboration with state library administrative agencies; national, state, and regional library and museum organizations; and other relevant agencies and organizations. IMLS research initiatives are designed to identify trends and provide valuable, reliable and consistent data concerning the status of library and museum services, as well as report timely, useful, and high-quality data to Congress, the states, other policymakers, practitioners, data users, and the general public.

Contact Information

Institute of Museum and Library Services

955 L'Enfant Plaza North, SW, Suite 4000
Washington, DC 20024-2135
202-653-IMLS (4657)
www.ims.gov

This publication is available online: <https://www.ims.gov/publications>.
IMLS will provide an audio recording of this publication upon request.
For questions or comments, contact research@ims.gov.

December 2024

Suggested Citation

The Institute of Museum and Library Services. (2024). *State-Level Analysis of Public Library Service Adaptations in Response to the COVID-19 Pandemic*. Washington, DC: The Institute of Museum and Library Services.

Unless specifically noted, all information contained herein is in the public domain and may be used and reprinted without special permission. Citation of this source is required.

Cover Photos

Left: As one of the largest providers of free internet in the County, San Mateo County Libraries offer over 500 public computers and provide thousands with wireless access every day. (Photo courtesy of San Mateo County Libraries)

Middle: Kids use their imagination and creativity to build structures with colorful magnetic shapes at Willowbrook Library's grand opening in July 2018. The Library's MākMō maker mobiles are stocked with STEAM-based learning technology—including Magna-Tiles—that they bring when they visit an [@LACountyLibrary](#) location or a community event outside library walls, helping youth get hands-on experiences with technology that might otherwise be unavailable. (Photo courtesy of Los Angeles County Library)

Right: As a key component to revitalization efforts in the Route 9 Corridor, bound by the Delaware River and interstate highways, the Route 9 Library and Innovation Center in its first few years of operation has found success bringing a mix of programs and services to local residents. (Photo courtesy of New Castle County—Route 9 Library and Innovation Center)



Contents

State-Level Analysis of Public Library Service Adaptations in Response to the COVID-19 Pandemic

List of Figures	iv
List of Tables.....	v
Introduction.....	1
Data and Methodology	1
State-Level Differences in Access to Library Services and Materials.....	2
Summary and Future Research	8
References	8
APPENDICES.....	9
Appendix A. Detailed Tables	10
Appendix B. State Report and Profile Methodology and Caveats.....	17
Appendix C. State and Territory Profiles.....	20
Acknowledgments.....	131



List of Figures

Figure 1. Percentage of libraries that closed outlets to the public in either FY 2020 or FY 2021, by state	2
Figure 2. Percentage of libraries that provided outside circulation services in either FY 2020 or FY 2021, by state	3
Figure 3. Percentage of libraries that intentionally increased outside Wi-Fi access in either FY 2020 or FY 2021, by state	4
Figure 4. Percentage of libraries that allowed online library card registration in either FY 2020 or FY 2021, by state	5
Figure 5. Percentage of libraries that provided virtual reference services in either FY 2020 or FY 2021, by state	6
Figure 6. Percentage of libraries that reassigned staff to work outside the library in either FY 2020 or FY 2021, by state	6
Figure 7. Median electronic circulation per person in FY 2021, by state	7
Figure 8. Percentage change in median electronic circulation per person from FY 2018 to FY 2021, by state	8



List of Tables

Table A1. Distribution of the public libraries in FY 2020 and FY 2021, by state	10
Table A2. Percentage of public libraries that provided services in either FY 2020 or FY 2021, overall and by state.....	11
Table A3. Percentage of libraries that allowed online registration in FY 2020 and FY 2021 and percentage change, overall and by state.....	13
Table A4. Median per person electronic circulation and percent change FY 2018–FY 2021, overall and by state.....	15
Table B1. States with low item response rates for COVID-19 variables in FY 2020 and FY 2021	18

State-Level Analysis of Public Library Service Adaptations in Response to the COVID-19 Pandemic



Introduction

Beginning in early 2020, public libraries in the United States faced the unprecedented challenges presented by the outbreak of the disease caused by the 2019 Novel Coronavirus (COVID-19) and the global pandemic declared by the World Health Organization. As detailed in *Access to Public Library Services and Materials During the First Nine Months of the COVID-19 Pandemic* (IMLS, 2023), libraries swiftly adapted to meet their communities' evolving needs.

During FY 2020, libraries implemented several significant changes in response to COVID-19. These included circulating physical materials outside the building (90 percent on average), increasing access to library materials without requiring in-person visits (70 percent on average), and expanding Wi-Fi access outside library buildings (71 percent on average). These service adaptations not only addressed pandemic-related needs but also accelerated the ongoing digital transformation within libraries, a trend that had been underway prior to COVID-19.

Despite the easing of restrictions and improved conditions in FY 2021, the pandemic continued to influence societal functions. The proportion of libraries that closed at any point during the year decreased from 90 percent in FY 2020 to 57 percent in FY 2021. However, social distancing and public gathering rules remained, necessitating continued modifications in library services to meet people's needs. Further insights on the impact of COVID-19 on libraries in FY 2021 can be found in the IMLS brief *Changes in Public Library Services as COVID-19 Pandemic Continued through FY 2021* (IMLS, 2024).

This report builds on previous briefs, using state-level data to explore the nuanced landscape of public libraries and their responses to COVID-19. It presents the percentages of libraries that answered "Yes" to six COVID-19 questions included in the Public Libraries Survey (PLS) for FY 2020 and

FY 2021. By examining how libraries adapted their services during the pandemic, we gain deeper insights into how they sustained access to materials, ensuring communities continued to receive vital information and resources.

Data and Methodology

The PLS is a collaborative effort between the Institute of Museum and Library Services (IMLS) and the state library administrative agencies (SLAAs) of all 50 states, the District of Columbia, and five outlying territories. The analysis in this report focuses on the 9,021 public library systems (out of a total of 9,203)¹ in the 50 states and the District of Columbia that met the Federal State Cooperative System (FSCS) definition of a public library.² This analysis dataset examines all public libraries reported in FY 2021, in contrast to the FY 2020 brief, which only analyzed 8,426 library systems whose fiscal years ended between May 2020 and December 2020—the time period representing the onset of COVID-19. This adjustment allows for a more comprehensive assessment of the pandemic's impact on public libraries, and the influence on library operations, services, and circulation.

This report presents findings both at the national and state levels. Each map figure below illustrates, by state, the percentage of "Yes" responses from library systems to the COVID-19 questions for either FY 2020 or FY 2021. The state profiles provide detailed findings for each state and by locales³ within the state, for both fiscal years.

Additionally, both the report and profiles utilize median values for certain variables to mitigate the effect of outliers in the data (see **Appendix B** for details). Consequently, they may not sum correctly if disaggregated and will not match values found in publications that report by means and percentages, such as the PLS Benchmarking Tables or PLS reports prior to FY 2018.

Hawaii's public library data and data from the District of Columbia are reported under

¹ To ensure comparability, trend analyses that utilize FY 2018 through FY 2020 data are limited to the 9,021 library records in the FY 2021 analysis set, excluding any that did not meet the FSCS definition in each year.

² See the [FY 2021 PLS Data File Documentation](#) for more information about the FSCS definition.

³ See **Appendix B** for more information on locale codes.



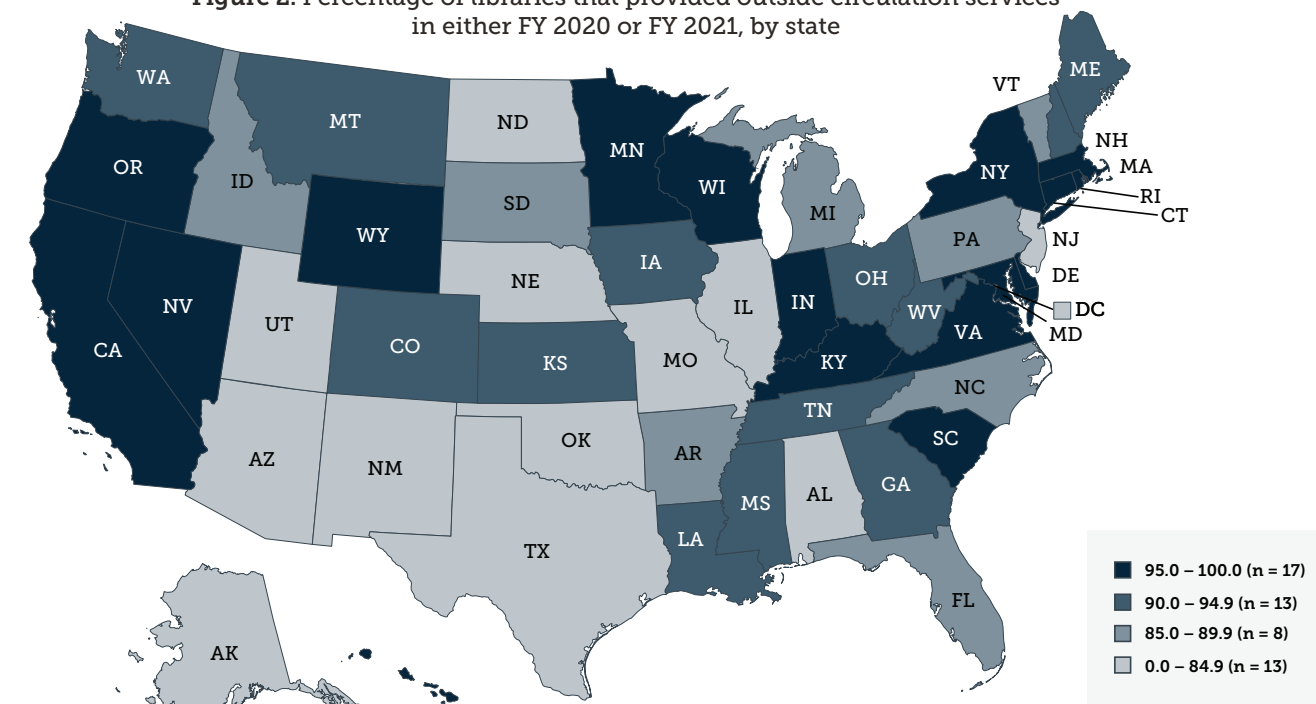
that many states had a substantial number of libraries closed to the public during either FY 2020 or FY 2021, reflecting the persistent challenges of the pandemic and efforts to curb its spread.

Interviews with SLAA staff revealed that some libraries, particularly smaller ones, faced periodic closures due to staff illness. Additionally, two states reported difficulties in reopening libraries because of staff shortages.

The open-ended responses from state-level surveys highlighted many ways libraries adapted to closures. A significant shift was seen in how libraries provided programming, with many transitioning to online delivery, offering virtual story times and book clubs. For example, libraries in New England launched a YouTube channel for virtual programming and used social media to share information about library resources. In the South, some libraries introduced a drop-off fax service where patrons could place fax pages in the book return. Staff would then send the documents on their behalf and notify patrons via email or phone once the submission was complete.

Outside circulation services allowed libraries to continue providing services to their patrons while buildings were physically closed and/or had limited occupancy requirements in place. As **Figure 2** illustrates, several states had a large percentage of libraries offering outside circulation services either in FY 2020 or FY 2021. The percentage of libraries that provided outside circulation services ranged from 100 percent in five states including Wisconsin, Maryland, and Rhode Island, to 74 percent in New Mexico. The overall percentage of libraries offering outside circulation services was approximately 90 percent, as depicted in **Table A2** of the appendix. Multiple SLAA staff shared in interviews that these outside services became very popular with patrons during the pandemic for both safety and convenience reasons. SLAA staff from one western state explained that these services met a previously unrecognized need in their communities, allowing them to serve a broader audience. Many libraries continued to offer these services even as other in-person, in-building, services resumed. Only one state interviewed indicated that their libraries had largely moved away from offering outside access to physical materials.

Figure 2. Percentage of libraries that provided outside circulation services in either FY 2020 or FY 2021, by state



NOTE: Illinois did not report the COVID-19 variables in FY 2020. Texas also had a low response rate for this variable in FY 2021. Care should be used when comparing them to other states. See **Appendix B** for more details.

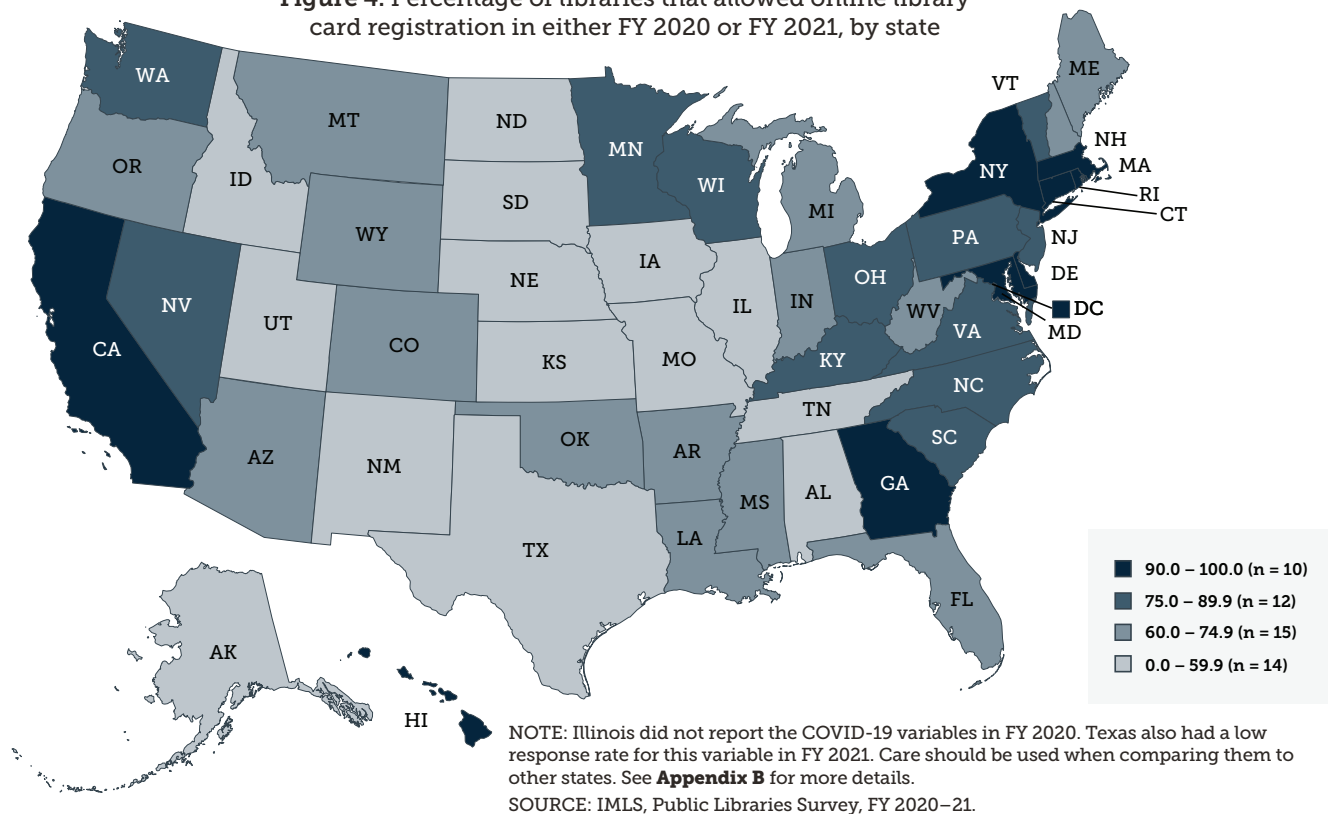
SOURCE: IMLS, Public Libraries Survey, FY 2020–21.



several states used online registration to grant new patrons temporary access to both physical and electronic materials. Only one of the eight states interviewed indicated that online registration was only for electronic materials. Public libraries determined these online registration procedures at the local level, although a few SLAAs provided some “best practice” guidance; the overarching goal was to decrease barriers for patrons to use library resources.

As depicted in **Figure 4**, the range of libraries allowing patrons to register online for library cards while physical library buildings were closed varied from less than 55 percent in states like North Dakota and Tennessee to 100 percent in states like Maryland and Delaware. A detailed breakdown is provided in the appendix in **Table A2**. When reviewing the year-to-year comparison of online library card registration (**Table A3**) the data shows that libraries in 28 states began to discontinue this service in FY 2021.

Figure 4. Percentage of libraries that allowed online library card registration in either FY 2020 or FY 2021, by state



The majority of public libraries provided reference services remotely by phone, email, or online chat, in many cases continuing to offer a service that was available before the pandemic. An example of this type of service was seen through online Book-A-Librarian appointments. The provision of virtual reference services via the Internet or telephone in libraries exhibited varying rates of implementation, from 100 percent in Maryland and Delaware, to less than 80 percent in states like Alaska, Idaho, and Kansas. The percentage of libraries that provided virtual reference services across all states was approximately 89 percent, as shown in **Table A2** in the appendix. **Figure 5**

illustrates that at least 80 percent of libraries in most states offered virtual reference services in FY 2020, FY 2021, or both.

The practice of reassigning staff to work outside of their libraries varied significantly by state. In either FY 2020 or FY 2021, as illustrated in **Figure 6**, over 50 percent of libraries reassigned staff in states like California and Florida, compared to less than 2 percent in Michigan and Missouri. As depicted in **Table A2**, approximately 16 percent of libraries implemented staff reassignments outside their libraries across all states in either year.



Figure 5. Percentage of libraries that provided virtual reference services in either FY 2020 or FY 2021, by state

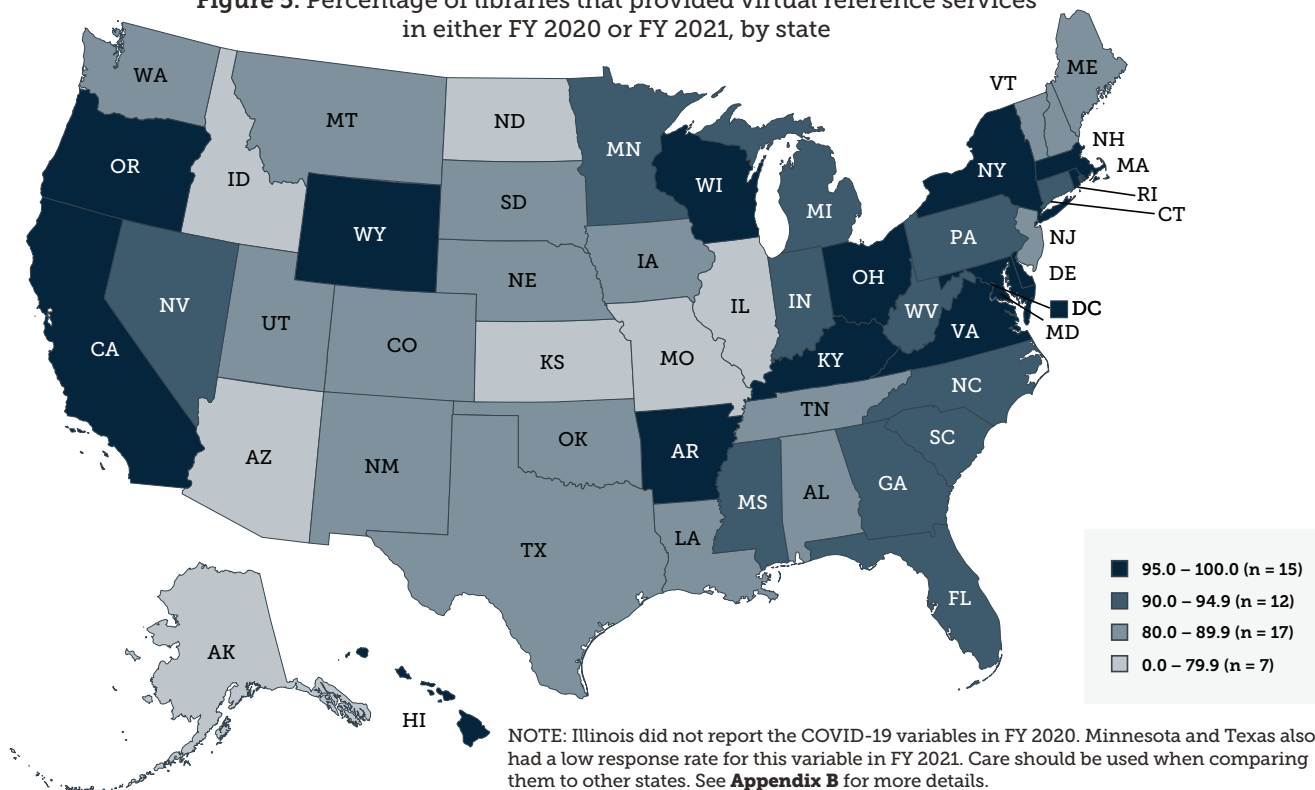
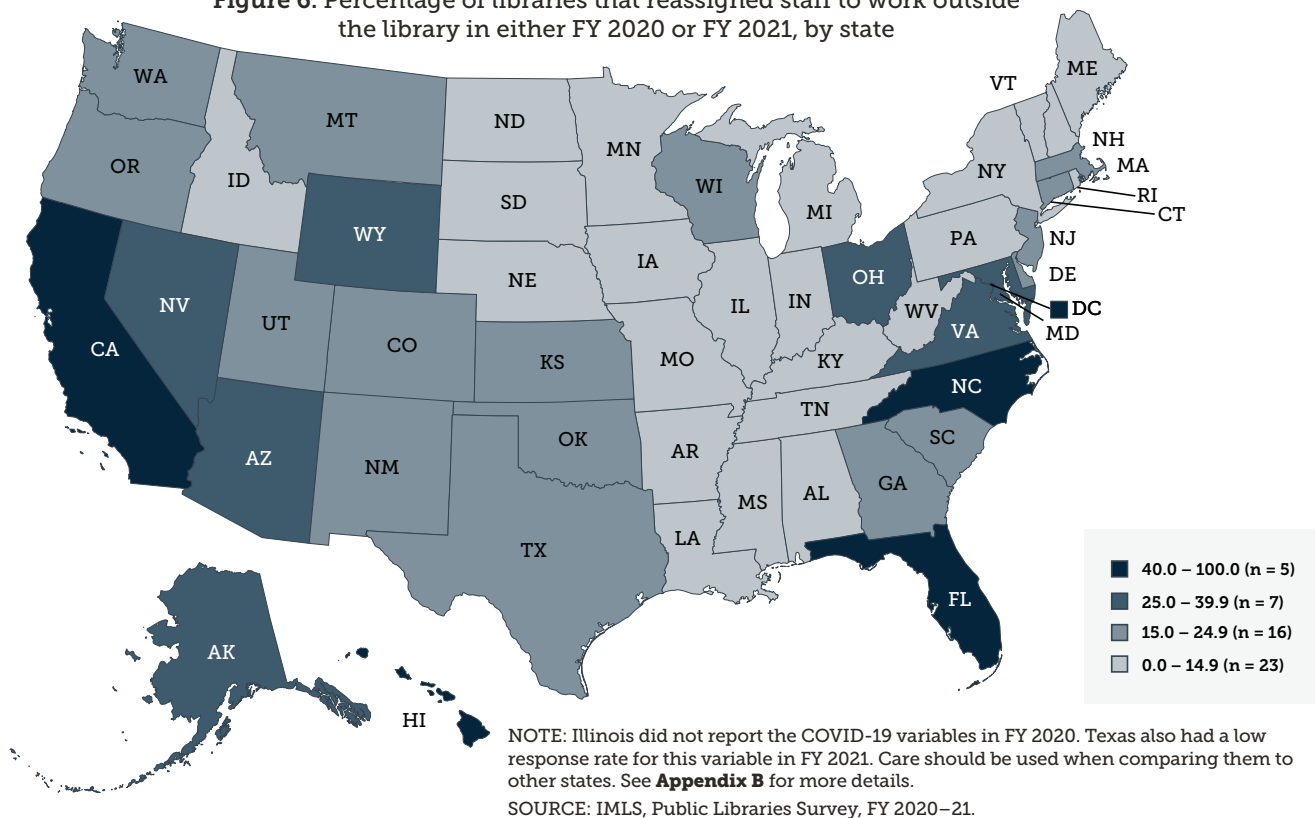


Figure 6. Percentage of libraries that reassigned staff to work outside the library in either FY 2020 or FY 2021, by state



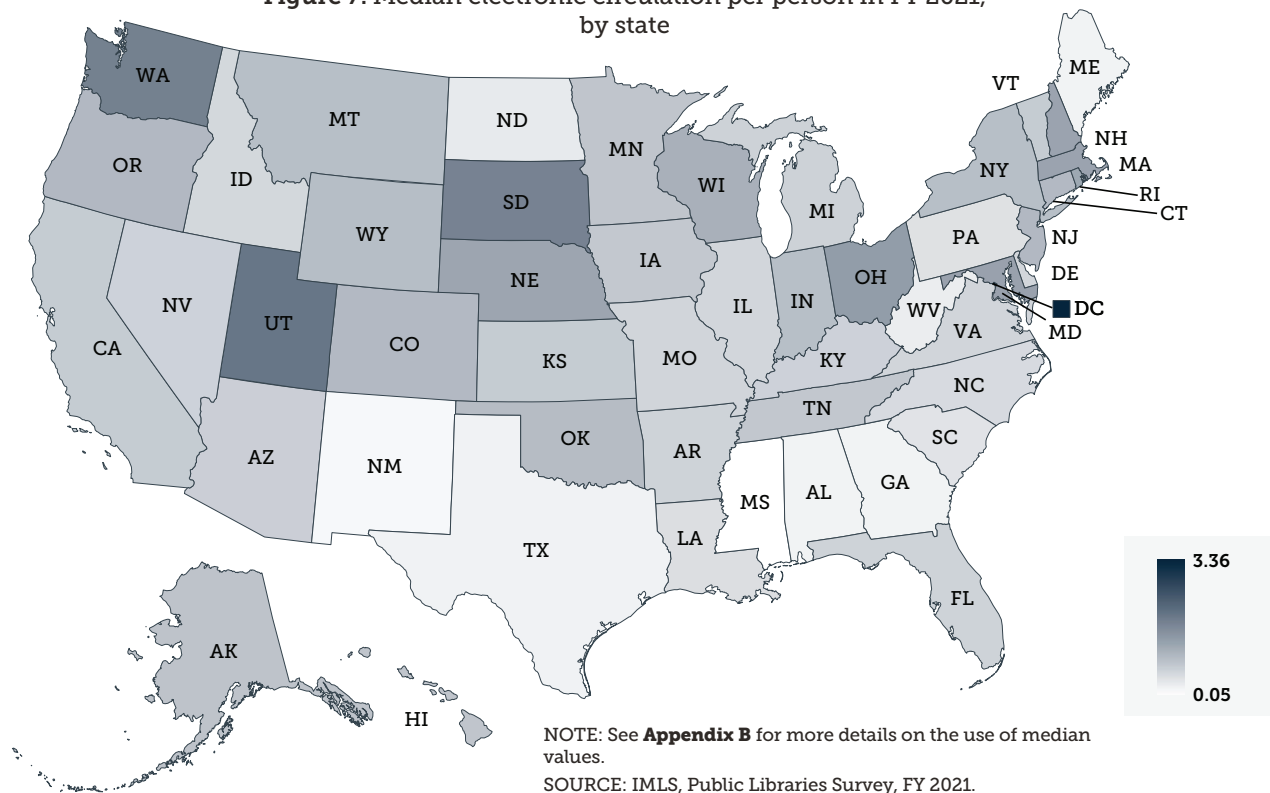


As reported in the FY 2020 brief (IMLS, 2023), the practice of reassigning staff is primarily correlated with the governance structure of public libraries and is more prevalent among those situated within municipal or county governments. In response to the open-ended questions, libraries in the South indicated schedules and workloads were adapted to keep all employees paid and working during COVID-19, never fully shutting down services to the public. In the Pacific Northwest, staff in small rural libraries continued to work in the buildings while staff in the larger libraries were furloughed or laid off, with limited staff remaining onsite to answer phones and issue library cards. In New England, staff in some libraries mentioned working remotely to provide phone and email reference services to patrons.

A recurring theme from interviews with SLAA staff was the initiation of regular check-in meetings for library directors to share best practices during the pandemic. While the frequency of these meetings has decreased, several states have continued to hold them, recognizing the ongoing need for library staff to learn from each other and better serve their communities.

In a trend that has been observed since FY 2018 (IMLS, 2021), the median electronic circulation per person has continued to rise. The overall median electronic circulation per person increased to 0.73 in FY 2021, up from 0.48 in FY 2018. **Figure 7** and **Table A4** in the appendix show that the states with the highest median electronic circulation per person are South Dakota (1.80), Utah (2.02), and Washington (1.85).

Figure 7. Median electronic circulation per person in FY 2021, by state

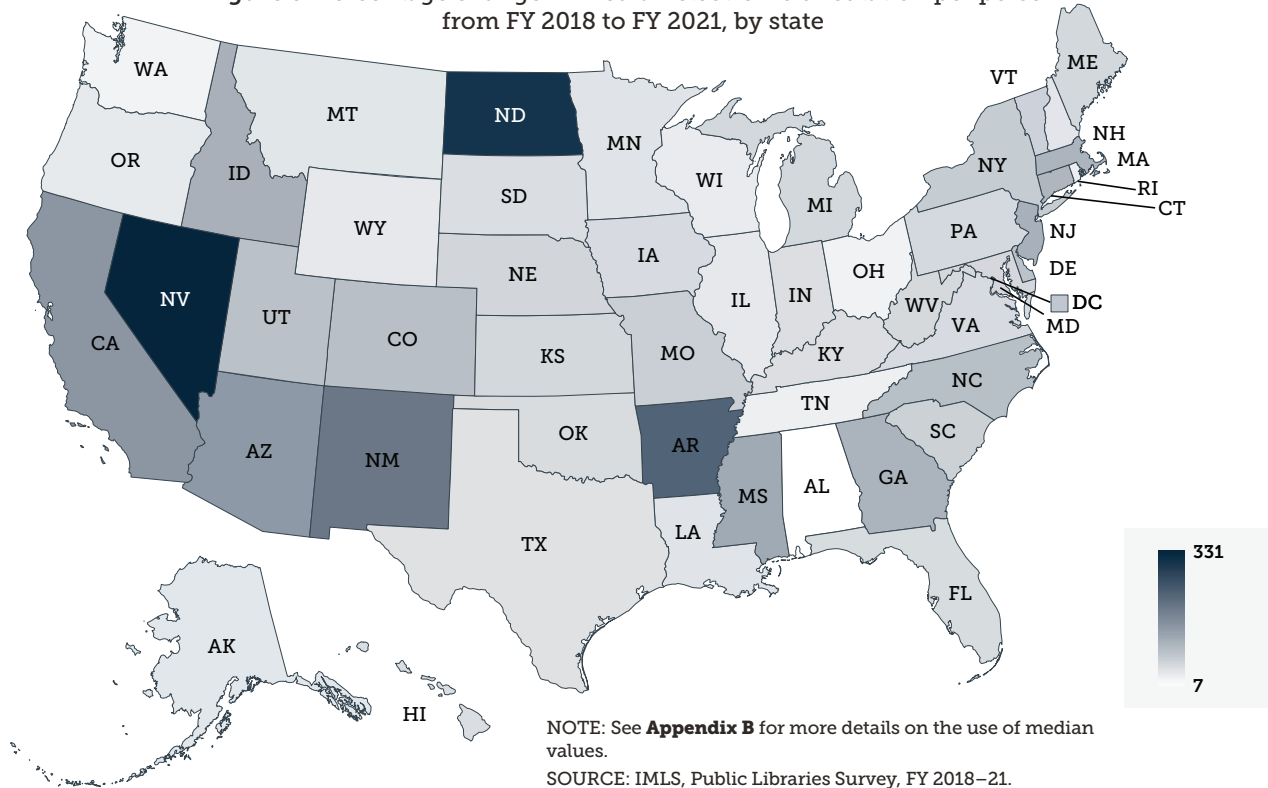


While every state has seen increases in the median electronic circulation per person between FY 2018 and FY 2021, the range of this increase is broad. States like North Dakota and Nevada have experienced over a 300 percent change since

FY 2018, while a few states, such as Ohio and Washington, have seen more moderate increases (less than 30 percent) (**Figure 8** and **Table A4**).



Figure 8. Percentage change in median electronic circulation per person from FY 2018 to FY 2021, by state



Summary and Future Research

This report highlights the adaptations made by public libraries during COVID-19 in FY 2020 and FY 2021, showcasing the variations across states in response to the unique impacts of the pandemic in each region. Despite regional differences, a common theme emerges: public libraries played a crucial role in providing essential services to meet the diverse needs of their communities. Beyond the service modifications detailed in this report, some libraries were able to provide even greater services such as supplying additional free COVID-19 test kits, while others served as distribution sites for school lunches.

Future research opportunities will include a final review of the effects of COVID-19 on libraries during FY 2022 as the world continued its recovery. Comparing responses from FY 2018 through FY 2022 may provide valuable insights into how libraries are progressing in their recovery from the pandemic’s impacts. FY 2022 is also the last year COVID-19 data elements are available on the PLS, making it a crucial point for analysis. In the long term, PLS data will be instrumental in assessing whether libraries experience lasting impacts on their finances, staffing, circulation, or other services following COVID-19.

References

- Institute of Museum and Library Services. (2021). *The Use and Cost of Public Library Materials: Trends Before the COVID-19 Pandemic*. Washington, DC. https://www.imls.gov/sites/default/files/2021-02/pls_fy18_research_brief.pdf.
- Institute of Museum and Library Services. (2023). *Access to Public Library Services and Materials During the First Nine Months of the COVID-19 Pandemic*. Washington, DC: Institute of Museum and Library Services. https://imls.gov/sites/default/files/2023-05/pls_fy20_research_brief.pdf.
- Institute of Museum and Library Services. (2024). *Changes in Public Library Services as COVID-19 Pandemic Continued through FY 2021*. Washington, DC: Institute of Museum and Library Services. https://imls.gov/sites/default/files/2024-04/pls_fy21_research_brief.pdf.



APPENDICES

Appendix A: Detailed Tables

Appendix B: State Report and Profile Methodology
and Caveats

Appendix C: State and Territory Profiles



Appendix A. Detailed Tables

Table A1. Distribution of public libraries in FY 2020 and FY 2021, by state

State	FY 2021 Number of AEs	FY 2021 Percentage of Total AEs	FY 2020 Number of AEs ²	FY 2020 Percentage of Total AEs
Overall	9,021		8,426	
AK	63	0.7	62	0.7
AL	215	2.4	220	2.6
AR	58	0.6	58	0.7
AZ	87	1.0	87	1.0
CA	184	2.0	184	2.2
CO	112	1.2	112	1.3
CT	181	2.0	181	2.2
DC	1	0.0	1	0.0
DE	21	0.2	21	0.3
FL	78	0.9	76	0.9
GA	61	0.7	62	0.7
HI	1	0.0	1	0.0
IA	534	5.9	535	6.4
ID	103	1.1	104	1.2
IL¹	623	6.9	354	4.2
IN	236	2.6	236	2.8
KS	318	3.5	317	3.8
KY	120	1.3	120	1.4
LA	67	0.7	67	0.8
MA	366	4.1	367	4.4
MD	25	0.3	24	0.3
ME	230	2.5	229	2.7
MI	396	4.4	212	2.5
MN	136	1.5	135	1.6
MO	149	1.7	70	0.8
MS	53	0.6	53	0.6
MT	81	0.9	82	1.0
NC	84	0.9	82	1.0
ND	72	0.8	72	0.8
NE	235	2.6	235	2.8
NH	216	2.4	217	2.6
NJ	295	3.3	282	3.4
NM	89	1.0	87	1.0
NV	20	0.2	22	0.2
NY	754	8.4	753	9.0



State	FY 2021 Number of AEs	FY 2021 Percentage of Total AEs	FY 2020 Number of AEs ²	FY 2020 Percentage of Total AEs
OH	251	2.8	251	3.0
OK	119	1.3	119	1.4
OR	134	1.5	133	1.6
PA	445	4.9	447	5.3
RI	48	0.5	48	0.6
SC	42	0.5	42	0.5
SD	106	1.2	108	1.3
TN	185	2.1	185	2.2
TX	540	6.0	538	6.3
UT	70	0.8	71	0.8
VA	94	1.0	93	1.1
VT	165	1.8	112	1.3
WA	59	0.7	60	0.7
WI	380	4.2	380	4.5
WV	96	1.1	96	1.1
WY	23	0.3	23	0.3

¹ Illinois did not add the COVID-19 variables to their state-level survey until FY 2021. Care should be used when comparing them to other states.

² Please note, this is only the number of AEs analyzed for the FY 2020 brief. This does not represent the entire PLS universe from FY 2020.

SOURCE: IMLS, Public Libraries Survey, FY 2020–21.

Table A2. Percentage of public libraries that provided services in either FY 2020 or FY 2021, overall and by state

State	Provided reference services via the Internet or telephone when the building was physically closed to the public	Intentionally provided Wi-Fi Internet access to users outside the building	Any of library's outlets were physically closed to the public for any period of time	Library staff worked for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties	Provided 'outside' service for circulation of physical materials	Allowed users to complete registration for library cards online without having to come to the library
Overall	89.0	71.5	94.2	16.4	89.9	70.3
AK	69.8	44.4	98.4	30.2	77.8	52.4
AL	86.0	91.6	94.9	14.4	78.1	48.8
AR	98.3	87.9	96.6	8.6	89.7	72.4
AZ	75.9	65.5	83.9	32.2	80.5	60.9
CA	97.8	22.3	99.5	62.5	96.2	94.6
CO	89.3	80.4	97.3	22.3	93.8	69.6
CT	93.9	86.7	97.8	15.5	95.0	90.6
DC¹	100.0	100.0	100.0	100.0	0.0	100.0
DE	100.0	95.2	100.0	19.0	100.0	100.0
FL	90.8	44.7	82.9	56.6	88.2	73.7



State	Provided reference services via the Internet or telephone when the building was physically closed to the public	Intentionally provided Wi-Fi Internet access to users outside the building	Any of library's outlets were physically closed to the public for any period of time	Library staff worked for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties	Provided 'outside' service for circulation of physical materials	Allowed users to complete registration for library cards online without having to come to the library
GA	91.8	91.8	100.0	21.3	91.8	95.1
HI¹	100.0	100.0	100.0	100.0	100.0	100.0
IA	88.2	87.3	91.6	10.1	92.1	55.1
ID	77.7	86.4	97.1	7.8	86.4	42.7
IL²	79.8	47.2	81.2	14.3	84.4	52.6
IN	93.2	41.9	99.2	10.2	95.3	69.1
KS	78.2	96.5	92.7	17.0	90.9	56.2
KY	99.2	97.5	100.0	6.7	97.5	84.2
LA	85.1	91.0	98.5	13.4	91.0	62.7
MA	97.3	87.4	100.0	19.9	98.1	95.4
MD	100.0	66.7	100.0	25.0	100.0	100.0
ME	84.6	93.4	98.7	10.6	94.3	61.7
MI	90.7	89.1	98.0	1.5	86.6	65.9
MN	93.3	92.6	97.8	14.8	98.5	88.1
MO	79.2	71.1	96.6	1.3	79.2	44.3
MS	92.5	90.6	96.2	11.3	92.5	62.3
MT	88.9	86.4	91.4	21.0	90.1	67.9
NC	93.9	61.0	97.6	41.5	89.0	85.4
ND	78.9	70.4	90.1	11.3	76.1	53.5
NE	81.2	79.9	85.9	8.5	82.1	46.6
NH	88.9	94.0	94.0	1.9	94.0	74.1
NJ	84.0	43.3	76.6	21.6	81.2	77.3
NM	87.4	74.7	98.9	20.7	75.9	50.6
NV	90.0	95.0	95.0	30.0	95.0	75.0
NY	95.5	92.6	99.7	8.6	95.5	95.1
OH	96.0	55.8	86.1	33.5	94.4	78.5
OK	89.1	93.3	100.0	15.1	75.6	63.9
OR	96.2	96.2	100.0	24.1	96.2	67.7
PA	91.2	36.0	99.6	13.7	89.0	89.4
RI	95.8	83.3	100.0	10.4	100.0	95.8
SC	92.9	95.2	100.0	19.0	97.6	88.1
SD	81.0	70.5	97.1	14.3	85.7	52.4
TN	89.2	49.7	96.2	14.1	91.9	44.3
TX³	84.3	46.6	92.5	21.3	82.0	55.4
UT	80.0	48.6	77.1	22.9	78.6	47.1
VA	98.9	96.8	100.0	26.9	95.7	83.9



State	Provided reference services via the Internet or telephone when the building was physically closed to the public	Intentionally provided Wi-Fi Internet access to users outside the building	Any of library's outlets were physically closed to the public for any period of time	Library staff worked for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties	Provided 'outside' service for circulation of physical materials	Allowed users to complete registration for library cards online without having to come to the library
VT	87.2	87.8	89.6	13.4	88.4	86.0
WA	84.7	61.0	93.2	23.7	93.2	89.8
WI	99.2	47.2	100.0	24.3	100.0	81.8
WV	93.8	89.6	100.0	7.3	92.7	60.4
WY	95.7	56.5	82.6	34.8	95.7	65.2

¹ The District of Columbia and Hawaii public libraries both have one AE. Care should be used when comparing them to other states.

² Illinois did not add the COVID-19 variables to their state-level survey until FY 2021. Care should be used when comparing them to other states.

³ Texas had high item nonresponse for all COVID-19 variables in FY 2021. Care should be used when comparing them to other states.

NOTE: The data reported in this table reflect whether a library answered Yes in either FY 2020 or 2021. As such, the data reported here will not match any individual fiscal year reporting breakouts.

SOURCE: IMLS, Public Libraries Survey, FY 2020–21.

Table A3. Percentage of libraries that allowed online registration in FY 2020 and FY 2021 and the percentage change, overall and by state

State	Allowed online registration, FY 2020	Allowed online registration, FY 2021	Percentage change between FYs
Overall	64.9	64.3	-1.0
AK	44.9	39.1	-12.9
AL	42.5	40.3	-5.3
AR	61.7	65.0	5.4
AZ	52.8	49.4	-6.4
CA	90.3	94.1	4.2
CO	65.8	58.8	-10.7
CT	85.6	87.8	2.6
DC¹	100.0	100.0	0.0
DE	100.0	95.2	-4.8
FL	65.4	66.7	1.9
GA	93.7	88.9	-5.1
HI¹	100.0	100.0	0.0
IA	44.2	50.9	15.2
ID	38.5	35.6	-7.5
IL²	†	52.6	†
IN	65.7	57.6	-12.3
KS	51.6	47.8	-7.3
KY	77.5	79.2	2.2
LA	59.7	56.7	-5.0
MA	92.6	94.3	1.8



State	Allowed online registration, FY 2020	Allowed online registration, FY 2021	Percentage change between FYs
MD	96.0	100.0	4.2
ME	54.9	48.9	-10.9
MI	59.6	59.4	-0.4
MN	80.3	75.9	-5.5
MO	24.5	40.4	64.9
MS	56.6	47.2	-16.7
MT	59.8	50.0	-16.3
NC	79.8	84.5	6.0
ND	50.0	40.5	-18.9
NE	36.6	35.3	-3.4
NH	67.4	63.8	-5.4
NJ	69.6	71.6	2.9
NM	34.8	43.8	25.8
NV	68.2	68.2	0.0
NY	93.0	88.6	-4.7
OH	76.1	73.7	-3.1
OK	57.1	57.1	0.0
OR	60.7	58.6	-3.5
PA	86.5	66.4	-23.3
RI	95.8	95.8	0.0
SC	78.6	85.7	9.1
SD	44.1	37.8	-14.3
TN	39.8	38.2	-4.1
TX³	51.0	20.6	-59.5
UT	43.2	43.2	0.0
VA	79.8	81.9	2.7
VT	58.2	78.2	34.4
WA	83.3	75.0	-10.0
WI	78.5	73.0	-7.0
WV	56.7	48.5	-14.5
WY	56.5	65.2	15.4

¹ The District of Columbia and Hawaii public libraries both have one AE. Care should be used when comparing them to other states.

² Illinois did not add the COVID-19 variables to their state-level survey until FY 2021. Care should be used when comparing them to other states.

³ Texas had high item nonresponse for all COVID-19 variables in FY 2021. Care should be used when comparing them to other states.

† Not available.

SOURCE: IMLS, Public Libraries Survey, FY 2020–21.



Table A4. Median per person electronic circulation and percentage change from FY 2018 to FY 2021, overall and by state

State	Median Electronic Circulation per Person				Percentage Change in Median Electronic Circulation per Person			
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2018 to FY 2019	FY 2019 to FY 2020	FY 2020 to FY 2021	FY 2018 to FY 2021 Overall
Overall	0.48	0.57	0.70	0.73	19	23	4	52
AK	0.60	0.61	0.60	0.84	0	-1	40	39
AL	0.21	0.23	0.24	0.23	11	2	-5	7
AR	0.19	0.30	0.59	0.62	54	99	6	227
AZ	0.28	0.31	0.49	0.67	13	56	38	144
CA	0.29	0.35	0.56	0.72	22	59	28	148
CO	0.52	0.64	0.89	0.98	25	39	10	90
CT	0.47	0.61	0.84	0.96	28	38	15	103
DC¹	1.88	2.24	2.94	3.36	19	31	14	79
DE	0.32	0.41	0.49	0.59	27	21	20	85
FL	0.41	0.44	0.60	0.63	6	37	6	54
GA	0.11	0.16	0.20	0.24	39	24	21	108
HI¹	0.55	0.62	0.72	0.82	13	16	14	50
IA	0.49	0.59	0.70	0.76	19	19	9	54
ID	0.27	0.32	0.38	0.57	18	19	51	111
IL	0.44	0.49	0.55	0.60	11	13	8	36
IN	0.61	0.76	0.86	0.91	24	13	6	48
KS	0.47	0.58	0.91	0.74	24	56	-19	57
KY	0.45	0.53	0.61	0.67	16	15	11	48
LA	0.33	0.37	0.46	0.48	12	25	3	43
MA	0.63	0.81	1.09	1.30	28	34	20	106
MD	0.83	0.92	1.12	1.32	10	21	18	58
ME	0.15	0.17	0.18	0.24	11	7	32	57
MI	0.40	0.51	0.59	0.64	28	14	9	59
MN	0.57	0.68	0.78	0.83	19	15	6	45
MO	0.36	0.47	0.50	0.61	31	7	21	69
MS	0.02	0.02	0.05	0.05	-15	143	7	121
MT	0.65	0.72	0.85	0.91	11	19	6	40
NC	0.28	0.34	0.43	0.54	21	26	25	90
ND	0.08	0.19	0.06	0.33	132	-70	488	303
NE	0.80	0.99	1.16	1.27	24	17	10	60
NH	0.92	1.04	1.27	1.30	13	22	3	41
NJ	0.47	0.62	0.97	0.99	33	57	2	112
NM	0.06	0.09	0.14	0.16	57	60	18	197
NV	0.15	0.26	0.54	0.64	77	103	20	331
NY	0.53	0.66	0.86	0.91	25	30	6	72
OH	1.11	1.32	1.43	1.40	19	9	-2	26



State	Median Electronic Circulation per Person				Percentage Change in Median Electronic Circulation per Person			
	FY 2018	FY 2019	FY 2020	FY 2021	FY 2018 to FY 2019	FY 2019 to FY 2020	FY 2020 to FY 2021	FY 2018 to FY 2021 Overall
OK	0.63	0.76	0.89	0.96	20	18	7	52
OR	0.73	0.87	1.12	0.99	18	29	-11	35
PA	0.29	0.32	0.47	0.46	8	48	-3	55
RI	0.95	1.15	1.34	1.24	21	17	-7	30
SC	0.25	0.30	0.32	0.42	18	7	33	66
SD	1.20	1.27	1.70	1.80	6	34	6	50
TN	0.61	0.68	0.77	0.77	11	14	0	27
TX	0.17	0.20	0.25	0.25	18	22	2	46
UT	1.08	1.48	1.79	2.02	38	20	13	87
VA	0.40	0.47	0.57	0.61	18	22	7	53
VT	0.44	0.56	0.65	0.73	29	16	12	67
WA	1.52	1.55	1.93	1.85	2	24	-4	22
WI	0.84	0.94	1.14	1.12	13	21	-2	33
WV	0.19	0.24	0.28	0.30	27	13	8	55
WY	0.69	0.76	1.00	0.94	10	31	-6	35

¹ The District of Columbia and Hawaii public libraries both have one AE. Care should be used when comparing them to other states.

NOTE: Calculations are based on unrounded estimates; therefore, reported percentage change may differ because of rounding.

SOURCE: IMLS, Public Libraries Survey, FY 2018–21.



Appendix B. State Report and Profile Methodology and Caveats

Use of Median Values

Unlike previous years when mean values were used for figures and tables, the FY 2021 State Report and Profiles use median values for several sections to provide a better sense of what the “typical” value is. As a result, parts may not sum to totals and will not match values found in other publications that report by average, percentage, or count. Utilizing median values is best suited for data that contains outliers as it is not easily influenced by them. Mean, on the other hand, is better suited for more normally distributed data that does not have many or extreme outliers. Reporting by median values is better suited to certain PLS variables as it helps to counteract the variation seen in library systems (administrative entities) due to inherent differences such as population served, locale code, and number of outlets to name a few.

Additionally, **Figures 1–6** in this report and **Table A2** report percentages of libraries that reported Yes to the COVID-19 questions in either FY 2020 or 2021. The data in these maps and **Table A2** will not match the data in the profiles which is reported by individual fiscal year.

Sections Using Median Values

The following sections of this report and the state profiles use median values:

Report

- **Figure 7.** Median electronic circulation per person in FY 2021, by state,
- **Figure 8.** Percentage change in median electronic circulation per person from FY 2018 to FY 2021, by state, and
- **Table A4.** Median per person electronic circulation and percentage change FY 2018 to FY 2021, overall and by state.

Profiles

- Operating Expenditures per Person figure,
- Circulation per Person figure,
- All values reported in the Public Library Indicators table, and
- Median Electronic Circulation per Person figure.

All financial data are in constant FY 2021 dollars.

Data Inclusion

State profile data include active libraries that in FY 2021 met the definition of a public library developed by the Federal and State Cooperative System (FSCS). Libraries that did not meet this definition are excluded from analysis. See the FY 2021 PLS Data File Documentation for more information about the FSCS definition.

State Comparisons

Data comparisons between states should be made with caution due to differences in reporting periods and adherence to survey definitions. The definitions used by some states in collecting data from their public libraries may not be consistent with PLS definitions.

The District of Columbia, American Samoa, Guam, and Northern Mariana Islands, although not states, are included in these profiles. Special care should be used in comparing data for these profiles to those for states. Caution should also be used in comparing Hawaii’s data to those of other states because all public library data in Hawaii are reported under one library system, the Hawaii State Public Library System.

Missing Rates

Several states had high missing rates for COVID-19 data used in the profiles. Use caution when comparing them to other states (**Table B1**).

Select Quick Stats and Library Indicator Definitions

Population Size Served: Based on the total unduplicated population of the legal service areas for each public library in the state that meets the FSCS definition.

Public Library Systems: Refers to the number of library systems (administrative entities) in a state.

Public Library Outlets (Branches and Bookmobiles): Refers to the number of public library outlets in a state. Outlets include central



Table B1. States with low item response rates for COVID-19 variables in FY 2020 or FY 2021

State	FY	Variable	Item Response Rate	Missing Rate
IL	2020	Closed Outlets Due to COVID-19 (C19CLOSE)	0.0	100.0
		Outside Service During COVID-19 (C19OUTSD)	0.0	100.0
		External WiFi Access Added During COVID-19 (C19WIFI2)	0.0	100.0
		Electronic Library Cards Issued During COVID-19 (C19ECD2)	0.0	100.0
		Reference Service During COVID-19 (C19REFER)	0.0	100.0
		Staff Re-Assigned During COVID-19 (C19STOTH)	0.0	100.0
MN	2021	Reference Service During COVID-19 (C19REFER)	36.8	63.2
		Outside Service During COVID-19 (C19OUTSD)	35.7	64.3
TX	2021	External Wi-Fi Access Added During COVID-19 (C19WIFI2)	35.7	64.3
		Electronic Library Cards Issued During COVID-19 (C19ECD2)	35.7	64.3
		Reference Service During COVID-19 (C19REFER)	35.7	64.3
		Staff Re-Assigned During COVID-19 (C19STOTH)	35.7	64.3

NOTE: Item response rate less than 80.0 percent does not meet IMLS statistical standards. Additionally, item response rate less than 70.0 percent, does not meet the OMB statistical standard.

SOURCE: IMLS, Public Libraries Survey, FY 2020–21.

libraries, branch libraries, and bookmobiles. Books-by-mail outlets are excluded from analysis in the FY 2021 Profiles.

Librarians and Other Library Staff: A subset of “Public Library Staff (FTE),” shown as rounded FTEs (Full-Time Equivalent).

Total Operating Revenue per Person: Calculated using the median sum of local government revenue, state government revenue, federal government revenue, and other operating revenue. Other operating revenue may include monetary gifts and donations received in the current year, interest, library fines, fees for library services, or grants.

Total Operating Expenditures per Person: Calculated using the median sum of total staff expenditures, total collection expenditures, and other operating expenditures. Other operating expenditures may include expenses such as binding, supplies, repair or replacement of existing furnishings and equipment, and costs of computer hardware and software used to support library operations or to link to external networks, including the Internet.

Circulation per Person: Calculated using the median sum of physical item circulation and use of electronic material.

COVID-19 Related Variables

All six COVID-19 variables (items beginning with “C19” in the data files) had response options of “Yes” or “No.” Missing values were assigned in states that did not provide responses to these questions.

Physically Closed Buildings to the Public: Refers to the physical closure of any of the library’s outlets to the public for any period of time due to COVID-19.

Provided Outside Circulation Services: Refers to provision of “outside” service for circulation of physical materials. This includes any contactless or minimal contact provision of circulation items (e.g., curbside, vestibule, or porch pickups, mail or drop-off delivery, drive-thru, etc.) during COVID-19.

Intentionally Increased Outside Wi-Fi Access: Refers to intentional increase of Wi-Fi internet access for users outside the building during COVID-19.

Allowed Online Library Card Registration: Refers to allowing users to register for library cards online without having to come to the library during COVID-19.



Provided Virtual Reference Services: Refers to reference services provided via the Internet or telephone (including e-mail, chat, text) when the building was physically closed to the public due to COVID-19.

Staff Reassigned to Work Outside Library: Refers to whether AEs reassigned staff to work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the COVID-19 pandemic. This includes reassignments to other government agencies (e.g., to process unemployment claims), as well as other activities such as the use of library staff to distribute school lunches and other materials. Volunteering during work hours was counted, but volunteering during off hours was not.

See the [FY 2021 PLS Data File Documentation](#) for more information on these definitions.

Locale Codes

The urban-centric locale code system, developed by the U.S. Department of Education's National Center for Education Statistics (NCES), classifies geographic areas into four major locale types (i.e., city, suburb, town, rural) based on U.S. Census Bureau definitions.

- **City:** Territory inside an urban area with a population of 50,000 or more and inside a principal city;
- **Suburb:** Territory inside an urban area with a population of 50,000 or more and outside a principal city;
- **Town:** Territory inside an urban area with a population of 2,500 or more but less than 50,000; and
- **Rural:** Territory that does not lie within urbanized areas or urban clusters.

Locale codes were assigned to each library system using two methods: (1) the geographic location of the library system's physical address and (2) the modal locale code among central and branch libraries of that library system (i.e., excluding bookmobile and books-by-mail-only outlets). This brief uses the locale code assigned based on the second method: the modal locale code of the library system's associated stationary outlets. Additional details on how locale codes are used for the PLS can be found on pages 23–26 in the [FY 2021 PLS Data File Documentation](#). The percentage of outlets by locale code may not sum to 100 due to rounding.

Appendix C. State and Territory Profiles





Alabama Public Libraries

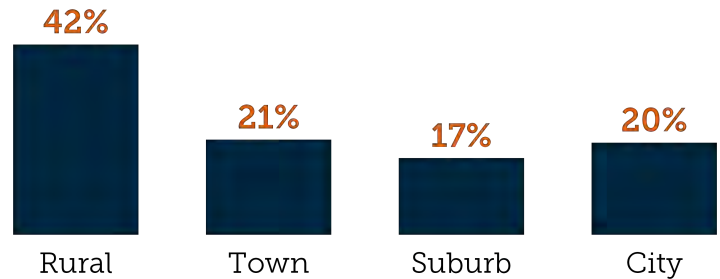
FISCAL YEAR 2021



Quick Stats

Population Size Served	4,649,930
Public Library Systems	215
Public Library Outlets (Branches and Bookmobiles)	297
Public Library Staff (FTE)	1,504
Librarians	707
Other Library Staff	796

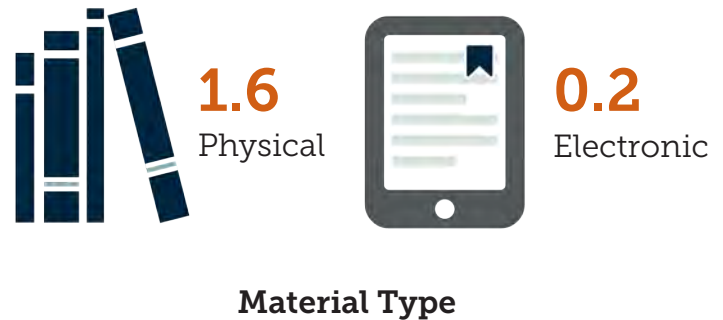
Public Library Outlets by Locale



Operating Expenditures per Person¹



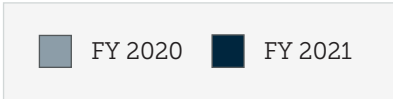
Circulation per Person¹



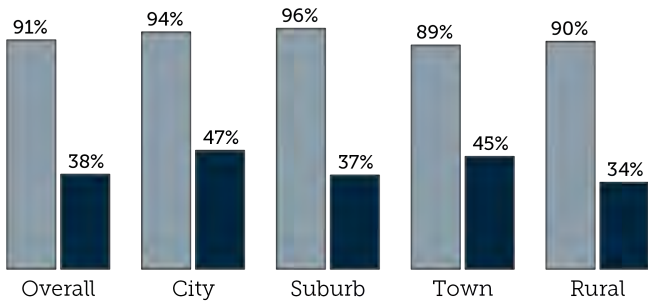
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	22.50	23.53	22.66	23.77	42.19
Total Operating Expenditures per Person	20.38	21.02	20.20	20.65	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	3.1	2.9	1.9	2.0	4.1
Library Visits per Person	2.7	2.7	1.5	1.3	1.7
Reference Transactions per Person	0.4	0.4	0.3	0.2	0.2
Public Internet Computers per 1,000 People	1.7	1.6	1.5	1.4	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.3	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.4	0.4	0.4	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

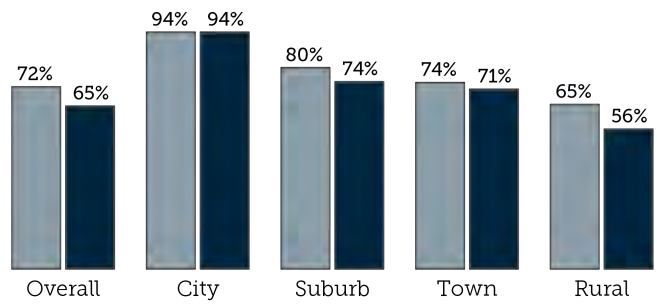
In response to COVID-19, Public Libraries in Alabama...



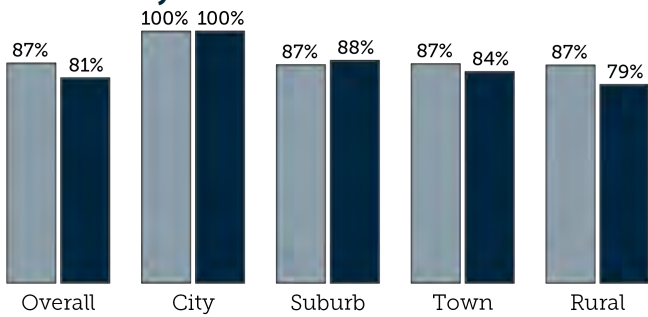
Physically Closed Buildings to the Public³



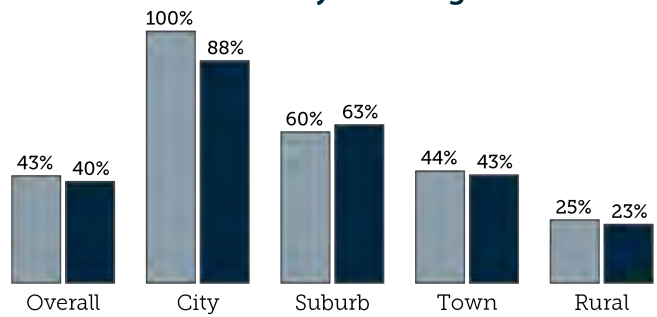
Provided Outside Circulation Services³



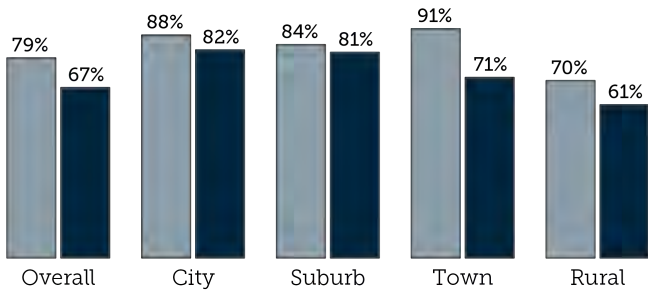
Intentionally Increased Outside Wi-Fi Access³



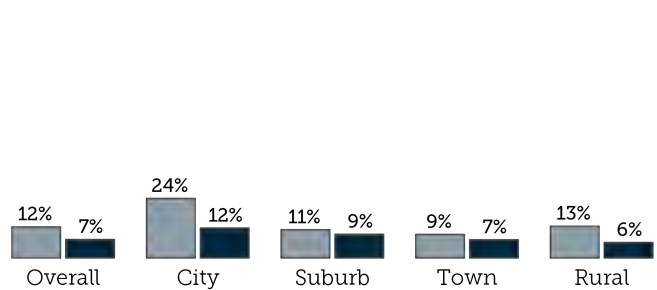
Allowed Online Library Card Registration³



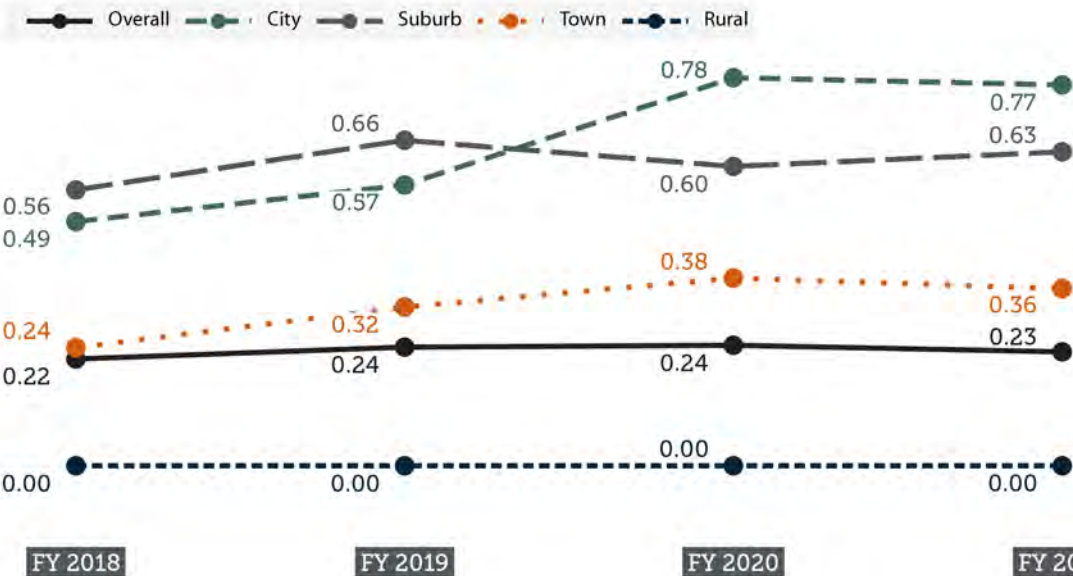
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Alaska Public Libraries

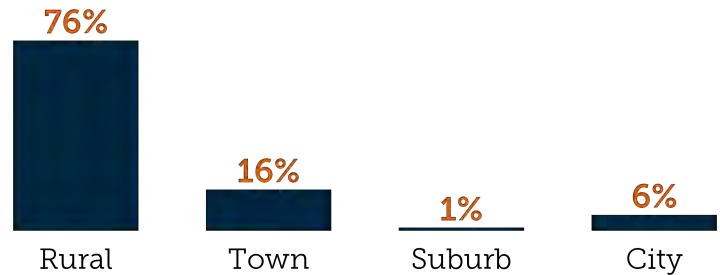
FISCAL YEAR 2021



Quick Stats

Population Size Served	637,959
Public Library Systems	63
Public Library Outlets (Branches and Bookmobiles)	79
Public Library Staff (FTE)	318
Librarians	126
Other Library Staff	191

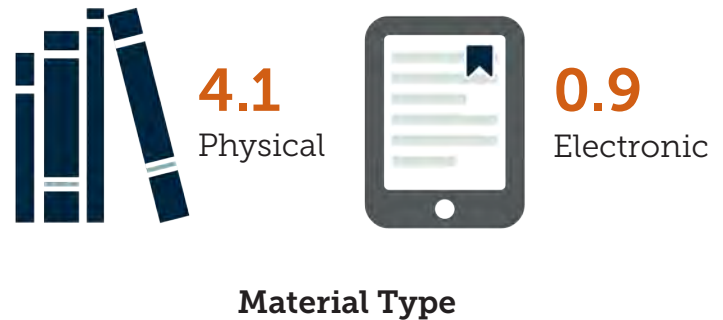
Public Library Outlets by Locale



Operating Expenditures per Person¹



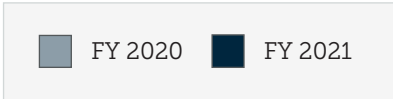
Circulation per Person¹



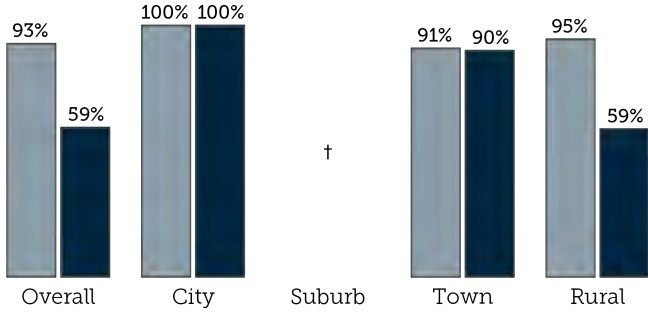
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	88.06	92.14	111.77	113.67	42.19
Total Operating Expenditures per Person	104.52	104.70	101.05	112.87	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	10.1	7.4	6.5	5.4	4.1
Library Visits per Person	8.9	7.9	5.5	2.7	1.7
Reference Transactions per Person	0.5	0.4	0.2	0.1	0.2
Public Internet Computers per 1,000 People	5.8	5.3	5.8	3.8	1.3
Public Internet Computer User Sessions per Person	2.3	1.8	1.2	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	1.2	1.2	1.3	1.2	0.6
Librarians per 1,000 People	0.7	0.7	0.7	0.6	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

In response to COVID-19, Public Libraries in Alaska...



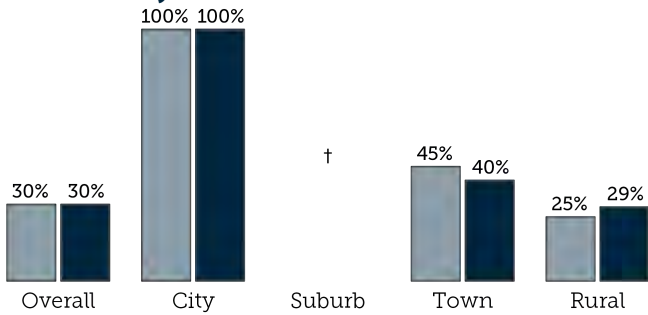
Physically Closed Buildings to the Public³



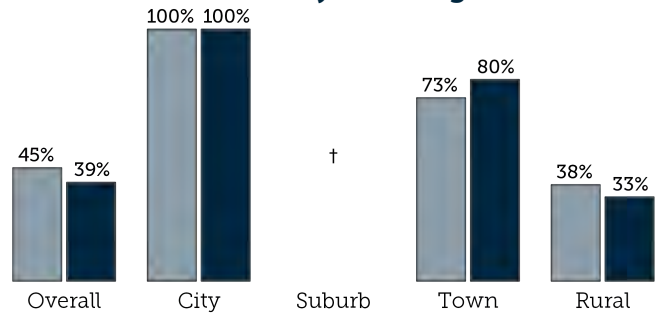
Provided Outside Circulation Services³



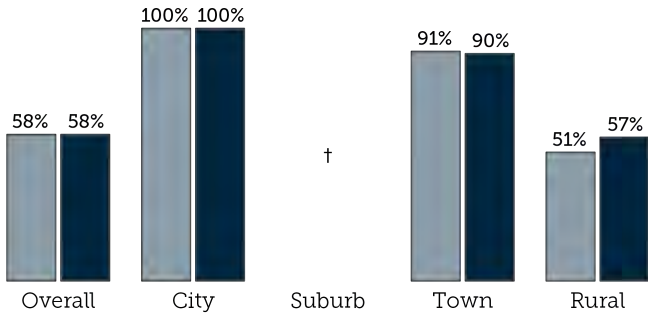
Intentionally Increased Outside Wi-Fi Access³



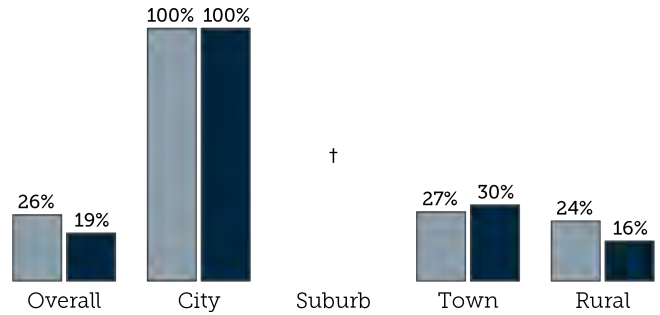
Allowed Online Library Card Registration³



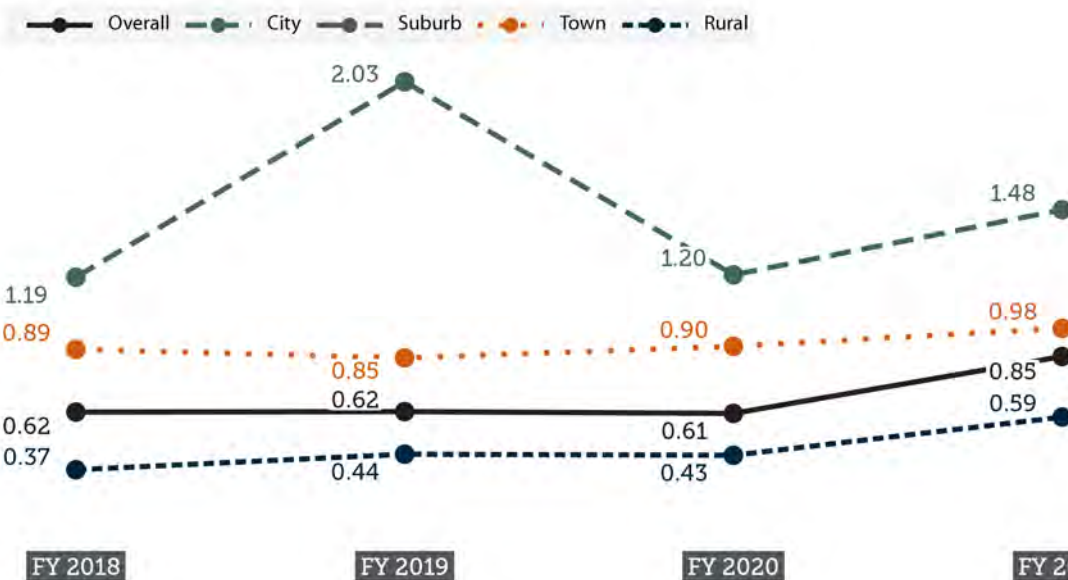
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



American Samoa Public Libraries

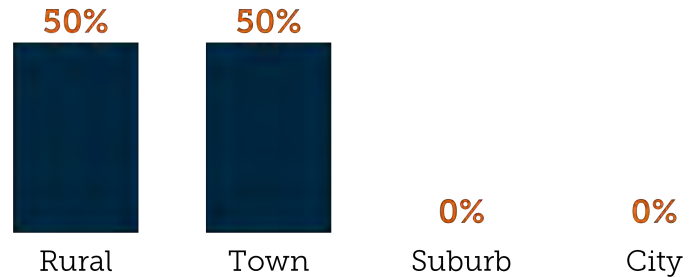
FISCAL YEAR 2021



Quick Stats

Population Size Served	51,561
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	2
Public Library Staff (FTE)	10
Librarians	2
Other Library Staff	8

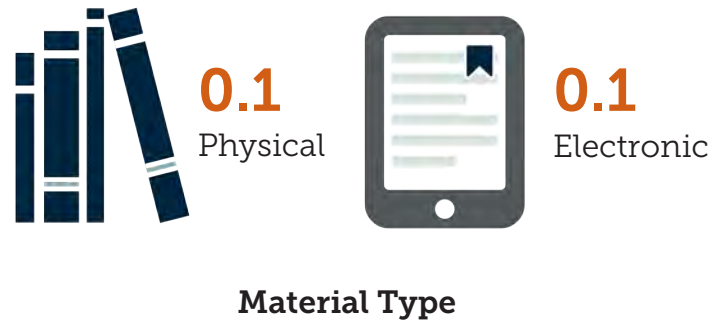
Public Library Outlets by Locale



Operating Expenditures per Person¹



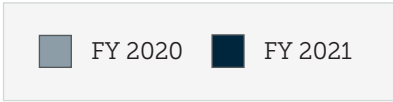
Circulation per Person¹



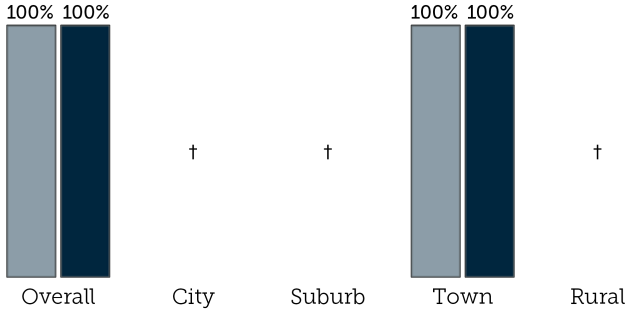
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	7.10	7.65	7.29	8.26	42.19
Total Operating Expenditures per Person	5.56	5.84	6.52	7.87	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	0.2	0.2	0.2	0.1	4.1
Library Visits per Person	0.8	0.7	0.4	0.4	1.7
Reference Transactions per Person	0.0	0.0	0.0	0.0	0.2
Public Internet Computers per 1,000 People	0.3	0.3	0.3	0.4	1.3
Public Internet Computer User Sessions per Person	0.1	0.1	0.1	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.6
Librarians per 1,000 People	0.0	0.0	0.0	0.0	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.2	0.2

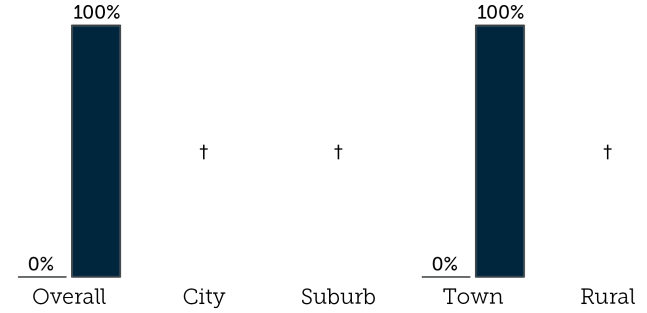
In response to COVID-19, Public Libraries in American Samoa...



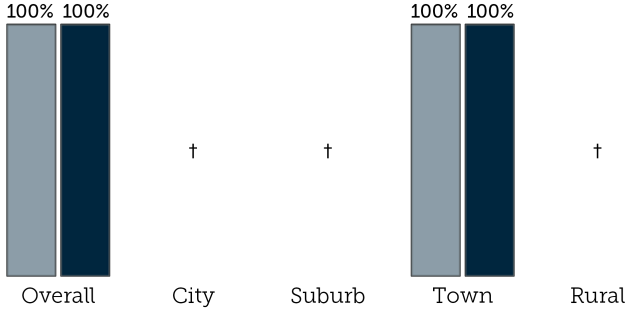
Physically Closed Buildings to the Public³



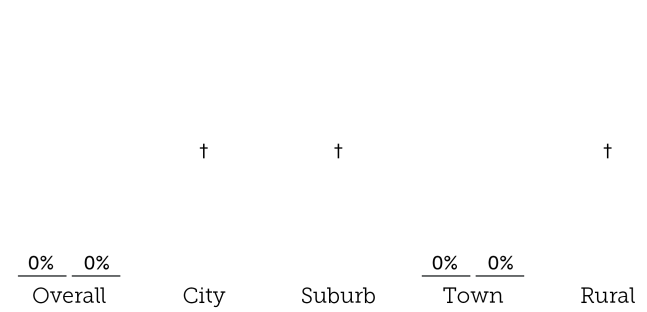
Provided Outside Circulation Services³



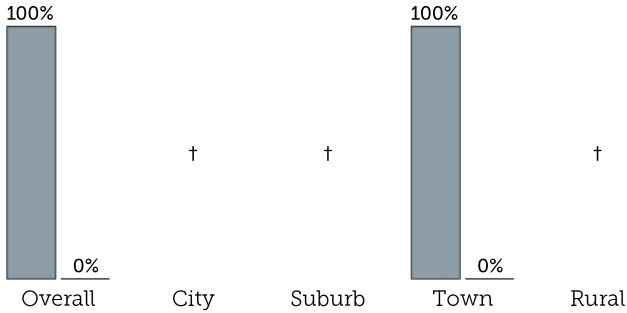
Intentionally Increased Outside Wi-Fi Access³



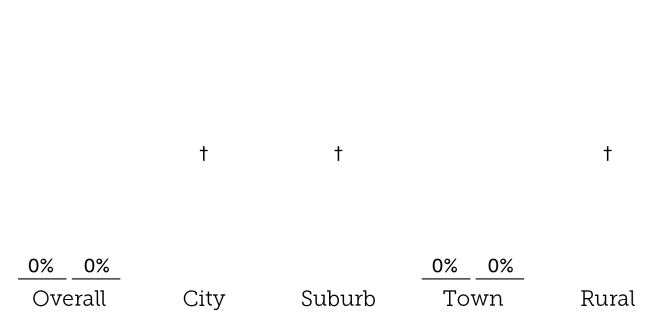
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Arizona Public Libraries

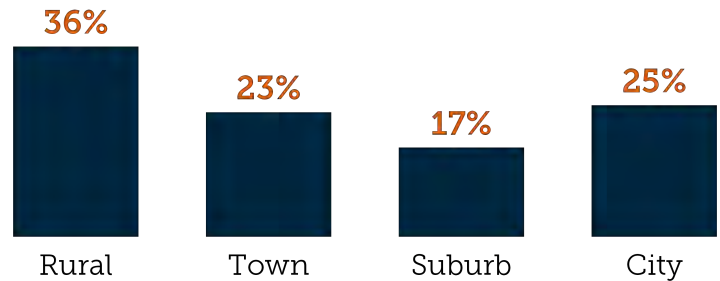
FISCAL YEAR 2021



Quick Stats

Population Size Served	7,274,029
Public Library Systems	87
Public Library Outlets (Branches and Bookmobiles)	230
Public Library Staff (FTE)	2,118
Librarians	641
Other Library Staff	1,477

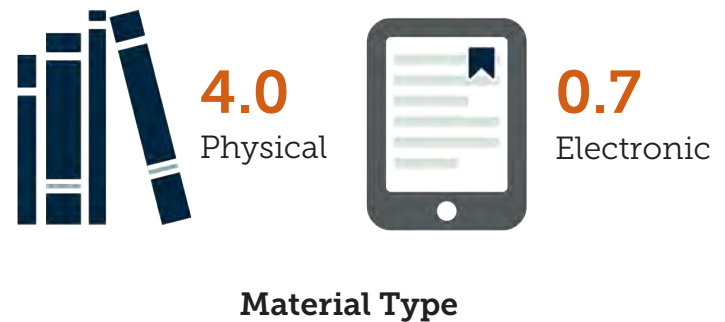
Public Library Outlets by Locale



Operating Expenditures per Person¹



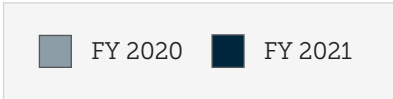
Circulation per Person¹



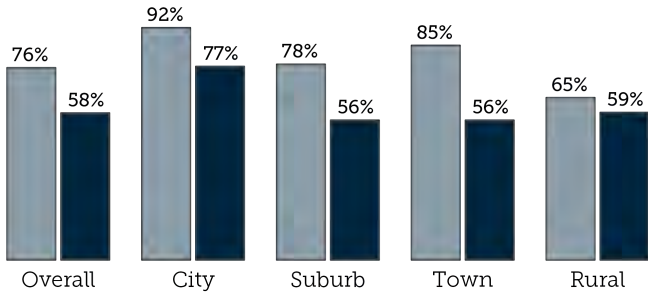
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	48.88	50.59	49.76	54.30	42.19
Total Operating Expenditures per Person	46.81	46.84	49.22	50.78	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.8	7.3	6.5	5.5	4.1
Library Visits per Person	8.2	8.0	5.5	2.4	1.7
Reference Transactions per Person	0.4	0.4	0.2	0.2	0.2
Public Internet Computers per 1,000 People	2.6	2.6	2.5	2.4	1.3
Public Internet Computer User Sessions per Person	1.5	1.3	0.9	0.3	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.9	0.9	0.8	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.4	0.5	0.4	0.4	0.2

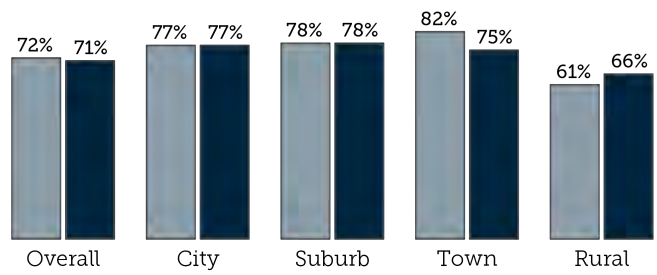
In response to COVID-19, Public Libraries in Arizona...



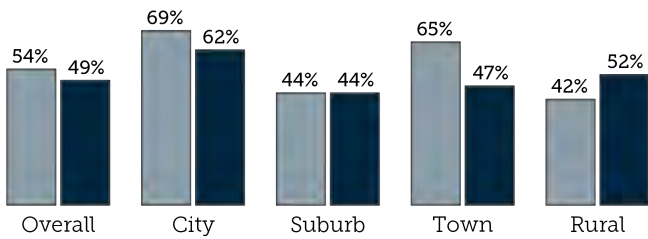
Physically Closed Buildings to the Public³



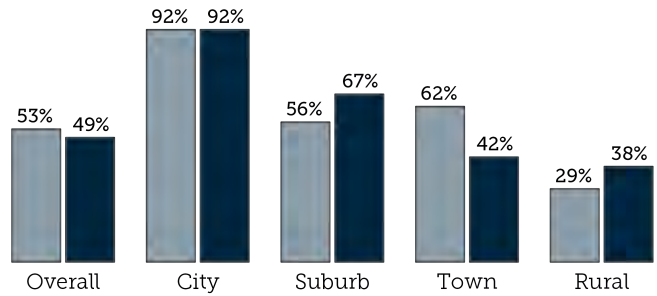
Provided Outside Circulation Services³



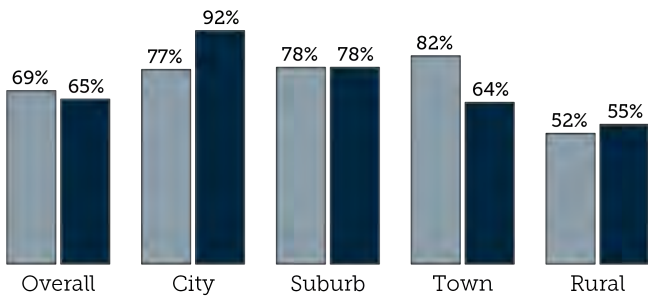
Intentionally Increased Outside Wi-Fi Access³



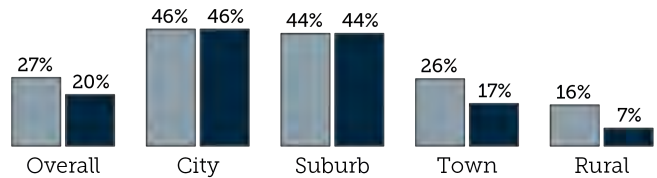
Allowed Online Library Card Registration³



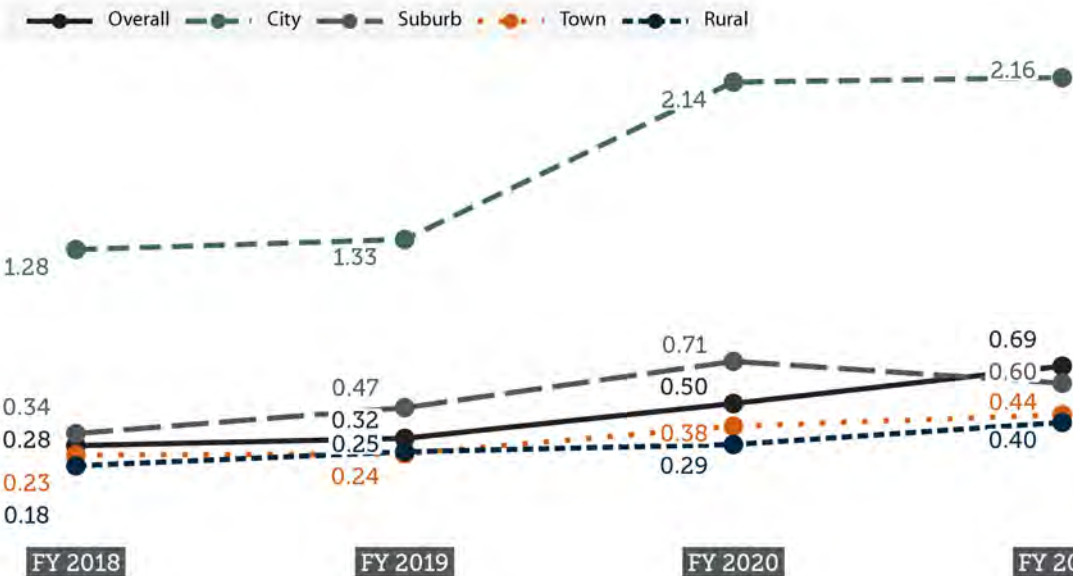
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Arkansas Public Libraries

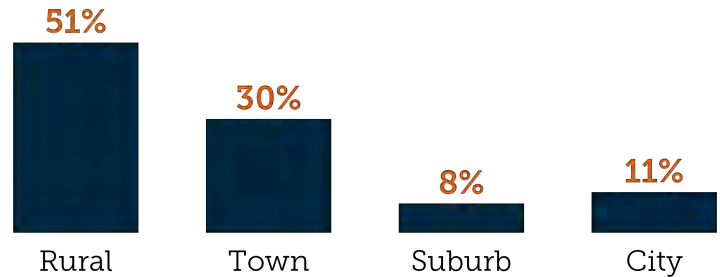
FISCAL YEAR 2021



Quick Stats

Population Size Served	2,751,487
Public Library Systems	58
Public Library Outlets (Branches and Bookmobiles)	230
Public Library Staff (FTE)	1,125
Librarians	361
Other Library Staff	764

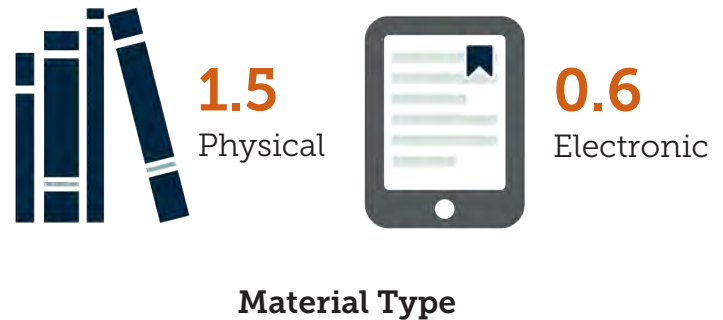
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



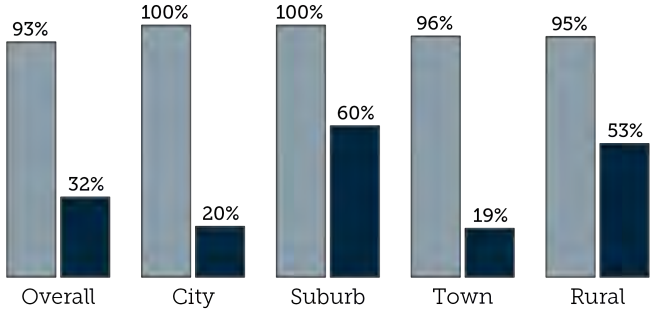
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	27.13	24.95	25.63	26.50	42.19
Total Operating Expenditures per Person	21.78	21.35	19.58	22.04	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	3.5	3.4	2.1	2.7	4.1
Library Visits per Person	2.3	2.6	0.9	1.2	1.7
Reference Transactions per Person	0.2	0.2	0.1	0.2	0.2
Public Internet Computers per 1,000 People	1.1	1.0	0.9	0.9	1.3
Public Internet Computer User Sessions per Person	0.5	0.5	0.1	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.4	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.1	0.2	0.2	0.2	0.2

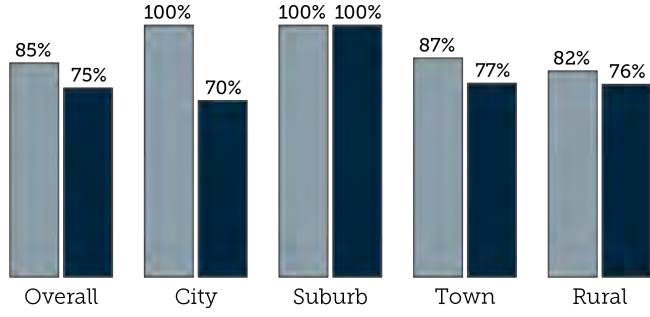
In response to COVID-19, Public Libraries in Arkansas...



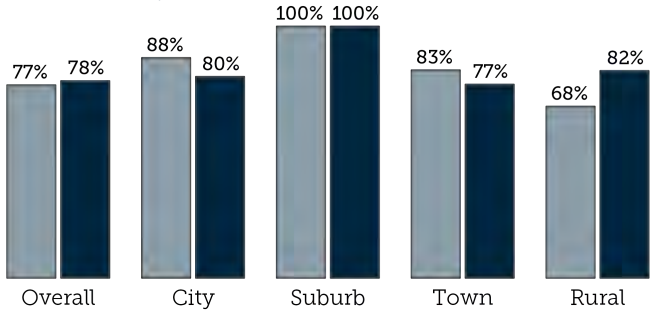
Physically Closed Buildings to the Public³



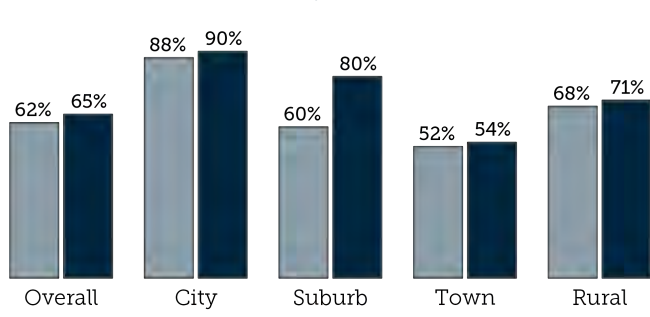
Provided Outside Circulation Services³



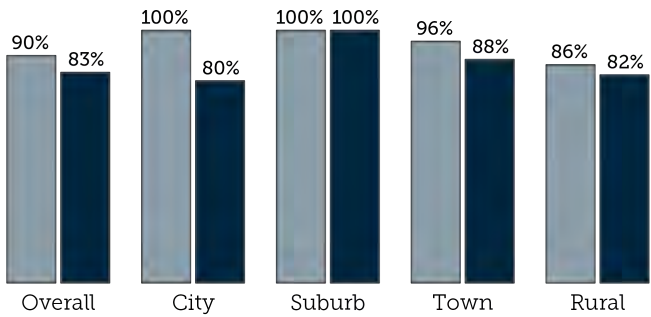
Intentionally Increased Outside Wi-Fi Access³



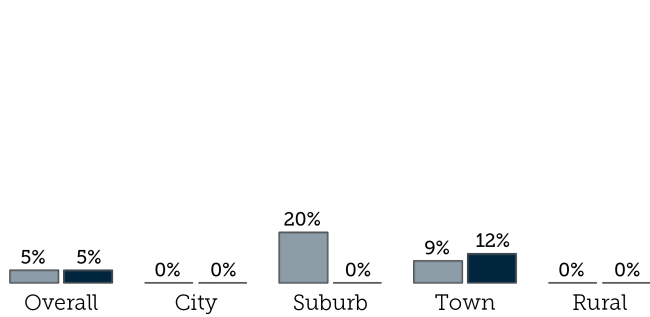
Allowed Online Library Card Registration³



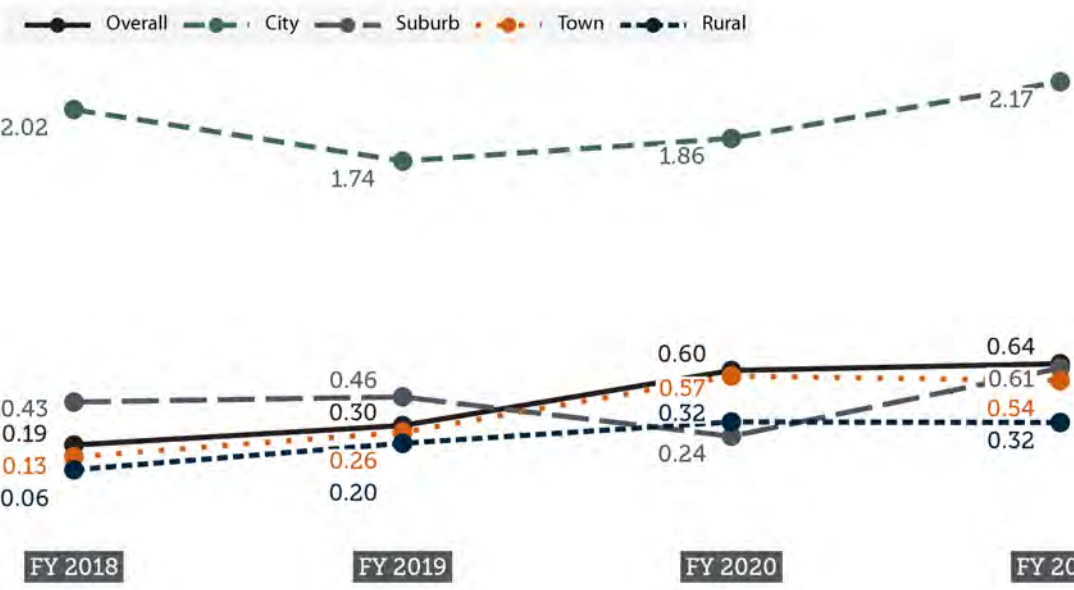
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



California Public Libraries

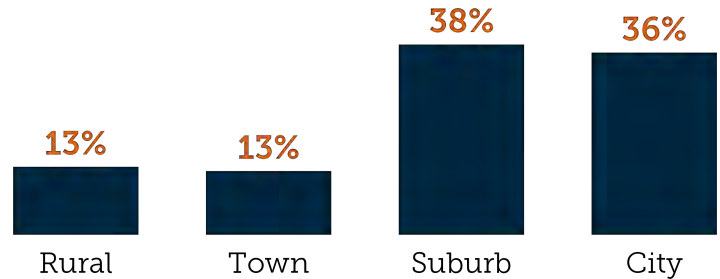
FISCAL YEAR 2021



Quick Stats

Population Size Served	39,451,586
Public Library Systems	184
Public Library Outlets (Branches and Bookmobiles)	1,187
Public Library Staff (FTE)	11,167
Librarians	3,380
Other Library Staff	7,787

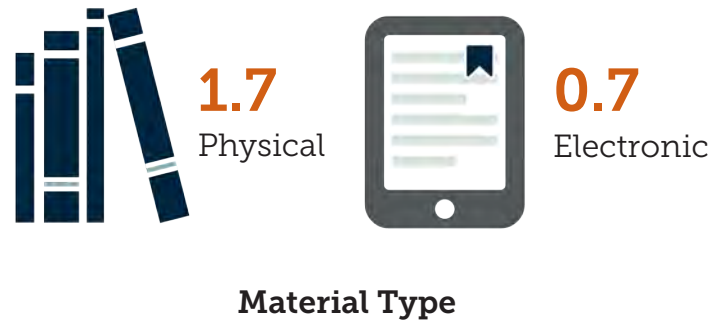
Public Library Outlets by Locale



Operating Expenditures per Person¹



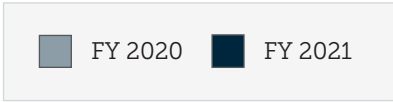
Circulation per Person¹



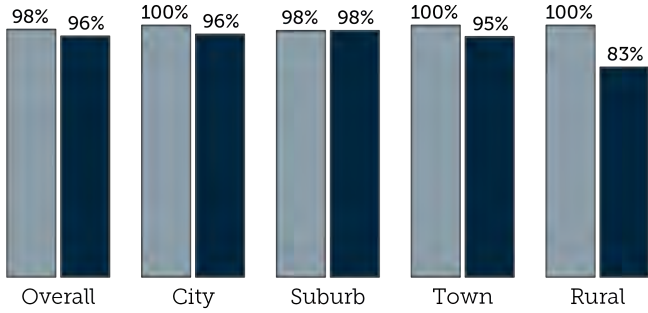
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	38.34	39.28	40.34	39.27	42.19
Total Operating Expenditures per Person	36.91	38.38	37.77	38.49	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.7	4.6	3.7	2.5	4.1
Library Visits per Person	3.5	3.6	2.5	0.3	1.7
Reference Transactions per Person	0.4	0.4	0.3	0.1	0.2
Public Internet Computers per 1,000 People	0.6	0.6	0.6	0.5	1.3
Public Internet Computer User Sessions per Person	0.5	0.5	0.3	0.0	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

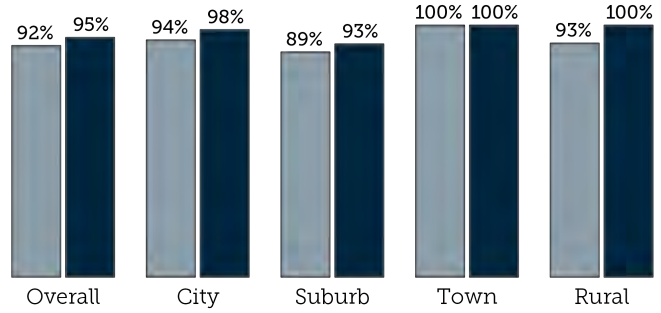
In response to COVID-19, Public Libraries in California...



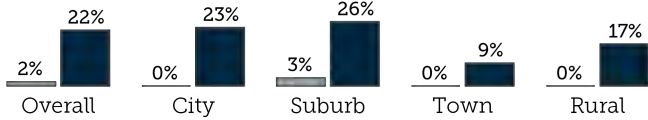
Physically Closed Buildings to the Public³



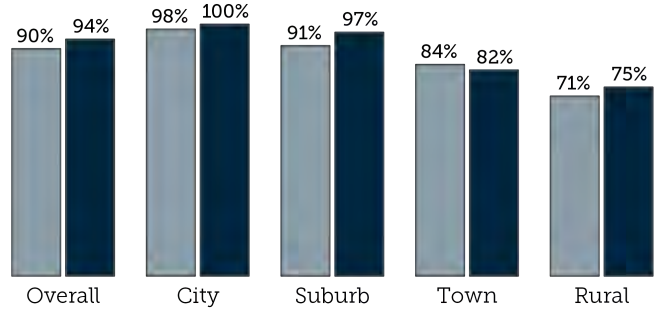
Provided Outside Circulation Services³



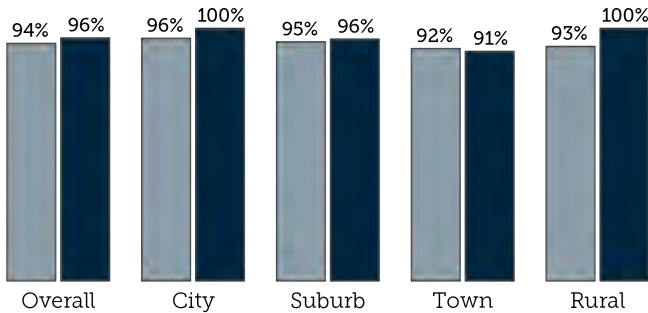
Intentionally Increased Outside Wi-Fi Access³



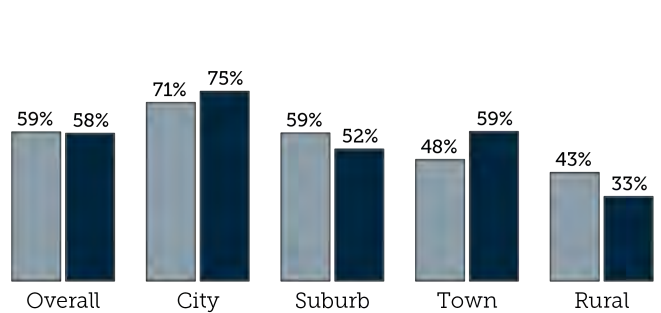
Allowed Online Library Card Registration³



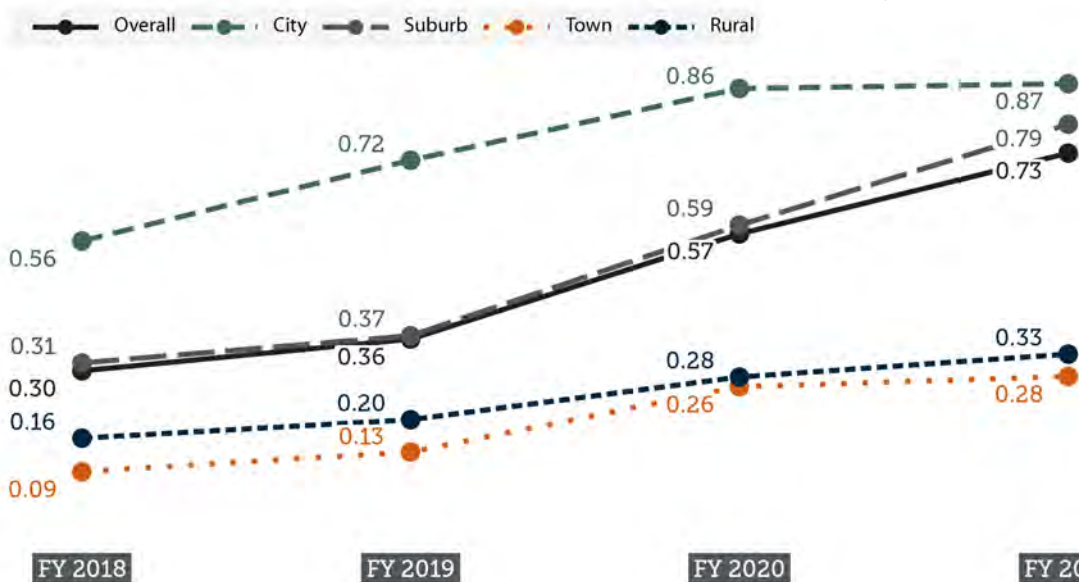
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Colorado Public Libraries

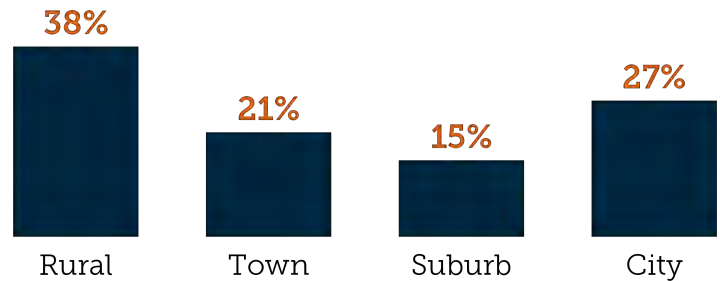
FISCAL YEAR 2021



Quick Stats

Population Size Served	5,674,466
Public Library Systems	112
Public Library Outlets (Branches and Bookmobiles)	275
Public Library Staff (FTE)	3,423
Librarians	961
Other Library Staff	2,462

Public Library Outlets by Locale



Operating Expenditures per Person¹



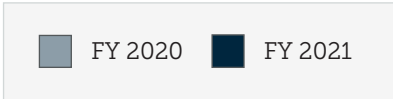
Circulation per Person¹



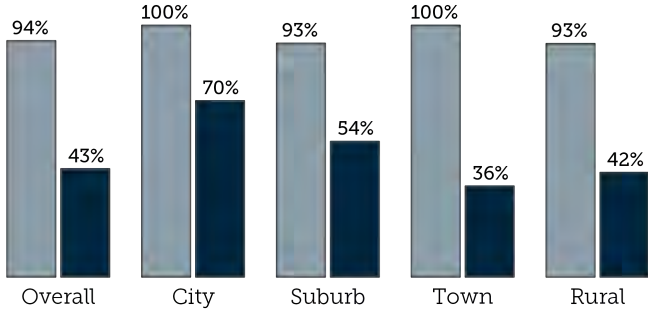
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	57.06	57.89	63.81	67.16	42.19
Total Operating Expenditures per Person	55.27	55.87	55.76	56.37	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.2	7.9	5.5	6.4	4.1
Library Visits per Person	6.4	6.3	2.2	3.1	1.7
Reference Transactions per Person	0.6	0.6	0.2	0.3	0.2
Public Internet Computers per 1,000 People	2.2	2.3	1.2	1.9	1.3
Public Internet Computer User Sessions per Person	1.2	1.0	0.3	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.8	0.8	0.8	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.4	0.4	0.3	0.4	0.2

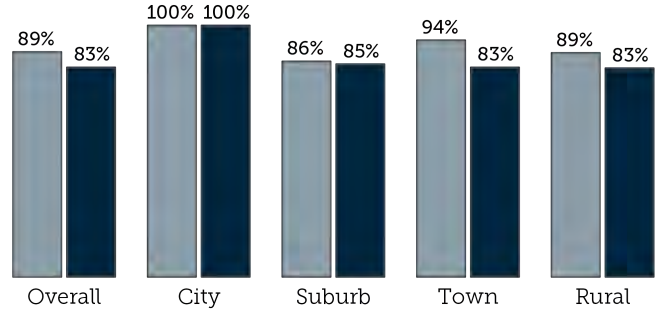
In response to COVID-19, Public Libraries in Colorado...



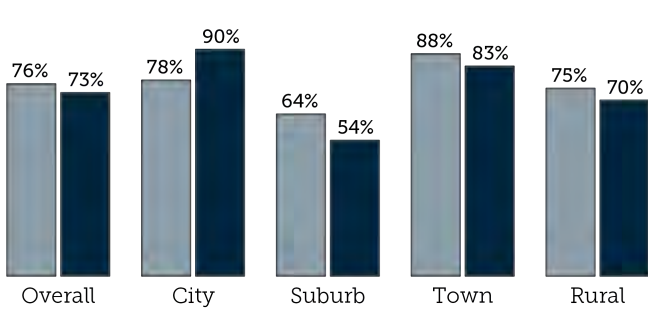
Physically Closed Buildings to the Public³



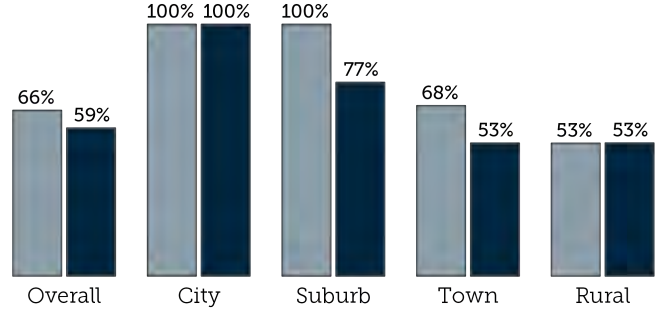
Provided Outside Circulation Services³



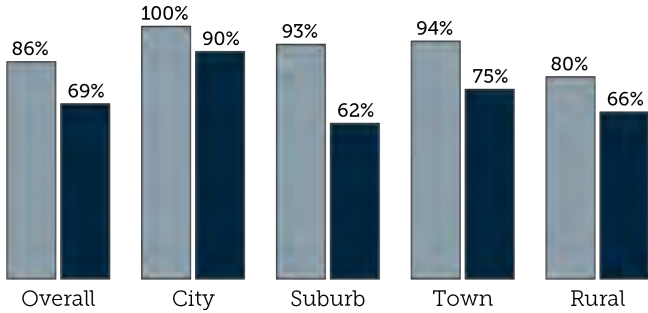
Intentionally Increased Outside Wi-Fi Access³



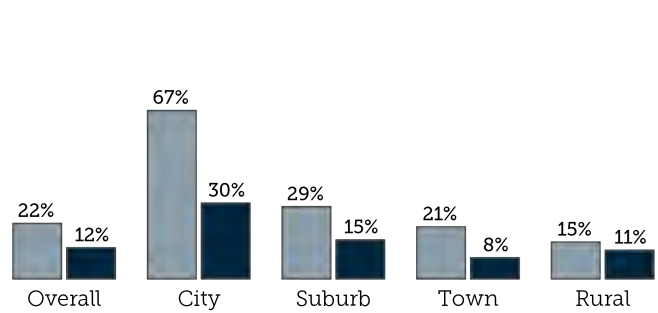
Allowed Online Library Card Registration³



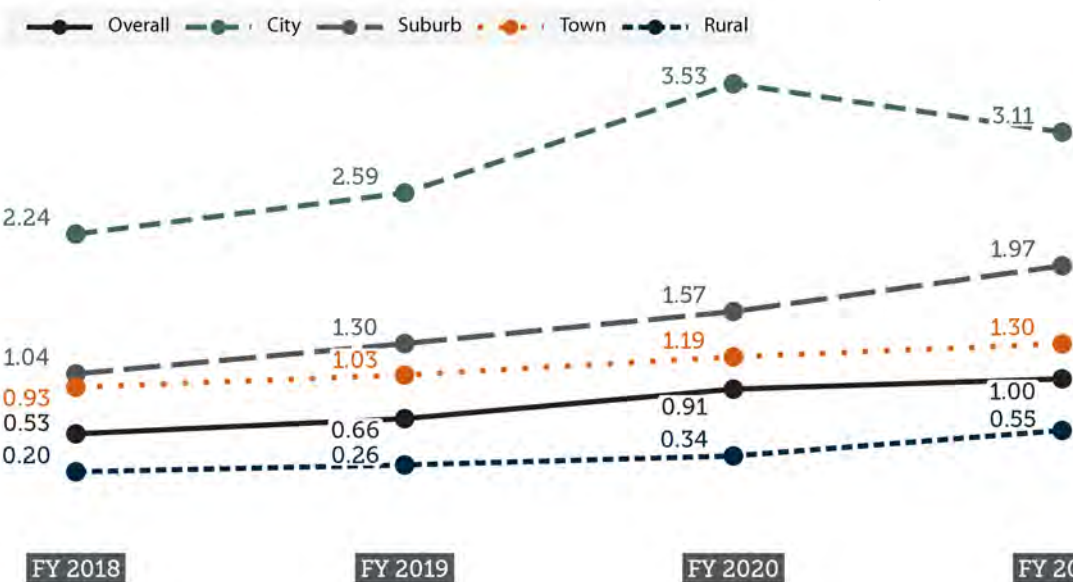
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Connecticut Public Libraries

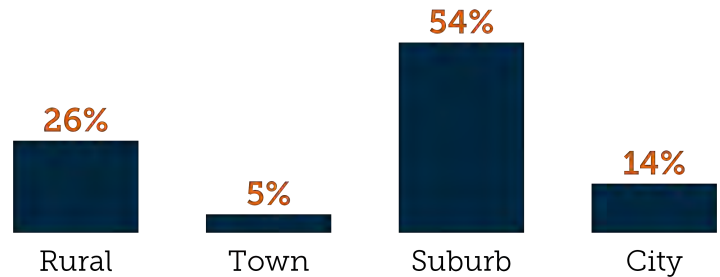
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,373,061
Public Library Systems	181
Public Library Outlets (Branches and Bookmobiles)	228
Public Library Staff (FTE)	2,138
Librarians	1,083
Other Library Staff	1,056

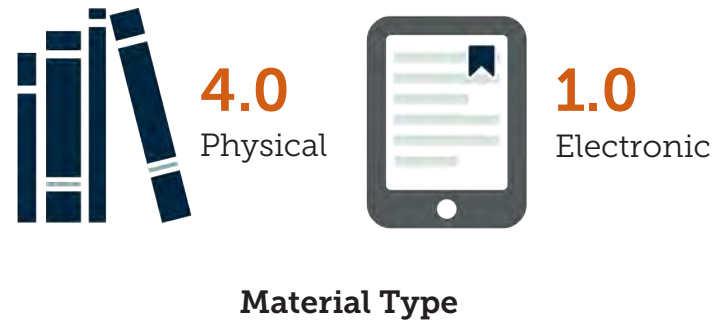
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



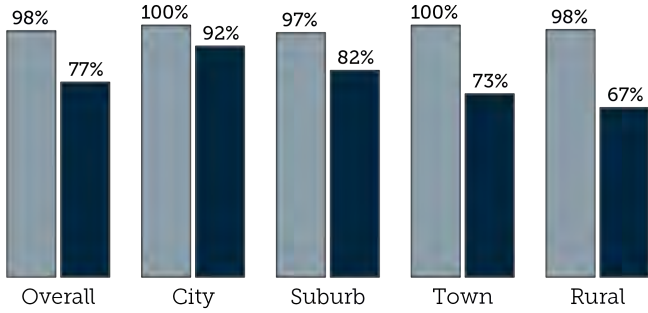
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	53.92	56.33	55.67	56.77	42.19
Total Operating Expenditures per Person	59.34	60.11	59.60	61.68	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	7.6	7.4	6.5	5.0	4.1
Library Visits per Person	5.9	5.9	3.9	1.5	1.7
Reference Transactions per Person	0.7	0.6	0.5	0.3	0.2
Public Internet Computers per 1,000 People	1.4	1.4	1.3	1.0	1.3
Public Internet Computer User Sessions per Person	0.7	0.6	0.4	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.7	0.6
Librarians per 1,000 People	0.4	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

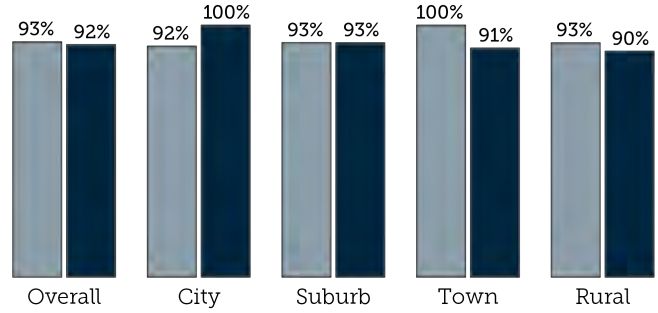
In response to COVID-19, Public Libraries in Connecticut...



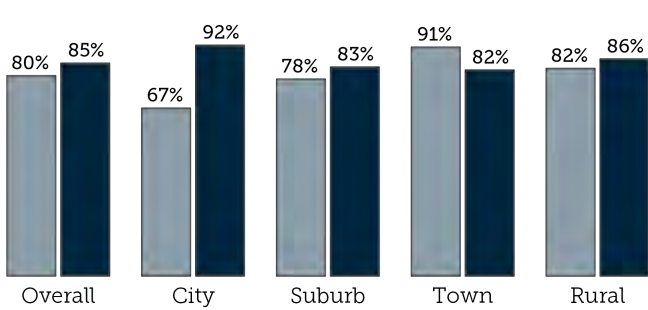
Physically Closed Buildings to the Public³



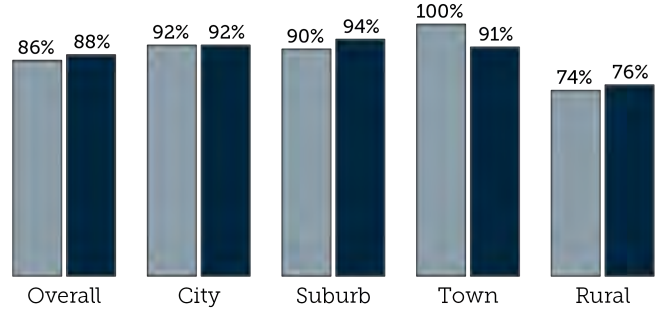
Provided Outside Circulation Services³



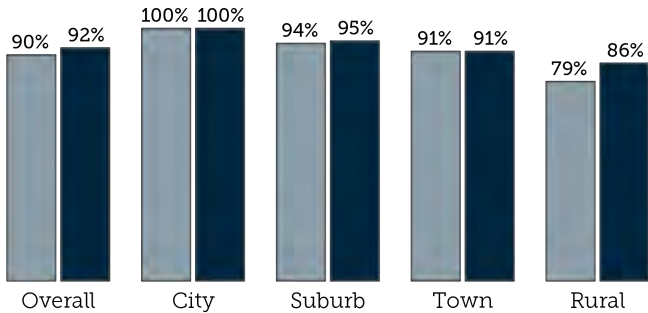
Intentionally Increased Outside Wi-Fi Access³



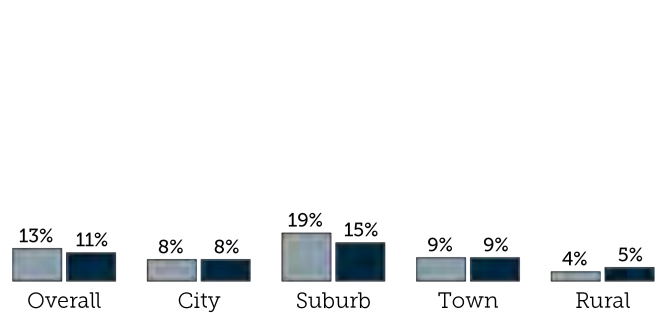
Allowed Online Library Card Registration³



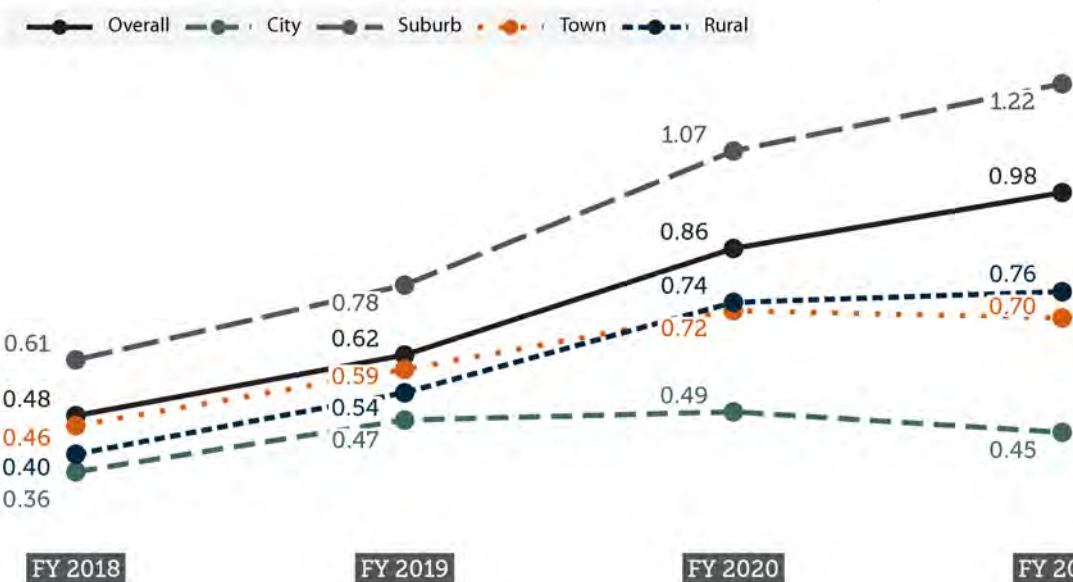
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



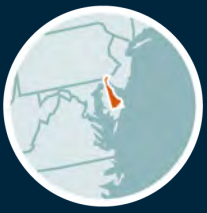
Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Delaware Public Libraries

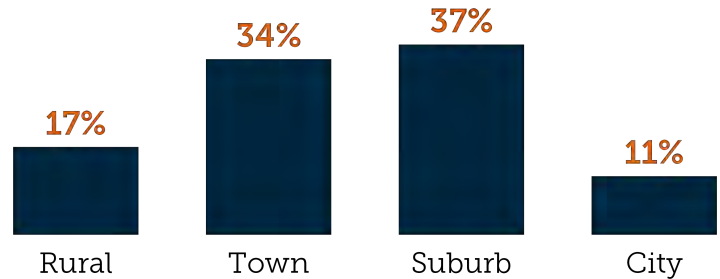
FISCAL YEAR 2021



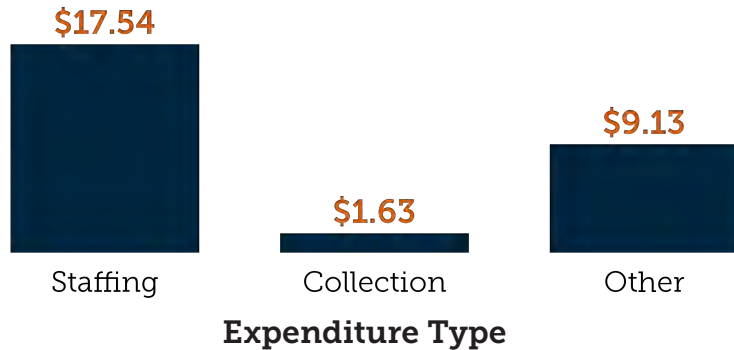
Quick Stats

Population Size Served	989,921
Public Library Systems	21
Public Library Outlets (Branches and Bookmobiles)	35
Public Library Staff (FTE)	367
Librarians	139
Other Library Staff	228

Public Library Outlets by Locale



Operating Expenditures per Person¹



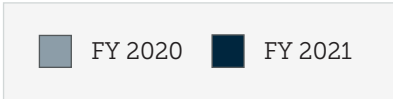
Circulation per Person¹



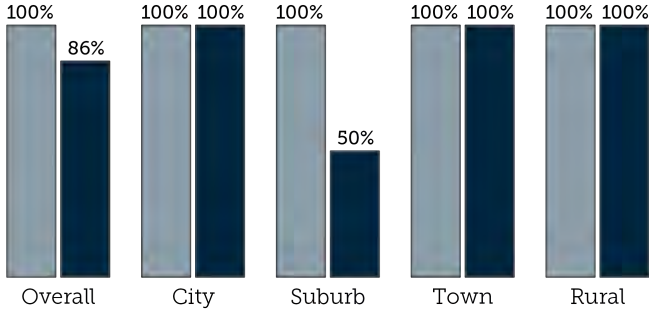
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	30.32	31.53	30.45	30.53	42.19
Total Operating Expenditures per Person	29.78	29.45	29.70	28.99	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.2	4.4	2.7	2.5	4.1
Library Visits per Person	4.4	4.2	3.0	0.5	1.7
Reference Transactions per Person	0.3	0.4	0.2	0.2	0.2
Public Internet Computers per 1,000 People	1.4	1.4	1.4	1.6	1.3
Public Internet Computer User Sessions per Person	0.5	0.5	0.4	0.0	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.4	0.3	0.4	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.3	0.2	0.2	0.2	0.2

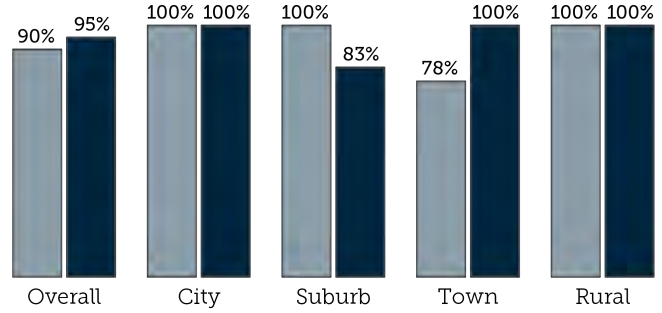
In response to COVID-19, Public Libraries in Delaware...



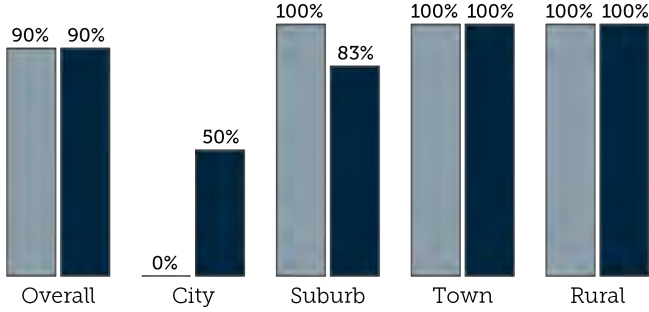
Physically Closed Buildings to the Public³



Provided Outside Circulation Services³



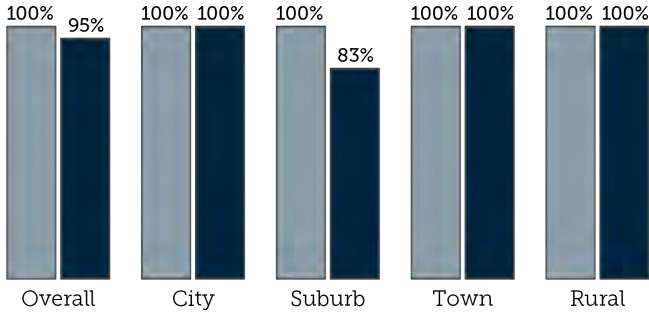
Intentionally Increased Outside Wi-Fi Access³



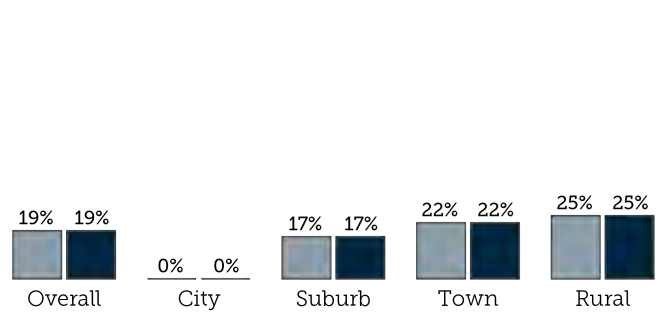
Allowed Online Library Card Registration³



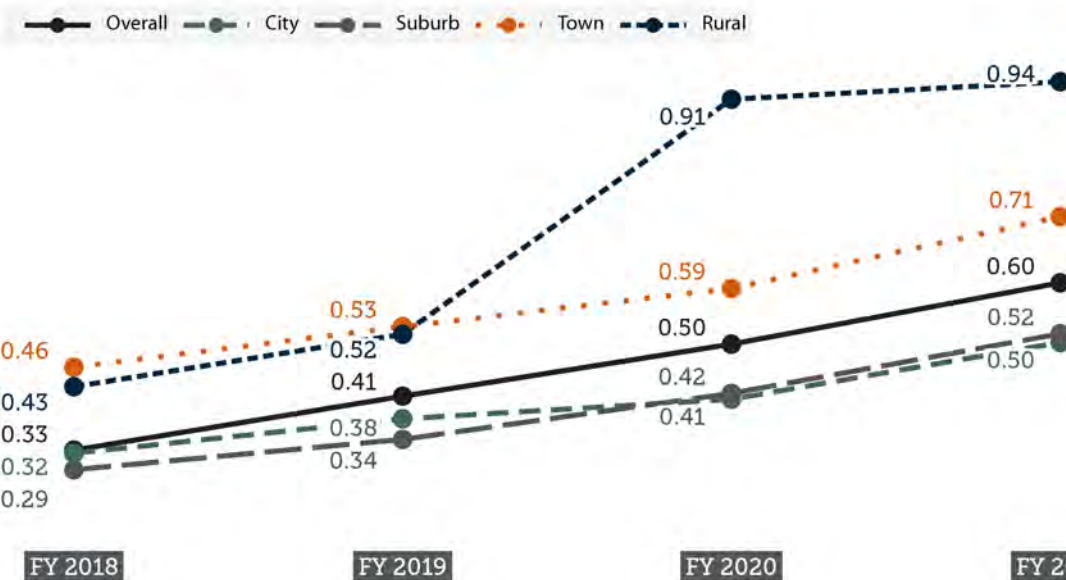
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



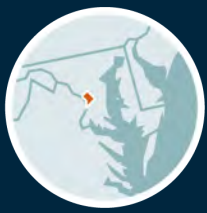
Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



District of Columbia Public Libraries

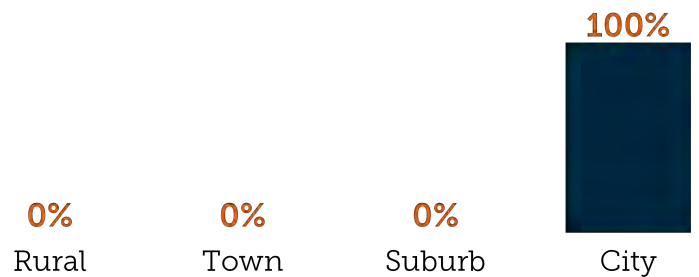
FISCAL YEAR 2021



Quick Stats

Population Size Served	670,050
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	26
Public Library Staff (FTE)	605
Librarians	140
Other Library Staff	465

Public Library Outlets by Locale



Operating Expenditures per Person¹



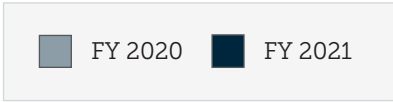
Circulation per Person¹



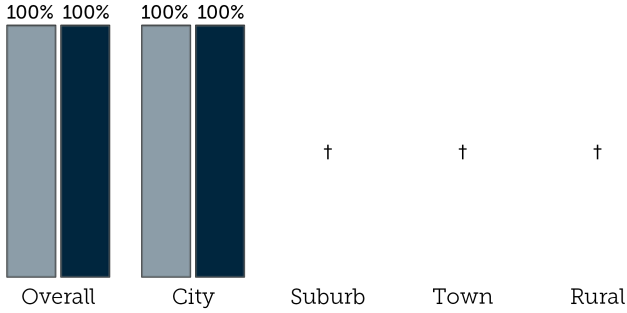
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	88.32	87.83	96.61	100.18	42.19
Total Operating Expenditures per Person	86.46	89.38	95.45	100.29	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.4	6.9	5.9	7.5	4.1
Library Visits per Person	5.2	5.4	2.7	1.3	1.7
Reference Transactions per Person	1.2	1.2	0.4	0.3	0.2
Public Internet Computers per 1,000 People	1.4	1.4	0.3	1.5	1.3
Public Internet Computer User Sessions per Person	1.3	1.3	0.7	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.8	0.9	0.9	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.6	0.6	0.7	0.7	0.2

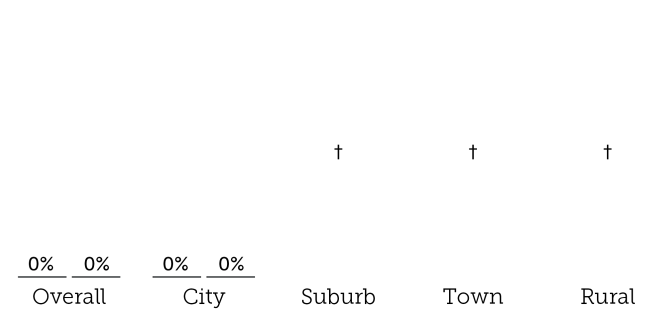
In response to COVID-19, Public Libraries in the District of Columbia...



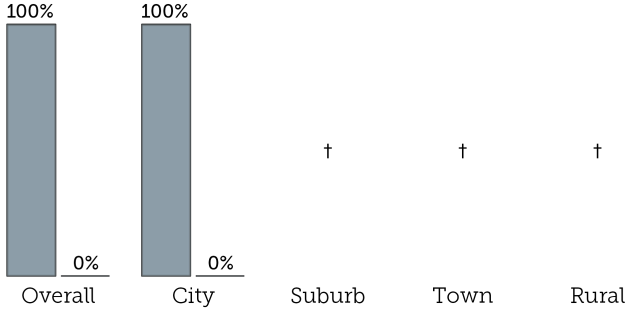
Physically Closed Buildings to the Public³



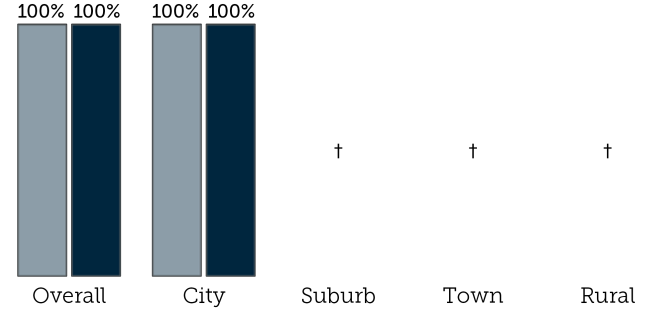
Provided Outside Circulation Services³



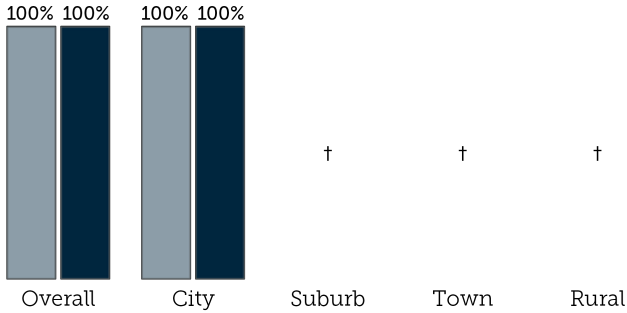
Intentionally Increased Outside Wi-Fi Access³



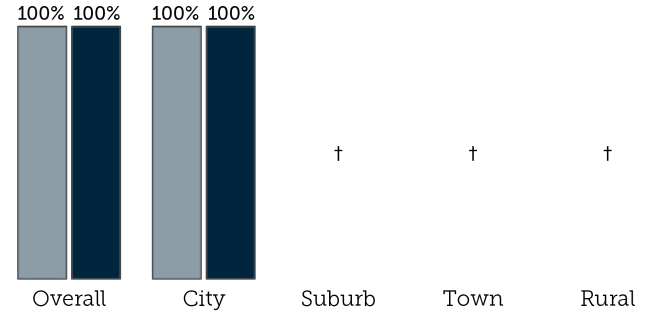
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Florida Public Libraries

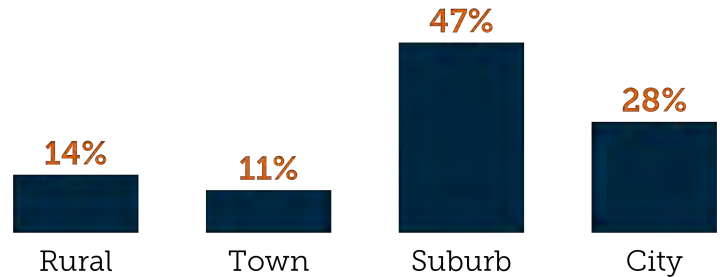
FISCAL YEAR 2021



Quick Stats

Population Size Served	21,852,718
Public Library Systems	78
Public Library Outlets (Branches and Bookmobiles)	553
Public Library Staff (FTE)	6,446
Librarians	2,017
Other Library Staff	4,429

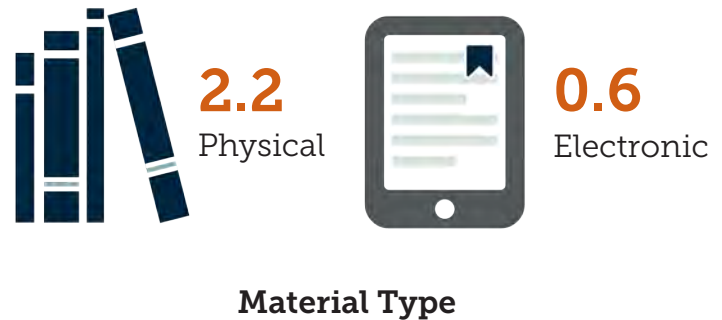
Public Library Outlets by Locale



Operating Expenditures per Person¹



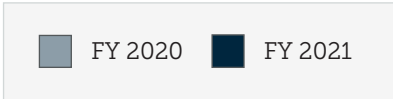
Circulation per Person¹



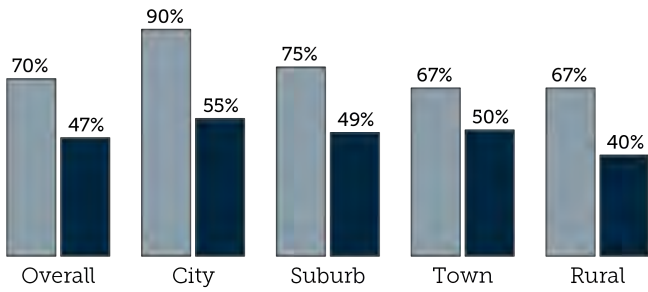
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	25.37	24.74	25.57	25.48	42.19
Total Operating Expenditures per Person	24.56	24.30	24.85	25.14	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.0	3.9	3.1	3.0	4.1
Library Visits per Person	3.2	3.0	1.6	1.3	1.7
Reference Transactions per Person	0.6	0.6	0.4	0.3	0.2
Public Internet Computers per 1,000 People	0.9	0.8	0.8	0.7	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

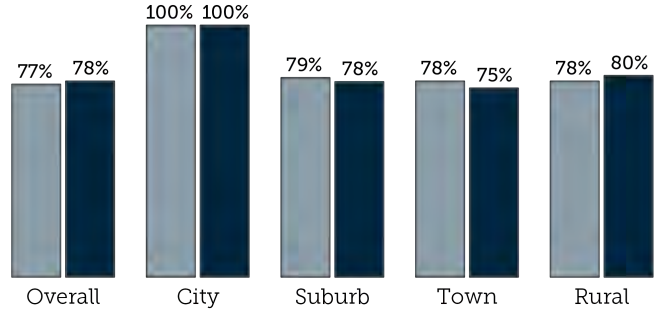
In response to COVID-19, Public Libraries in Florida...



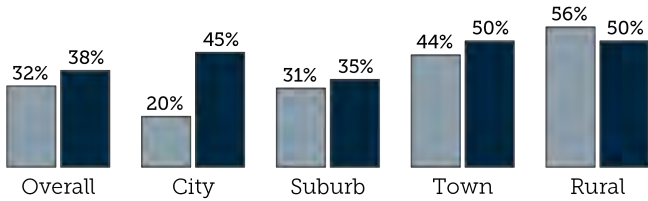
Physically Closed Buildings to the Public³



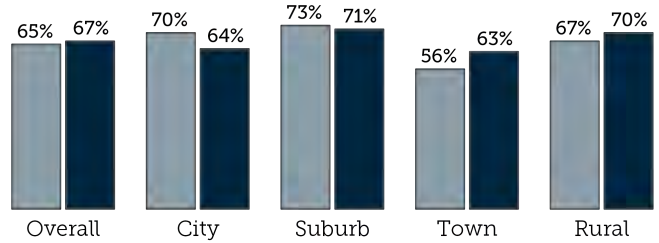
Provided Outside Circulation Services³



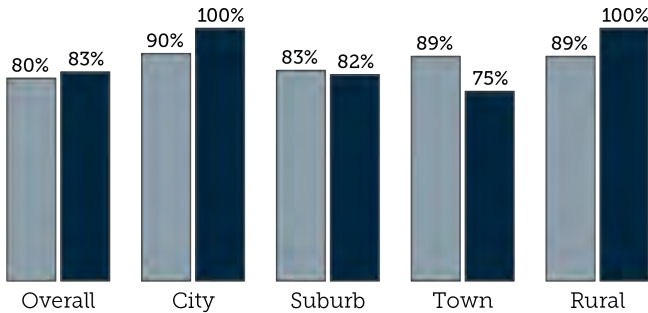
Intentionally Increased Outside Wi-Fi Access³



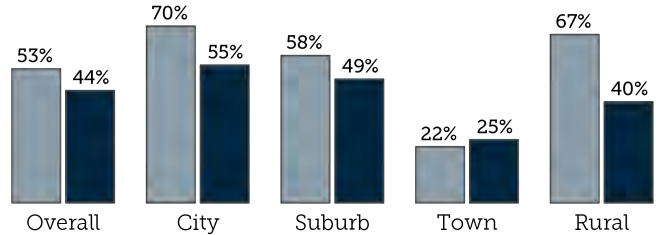
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Georgia Public Libraries

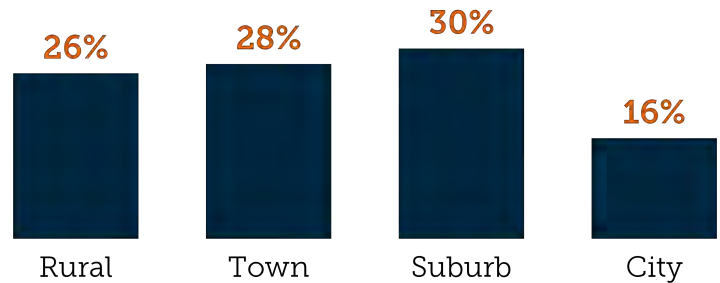
FISCAL YEAR 2021



Quick Stats

Population Size Served	10,820,919
Public Library Systems	61
Public Library Outlets (Branches and Bookmobiles)	408
Public Library Staff (FTE)	2,739
Librarians	608
Other Library Staff	2,131

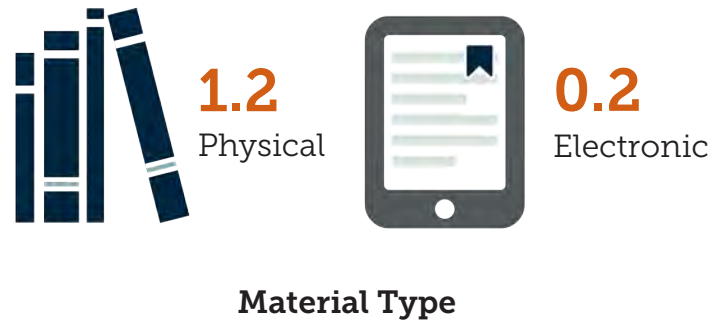
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



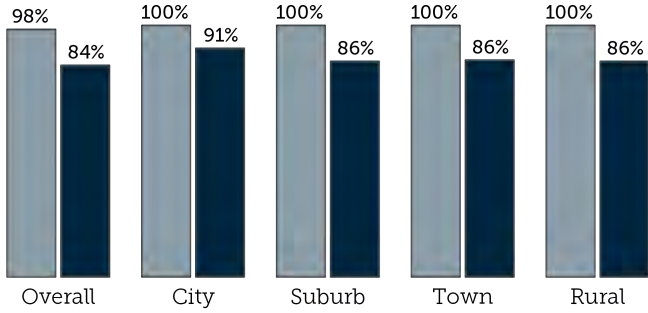
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	17.17	17.46	17.38	17.67	42.19
Total Operating Expenditures per Person	16.14	16.26	16.89	16.74	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	2.6	2.3	1.8	1.4	4.1
Library Visits per Person	2.3	2.2	1.5	0.7	1.7
Reference Transactions per Person	0.4	0.3	0.2	0.2	0.2
Public Internet Computers per 1,000 People	1.0	1.0	1.1	1.1	1.3
Public Internet Computer User Sessions per Person	0.7	0.6	0.4	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.2	0.2	0.2	0.6
Librarians per 1,000 People	0.0	0.0	0.0	0.0	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

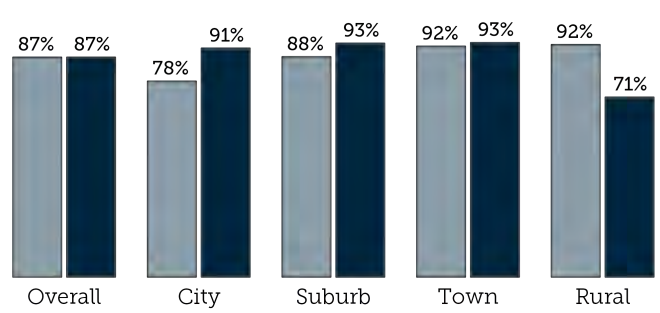
In response to COVID-19, Public Libraries in Georgia...



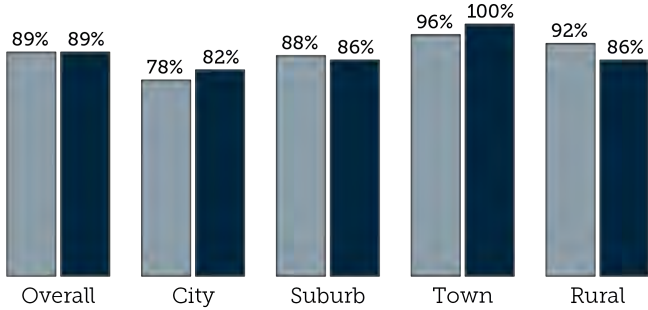
Physically Closed Buildings to the Public³



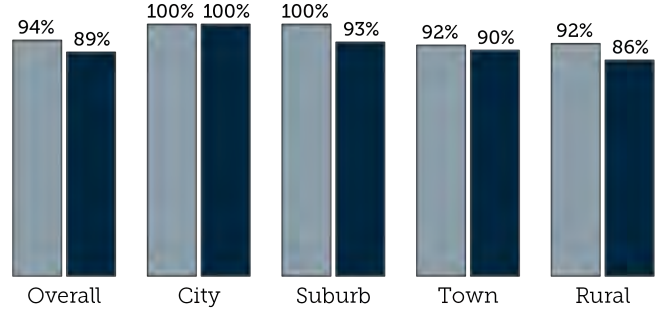
Provided Outside Circulation Services³



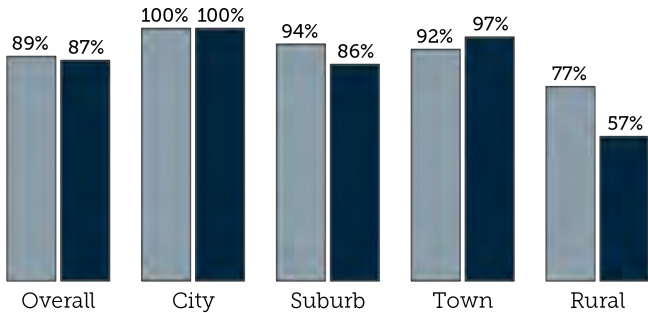
Intentionally Increased Outside Wi-Fi Access³



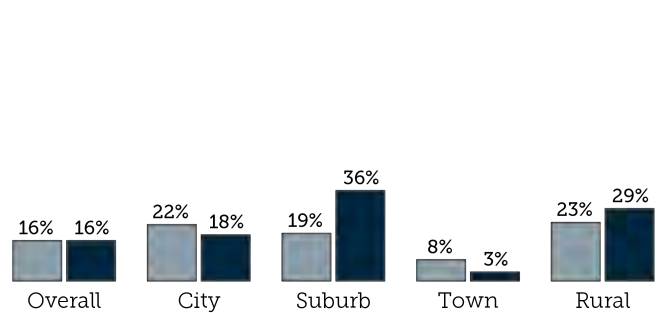
Allowed Online Library Card Registration³



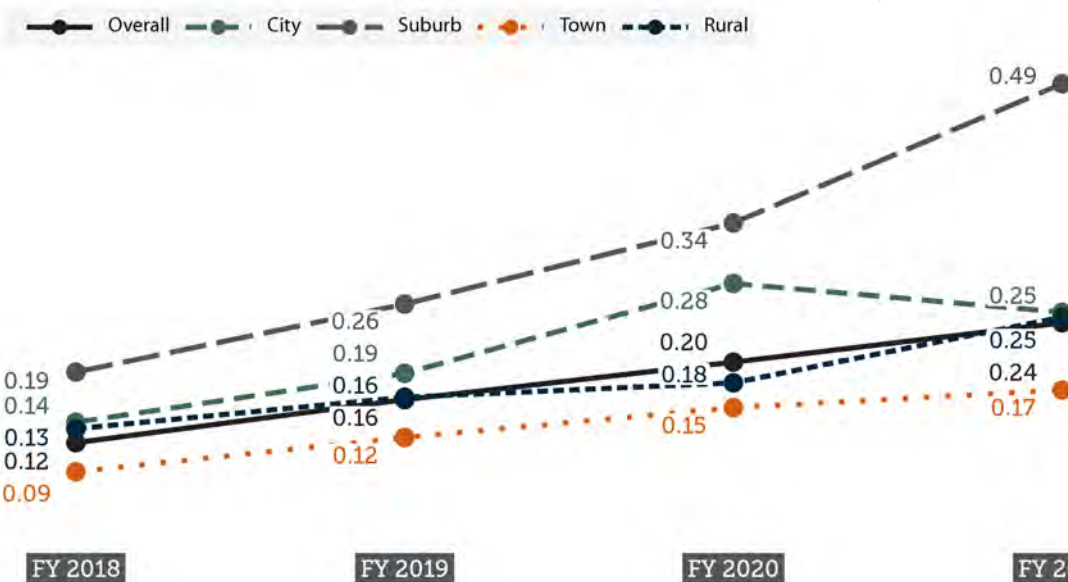
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Guam Public Libraries

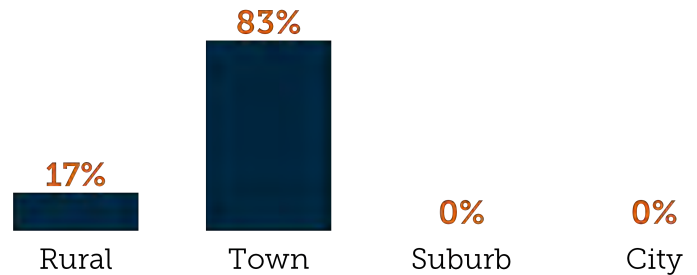
FISCAL YEAR 2021



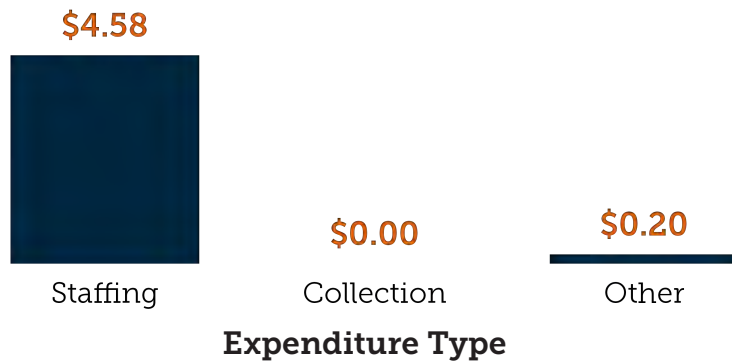
Quick Stats

Population Size Served	170,184
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	6
Public Library Staff (FTE)	22
Librarians	1
Other Library Staff	21

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



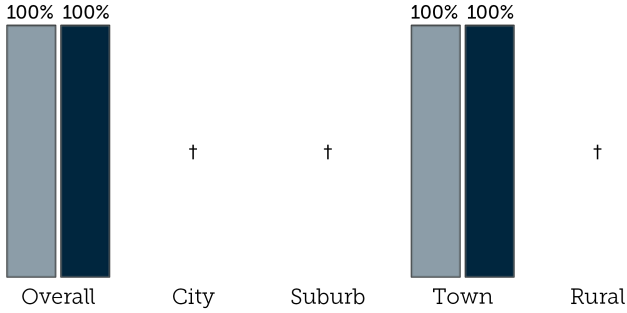
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	7.65	7.40	7.39	7.38	42.19
Total Operating Expenditures per Person	6.15	6.15	4.80	4.87	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	0.2	0.2	0.1	0.0	4.1
Library Visits per Person	0.4	0.6	0.2	0.0	1.7
Reference Transactions per Person	0.1	0.2	0.0	0.0	0.2
Public Internet Computers per 1,000 People	5.1	4.3	4.3	4.2	1.3
Public Internet Computer User Sessions per Person	0.1	0.1	0.0	0.0	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.6
Librarians per 1,000 People	0.0	0.0	0.0	0.0	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

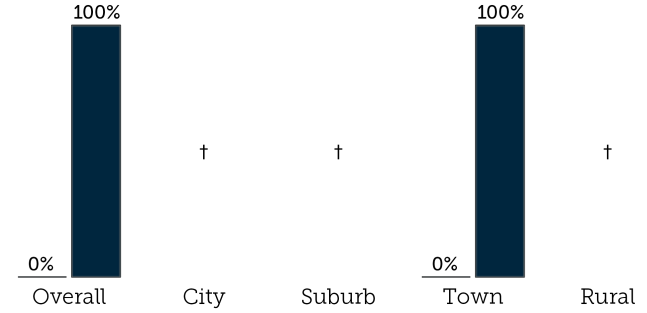
In response to COVID-19, Public Libraries in Guam...



Physically Closed Buildings to the Public³



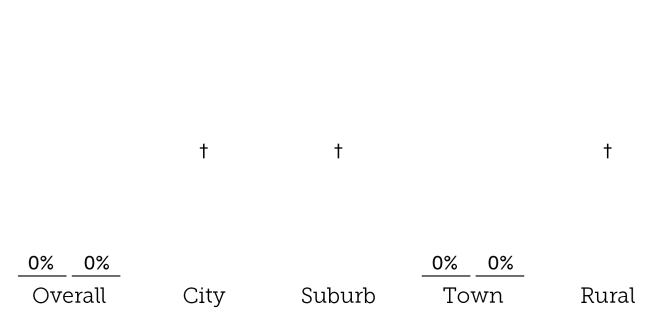
Provided Outside Circulation Services³



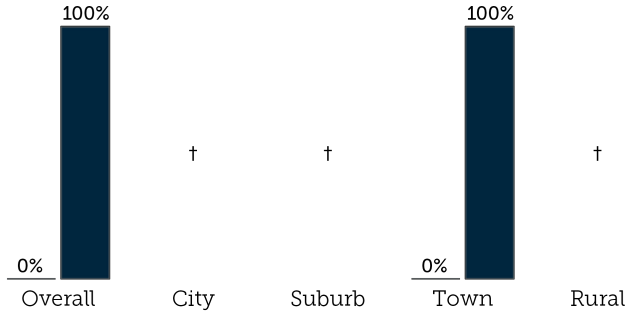
Intentionally Increased Outside Wi-Fi Access³



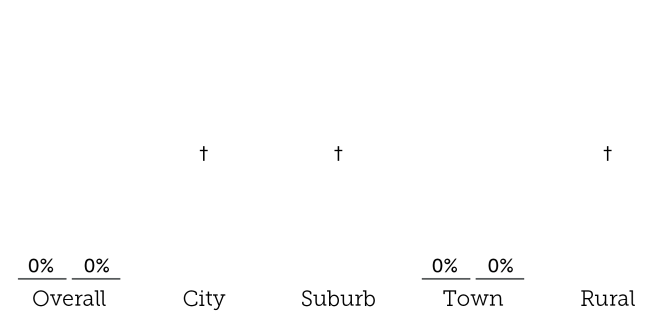
Allowed Online Library Card Registration³



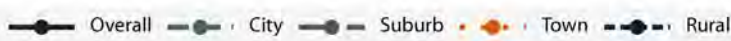
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Hawaii Public Libraries

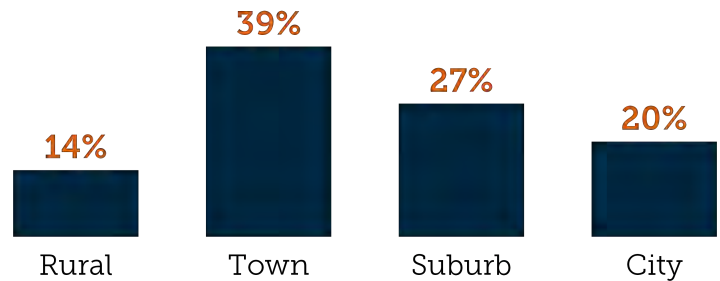
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,407,006
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	51
Public Library Staff (FTE)	494
Librarians	156
Other Library Staff	339

Public Library Outlets by Locale



Operating Expenditures per Person¹



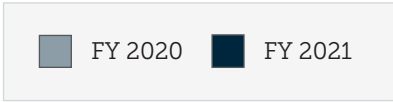
Circulation per Person¹



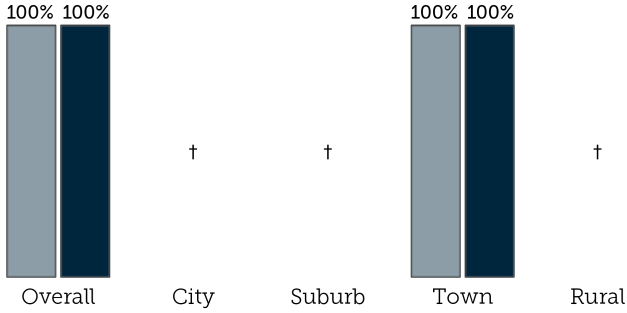
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	28.00	28.88	26.61	26.20	42.19
Total Operating Expenditures per Person	27.29	28.07	29.47	26.54	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.1	4.0	3.3	2.6	4.1
Library Visits per Person	2.4	2.4	1.8	0.5	1.7
Reference Transactions per Person	0.3	0.4	0.3	0.2	0.2
Public Internet Computers per 1,000 People	0.4	0.4	0.4	0.2	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.8	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.4	0.3	0.4	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.2	0.2	0.2

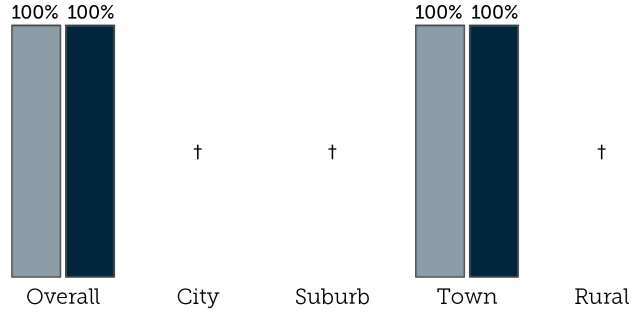
In response to COVID-19, Public Libraries in Hawaii...



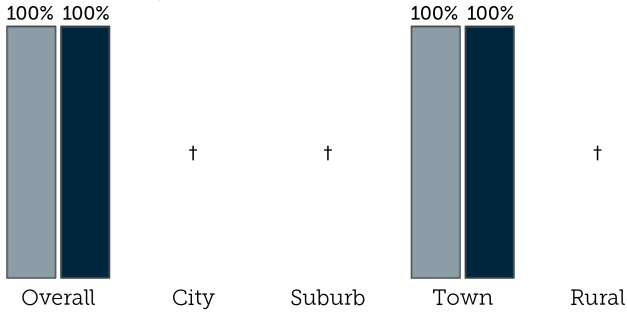
Physically Closed Buildings to the Public³



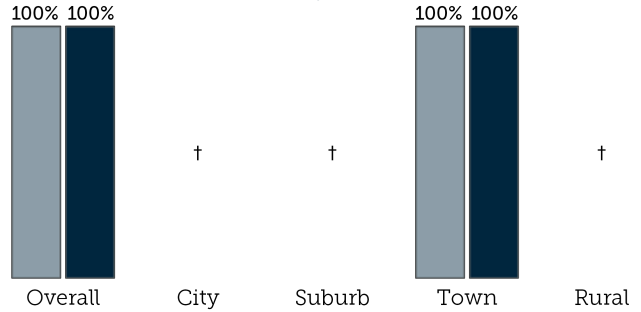
Provided Outside Circulation Services³



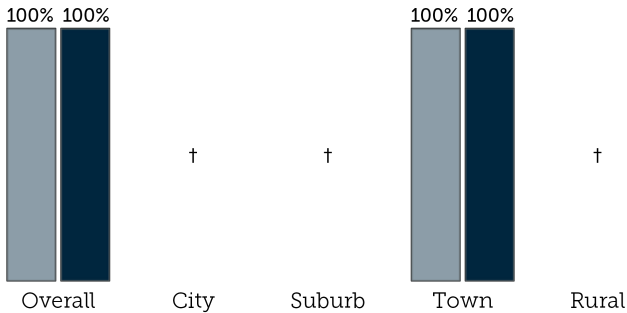
Intentionally Increased Outside Wi-Fi Access³



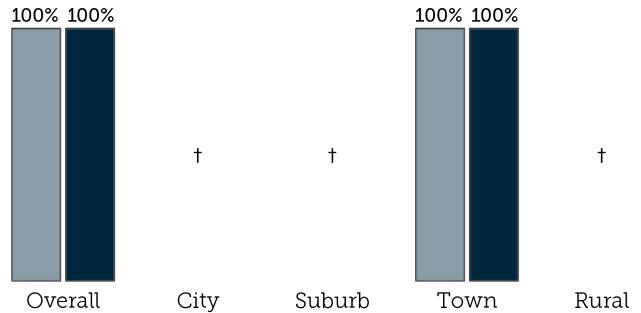
Allowed Online Library Card Registration³



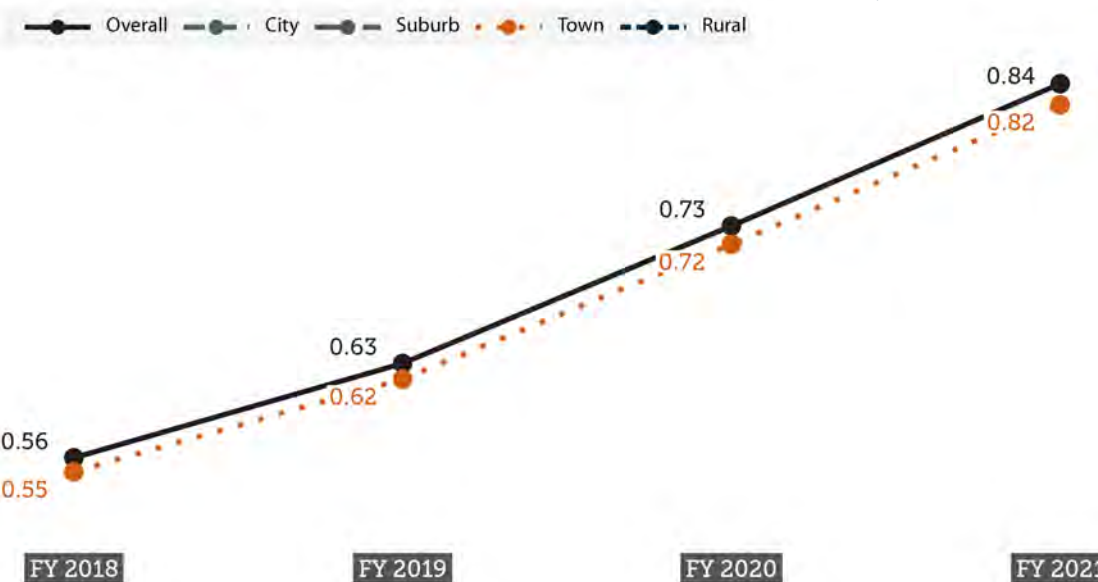
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Idaho Public Libraries

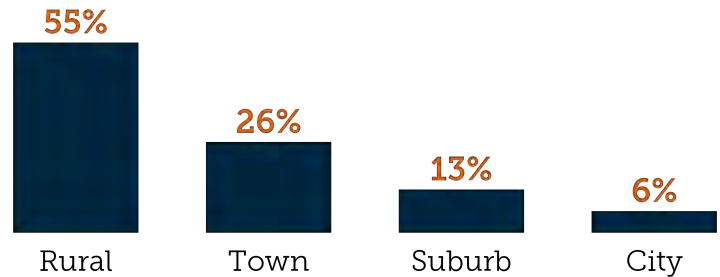
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,610,246
Public Library Systems	103
Public Library Outlets (Branches and Bookmobiles)	162
Public Library Staff (FTE)	863
Librarians	242
Other Library Staff	621

Public Library Outlets by Locale



Operating Expenditures per Person¹



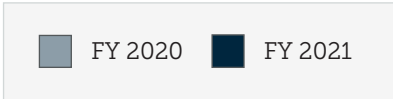
Circulation per Person¹



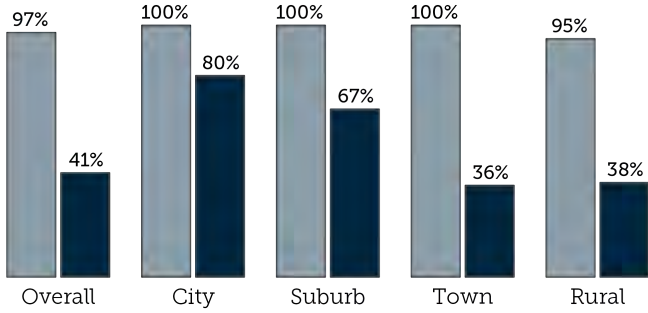
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	40.14	40.09	42.26	41.41	42.19
Total Operating Expenditures per Person	38.60	38.16	36.83	35.03	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	7.4	7.1	5.9	5.4	4.1
Library Visits per Person	5.9	5.3	3.0	2.6	1.7
Reference Transactions per Person	0.5	0.5	0.3	0.3	0.2
Public Internet Computers per 1,000 People	2.5	2.6	2.2	1.8	1.3
Public Internet Computer User Sessions per Person	0.9	0.8	0.4	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.7	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.3	0.4	0.4	0.3	0.2

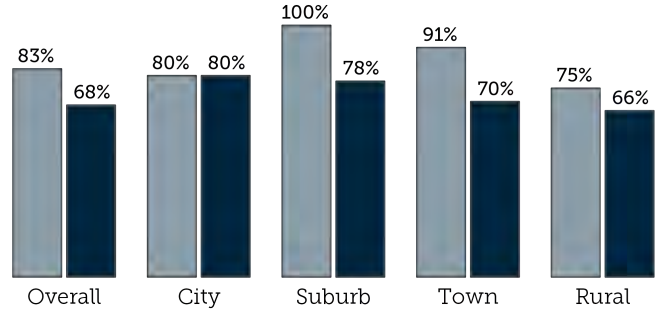
In response to COVID-19, Public Libraries in Idaho...



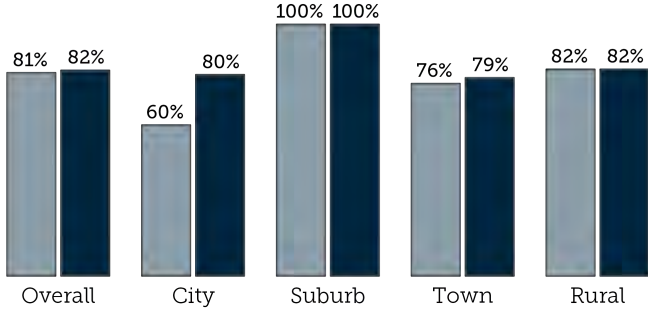
Physically Closed Buildings to the Public³



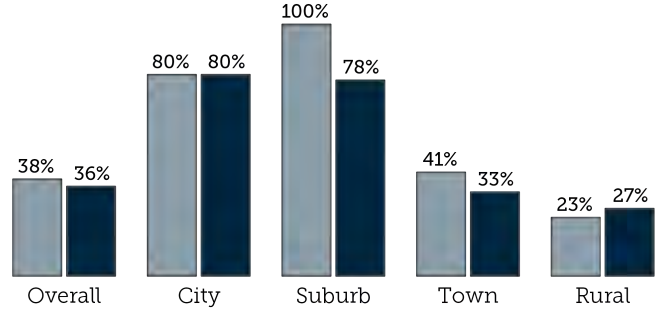
Provided Outside Circulation Services³



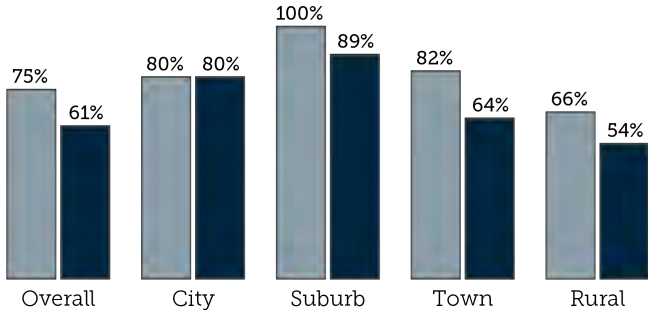
Intentionally Increased Outside Wi-Fi Access³



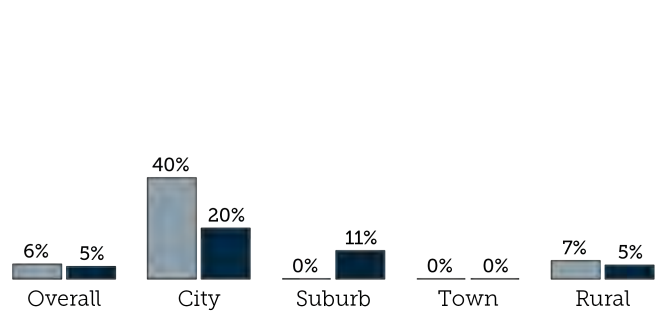
Allowed Online Library Card Registration³



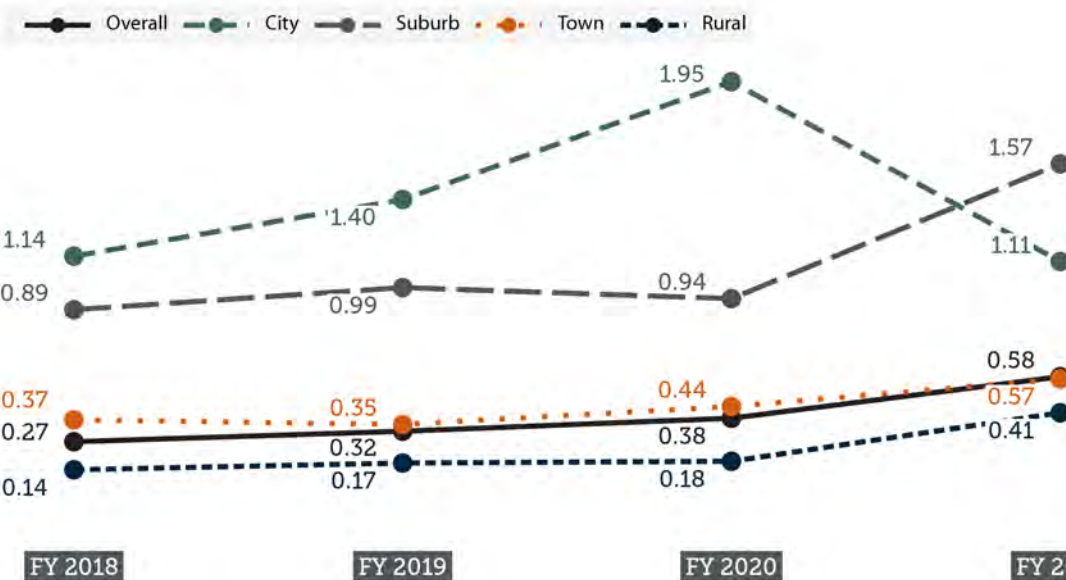
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Illinois Public Libraries

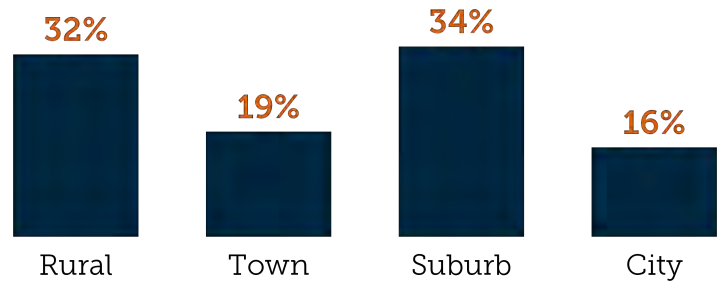
FISCAL YEAR 2021



Quick Stats

Population Size Served	11,740,780
Public Library Systems	623
Public Library Outlets (Branches and Bookmobiles)	793
Public Library Staff (FTE)	8,307
Librarians	3,304
Other Library Staff	5,003

Public Library Outlets by Locale



Operating Expenditures per Person¹



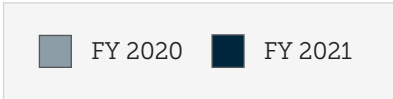
Circulation per Person¹



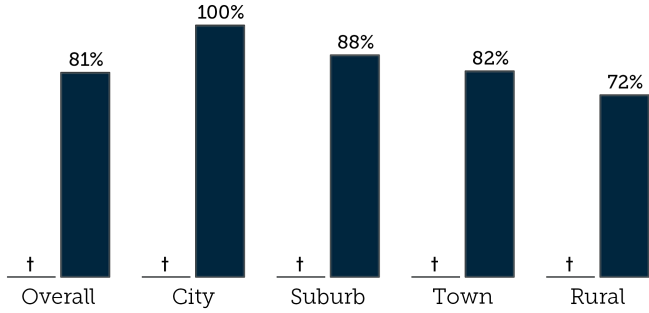
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	49.93	51.13	54.14	53.11	42.19
Total Operating Expenditures per Person	43.64	45.03	46.59	45.39	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.1	6.1	5.0	4.1	4.1
Library Visits per Person	4.7	4.6	3.4	1.6	1.7
Reference Transactions per Person	0.5	0.4	0.3	0.2	0.2
Public Internet Computers per 1,000 People	1.8	1.8	1.8	1.6	1.3
Public Internet Computer User Sessions per Person	0.7	0.6	0.5	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.7	0.6
Librarians per 1,000 People	0.4	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.4	0.4	0.4	0.3	0.2

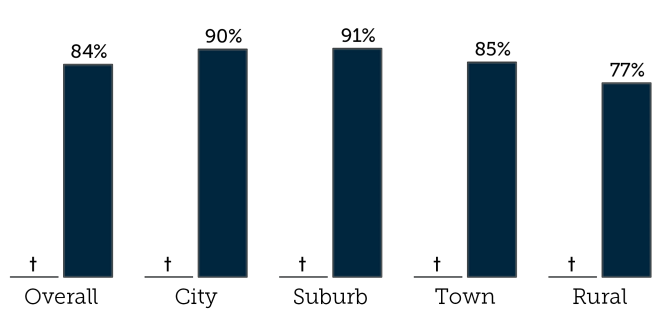
In response to COVID-19, Public Libraries in Illinois...



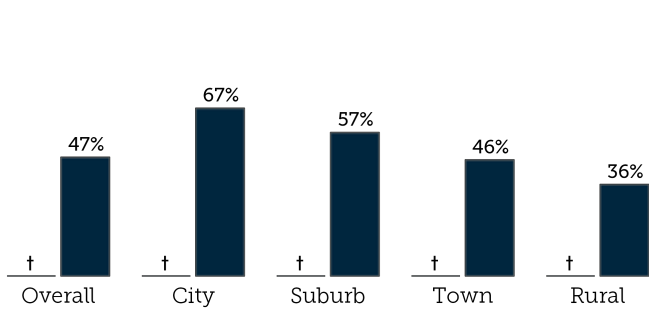
Physically Closed Buildings to the Public^{3,4}



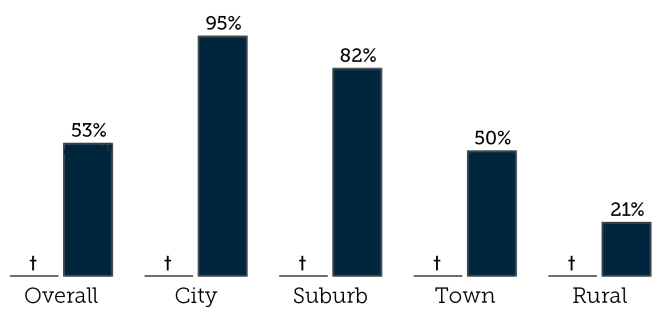
Provided Outside Circulation Services^{3,4}



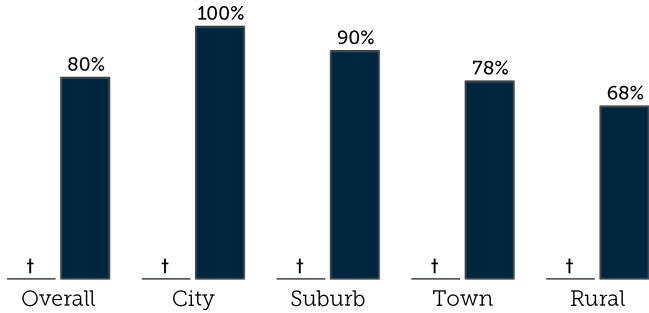
Intentionally Increased Outside Wi-Fi Access^{3,4}



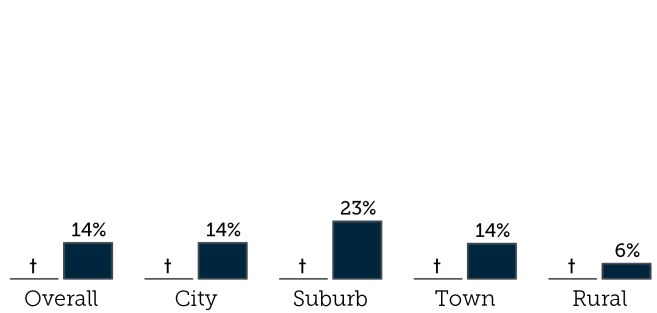
Allowed Online Library Card Registration^{3,4}



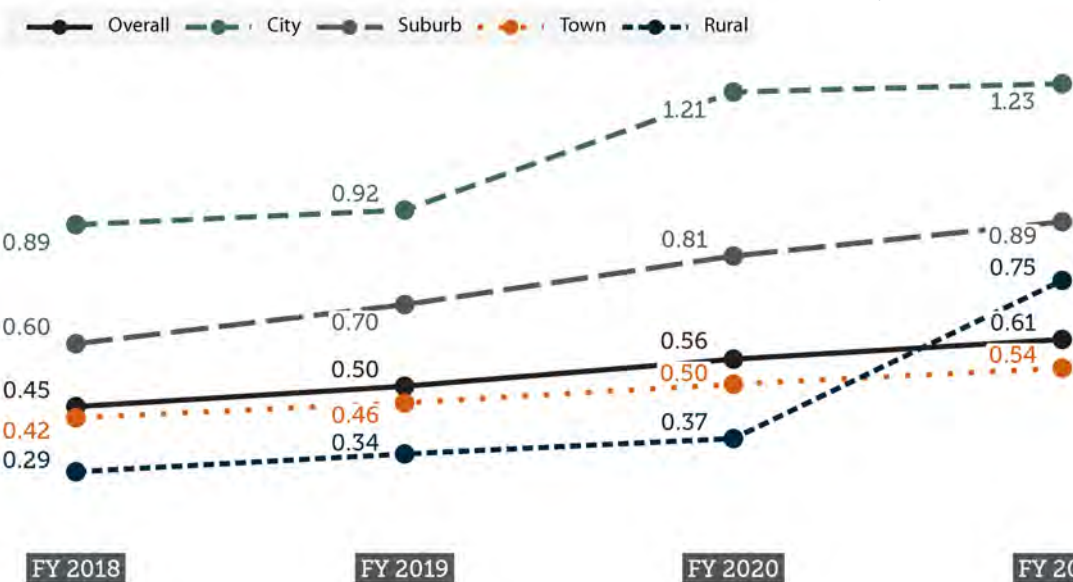
Provided Virtual Reference Services^{3,4}



Staff Reassigned to Work Outside Library^{3,4}



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

⁴Indicates high missing rates on 2020 COVID-19 items.

[†]Data are not available.



Indiana Public Libraries

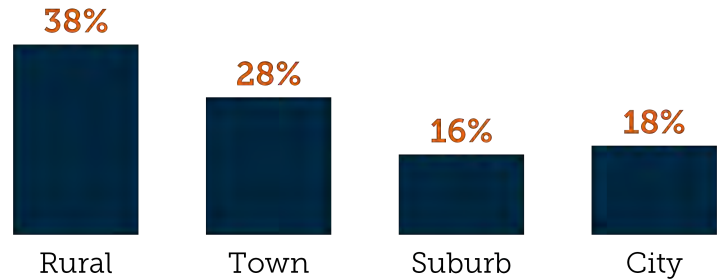
FISCAL YEAR 2021



Quick Stats

Population Size Served	6,106,423
Public Library Systems	236
Public Library Outlets (Branches and Bookmobiles)	452
Public Library Staff (FTE)	4,294
Librarians	1,524
Other Library Staff	2,770

Public Library Outlets by Locale



Operating Expenditures per Person¹



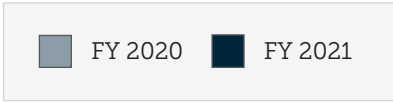
Circulation per Person¹



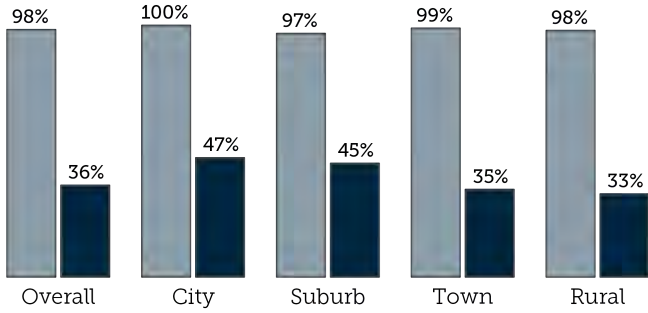
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	60.07	66.13	66.09	68.69	42.19
Total Operating Expenditures per Person	55.24	57.35	56.56	58.51	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	7.4	7.4	4.8	5.5	4.1
Library Visits per Person	5.0	4.9	2.1	2.3	1.7
Reference Transactions per Person	0.3	0.4	0.2	0.2	0.2
Public Internet Computers per 1,000 People	2.1	2.1	2.0	1.8	1.3
Public Internet Computer User Sessions per Person	0.7	0.7	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.9	0.9	0.9	0.9	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.2

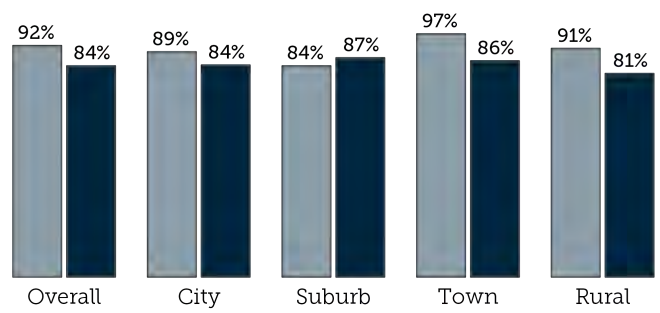
In response to COVID-19, Public Libraries in Indiana...



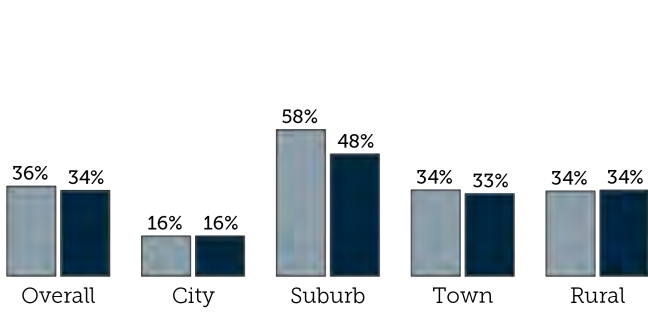
Physically Closed Buildings to the Public³



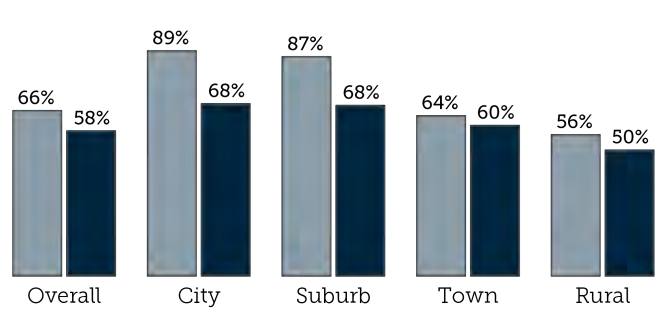
Provided Outside Circulation Services³



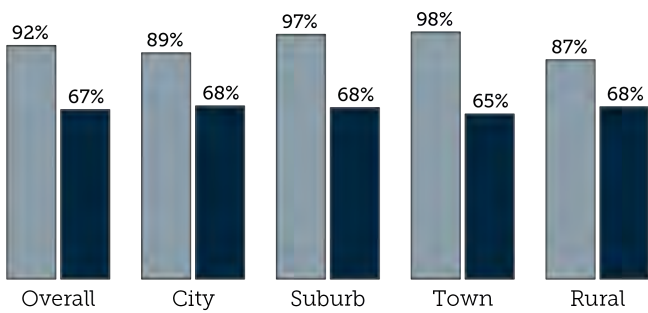
Intentionally Increased Outside Wi-Fi Access³



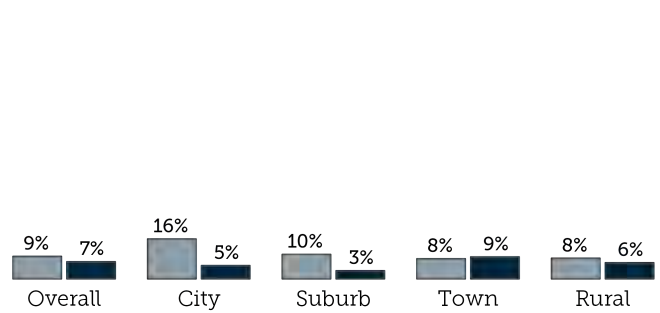
Allowed Online Library Card Registration³



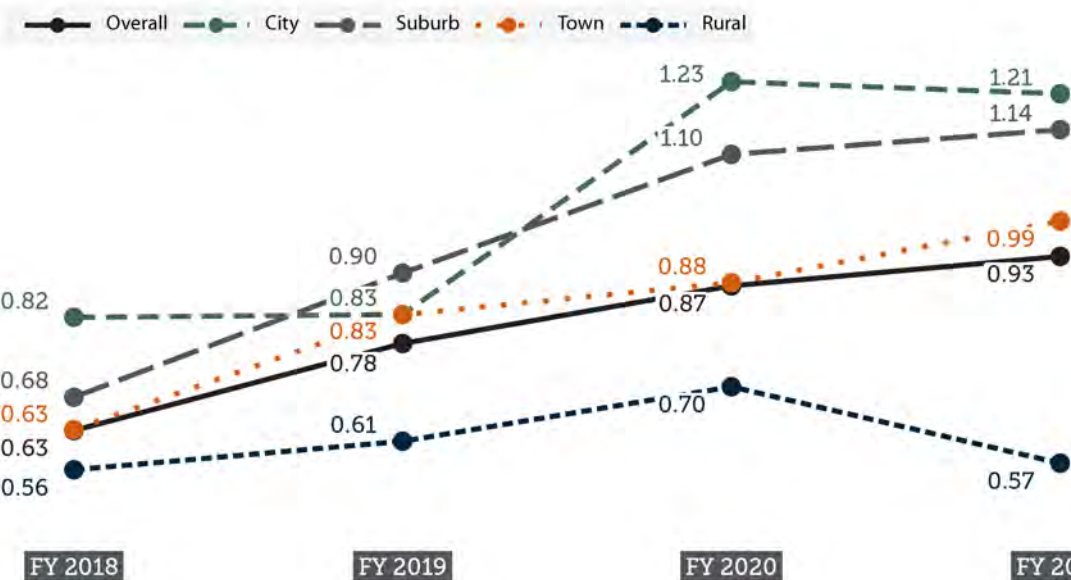
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Iowa Public Libraries

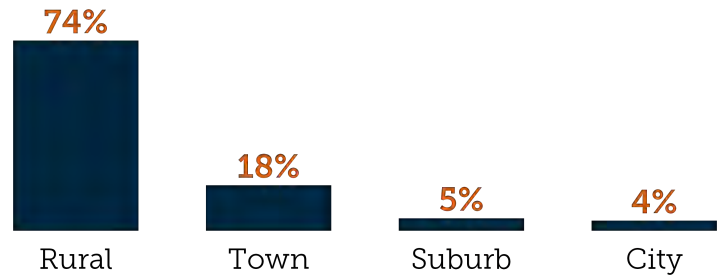
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,064,323
Public Library Systems	534
Public Library Outlets (Branches and Bookmobiles)	562
Public Library Staff (FTE)	1,755
Librarians	1,031
Other Library Staff	723

Public Library Outlets by Locale



Operating Expenditures per Person¹



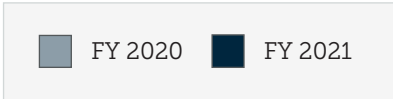
Circulation per Person¹



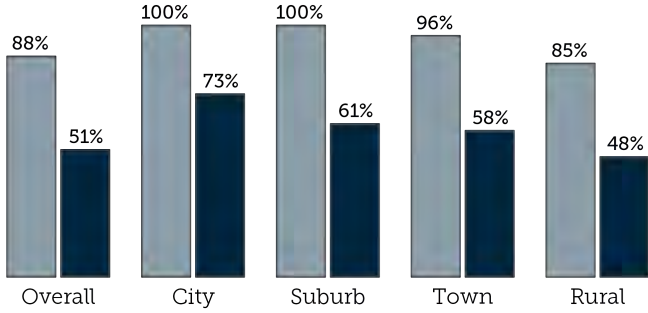
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	42.22	42.55	43.22	42.82	42.19
Total Operating Expenditures per Person	39.76	40.55	40.85	39.49	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.2	6.1	5.2	4.3	4.1
Library Visits per Person	5.2	5.0	3.5	2.1	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.2	0.2
Public Internet Computers per 1,000 People	3.1	3.1	3.0	2.7	1.3
Public Internet Computer User Sessions per Person	0.8	0.8	0.5	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.7	0.6
Librarians per 1,000 People	0.6	0.6	0.6	0.6	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

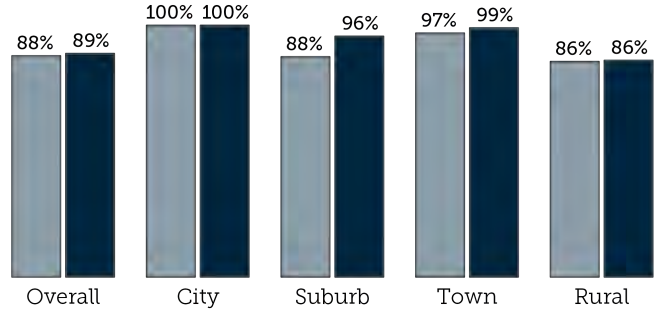
In response to COVID-19, Public Libraries in Iowa...



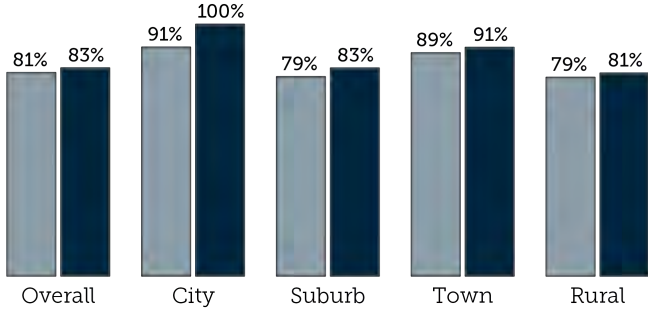
Physically Closed Buildings to the Public³



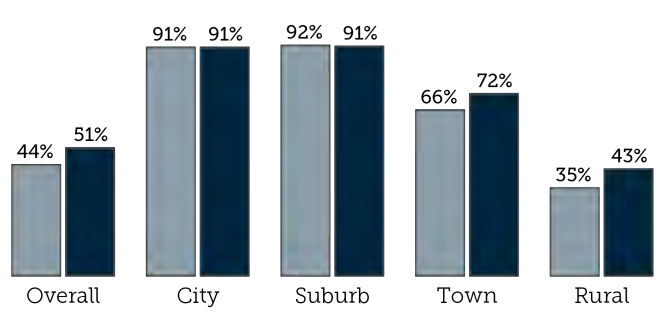
Provided Outside Circulation Services³



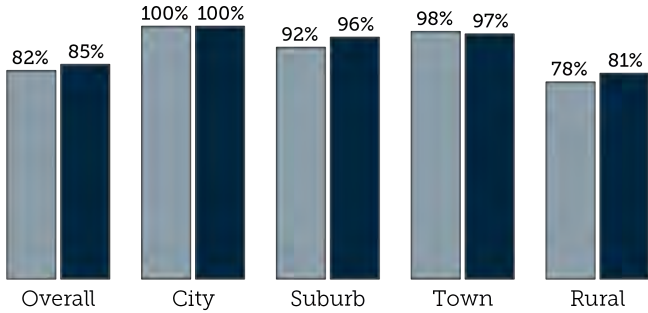
Intentionally Increased Outside Wi-Fi Access³



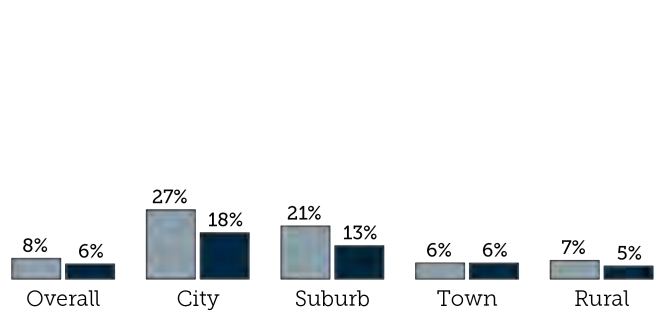
Allowed Online Library Card Registration³



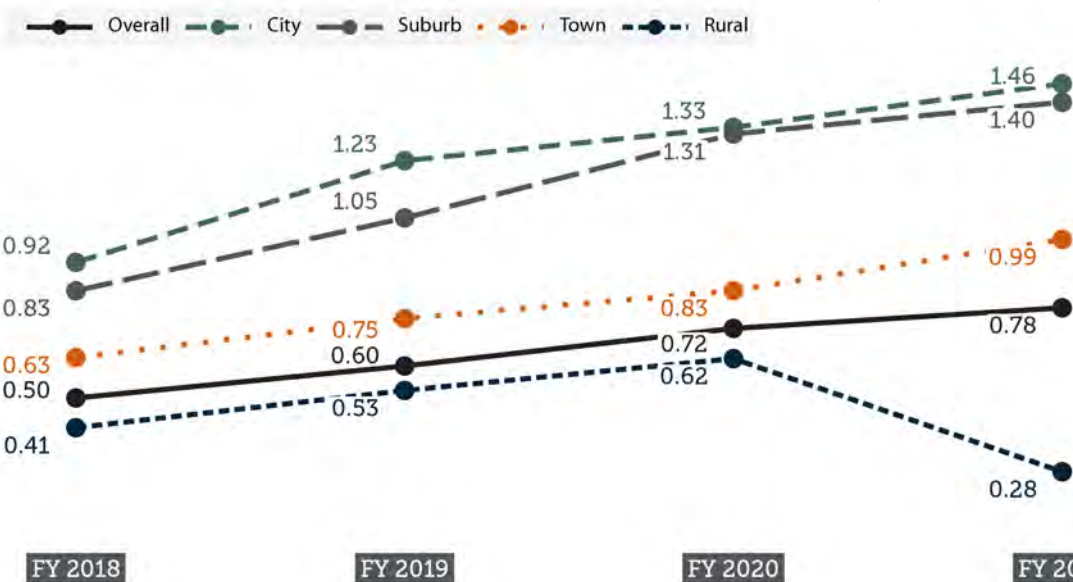
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Kansas Public Libraries

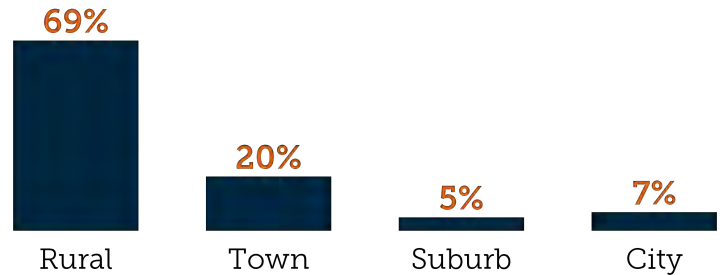
FISCAL YEAR 2021



Quick Stats

Population Size Served	2,506,724
Public Library Systems	318
Public Library Outlets (Branches and Bookmobiles)	372
Public Library Staff (FTE)	1,795
Librarians	740
Other Library Staff	1,055

Public Library Outlets by Locale



Operating Expenditures per Person¹



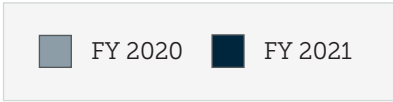
Circulation per Person¹



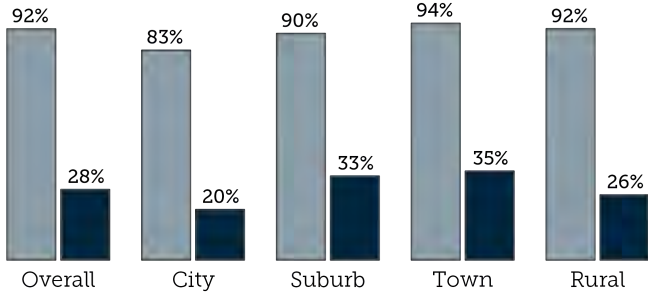
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	52.90	56.41	58.75	62.07	42.19
Total Operating Expenditures per Person	47.24	50.48	49.74	52.43	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.0	7.6	5.0	5.4	4.1
Library Visits per Person	6.7	6.8	2.9	3.7	1.7
Reference Transactions per Person	0.7	0.7	0.5	0.5	0.2
Public Internet Computers per 1,000 People	4.3	4.3	3.9	4.3	1.3
Public Internet Computer User Sessions per Person	1.2	1.2	0.4	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	1.0	1.1	1.1	1.1	0.6
Librarians per 1,000 People	0.9	0.9	0.9	0.9	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

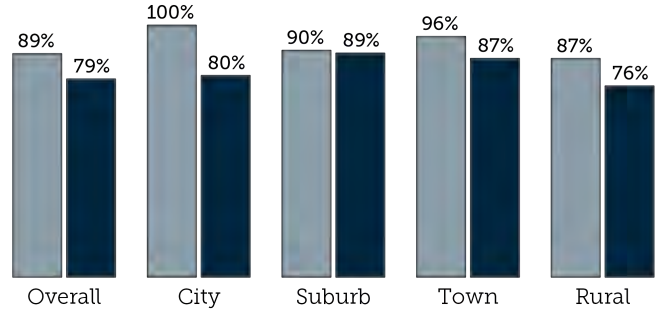
In response to COVID-19, Public Libraries in Kansas...



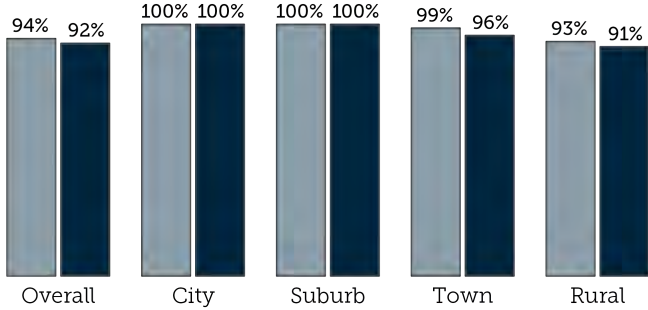
Physically Closed Buildings to the Public³



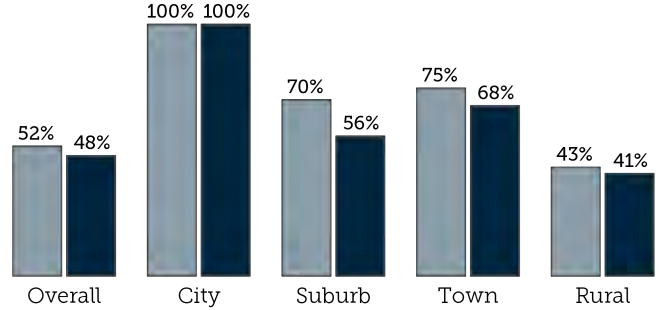
Provided Outside Circulation Services³



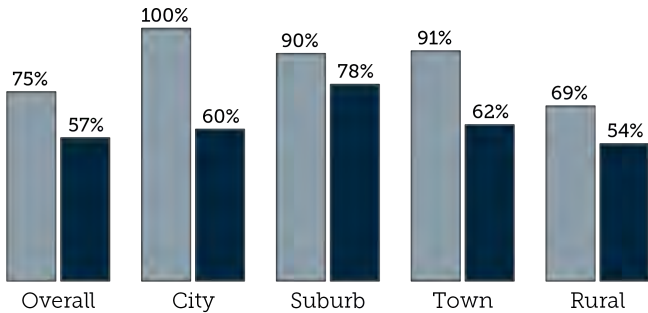
Intentionally Increased Outside Wi-Fi Access³



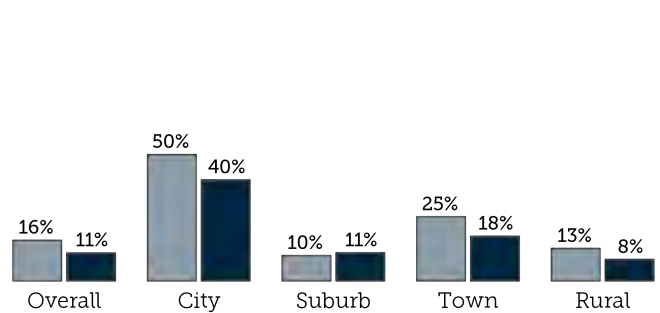
Allowed Online Library Card Registration³



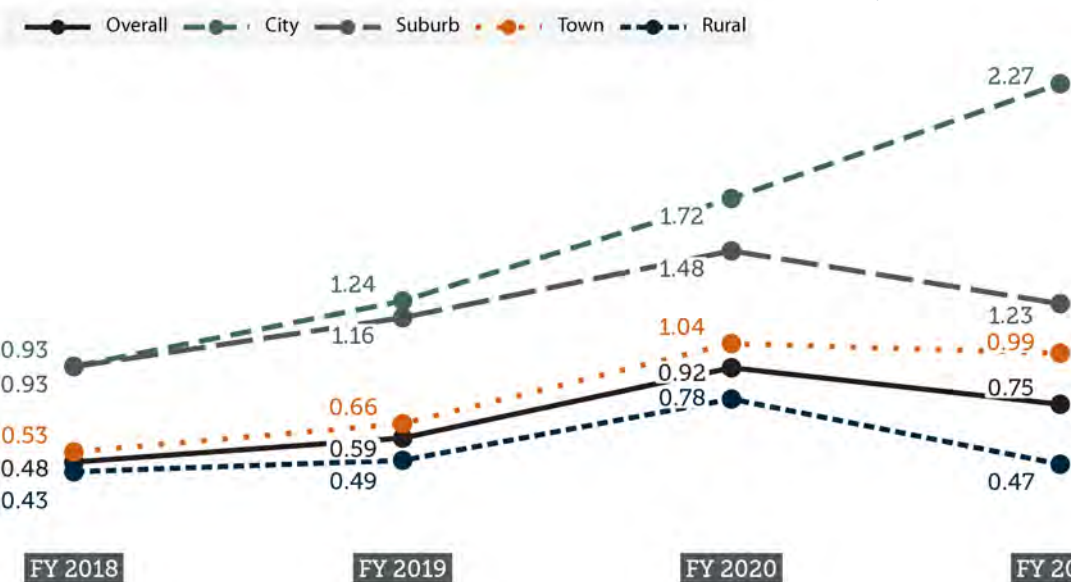
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Kentucky Public Libraries

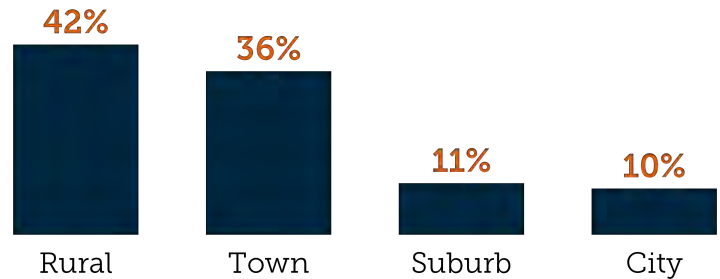
FISCAL YEAR 2021



Quick Stats

Population Size Served	4,467,673
Public Library Systems	120
Public Library Outlets (Branches and Bookmobiles)	256
Public Library Staff (FTE)	2,211
Librarians	1,282
Other Library Staff	928

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



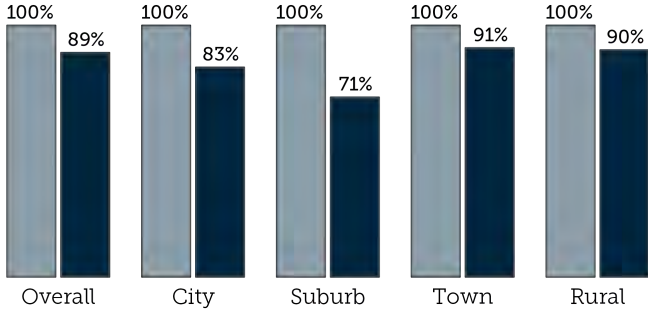
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	45.04	50.30	47.81	50.69	42.19
Total Operating Expenditures per Person	34.99	35.89	35.41	33.95	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	5.6	5.4	4.3	2.5	4.1
Library Visits per Person	3.4	3.3	2.3	0.9	1.7
Reference Transactions per Person	0.3	0.3	0.3	0.1	0.2
Public Internet Computers per 1,000 People	1.2	1.2	1.2	1.0	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.4	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.4	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

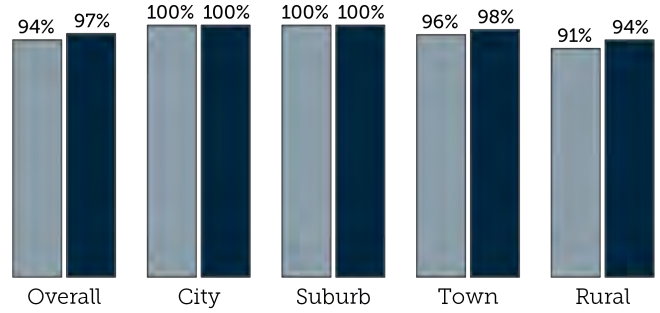
In response to COVID-19, Public Libraries in Kentucky...



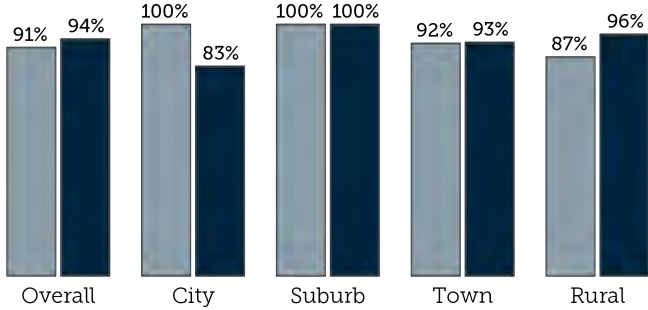
Physically Closed Buildings to the Public³



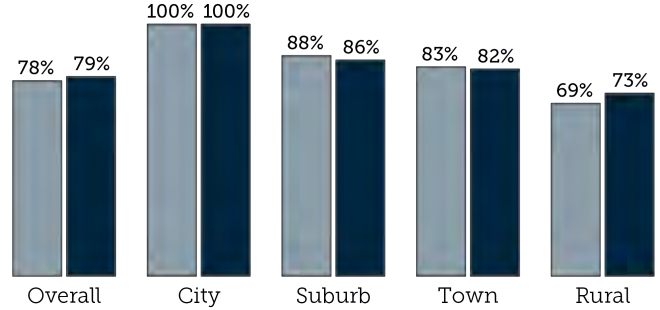
Provided Outside Circulation Services³



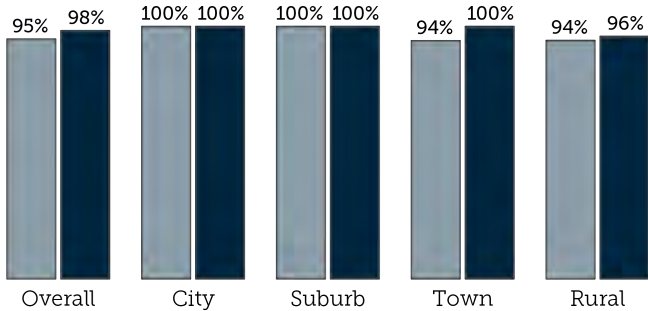
Intentionally Increased Outside Wi-Fi Access³



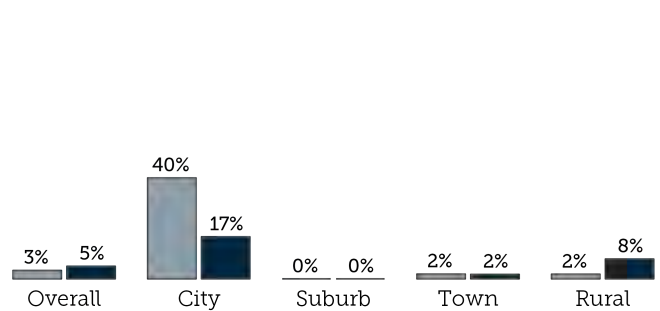
Allowed Online Library Card Registration³



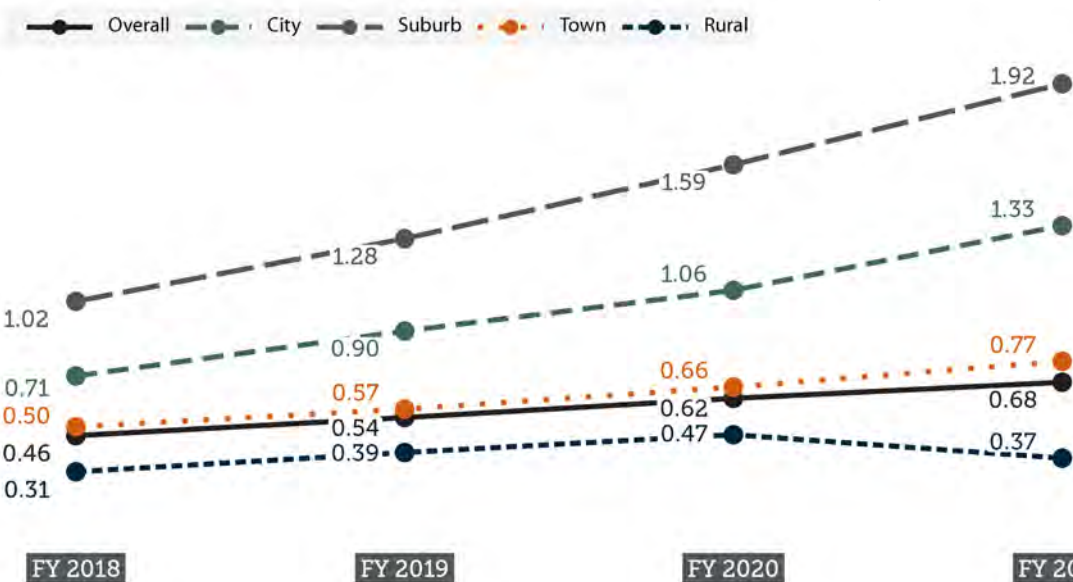
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Louisiana Public Libraries

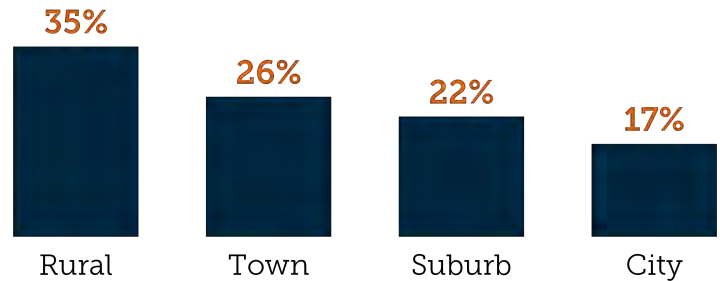
FISCAL YEAR 2021



Quick Stats

Population Size Served	4,595,037
Public Library Systems	67
Public Library Outlets (Branches and Bookmobiles)	359
Public Library Staff (FTE)	2,687
Librarians	1,181
Other Library Staff	1,506

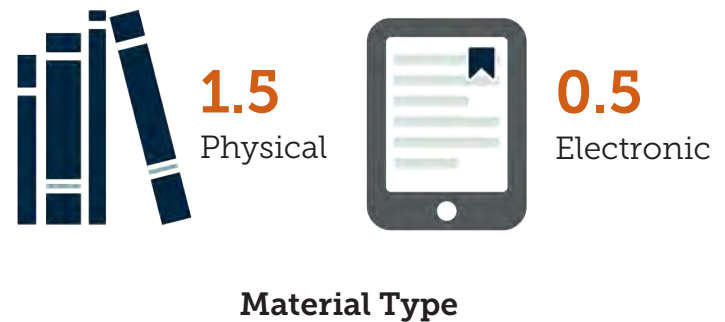
Public Library Outlets by Locale



Operating Expenditures per Person¹



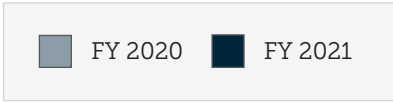
Circulation per Person¹



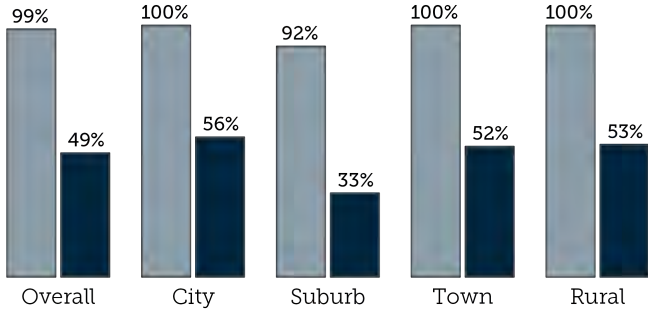
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	49.76	51.01	50.31	56.16	42.19
Total Operating Expenditures per Person	43.31	42.44	42.36	41.01	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	3.4	3.3	2.3	2.3	4.1
Library Visits per Person	2.9	2.9	1.2	1.3	1.7
Reference Transactions per Person	0.5	0.5	0.2	0.3	0.2
Public Internet Computers per 1,000 People	1.3	1.2	1.2	1.1	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.1	0.1	0.2	0.1	0.3
Other Library Staff per 1,000 People	0.4	0.4	0.4	0.4	0.2

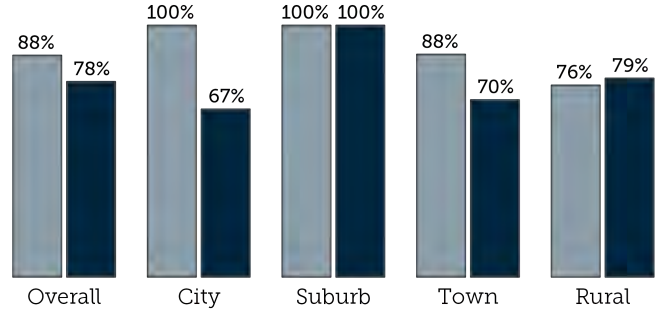
In response to COVID-19, Public Libraries in Louisiana...



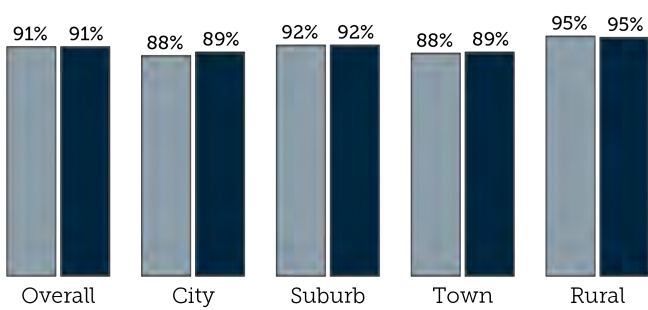
Physically Closed Buildings to the Public³



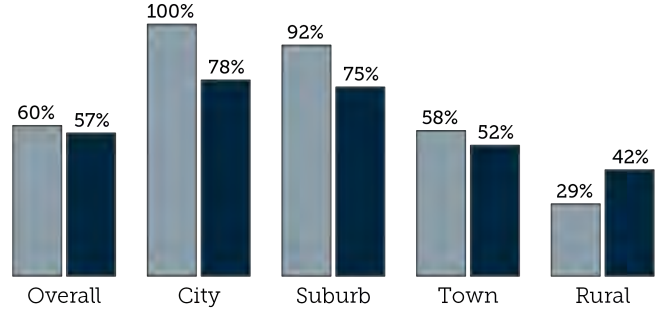
Provided Outside Circulation Services³



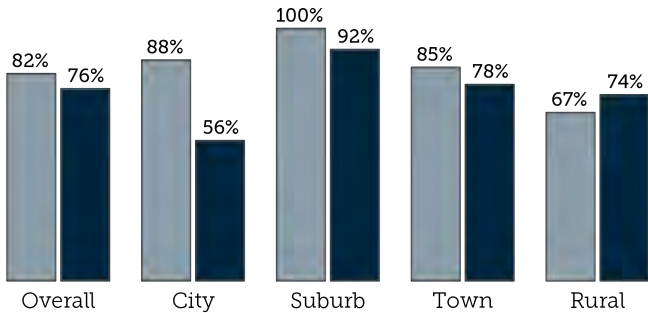
Intentionally Increased Outside Wi-Fi Access³



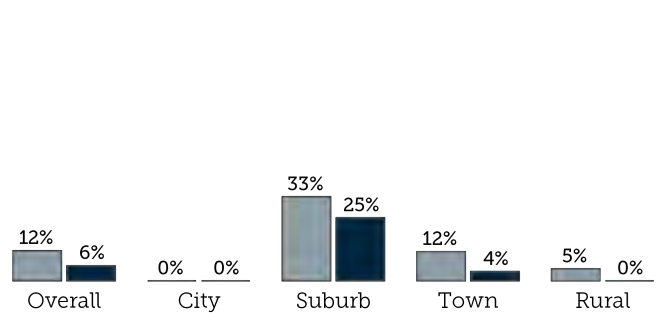
Allowed Online Library Card Registration³



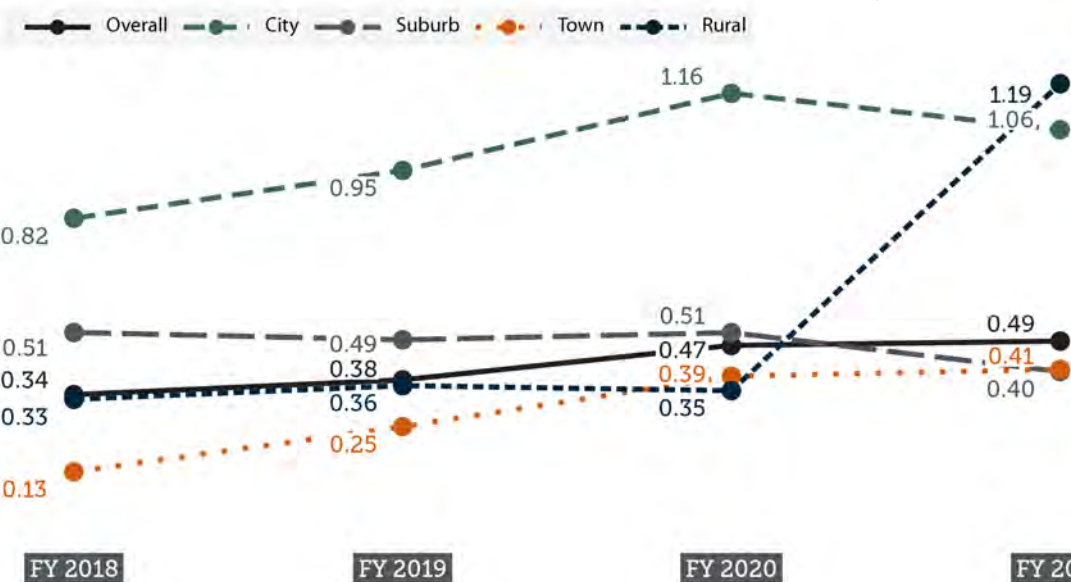
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Maine Public Libraries

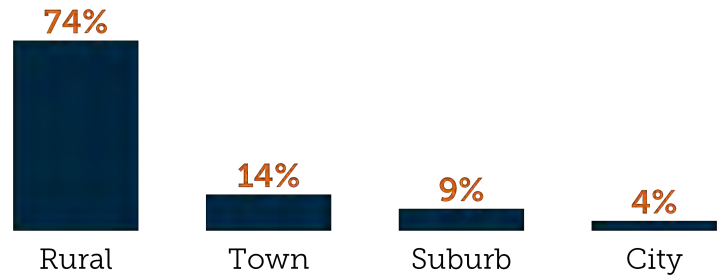
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,196,402
Public Library Systems	230
Public Library Outlets (Branches and Bookmobiles)	235
Public Library Staff (FTE)	697
Librarians	377
Other Library Staff	320

Public Library Outlets by Locale



Operating Expenditures per Person¹



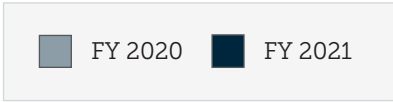
Circulation per Person¹



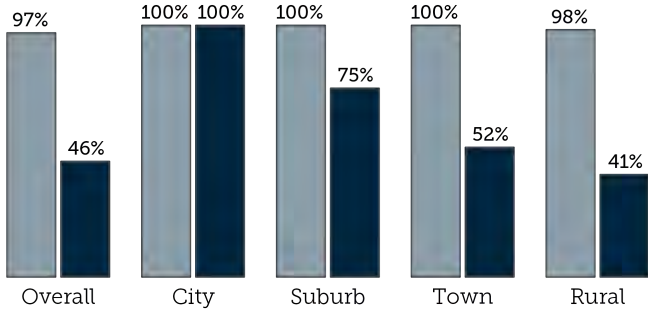
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	30.20	28.91	31.98	32.64	42.19
Total Operating Expenditures per Person	28.92	29.98	29.33	30.55	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.6	4.2	3.0	2.7	4.1
Library Visits per Person	3.2	3.3	1.7	1.2	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.2	0.2
Public Internet Computers per 1,000 People	1.8	1.8	1.8	1.7	1.3
Public Internet Computer User Sessions per Person	0.4	0.3	0.1	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

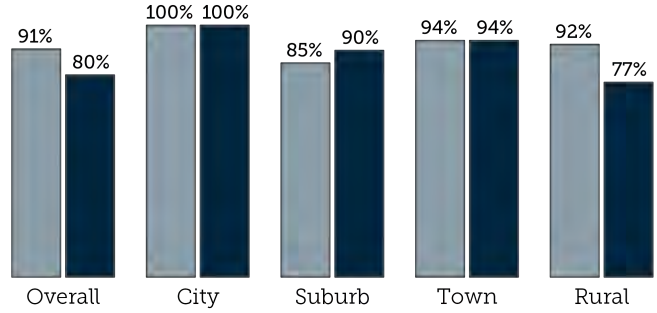
In response to COVID-19, Public Libraries in Maine...



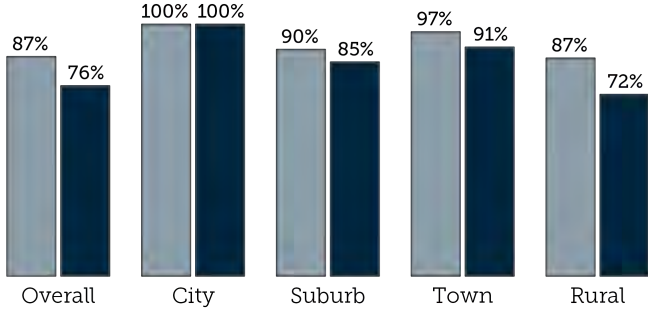
Physically Closed Buildings to the Public³



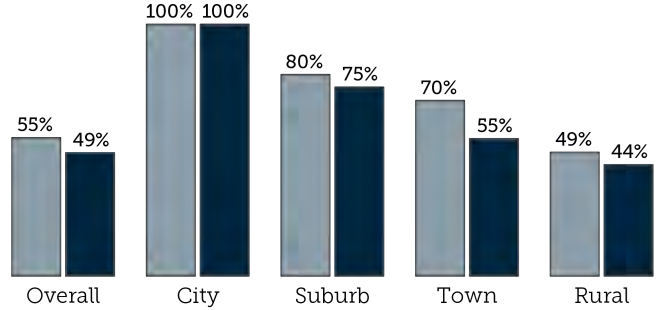
Provided Outside Circulation Services³



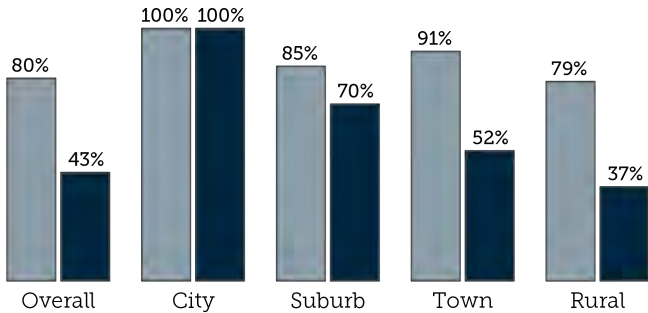
Intentionally Increased Outside Wi-Fi Access³



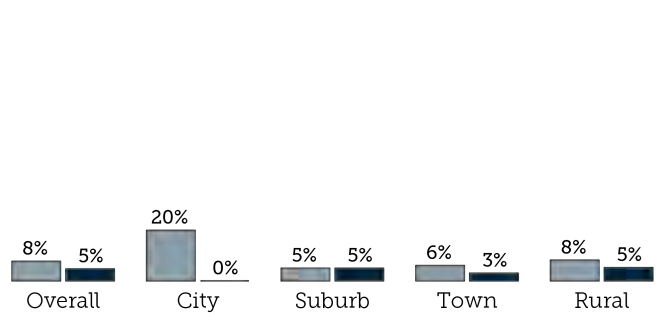
Allowed Online Library Card Registration³



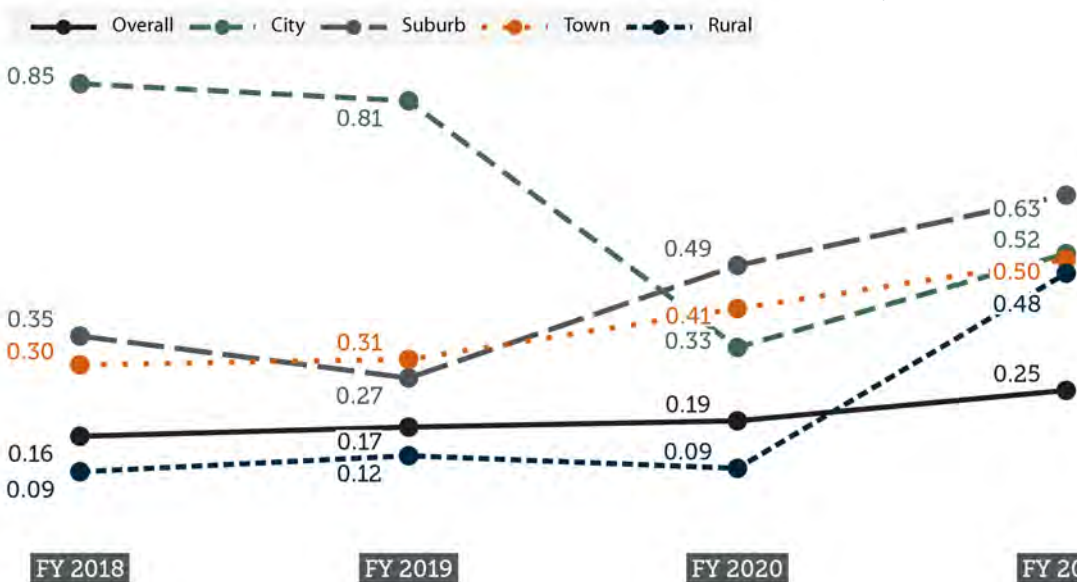
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Maryland Public Libraries

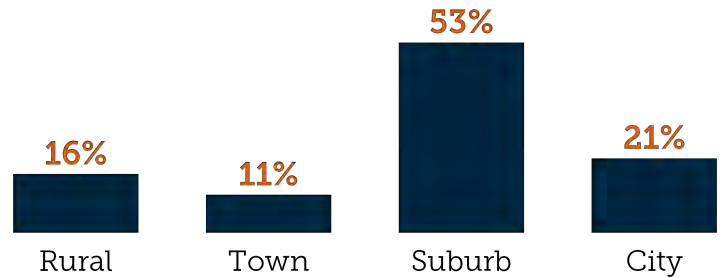
FISCAL YEAR 2021



Quick Stats

Population Size Served	6,042,718
Public Library Systems	25
Public Library Outlets (Branches and Bookmobiles)	211
Public Library Staff (FTE)	3,277
Librarians	1,409
Other Library Staff	1,868

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



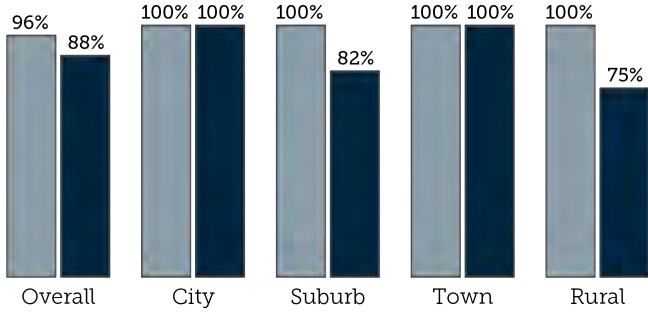
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	48.98	50.91	53.11	52.68	42.19
Total Operating Expenditures per Person	49.08	49.41	51.71	51.50	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.4	8.6	7.1	5.0	4.1
Library Visits per Person	4.3	4.5	3.2	0.7	1.7
Reference Transactions per Person	0.7	0.7	0.5	0.3	0.2
Public Internet Computers per 1,000 People	1.1	1.0	1.0	0.8	1.3
Public Internet Computer User Sessions per Person	0.8	0.7	0.5	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

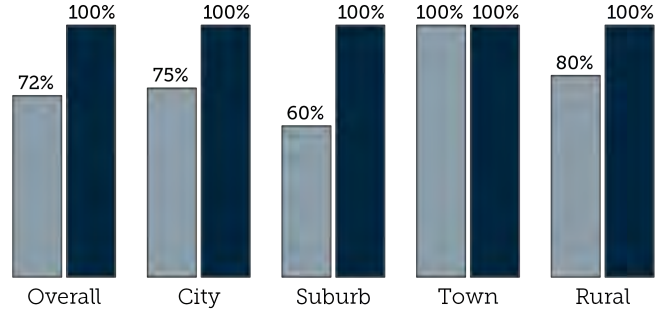
In response to COVID-19, Public Libraries in Maryland...



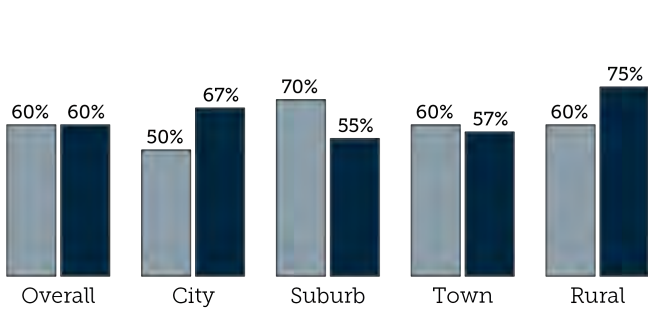
Physically Closed Buildings to the Public³



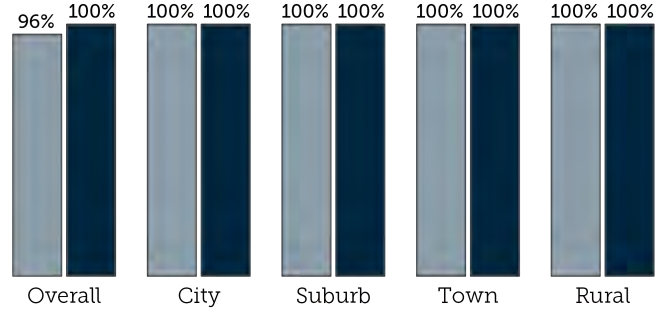
Provided Outside Circulation Services³



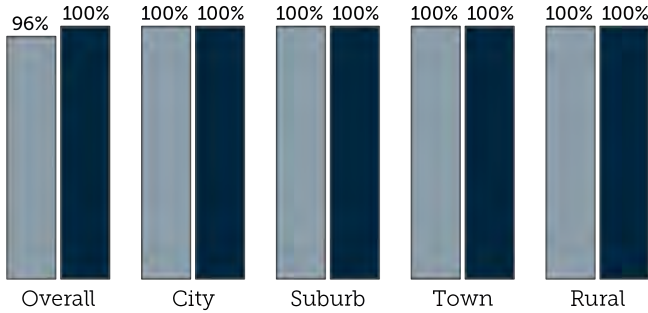
Intentionally Increased Outside Wi-Fi Access³



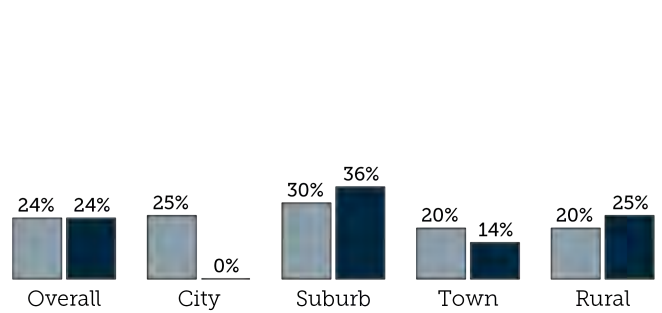
Allowed Online Library Card Registration³



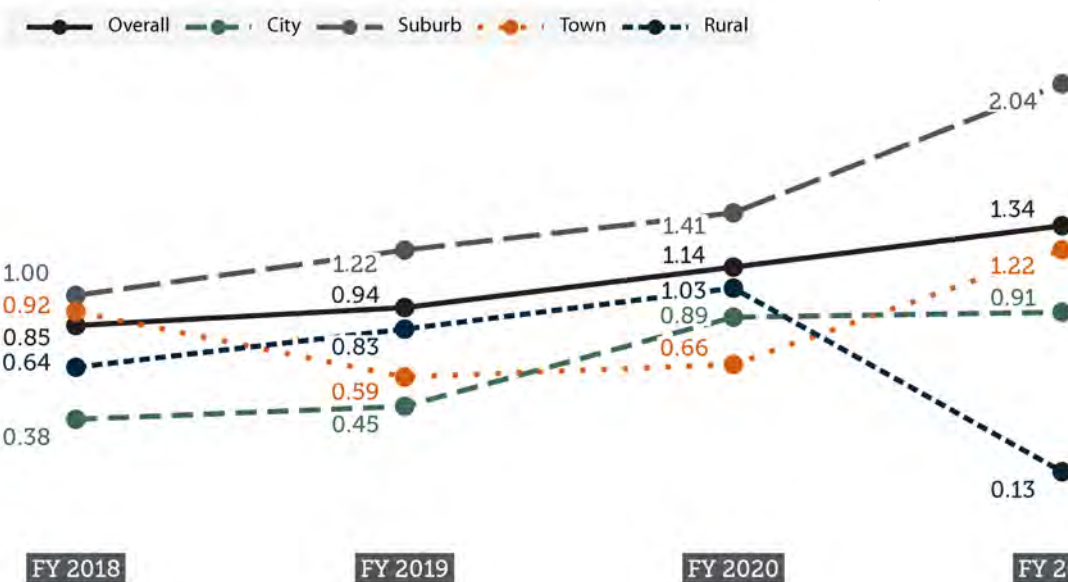
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Massachusetts Public Libraries

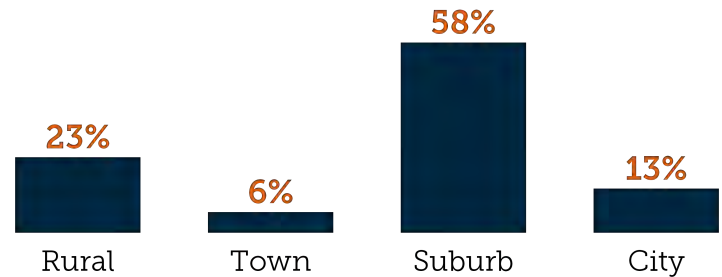
FISCAL YEAR 2021



Quick Stats

Population Size Served	6,888,183
Public Library Systems	366
Public Library Outlets (Branches and Bookmobiles)	464
Public Library Staff (FTE)	3,864
Librarians	1,988
Other Library Staff	1,876

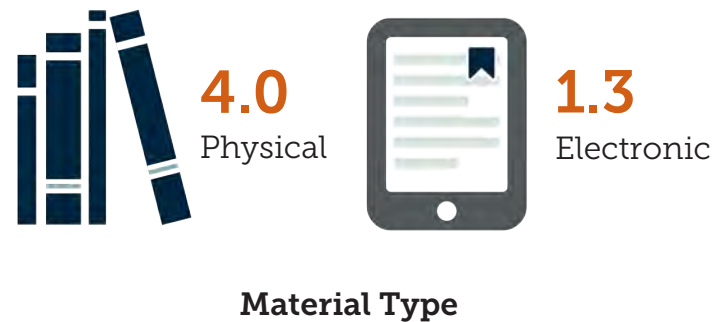
Public Library Outlets by Locale



Operating Expenditures per Person¹



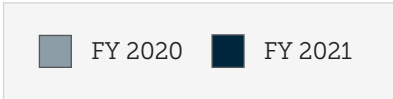
Circulation per Person¹



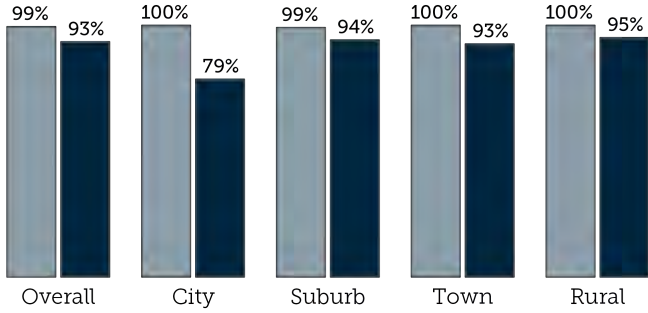
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	44.05	45.30	47.25	49.60	42.19
Total Operating Expenditures per Person	48.15	50.03	51.30	51.49	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	7.6	7.6	6.6	5.4	4.1
Library Visits per Person	5.7	5.5	3.8	0.6	1.7
Reference Transactions per Person	0.6	0.6	0.4	0.2	0.2
Public Internet Computers per 1,000 People	1.1	1.1	1.1	0.9	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.5	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.3	0.3	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

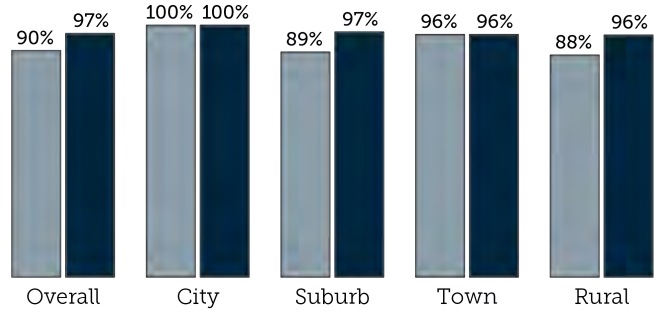
In response to COVID-19, Public Libraries in Massachusetts...



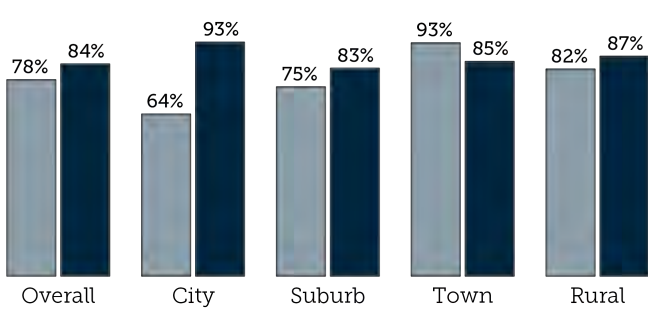
Physically Closed Buildings to the Public³



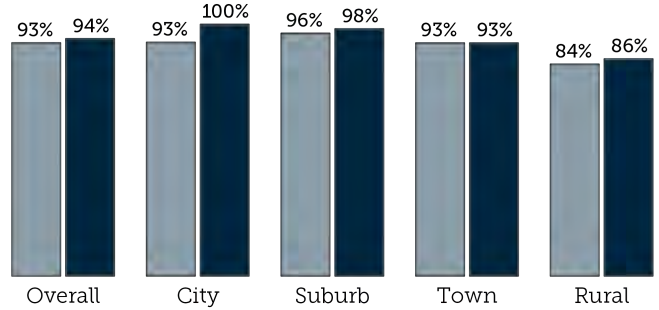
Provided Outside Circulation Services³



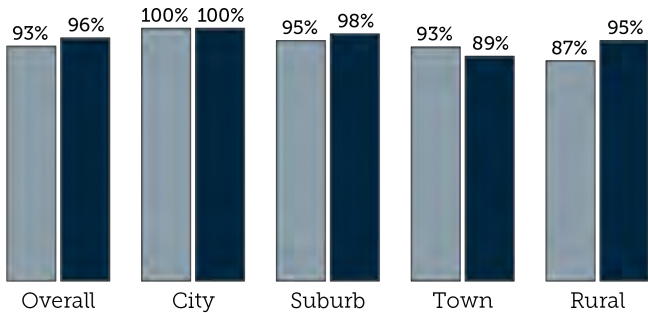
Intentionally Increased Outside Wi-Fi Access³



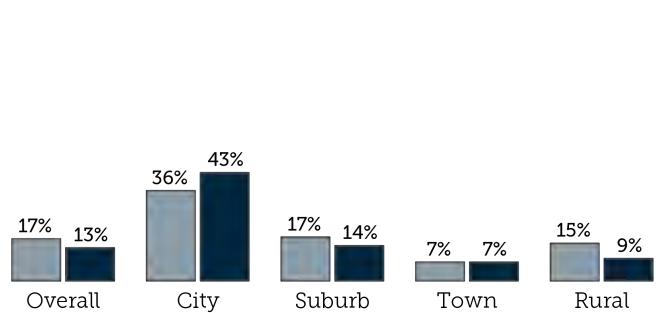
Allowed Online Library Card Registration³



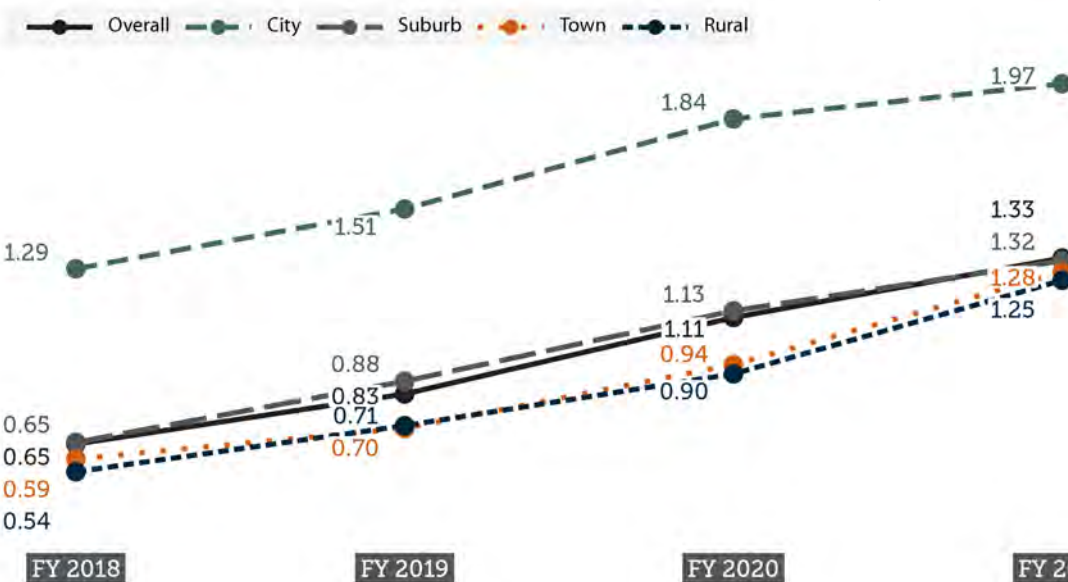
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Michigan Public Libraries

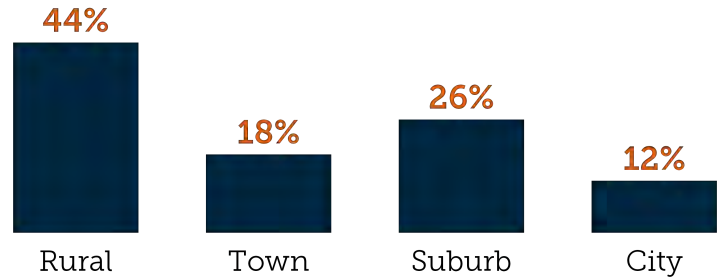
FISCAL YEAR 2021



Quick Stats

Population Size Served	10,049,946
Public Library Systems	396
Public Library Outlets (Branches and Bookmobiles)	659
Public Library Staff (FTE)	4,639
Librarians	1,849
Other Library Staff	2,790

Public Library Outlets by Locale



Operating Expenditures per Person¹



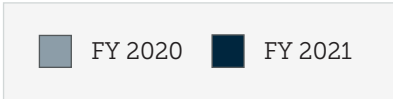
Circulation per Person¹



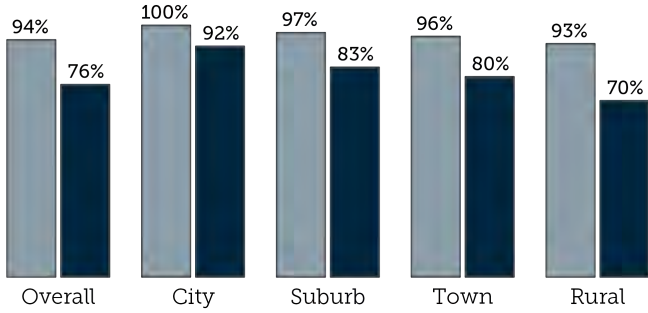
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	36.59	38.13	39.35	38.69	42.19
Total Operating Expenditures per Person	32.66	33.58	34.31	33.94	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.7	4.8	4.2	3.2	4.1
Library Visits per Person	4.1	4.0	2.9	1.5	1.7
Reference Transactions per Person	0.4	0.4	0.3	0.2	0.2
Public Internet Computers per 1,000 People	1.5	1.5	1.5	1.3	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.4	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

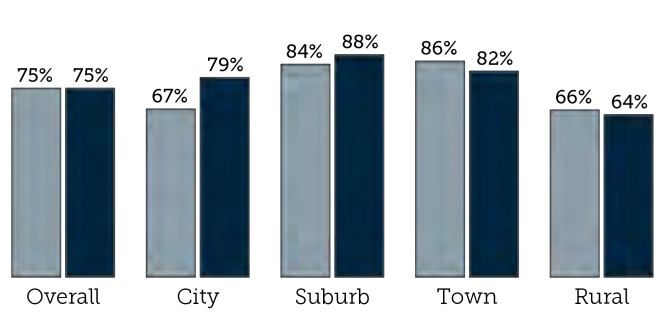
In response to COVID-19, Public Libraries in Michigan...



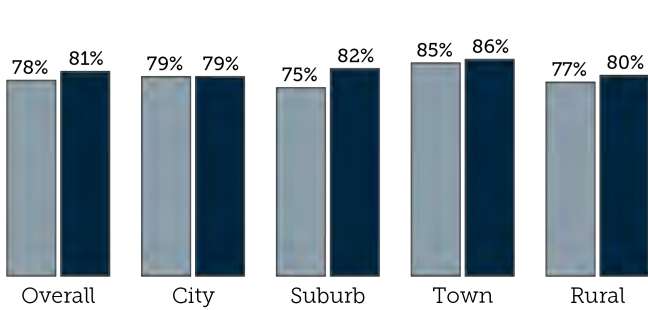
Physically Closed Buildings to the Public³



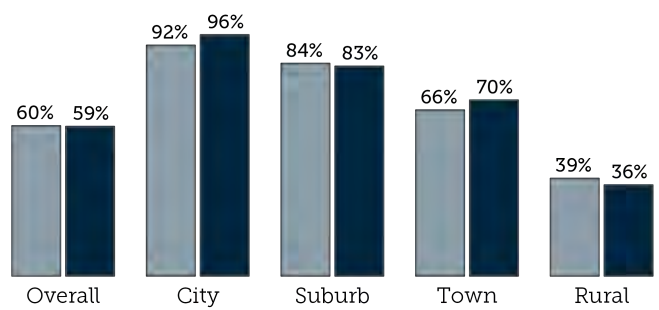
Provided Outside Circulation Services³



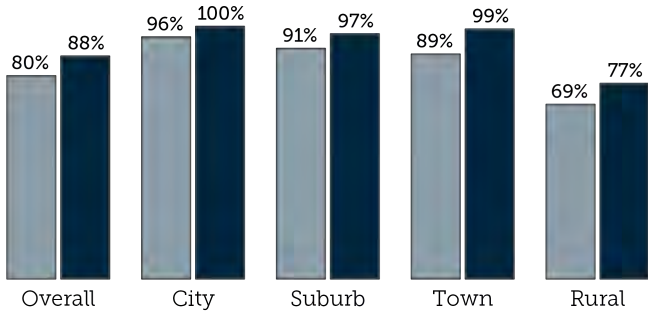
Intentionally Increased Outside Wi-Fi Access³



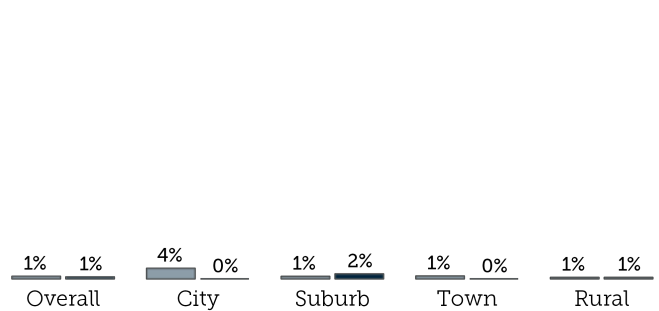
Allowed Online Library Card Registration³



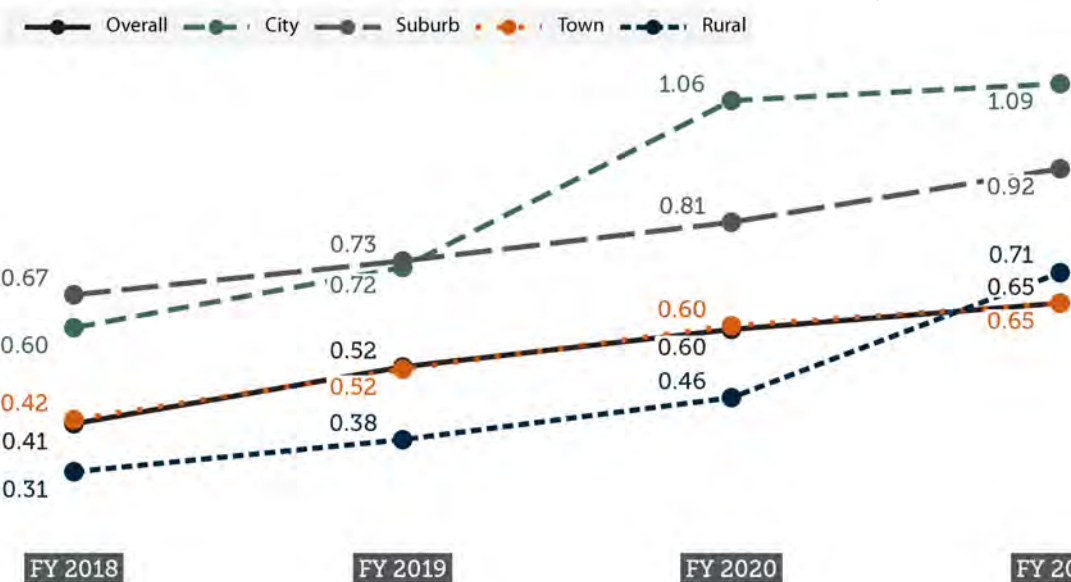
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Minnesota Public Libraries

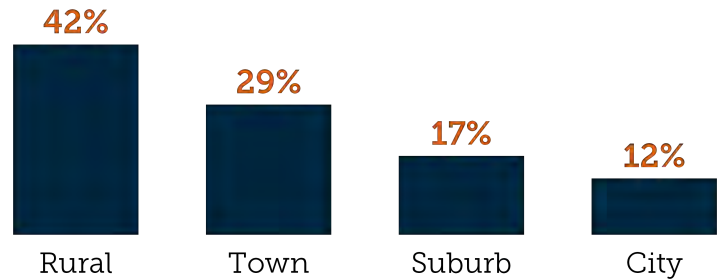
FISCAL YEAR 2021



Quick Stats

Population Size Served	5,706,495
Public Library Systems	136
Public Library Outlets (Branches and Bookmobiles)	365
Public Library Staff (FTE)	2,141
Librarians	842
Other Library Staff	1,298

Public Library Outlets by Locale



Operating Expenditures per Person¹



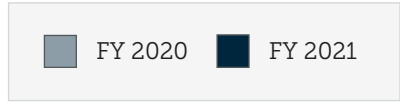
Circulation per Person¹



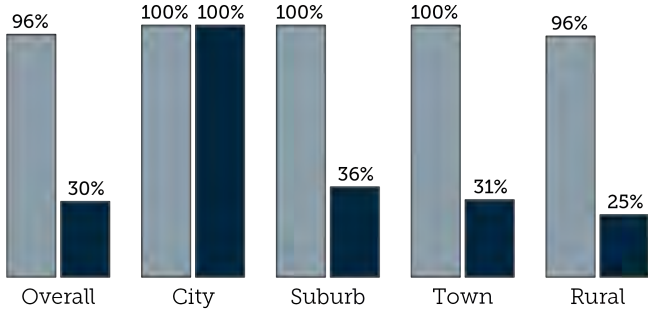
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	47.36	47.91	49.45	49.80	42.19
Total Operating Expenditures per Person	43.79	43.68	43.95	43.31	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.6	8.1	5.4	6.3	4.1
Library Visits per Person	5.5	5.2	2.0	2.4	1.7
Reference Transactions per Person	0.5	0.5	0.3	0.3	0.2
Public Internet Computers per 1,000 People	1.6	1.6	1.4	1.3	1.3
Public Internet Computer User Sessions per Person	0.8	0.6	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.6	0.5	0.5	0.6
Librarians per 1,000 People	0.2	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.3	0.2	0.2	0.2	0.2

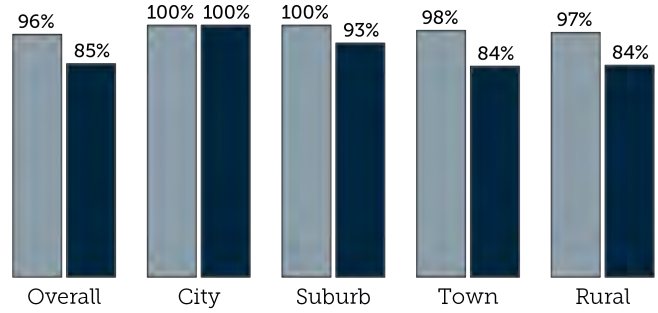
In response to COVID-19, Public Libraries in Minnesota...



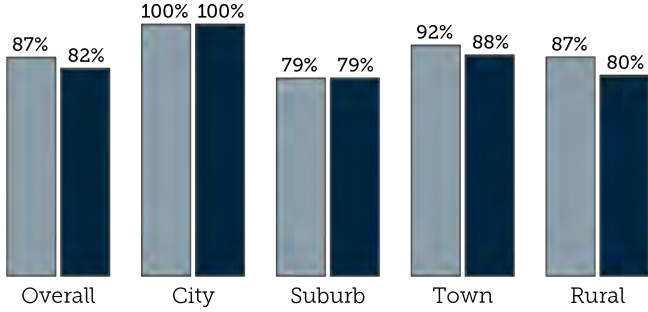
Physically Closed Buildings to the Public³



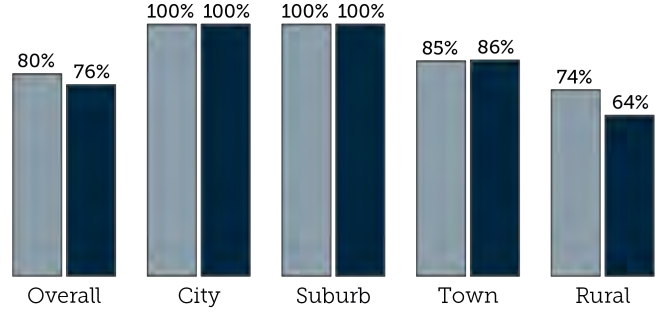
Provided Outside Circulation Services³



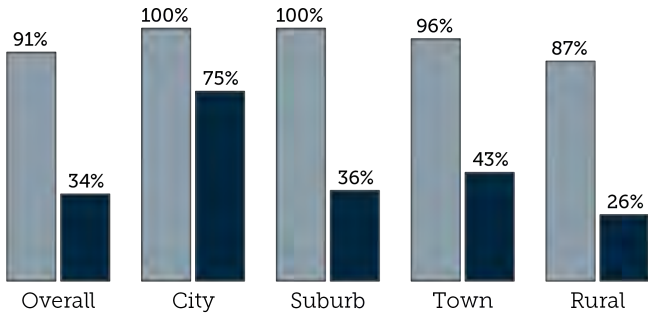
Intentionally Increased Outside Wi-Fi Access³



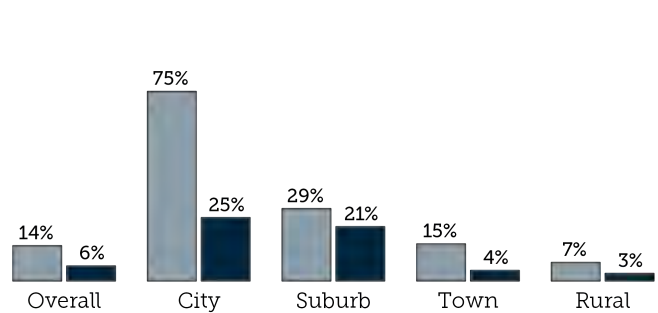
Allowed Online Library Card Registration³



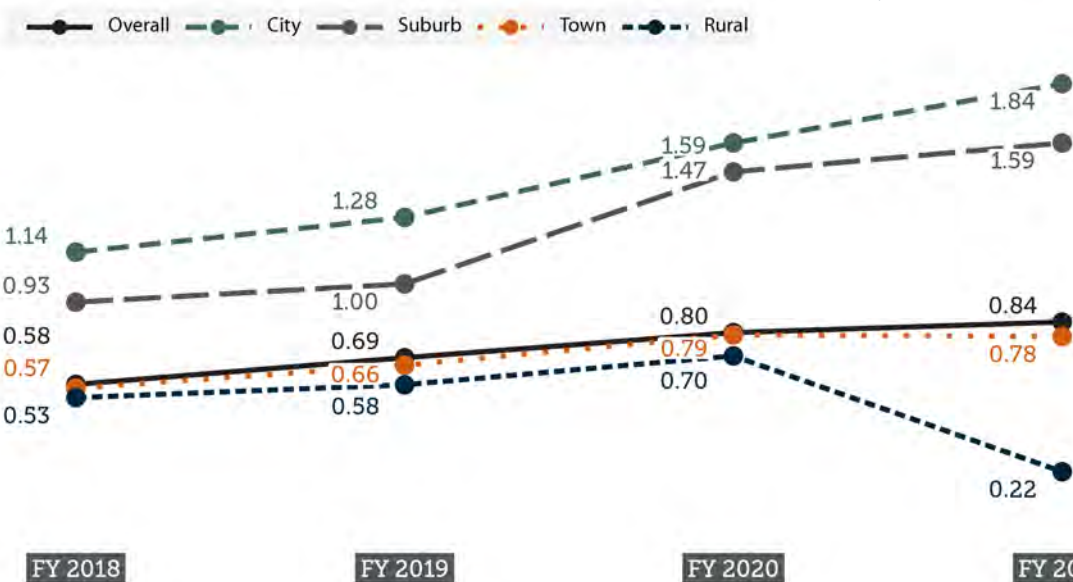
Provided Virtual Reference Services^{3,4}



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

⁴Indicates high missing rates on 2021 COVID-19 items.



Mississippi Public Libraries

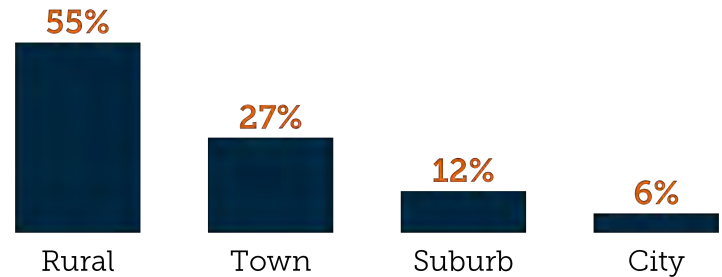
FISCAL YEAR 2021



Quick Stats

Population Size Served	2,956,874
Public Library Systems	53
Public Library Outlets (Branches and Bookmobiles)	233
Public Library Staff (FTE)	800
Librarians	585
Other Library Staff	215

Public Library Outlets by Locale



Operating Expenditures per Person¹



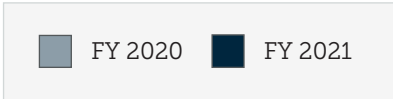
Circulation per Person¹



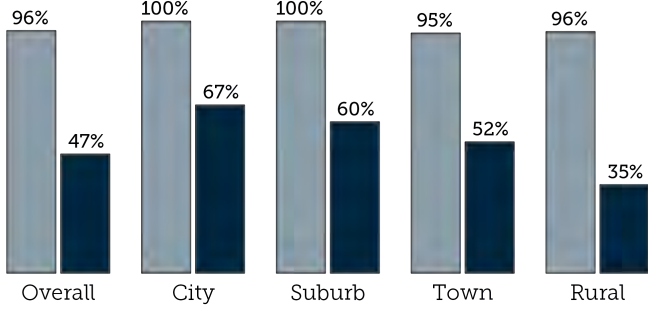
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	15.56	16.00	17.18	15.76	42.19
Total Operating Expenditures per Person	14.69	16.02	15.38	15.90	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	1.4	1.3	0.8	0.9	4.1
Library Visits per Person	2.3	2.0	1.0	0.9	1.7
Reference Transactions per Person	0.3	0.2	0.1	0.1	0.2
Public Internet Computers per 1,000 People	1.0	1.0	1.0	0.9	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.2	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.0	0.0	0.0	0.0	0.2

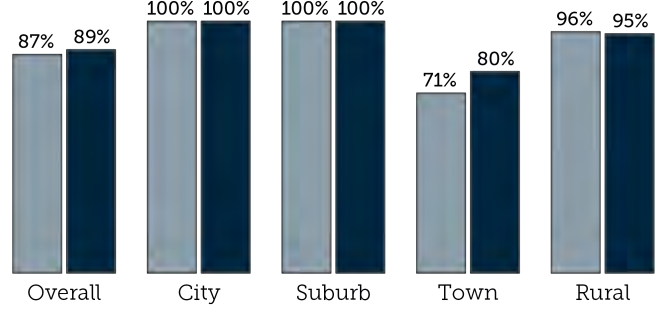
In response to COVID-19, Public Libraries in Mississippi...



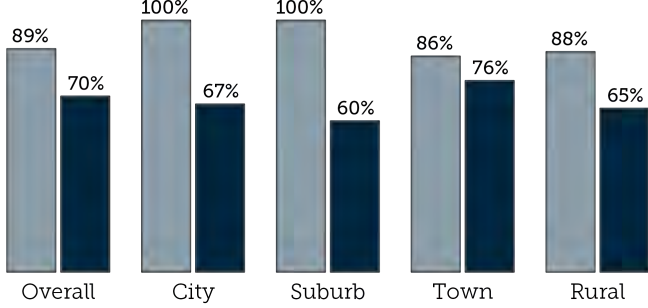
Physically Closed Buildings to the Public³



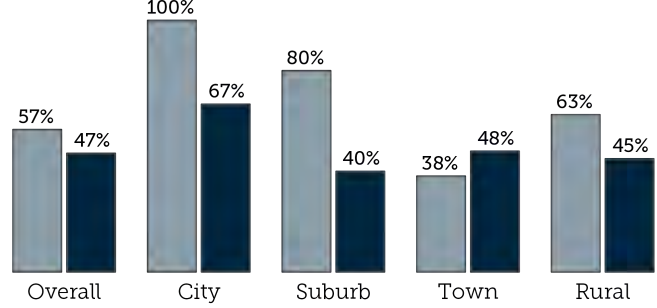
Provided Outside Circulation Services³



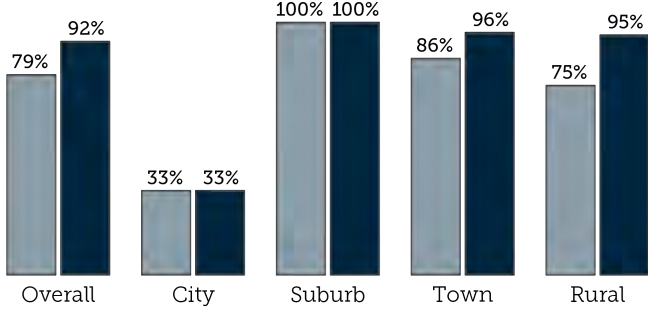
Intentionally Increased Outside Wi-Fi Access³



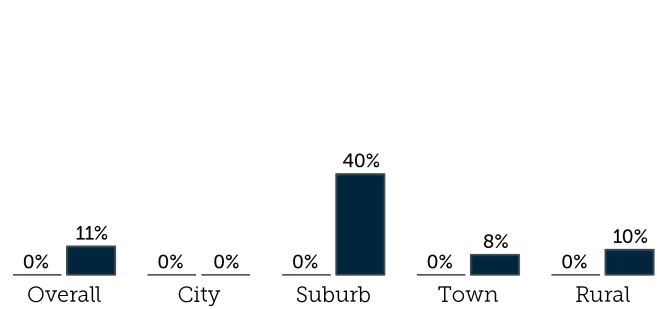
Allowed Online Library Card Registration³



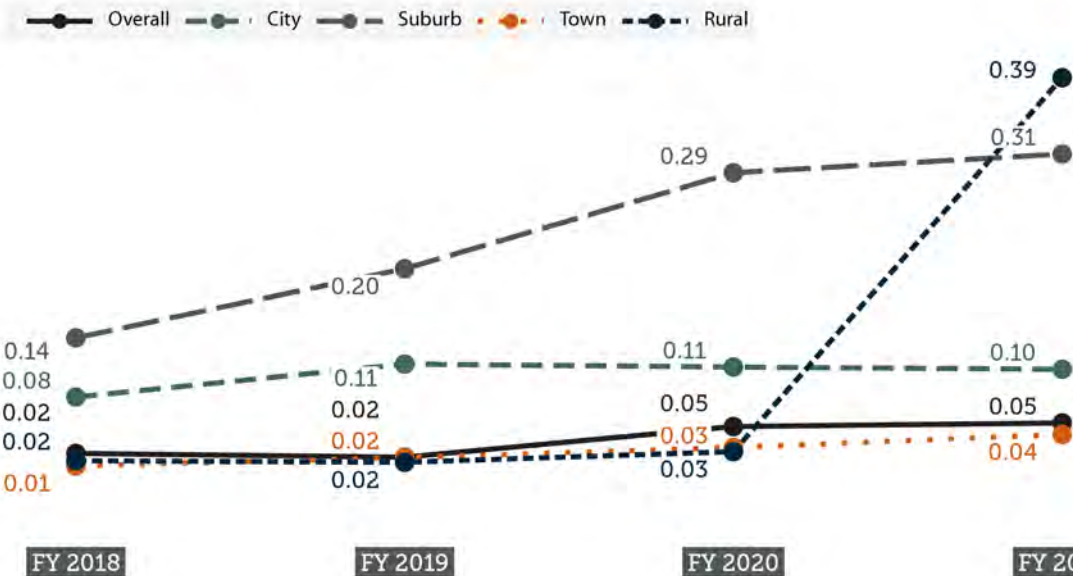
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Missouri Public Libraries

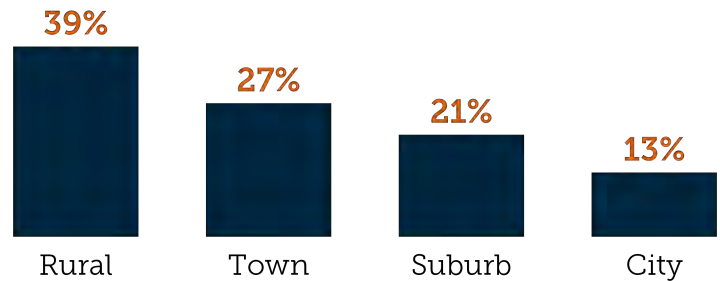
FISCAL YEAR 2021



Quick Stats

Population Size Served	5,462,155
Public Library Systems	149
Public Library Outlets (Branches and Bookmobiles)	388
Public Library Staff (FTE)	3,166
Librarians	823
Other Library Staff	2,343

Public Library Outlets by Locale



Operating Expenditures per Person¹



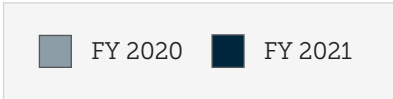
Circulation per Person¹



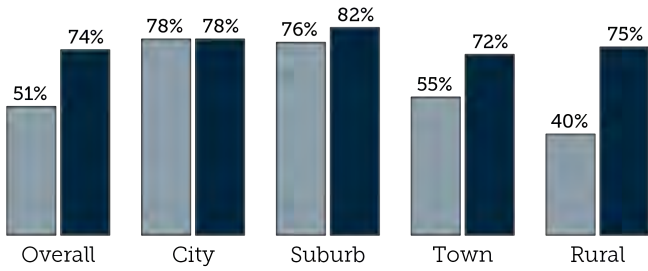
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	27.89	29.94	30.98	33.39	42.19
Total Operating Expenditures per Person	23.76	25.30	25.68	26.93	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.6	4.5	4.1	3.2	4.1
Library Visits per Person	3.2	3.1	2.6	1.5	1.7
Reference Transactions per Person	0.2	0.2	0.2	0.1	0.2
Public Internet Computers per 1,000 People	1.4	1.3	1.3	1.3	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.4	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

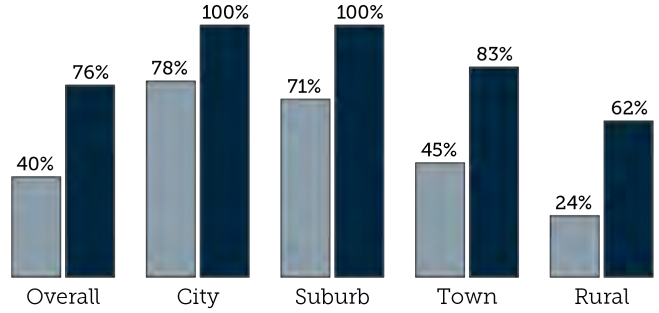
In response to COVID-19, Public Libraries in Missouri...



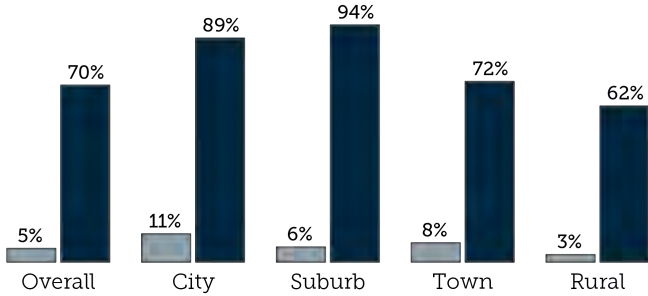
Physically Closed Buildings to the Public³



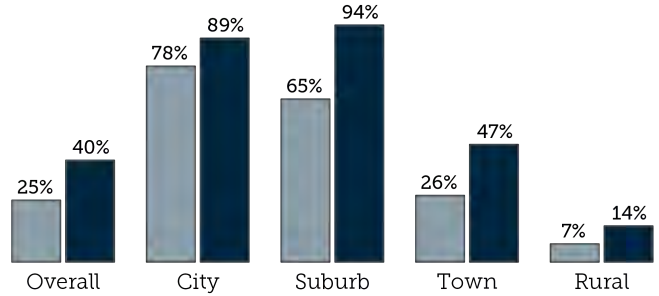
Provided Outside Circulation Services³



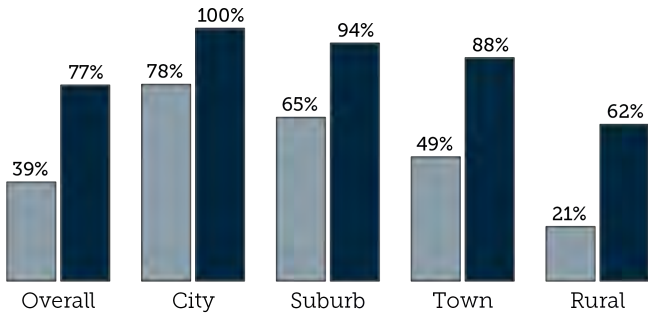
Intentionally Increased Outside Wi-Fi Access³



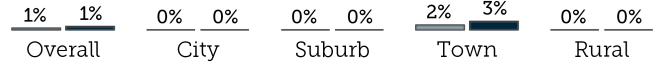
Allowed Online Library Card Registration³



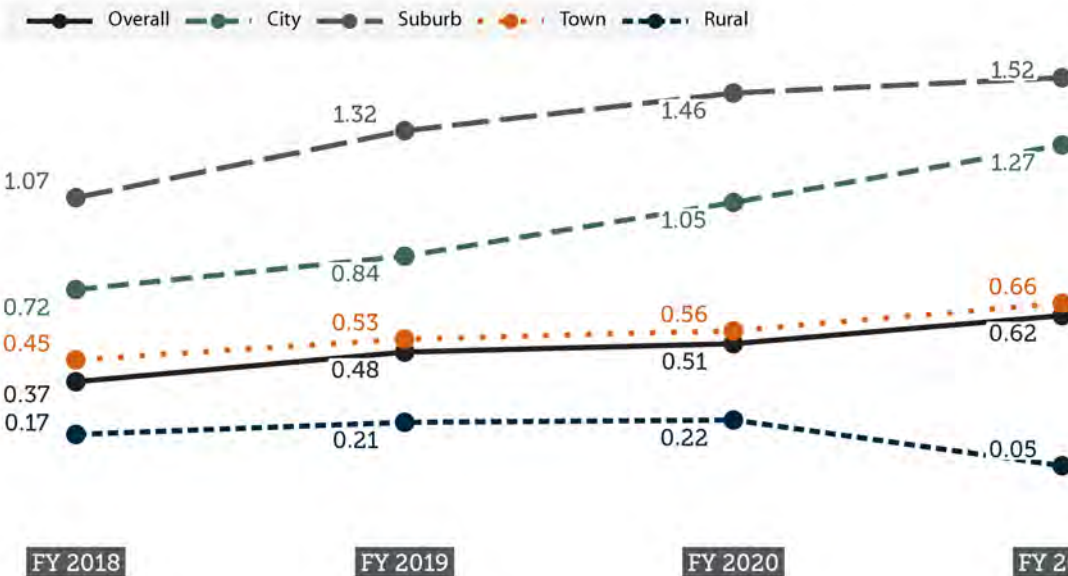
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Montana Public Libraries

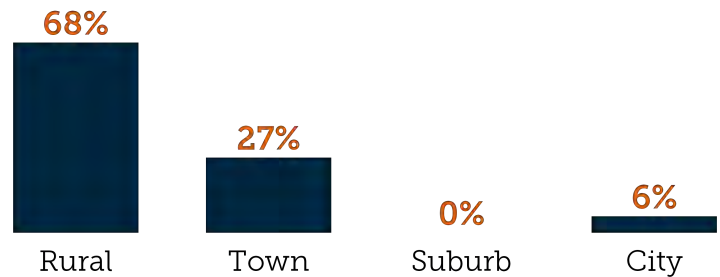
FISCAL YEAR 2021



Quick Stats

Population Size Served	988,023
Public Library Systems	81
Public Library Outlets (Branches and Bookmobiles)	120
Public Library Staff (FTE)	396
Librarians	226
Other Library Staff	171

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



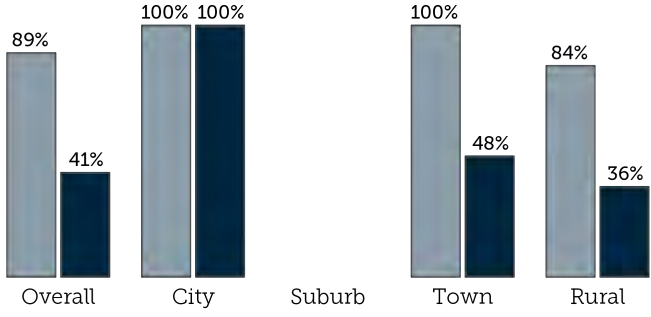
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	31.53	34.21	33.62	34.21	42.19
Total Operating Expenditures per Person	29.68	30.68	32.92	33.58	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	5.1	5.2	4.5	4.1	4.1
Library Visits per Person	4.3	4.2	3.1	2.2	1.7
Reference Transactions per Person	0.5	0.4	0.2	0.3	0.2
Public Internet Computers per 1,000 People	1.9	2.0	1.8	1.4	1.3
Public Internet Computer User Sessions per Person	1.2	0.9	0.6	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.3	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.0	0.0	0.2

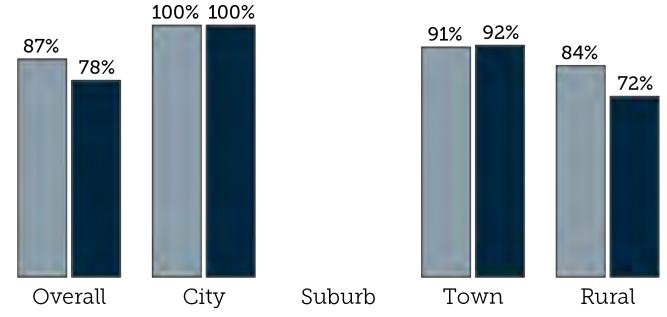
In response to COVID-19, Public Libraries in Montana...



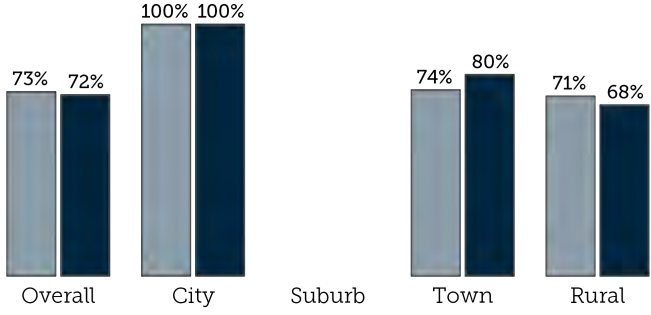
Physically Closed Buildings to the Public³



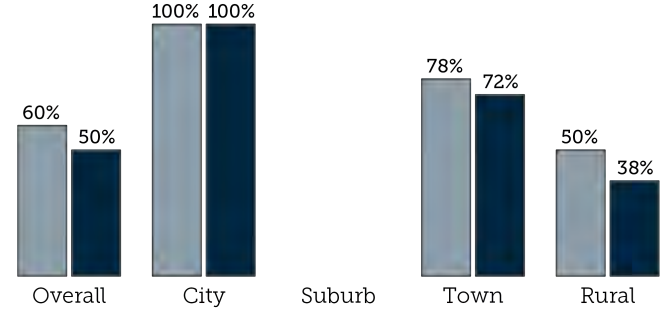
Provided Outside Circulation Services³



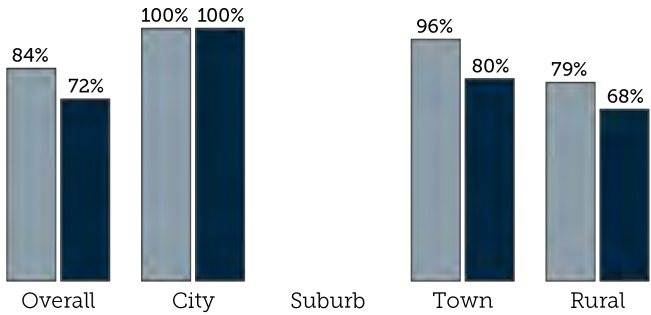
Intentionally Increased Outside Wi-Fi Access³



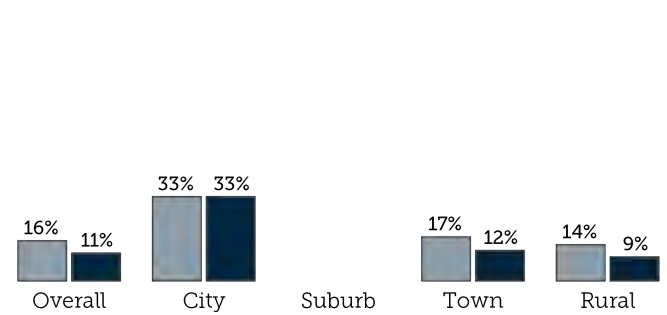
Allowed Online Library Card Registration³



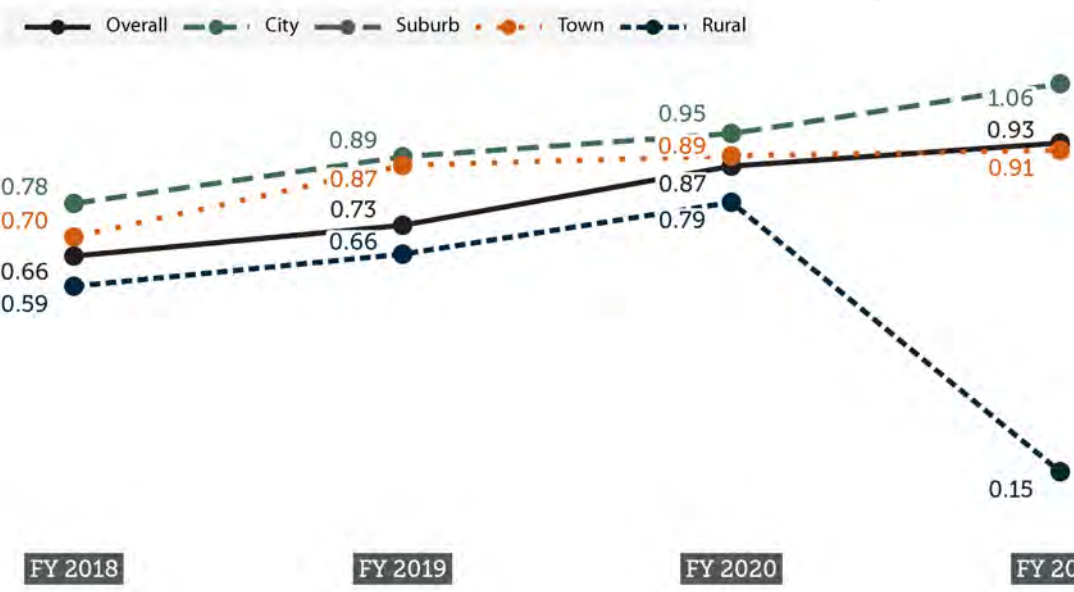
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Nebraska Public Libraries

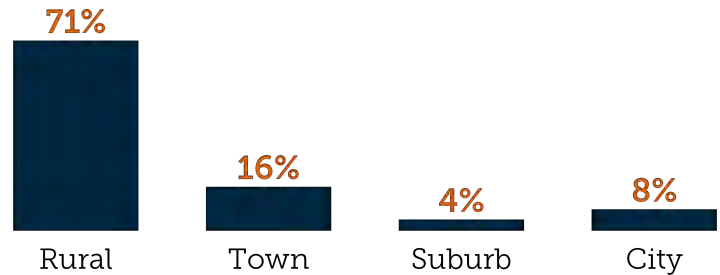
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,589,476
Public Library Systems	235
Public Library Outlets (Branches and Bookmobiles)	261
Public Library Staff (FTE)	775
Librarians	442
Other Library Staff	332

Public Library Outlets by Locale



Operating Expenditures per Person¹



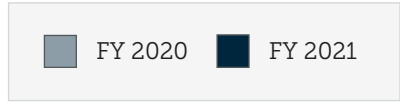
Circulation per Person¹



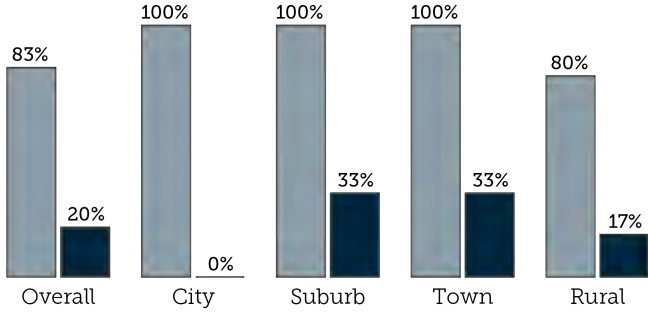
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	57.10	55.48	57.26	60.35	42.19
Total Operating Expenditures per Person	52.40	50.94	50.73	53.05	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	7.5	7.2	5.6	6.1	4.1
Library Visits per Person	5.5	5.3	3.2	3.3	1.7
Reference Transactions per Person	0.3	0.3	0.3	0.3	0.2
Public Internet Computers per 1,000 People	5.9	5.9	6.2	5.5	1.3
Public Internet Computer User Sessions per Person	1.2	1.1	0.5	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	1.0	1.0	1.0	1.0	0.6
Librarians per 1,000 People	0.9	0.9	0.9	0.9	0.3
Other Library Staff per 1,000 People	0.0	0.0	0.0	0.0	0.2

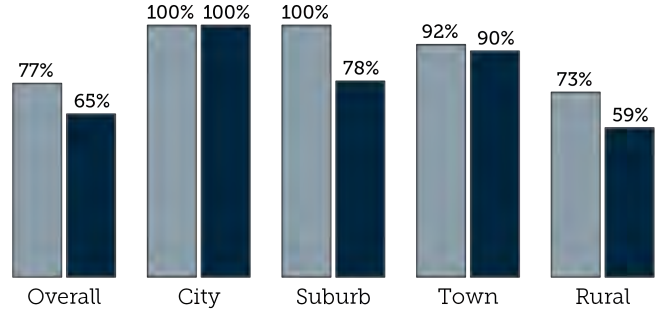
In response to COVID-19, Public Libraries in Nebraska...



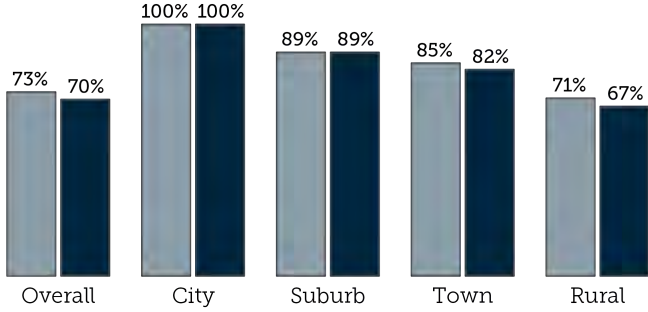
Physically Closed Buildings to the Public³



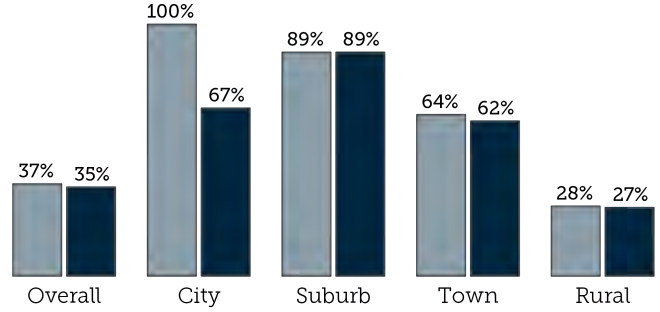
Provided Outside Circulation Services³



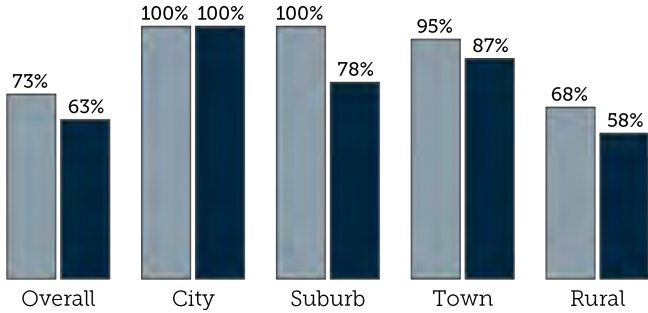
Intentionally Increased Outside Wi-Fi Access³



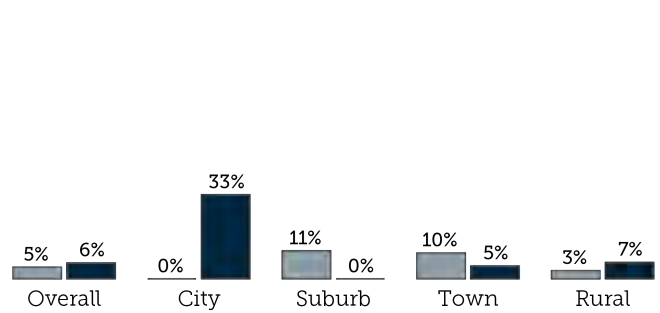
Allowed Online Library Card Registration³



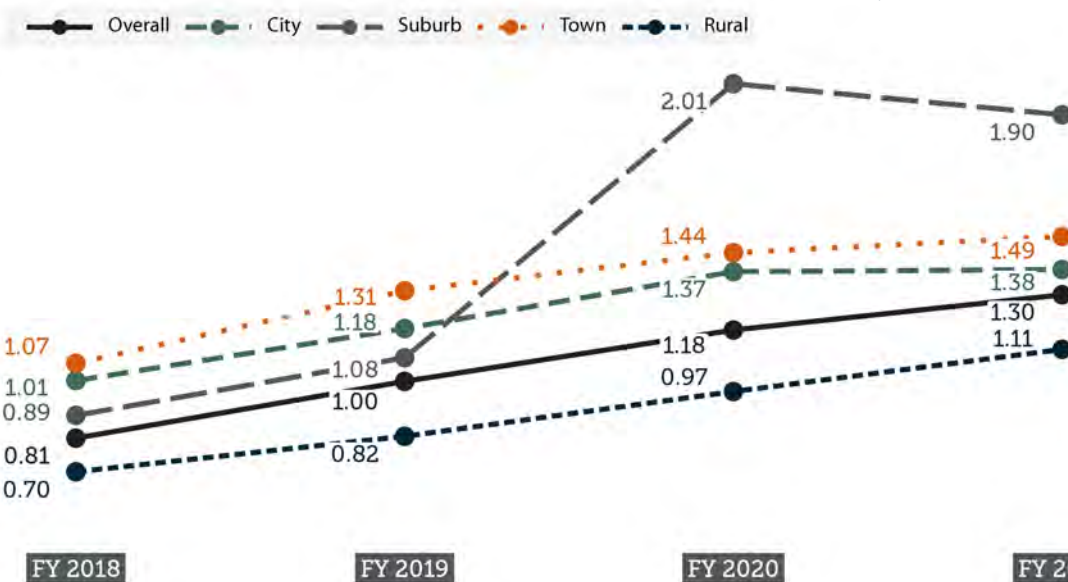
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Nevada Public Libraries

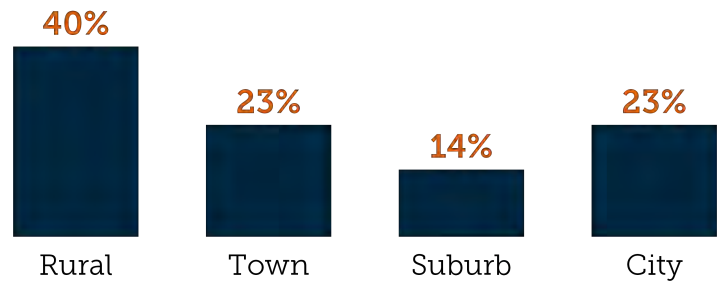
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,138,937
Public Library Systems	20
Public Library Outlets (Branches and Bookmobiles)	86
Public Library Staff (FTE)	748
Librarians	202
Other Library Staff	547

Public Library Outlets by Locale



Operating Expenditures per Person¹



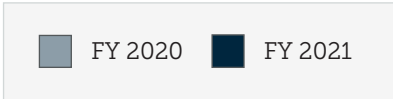
Circulation per Person¹



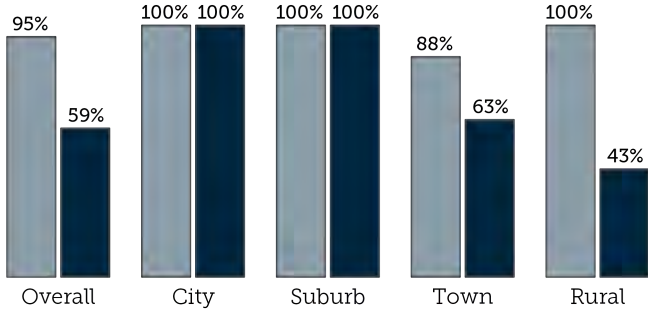
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	34.37	34.08	34.50	35.22	42.19
Total Operating Expenditures per Person	34.34	35.33	34.07	31.23	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.7	4.6	3.5	2.7	4.1
Library Visits per Person	3.7	3.5	2.3	1.4	1.7
Reference Transactions per Person	0.2	0.2	0.1	0.1	0.2
Public Internet Computers per 1,000 People	1.0	1.1	1.1	1.0	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.4	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.4	0.4	0.4	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

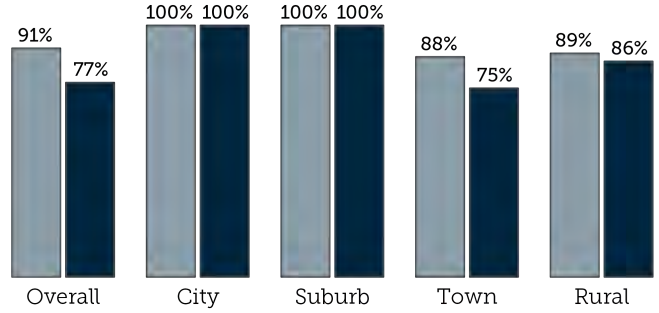
In response to COVID-19, Public Libraries in Nevada...



Physically Closed Buildings to the Public³



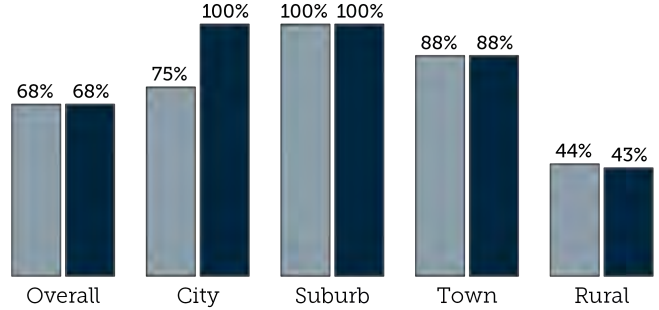
Provided Outside Circulation Services³



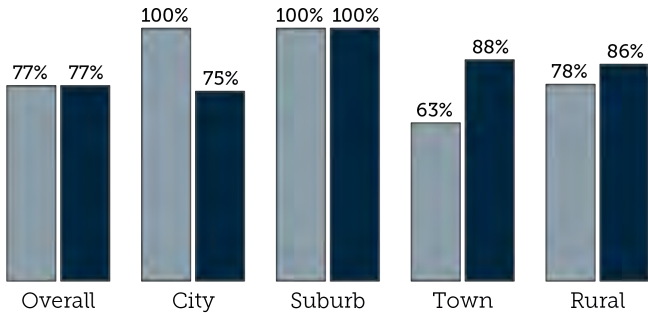
Intentionally Increased Outside Wi-Fi Access³



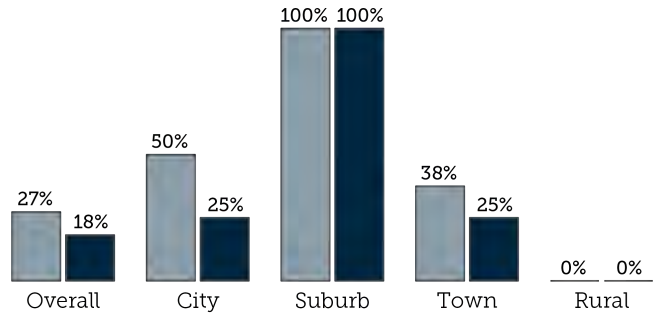
Allowed Online Library Card Registration³



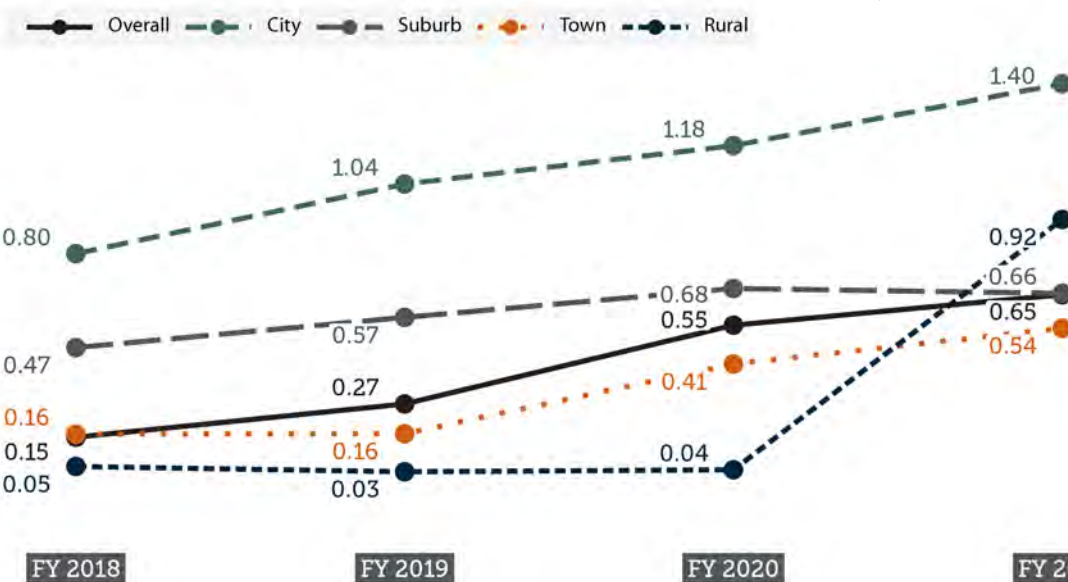
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



New Hampshire Public Libraries

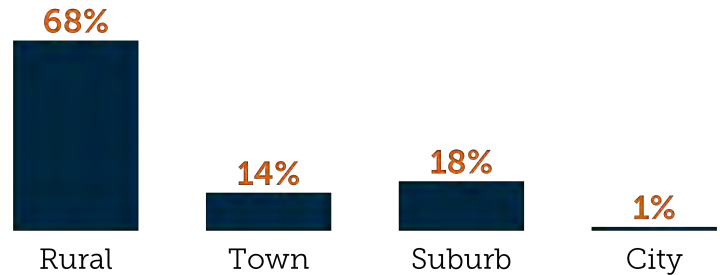
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,359,327
Public Library Systems	216
Public Library Outlets (Branches and Bookmobiles)	222
Public Library Staff (FTE)	840
Librarians	565
Other Library Staff	274

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



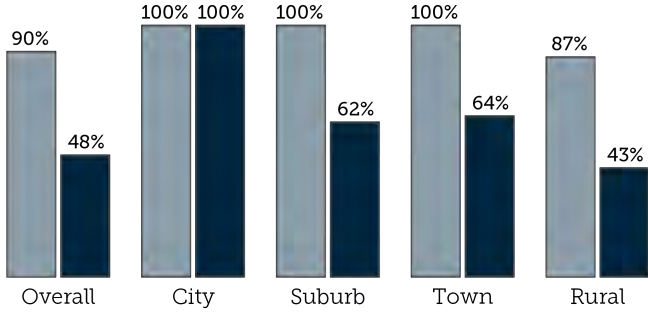
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	48.35	48.30	47.61	50.92	42.19
Total Operating Expenditures per Person	46.53	47.30	44.71	45.18	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.3	6.2	3.6	4.5	4.1
Library Visits per Person	4.3	4.3	1.5	1.7	1.7
Reference Transactions per Person	0.4	0.4	0.2	0.2	0.2
Public Internet Computers per 1,000 People	1.5	1.5	1.3	1.2	1.3
Public Internet Computer User Sessions per Person	0.3	0.3	0.1	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.8	0.7	0.7	0.6
Librarians per 1,000 People	0.5	0.5	0.5	0.5	0.3
Other Library Staff per 1,000 People	0.2	0.1	0.1	0.1	0.2

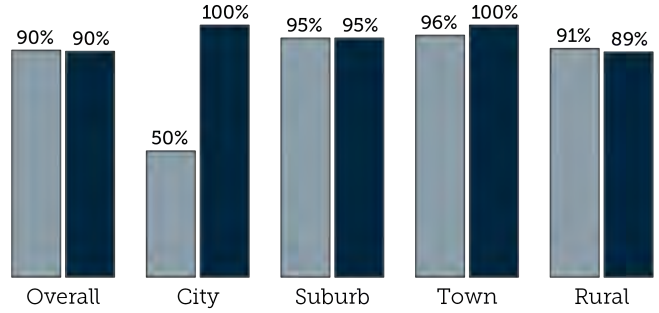
In response to COVID-19, Public Libraries in New Hampshire...



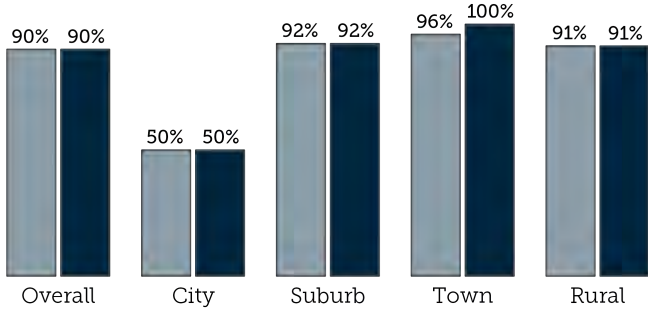
Physically Closed Buildings to the Public³



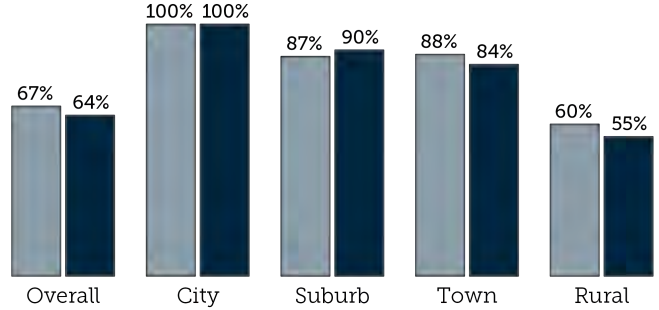
Provided Outside Circulation Services³



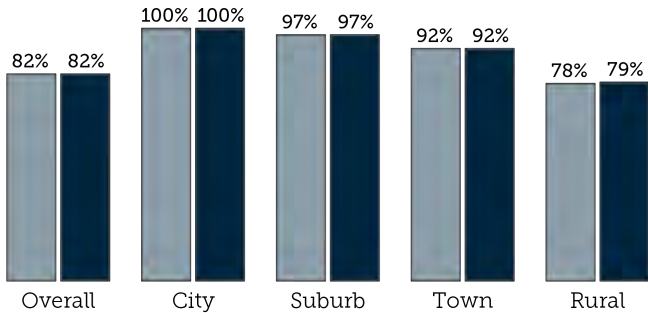
Intentionally Increased Outside Wi-Fi Access³



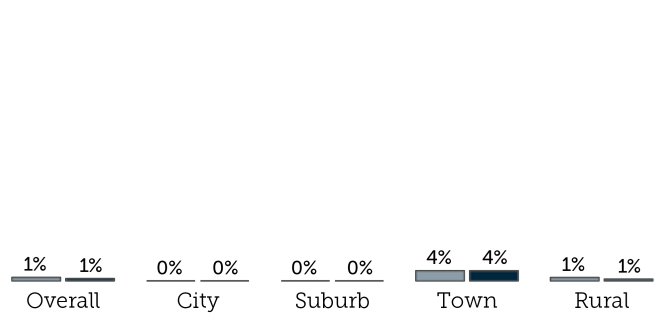
Allowed Online Library Card Registration³



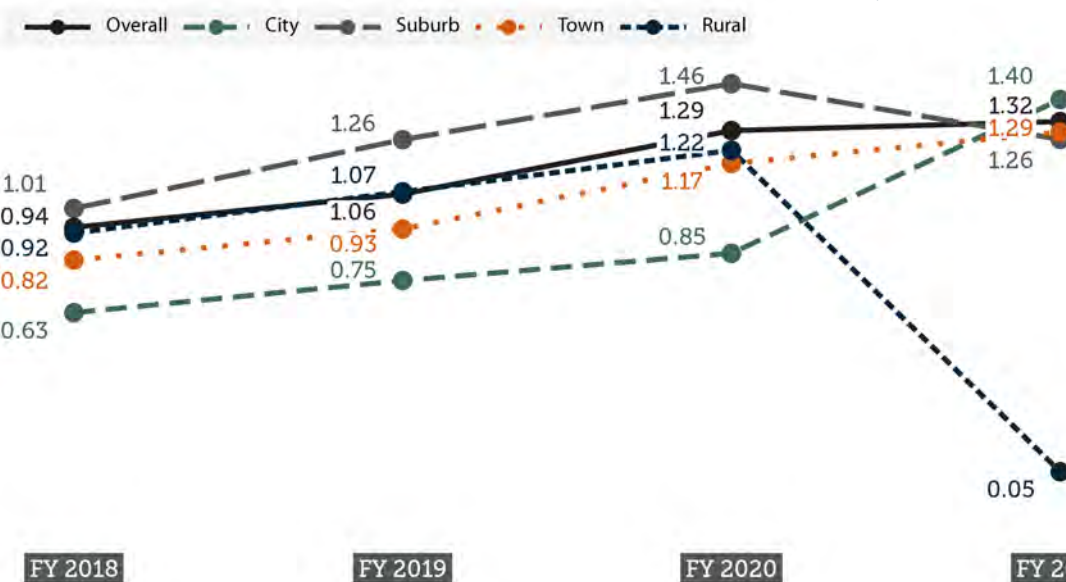
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



New Jersey Public Libraries

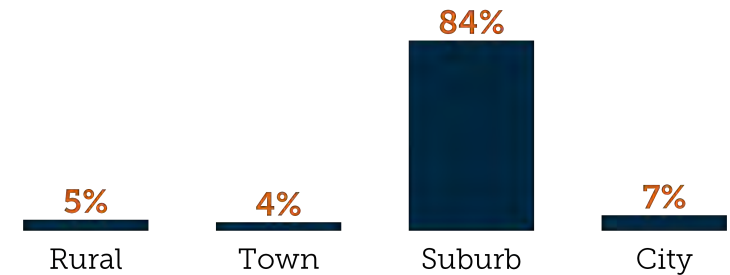
FISCAL YEAR 2021



Quick Stats

Population Size Served	8,706,363
Public Library Systems	295
Public Library Outlets (Branches and Bookmobiles)	451
Public Library Staff (FTE)	4,437
Librarians	1,429
Other Library Staff	3,008

Public Library Outlets by Locale



Operating Expenditures per Person¹



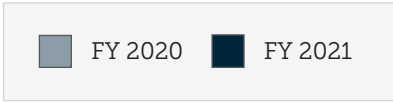
Circulation per Person¹



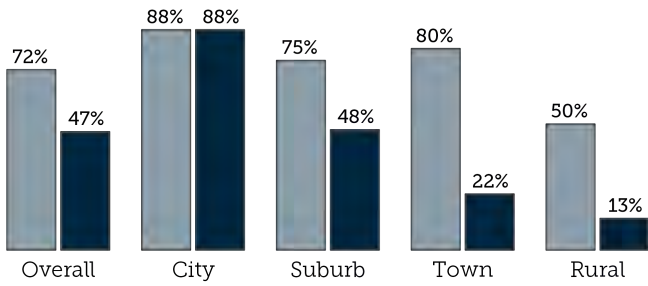
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	61.05	63.24	64.97	63.90	42.19
Total Operating Expenditures per Person	55.87	56.12	56.28	57.03	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	5.9	5.9	3.8	4.7	4.1
Library Visits per Person	5.6	5.6	1.7	2.1	1.7
Reference Transactions per Person	0.5	0.5	0.2	0.3	0.2
Public Internet Computers per 1,000 People	1.3	1.3	1.0	1.0	1.3
Public Internet Computer User Sessions per Person	0.8	0.8	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.4	0.4	0.4	0.4	0.2

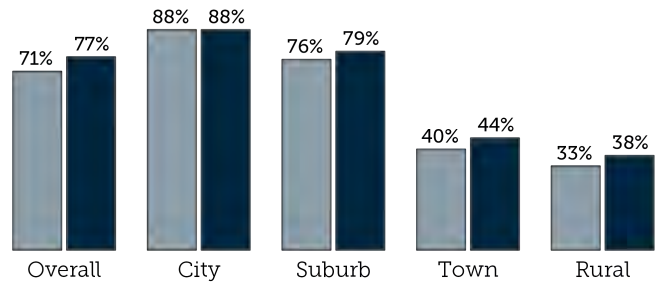
In response to COVID-19, Public Libraries in New Jersey...



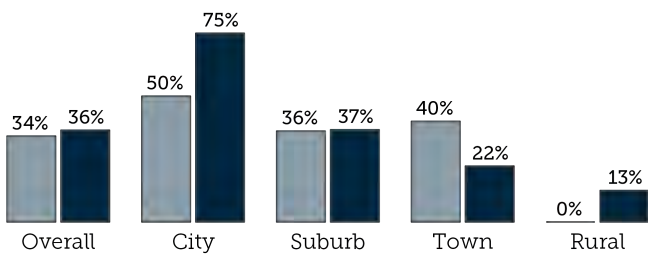
Physically Closed Buildings to the Public³



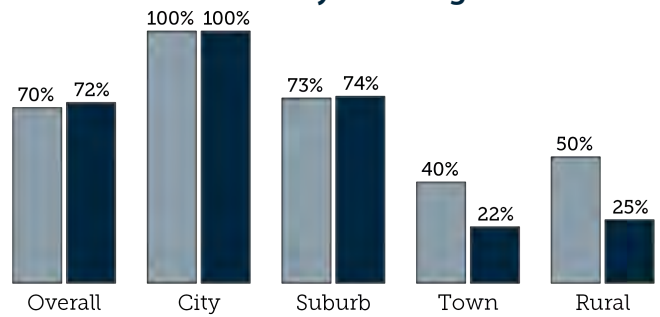
Provided Outside Circulation Services³



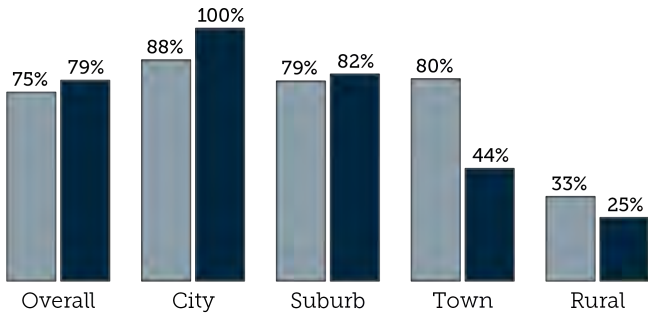
Intentionally Increased Outside Wi-Fi Access³



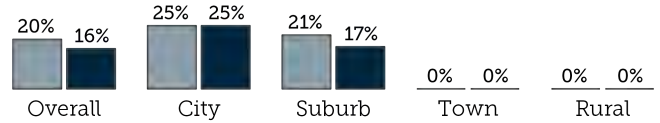
Allowed Online Library Card Registration³



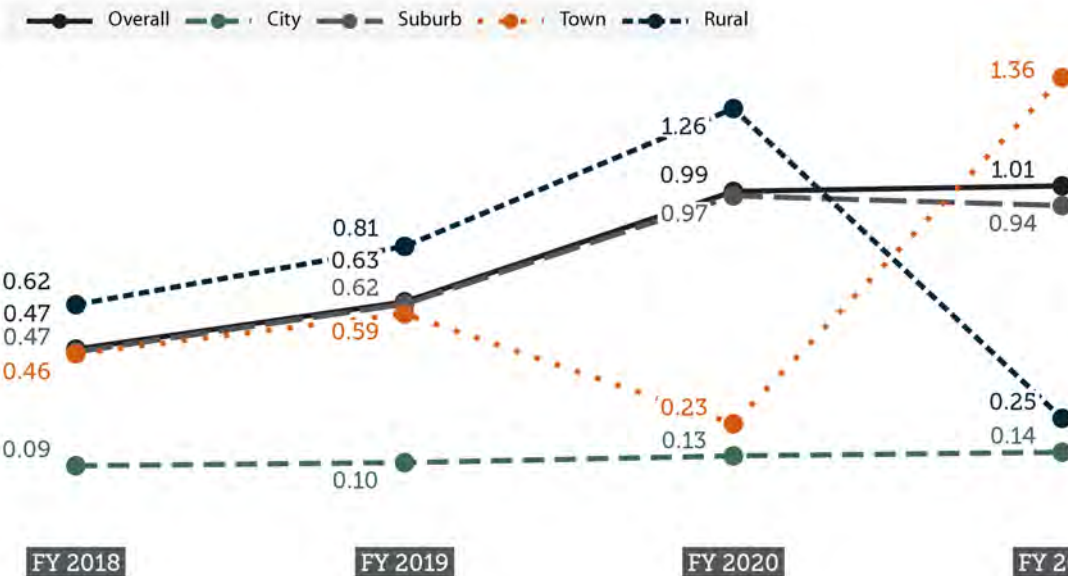
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



New Mexico Public Libraries

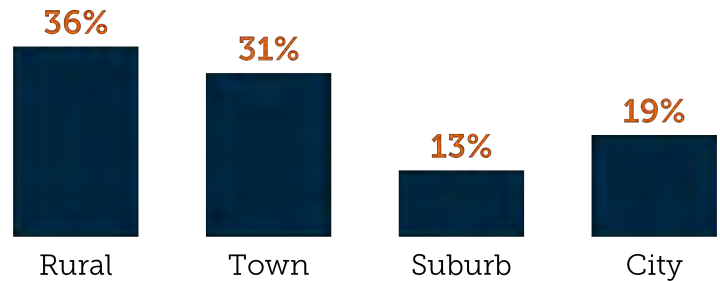
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,498,284
Public Library Systems	89
Public Library Outlets (Branches and Bookmobiles)	118
Public Library Staff (FTE)	665
Librarians	263
Other Library Staff	402

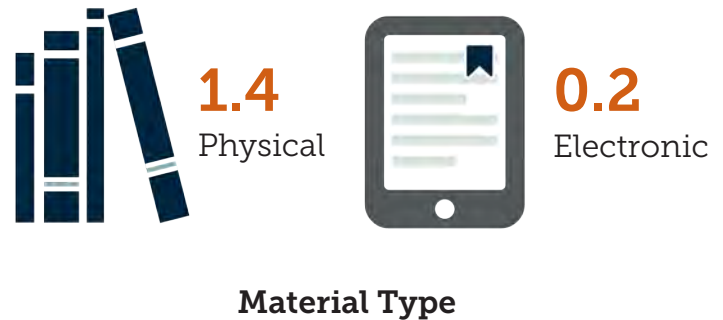
Public Library Outlets by Locale



Operating Expenditures per Person¹



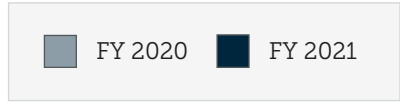
Circulation per Person¹



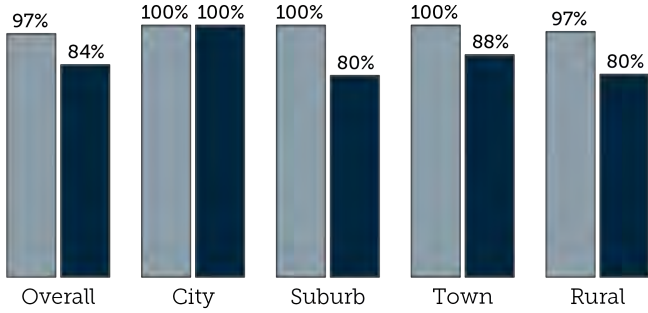
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	50.98	49.95	49.30	52.23	42.19
Total Operating Expenditures per Person	49.79	49.45	44.30	45.89	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.4	4.3	3.4	1.9	4.1
Library Visits per Person	6.1	6.3	3.8	0.9	1.7
Reference Transactions per Person	0.4	0.4	0.3	0.1	0.2
Public Internet Computers per 1,000 People	3.7	3.4	3.4	2.9	1.3
Public Internet Computer User Sessions per Person	1.4	1.3	0.8	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.9	0.8	0.8	0.8	0.6
Librarians per 1,000 People	0.5	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

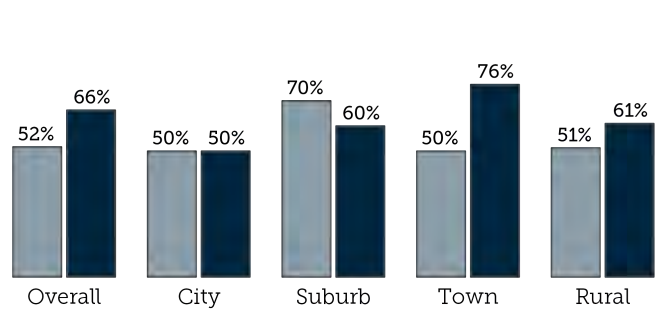
In response to COVID-19, Public Libraries in New Mexico...



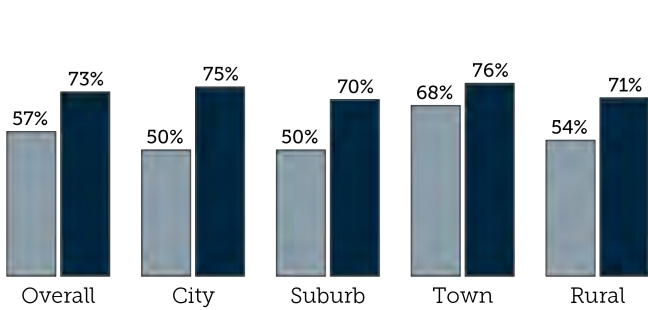
Physically Closed Buildings to the Public³



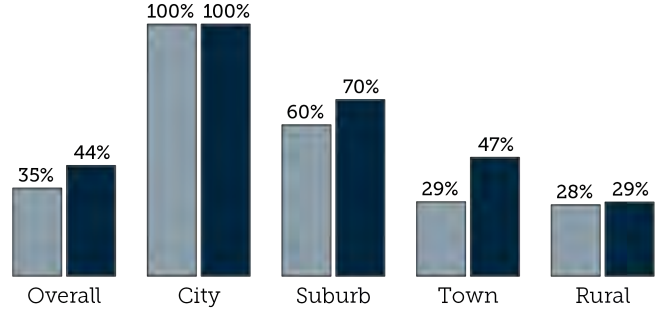
Provided Outside Circulation Services³



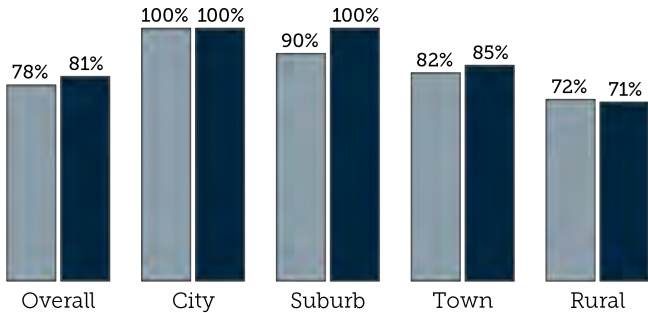
Intentionally Increased Outside Wi-Fi Access³



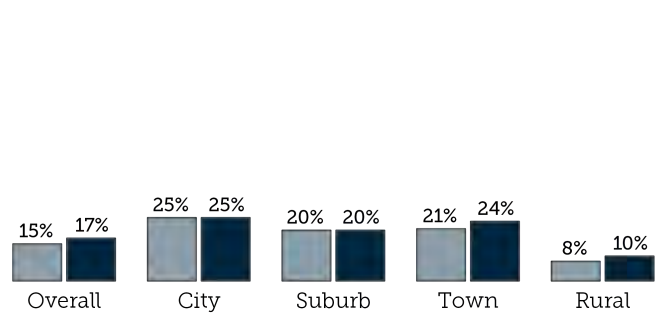
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



New York Public Libraries

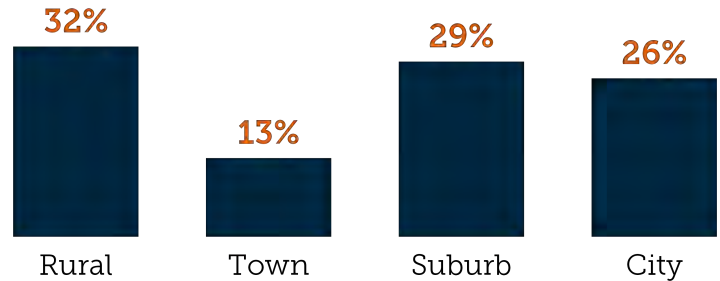
FISCAL YEAR 2021



Quick Stats

Population Size Served	19,326,591
Public Library Systems	754
Public Library Outlets (Branches and Bookmobiles)	1,080
Public Library Staff (FTE)	12,022
Librarians	4,395
Other Library Staff	7,628

Public Library Outlets by Locale



Operating Expenditures per Person¹



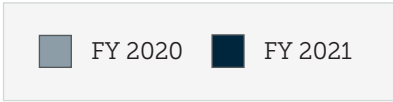
Circulation per Person¹



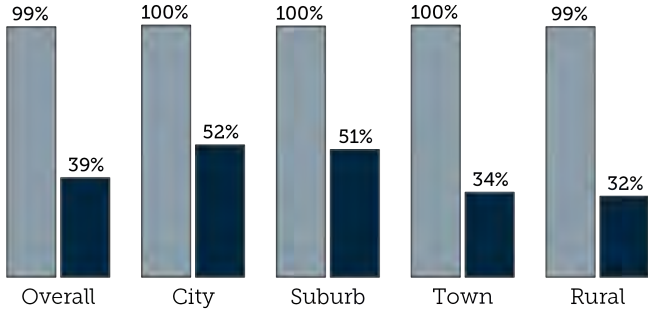
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	52.47	54.54	55.50	56.13	42.19
Total Operating Expenditures per Person	48.21	49.79	47.49	48.95	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.1	6.1	4.1	4.7	4.1
Library Visits per Person	5.2	5.0	2.0	2.1	1.7
Reference Transactions per Person	0.6	0.6	0.3	0.3	0.2
Public Internet Computers per 1,000 People	1.5	1.5	1.4	1.2	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.7	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.4	0.4	0.4	0.4	0.2

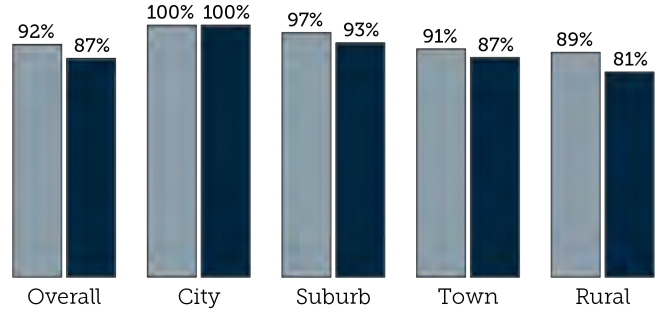
In response to COVID-19, Public Libraries in New York...



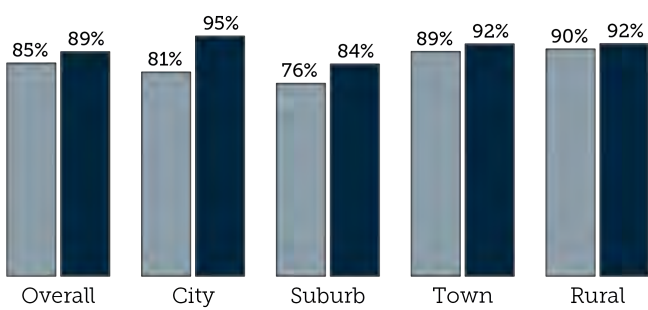
Physically Closed Buildings to the Public³



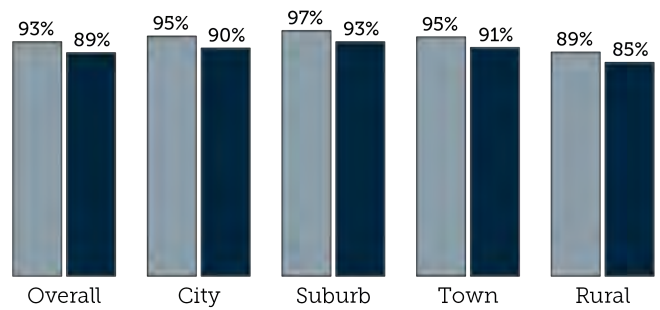
Provided Outside Circulation Services³



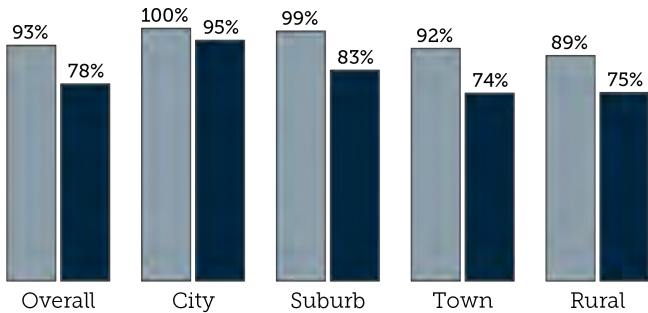
Intentionally Increased Outside Wi-Fi Access³



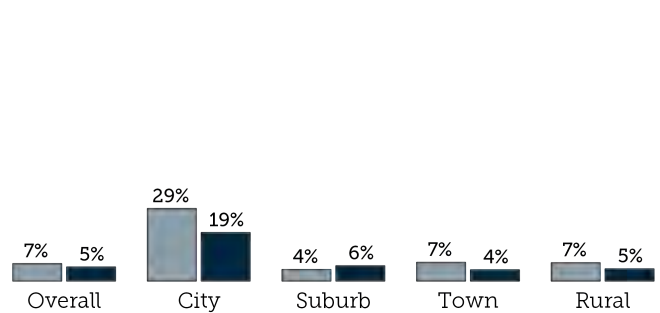
Allowed Online Library Card Registration³



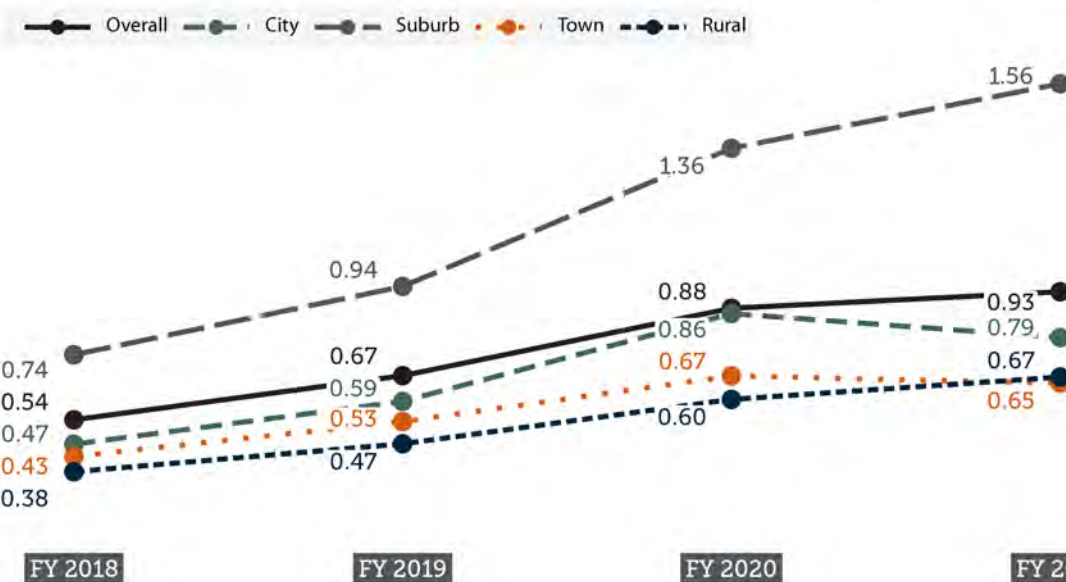
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



North Carolina Public Libraries

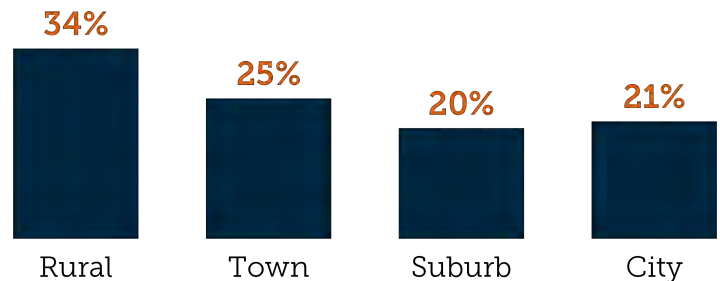
FISCAL YEAR 2021



Quick Stats

Population Size Served	10,487,088
Public Library Systems	84
Public Library Outlets (Branches and Bookmobiles)	415
Public Library Staff (FTE)	3,132
Librarians	832
Other Library Staff	2,300

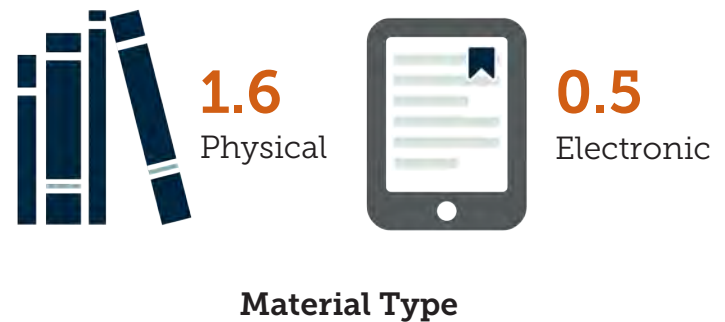
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



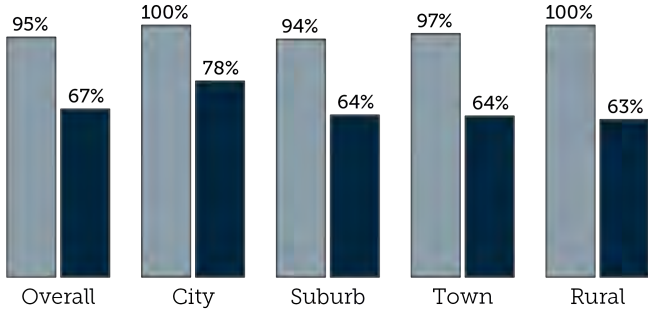
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	21.52	21.97	22.64	21.92	42.19
Total Operating Expenditures per Person	20.49	21.15	20.17	20.19	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	3.5	3.6	2.8	2.3	4.1
Library Visits per Person	2.6	2.4	1.8	0.7	1.7
Reference Transactions per Person	0.5	0.5	0.4	0.3	0.2
Public Internet Computers per 1,000 People	0.7	0.7	0.8	0.7	1.3
Public Internet Computer User Sessions per Person	0.5	0.4	0.3	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

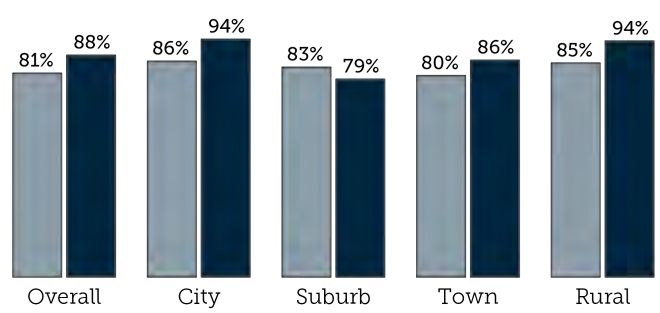
In response to COVID-19, Public Libraries in North Carolina...



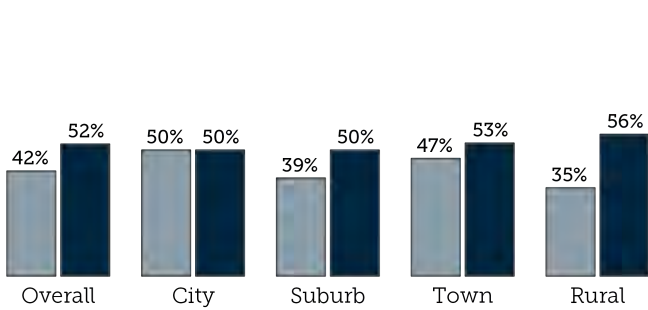
Physically Closed Buildings to the Public³



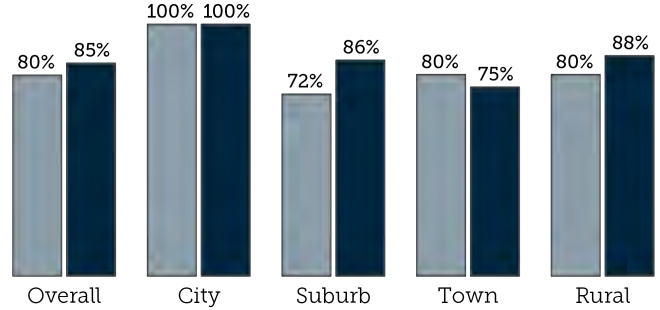
Provided Outside Circulation Services³



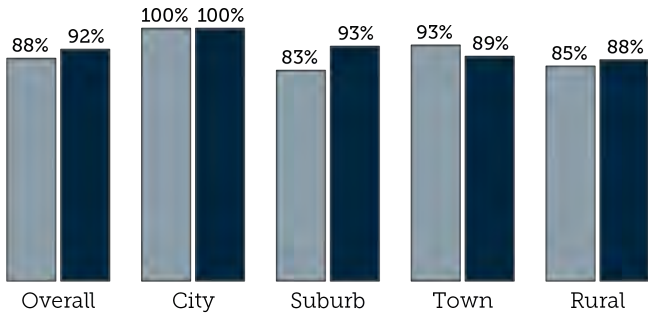
Intentionally Increased Outside Wi-Fi Access³



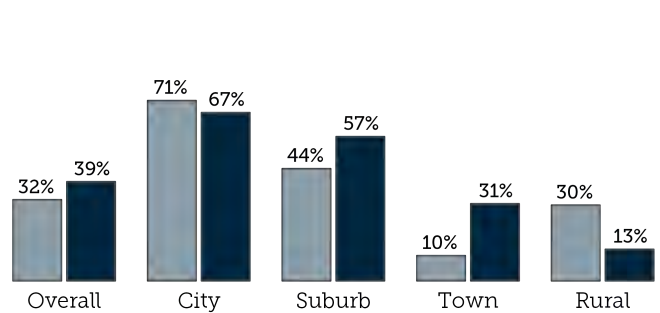
Allowed Online Library Card Registration³



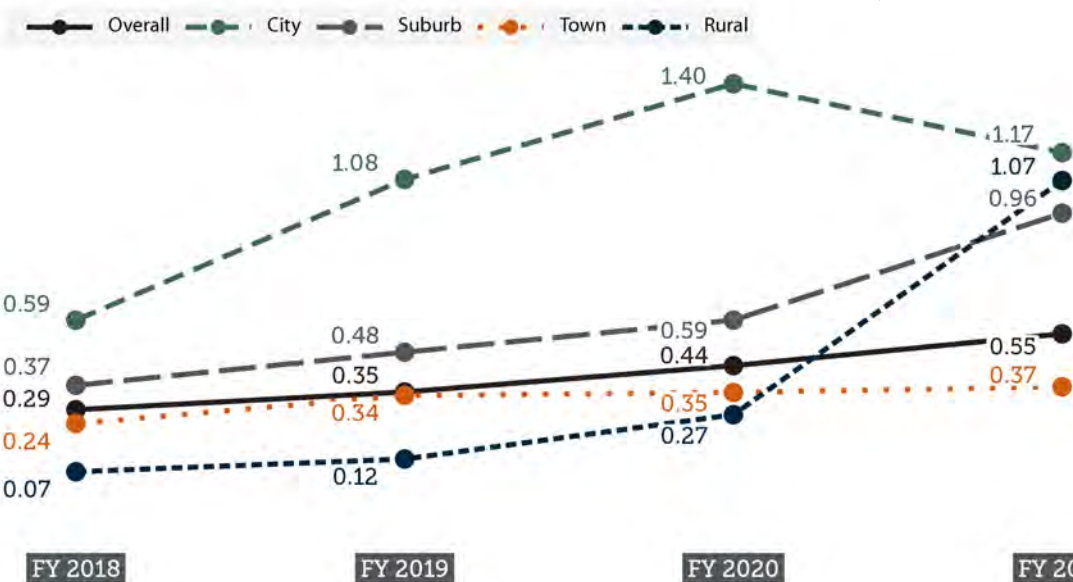
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



North Dakota Public Libraries

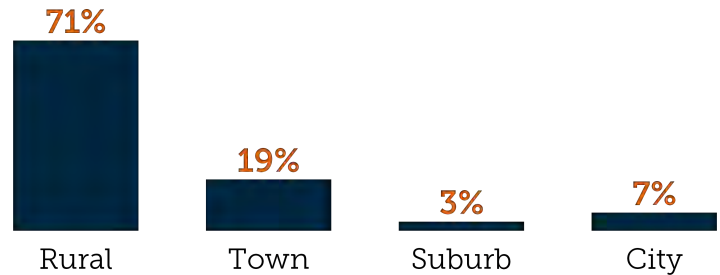
FISCAL YEAR 2021



Quick Stats

Population Size Served	692,105
Public Library Systems	72
Public Library Outlets (Branches and Bookmobiles)	89
Public Library Staff (FTE)	254
Librarians	151
Other Library Staff	104

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



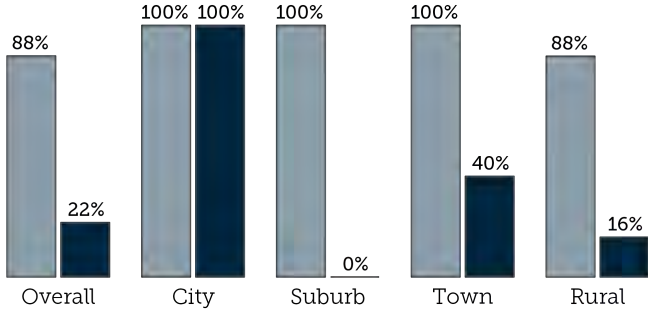
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	26.37	26.67	28.56	24.74	42.19
Total Operating Expenditures per Person	26.30	28.17	28.49	27.60	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.7	5.1	3.3	3.7	4.1
Library Visits per Person	3.3	3.1	1.4	1.8	1.7
Reference Transactions per Person	0.2	0.2	0.1	0.2	0.2
Public Internet Computers per 1,000 People	2.6	2.7	2.6	2.2	1.3
Public Internet Computer User Sessions per Person	0.4	0.4	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.4	0.4	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.0	0.0	0.0	0.0	0.2

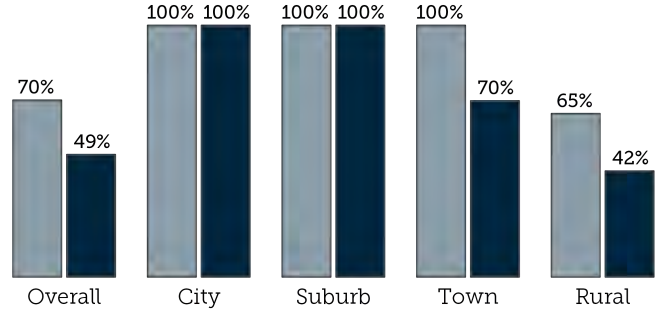
In response to COVID-19, Public Libraries in North Dakota...



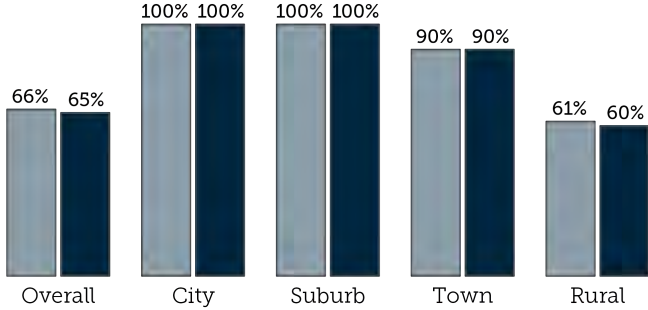
Physically Closed Buildings to the Public³



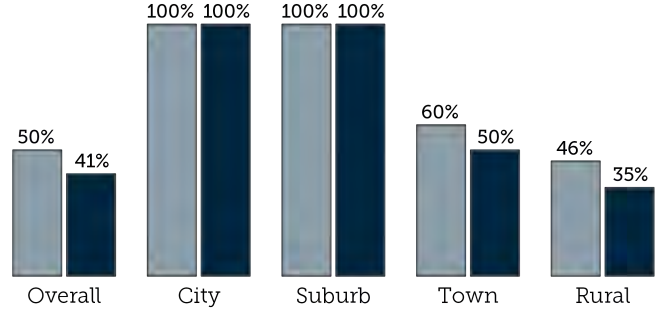
Provided Outside Circulation Services³



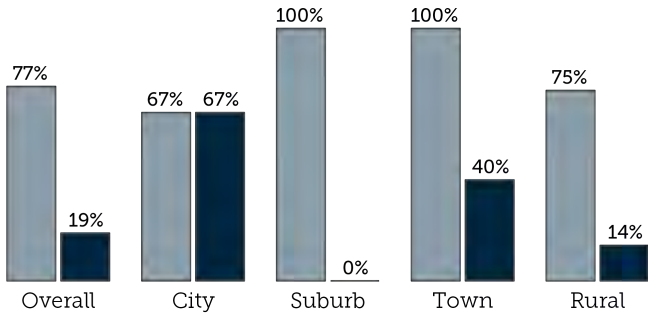
Intentionally Increased Outside Wi-Fi Access³



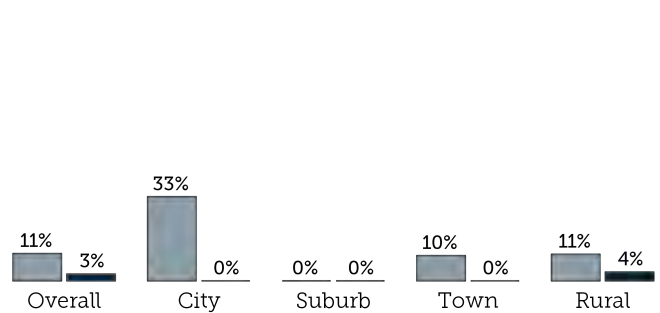
Allowed Online Library Card Registration³



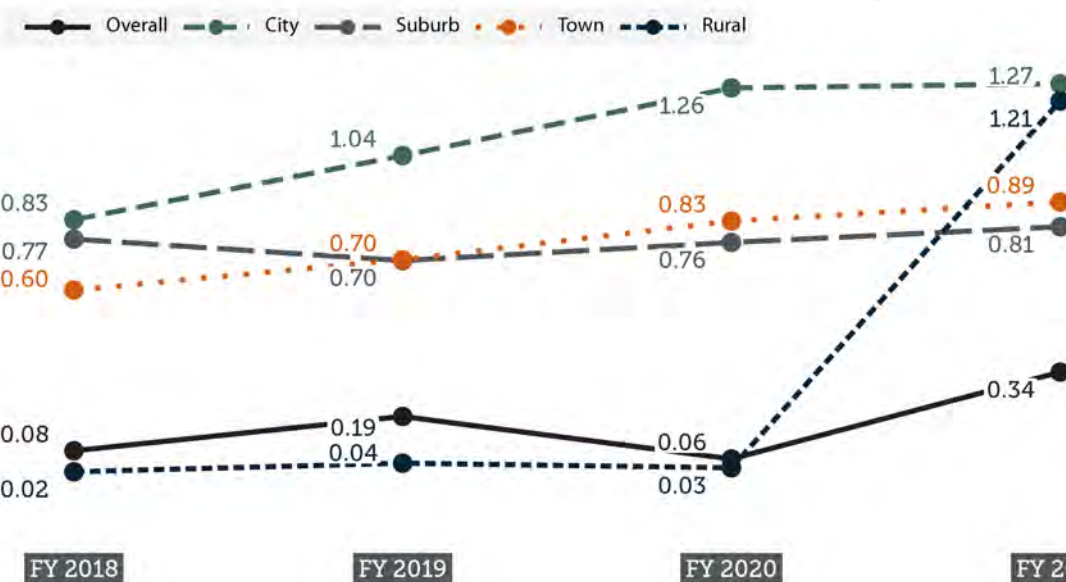
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

FY 2018

FY 2019

FY 2020

FY 2021



Northern Mariana Islands Public Libraries

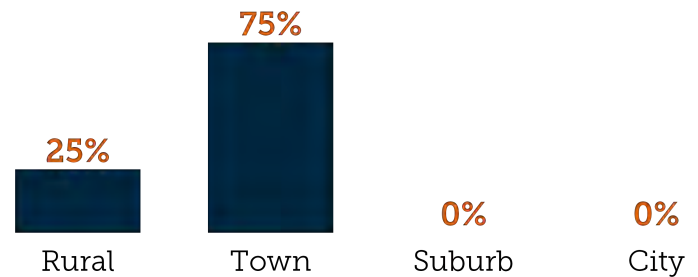
FISCAL YEAR 2021



Quick Stats

Population Size Served	47,329
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	4
Public Library Staff (FTE)	17
Librarians	4
Other Library Staff	13

Public Library Outlets by Locale



Operating Expenditures per Person¹



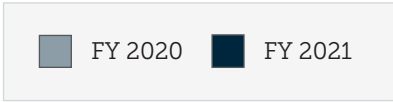
Circulation per Person¹



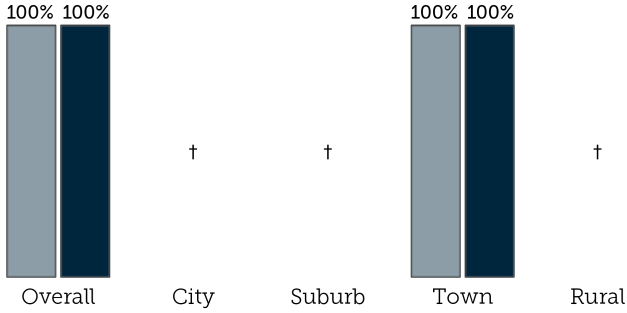
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	17.88	15.62	7.93	9.66	42.19
Total Operating Expenditures per Person	16.18	14.22	7.84	8.42	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	0.8	1.1	0.7	0.4	4.1
Library Visits per Person	2.4	2.9	0.8	1.1	1.7
Reference Transactions per Person	0.0	0.1	0.0	0.0	0.2
Public Internet Computers per 1,000 People	0.7	0.8	0.7	0.8	1.3
Public Internet Computer User Sessions per Person	0.3	0.2	0.1	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.4	0.3	0.4	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.3	0.2	0.3	0.2

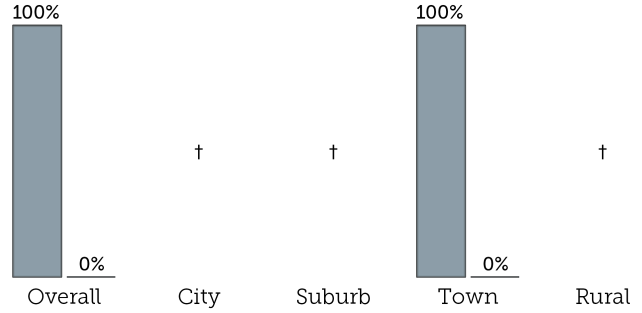
In response to COVID-19, Public Libraries in N. Mariana Islands...



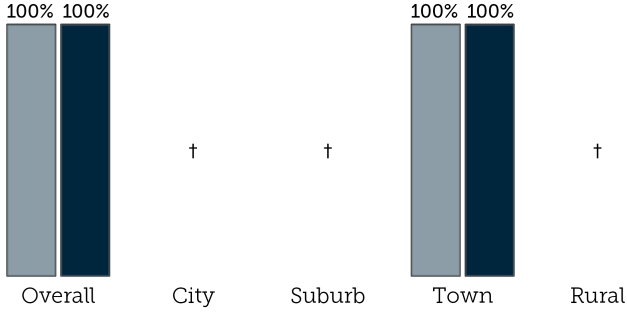
Physically Closed Buildings to the Public³



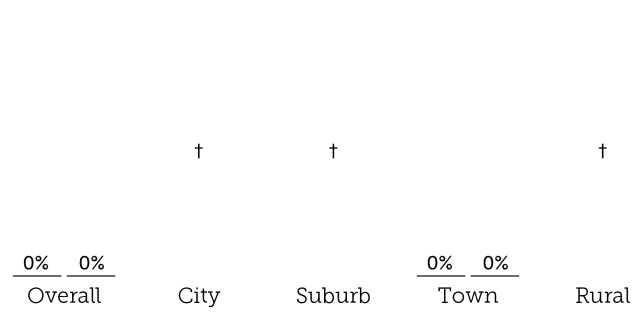
Provided Outside Circulation Services³



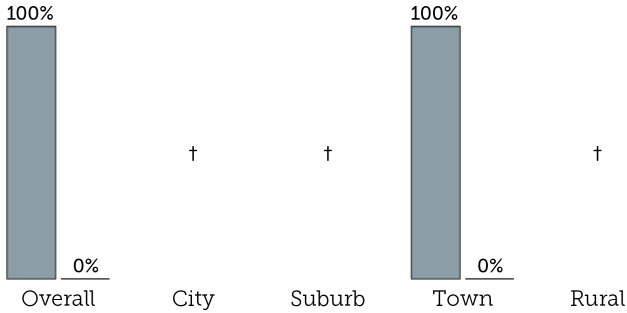
Intentionally Increased Outside Wi-Fi Access³



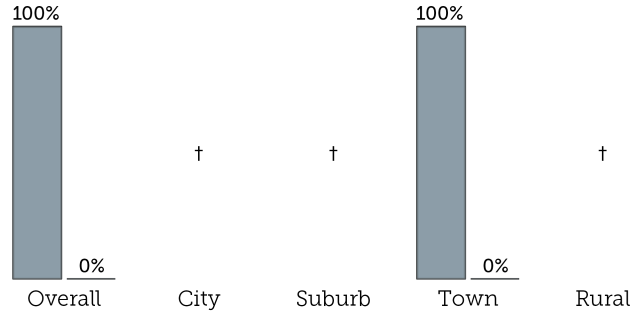
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Ohio Public Libraries

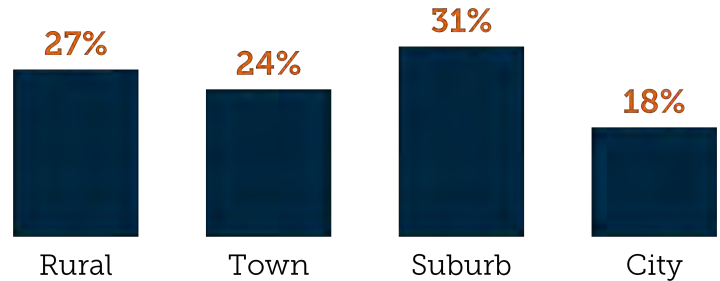
FISCAL YEAR 2021



Quick Stats

Population Size Served	11,640,666
Public Library Systems	251
Public Library Outlets (Branches and Bookmobiles)	780
Public Library Staff (FTE)	9,027
Librarians	2,865
Other Library Staff	6,162

Public Library Outlets by Locale



Operating Expenditures per Person¹



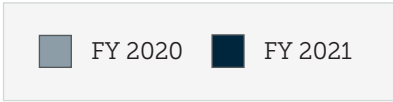
Circulation per Person¹



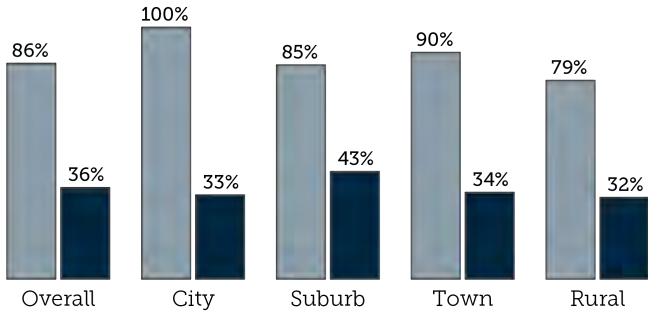
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	64.40	67.51	67.74	73.39	42.19
Total Operating Expenditures per Person	54.06	56.26	53.76	57.01	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	11.8	11.2	7.4	8.3	4.1
Library Visits per Person	5.4	5.3	3.6	2.7	1.7
Reference Transactions per Person	1.0	0.9	0.7	0.6	0.2
Public Internet Computers per 1,000 People	1.3	1.3	0.8	1.0	1.3
Public Internet Computer User Sessions per Person	0.7	0.7	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.8	0.8	0.8	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.2

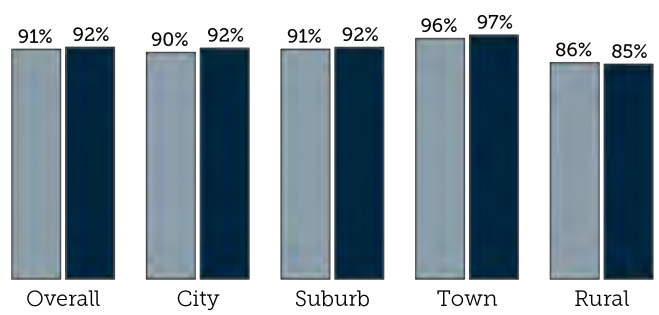
In response to COVID-19, Public Libraries in Ohio...



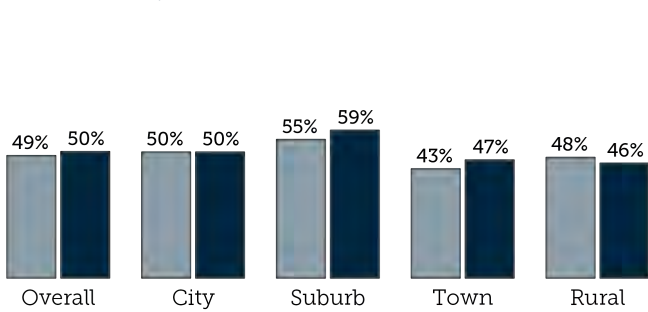
Physically Closed Buildings to the Public³



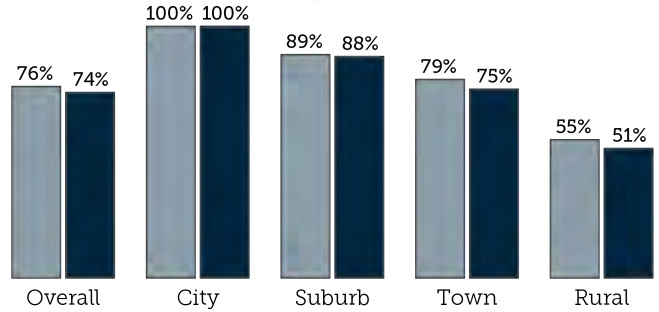
Provided Outside Circulation Services³



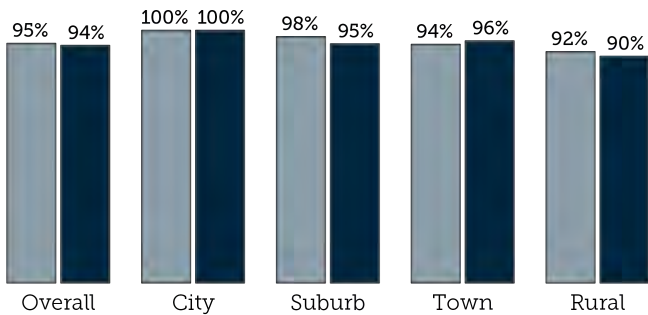
Intentionally Increased Outside Wi-Fi Access³



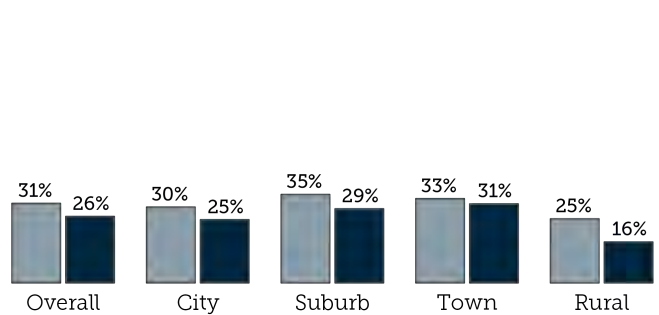
Allowed Online Library Card Registration³



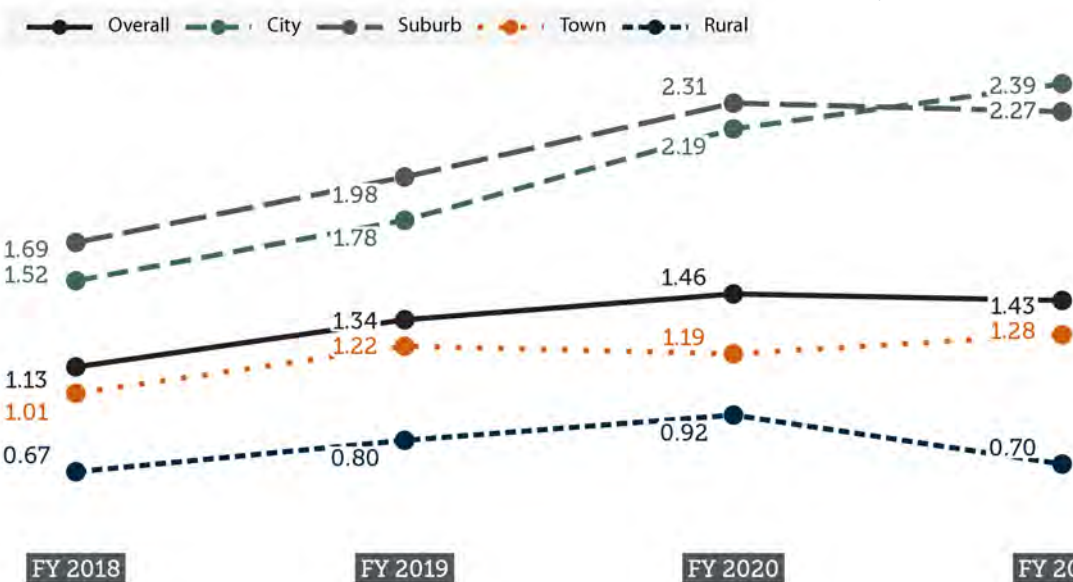
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Oklahoma Public Libraries

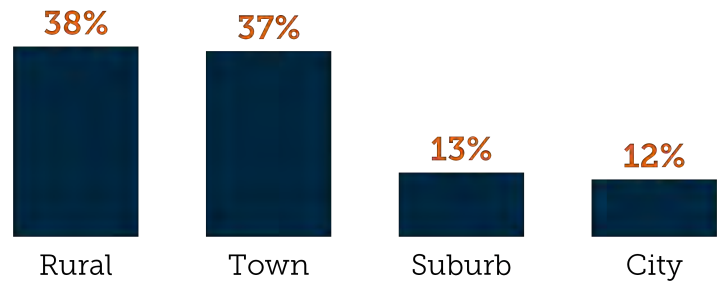
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,230,662
Public Library Systems	119
Public Library Outlets (Branches and Bookmobiles)	219
Public Library Staff (FTE)	1,463
Librarians	894
Other Library Staff	569

Public Library Outlets by Locale



Operating Expenditures per Person¹



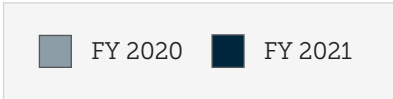
Circulation per Person¹



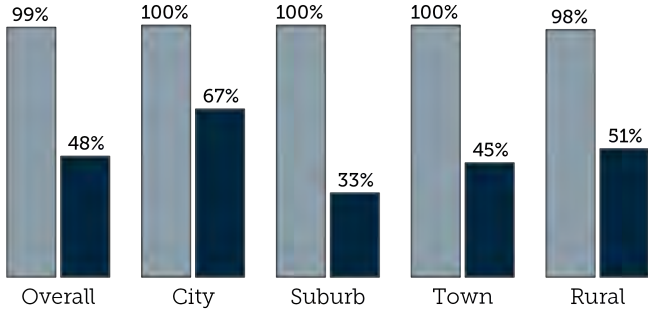
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	34.21	33.83	34.83	36.20	42.19
Total Operating Expenditures per Person	31.42	31.86	31.26	32.40	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.7	4.9	4.0	3.5	4.1
Library Visits per Person	4.5	4.2	3.1	2.0	1.7
Reference Transactions per Person	0.8	0.8	0.7	0.5	0.2
Public Internet Computers per 1,000 People	2.4	2.4	2.1	1.9	1.3
Public Internet Computer User Sessions per Person	0.9	0.9	0.6	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.5	0.5	0.5	0.5	0.3
Other Library Staff per 1,000 People	0.0	0.0	0.0	0.0	0.2

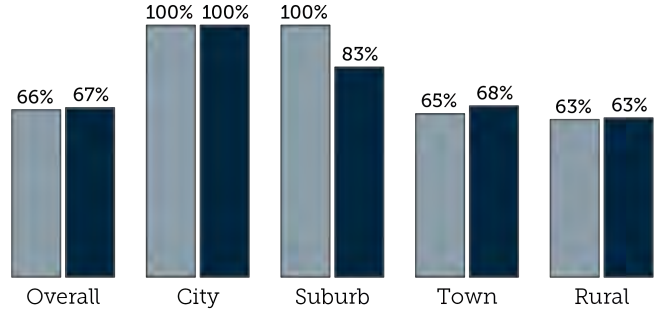
In response to COVID-19, Public Libraries in Oklahoma...



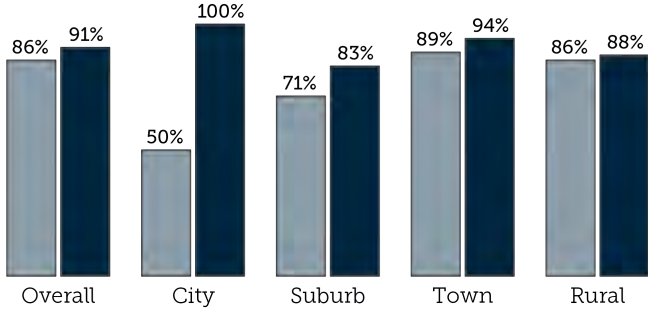
Physically Closed Buildings to the Public³



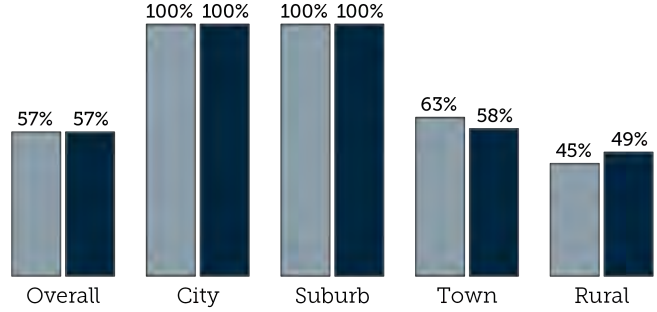
Provided Outside Circulation Services³



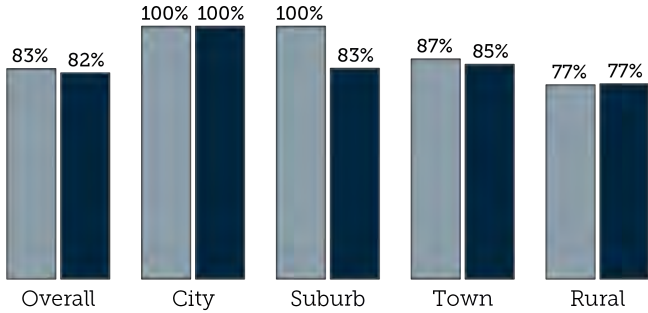
Intentionally Increased Outside Wi-Fi Access³



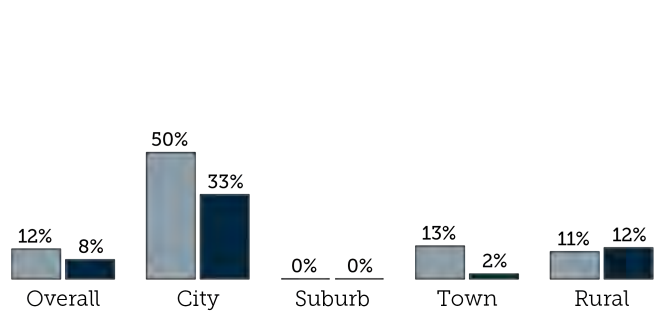
Allowed Online Library Card Registration³



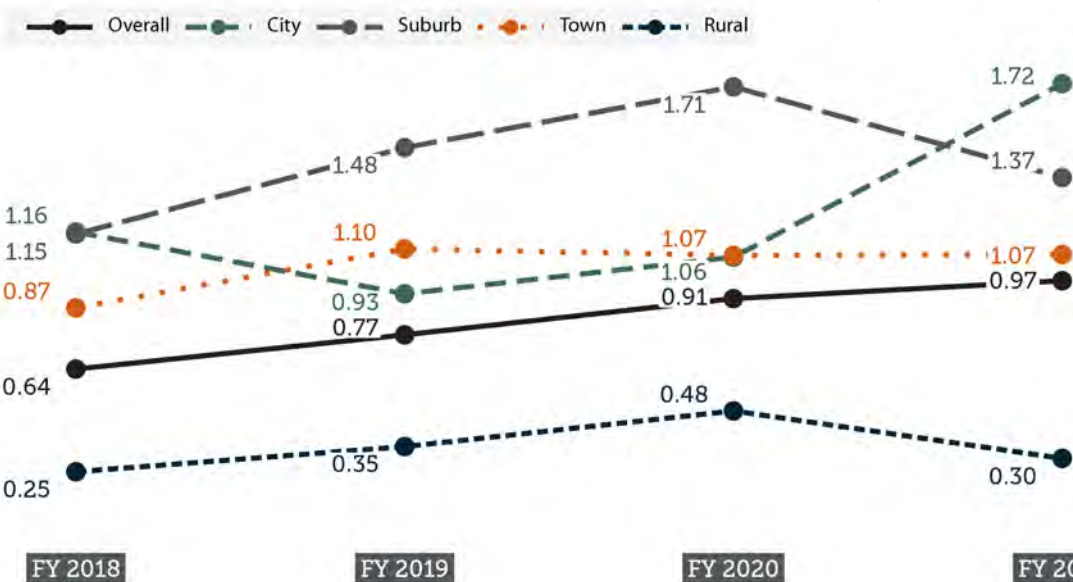
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Oregon Public Libraries

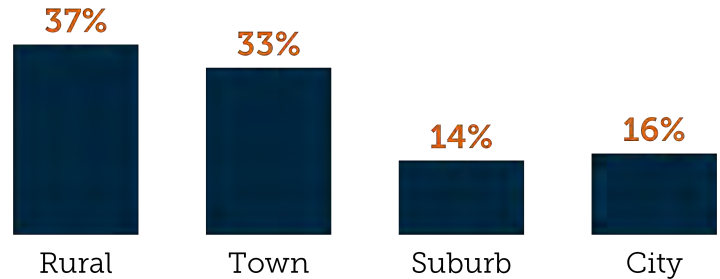
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,786,678
Public Library Systems	134
Public Library Outlets (Branches and Bookmobiles)	221
Public Library Staff (FTE)	1,931
Librarians	528
Other Library Staff	1,402

Public Library Outlets by Locale



Operating Expenditures per Person¹



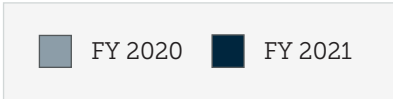
Circulation per Person¹



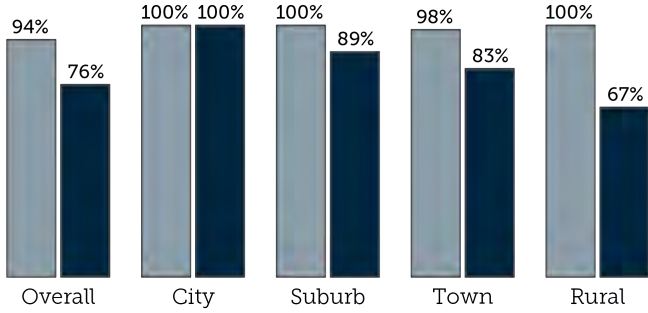
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	51.33	55.74	64.09	54.46	42.19
Total Operating Expenditures per Person	48.17	50.08	56.47	47.98	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	9.2	9.2	8.0	4.8	4.1
Library Visits per Person	5.6	5.4	4.3	1.1	1.7
Reference Transactions per Person	0.5	0.5	0.4	0.2	0.2
Public Internet Computers per 1,000 People	1.1	1.2	1.3	1.0	1.3
Public Internet Computer User Sessions per Person	0.8	0.8	0.5	0.0	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.5	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

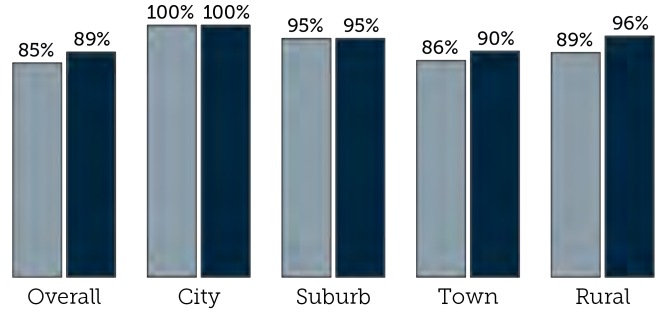
In response to COVID-19, Public Libraries in Oregon...



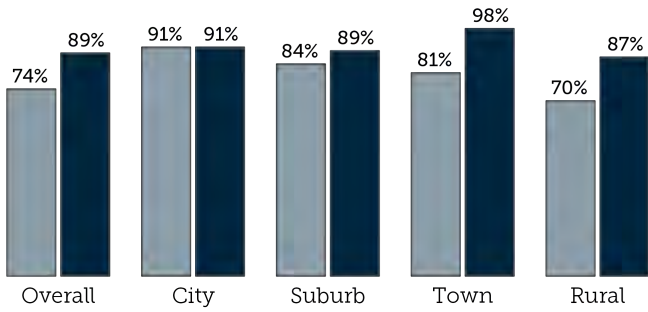
Physically Closed Buildings to the Public³



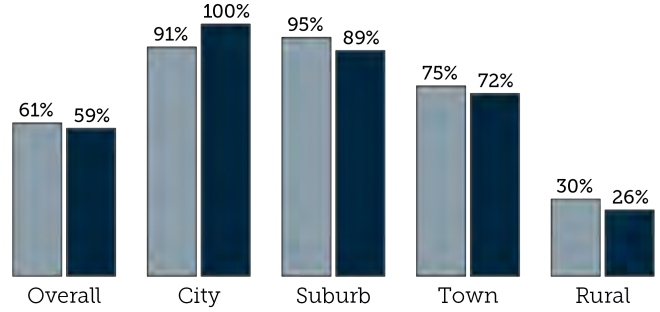
Provided Outside Circulation Services³



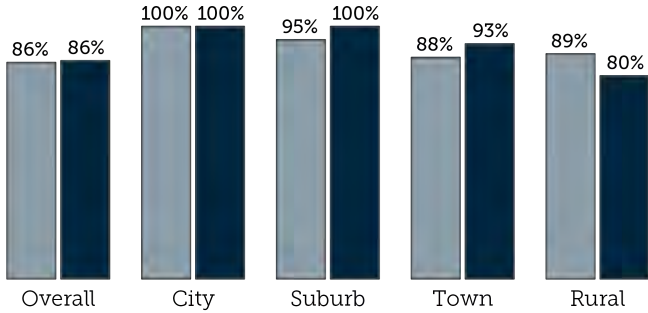
Intentionally Increased Outside Wi-Fi Access³



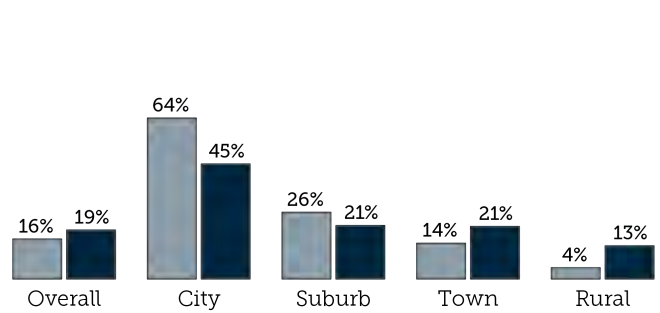
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Pennsylvania Public Libraries

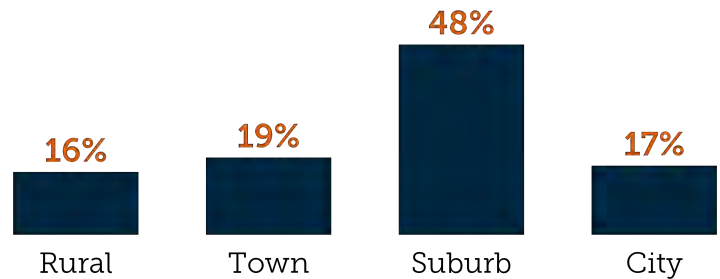
FISCAL YEAR 2021



Quick Stats

Population Size Served	12,721,492
Public Library Systems	445
Public Library Outlets (Branches and Bookmobiles)	637
Public Library Staff (FTE)	4,369
Librarians	1,494
Other Library Staff	2,874

Public Library Outlets by Locale



Operating Expenditures per Person¹



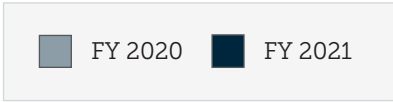
Circulation per Person¹



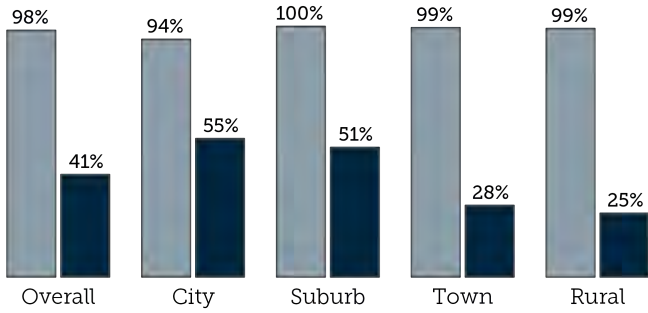
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	19.45	19.65	21.15	20.37	42.19
Total Operating Expenditures per Person	18.90	20.02	17.94	18.76	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.3	4.3	2.6	2.9	4.1
Library Visits per Person	3.0	3.1	1.1	1.3	1.7
Reference Transactions per Person	0.3	0.3	0.1	0.1	0.2
Public Internet Computers per 1,000 People	0.9	0.8	0.8	0.7	1.3
Public Internet Computer User Sessions per Person	0.4	0.3	0.1	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

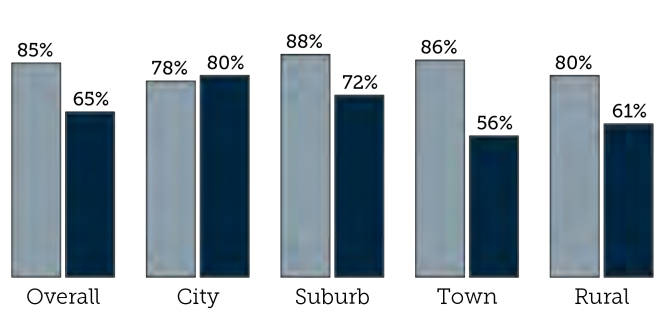
In response to COVID-19, Public Libraries in Pennsylvania...



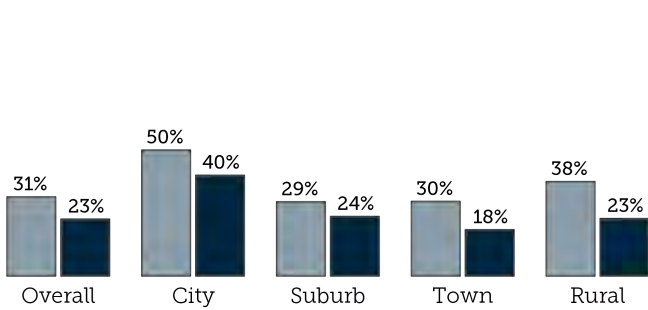
Physically Closed Buildings to the Public³



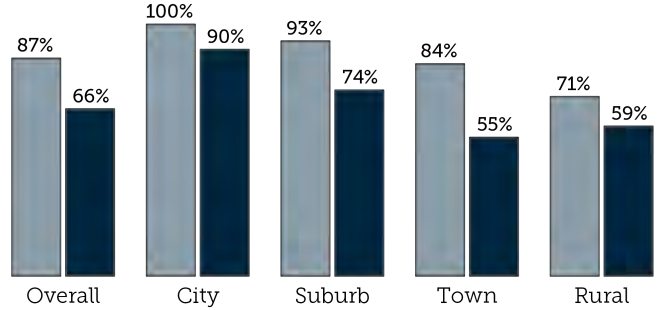
Provided Outside Circulation Services³



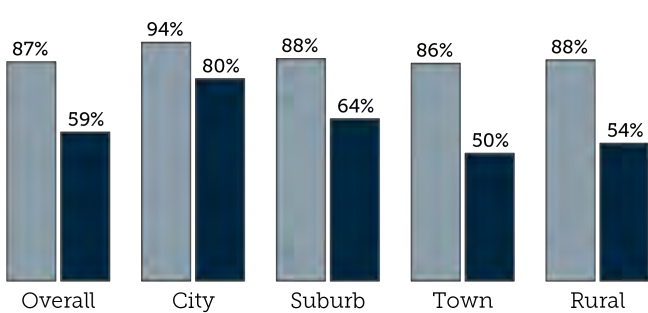
Intentionally Increased Outside Wi-Fi Access³



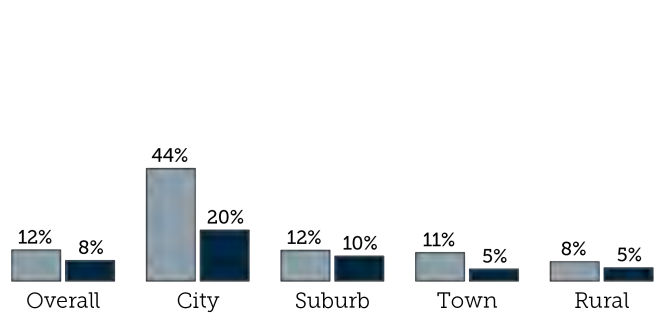
Allowed Online Library Card Registration³



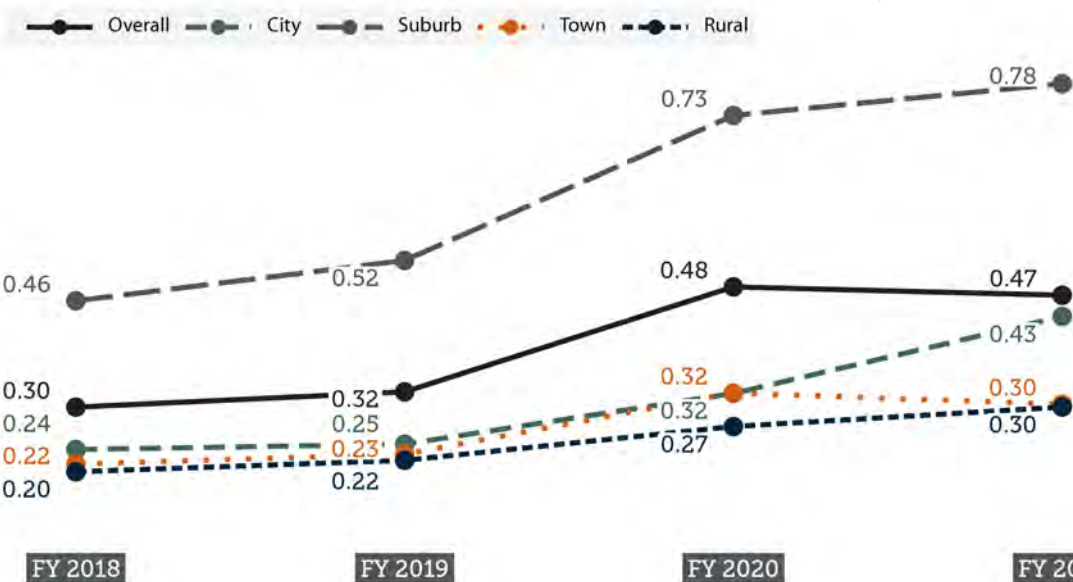
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Rhode Island Public Libraries

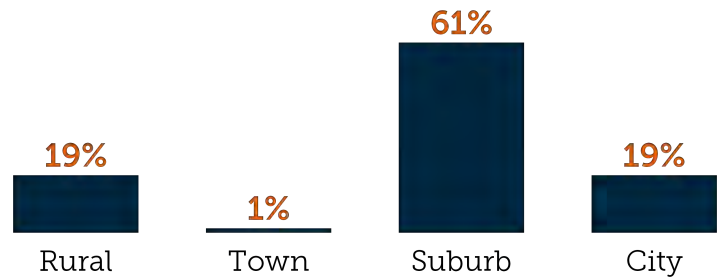
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,097,379
Public Library Systems	48
Public Library Outlets (Branches and Bookmobiles)	70
Public Library Staff (FTE)	594
Librarians	242
Other Library Staff	352

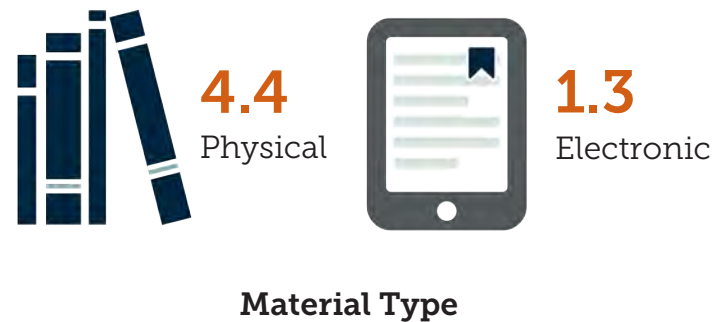
Public Library Outlets by Locale



Operating Expenditures per Person¹



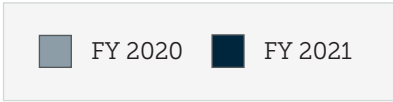
Circulation per Person¹



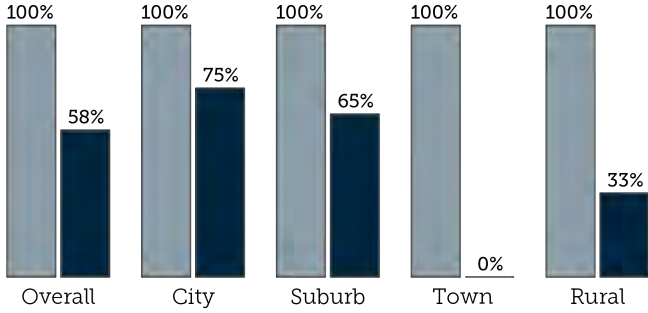
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	52.96	54.40	54.49	47.93	42.19
Total Operating Expenditures per Person	50.04	53.40	53.02	45.87	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.6	7.7	6.8	5.8	4.1
Library Visits per Person	5.8	5.9	3.9	1.7	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.1	0.2
Public Internet Computers per 1,000 People	1.5	1.5	1.4	0.9	1.3
Public Internet Computer User Sessions per Person	0.9	0.8	0.5	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.7	0.7	0.7	0.6	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.2	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

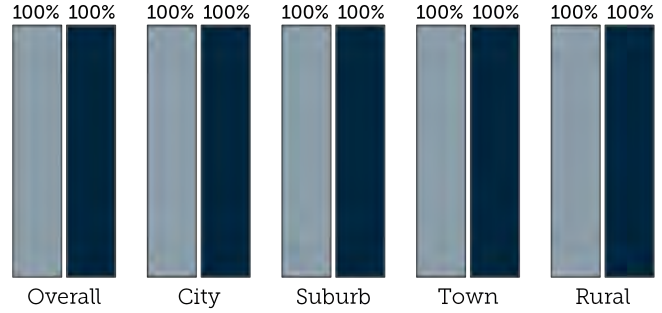
In response to COVID-19, Public Libraries in Rhode Island...



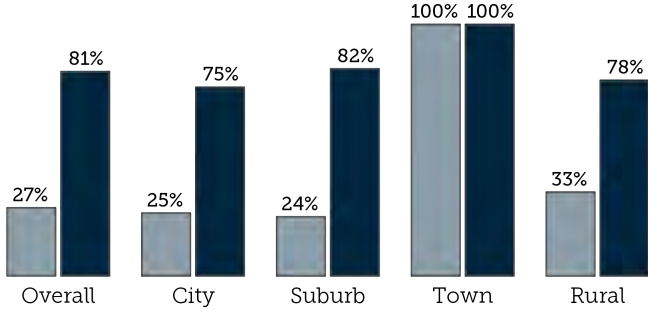
Physically Closed Buildings to the Public³



Provided Outside Circulation Services³



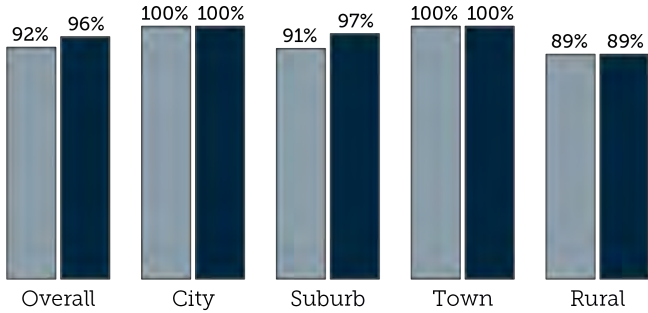
Intentionally Increased Outside Wi-Fi Access³



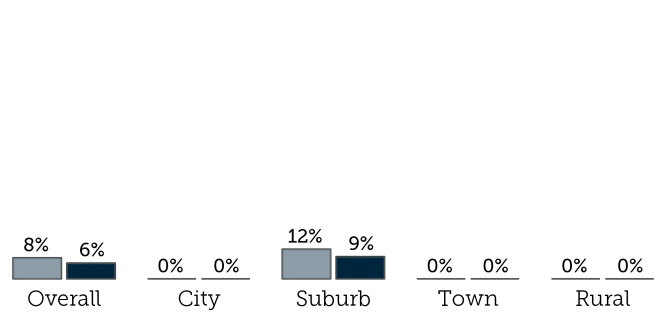
Allowed Online Library Card Registration³



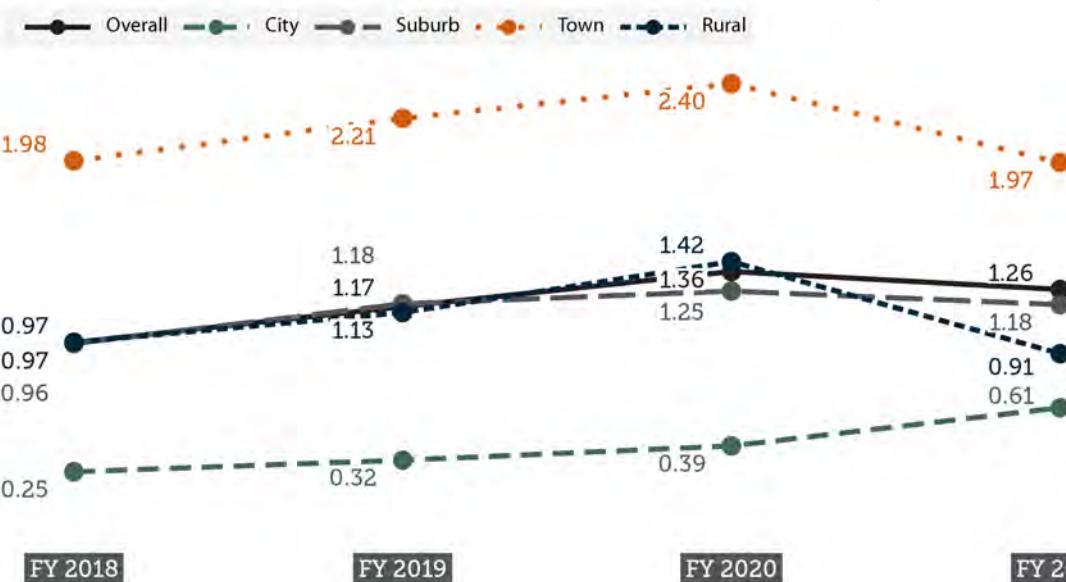
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



South Carolina Public Libraries

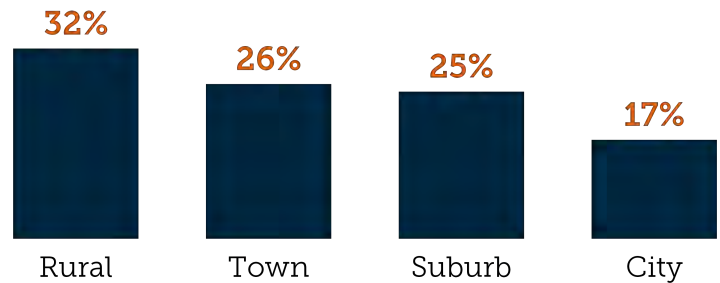
FISCAL YEAR 2021



Quick Stats

Population Size Served	5,118,425
Public Library Systems	42
Public Library Outlets (Branches and Bookmobiles)	233
Public Library Staff (FTE)	2,090
Librarians	616
Other Library Staff	1,474

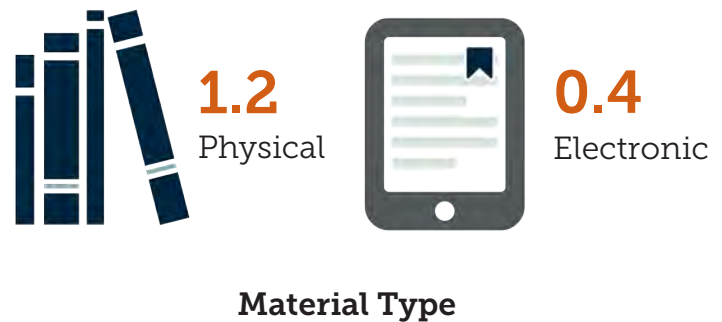
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



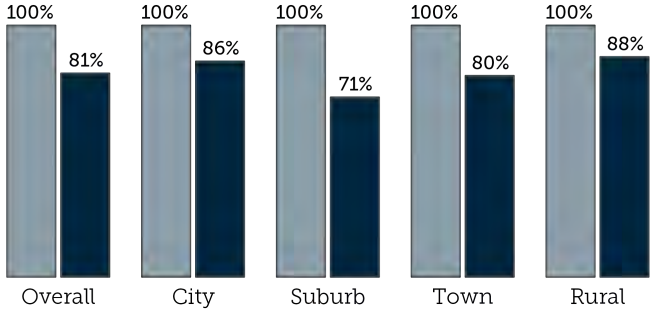
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	22.38	23.48	23.24	24.54	42.19
Total Operating Expenditures per Person	20.01	21.12	22.51	23.08	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	2.7	2.4	2.1	1.6	4.1
Library Visits per Person	2.5	2.4	1.7	0.8	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.1	0.2
Public Internet Computers per 1,000 People	0.9	0.9	0.9	0.6	1.3
Public Internet Computer User Sessions per Person	0.5	0.5	0.3	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.2	0.2	0.2	0.2	0.2

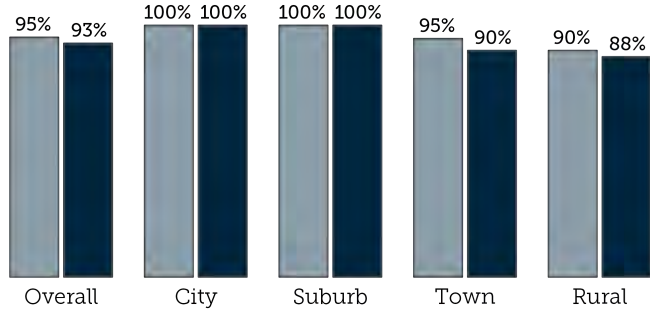
In response to COVID-19, Public Libraries in South Carolina...



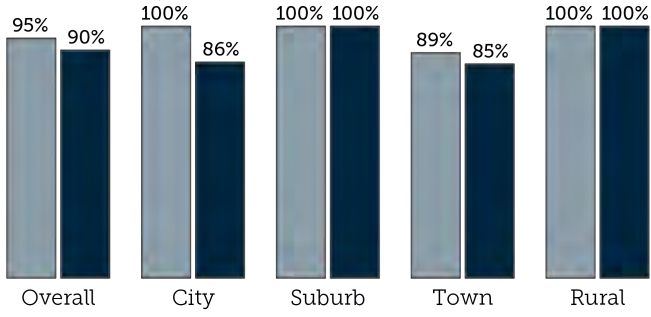
Physically Closed Buildings to the Public³



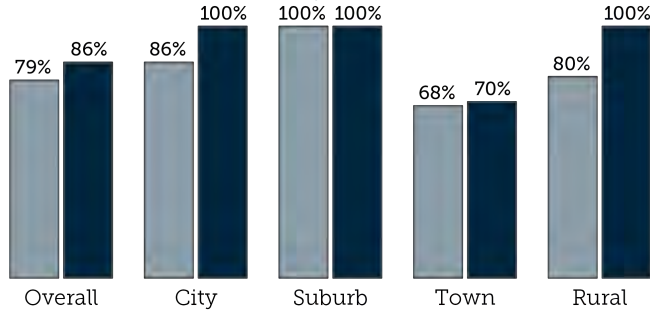
Provided Outside Circulation Services³



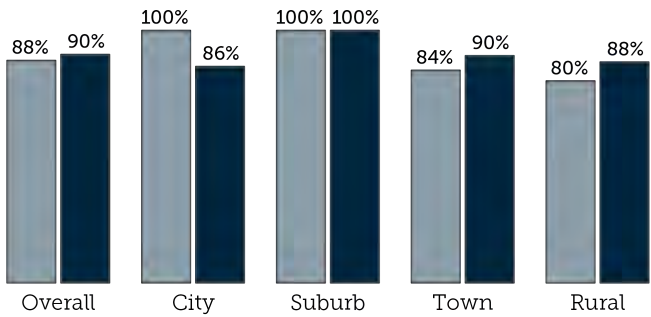
Intentionally Increased Outside Wi-Fi Access³



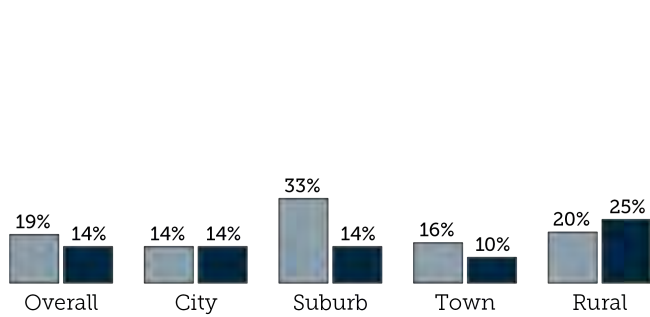
Allowed Online Library Card Registration³



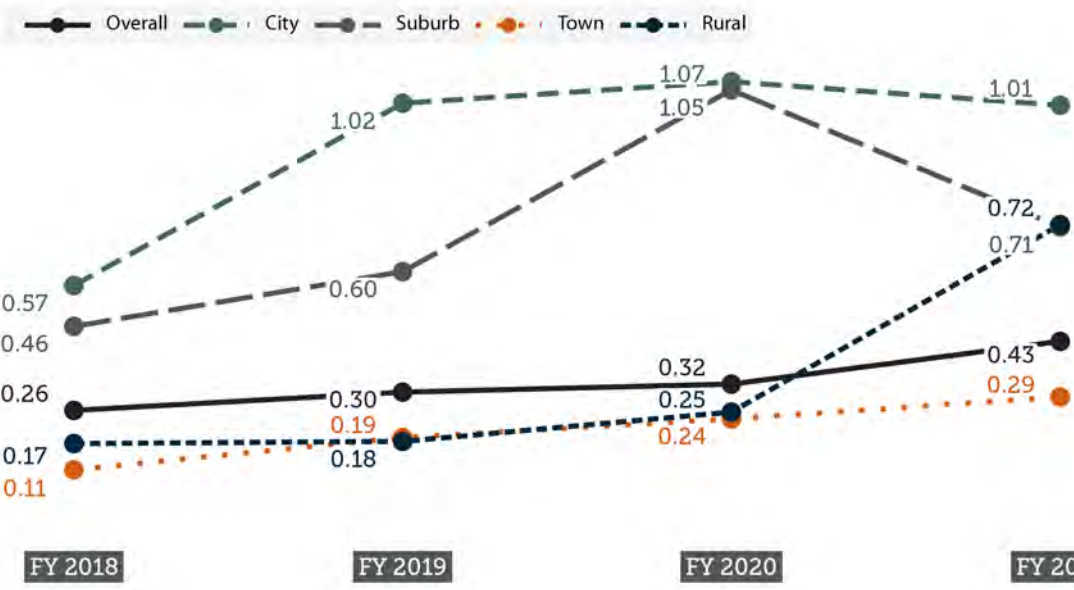
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



South Dakota Public Libraries

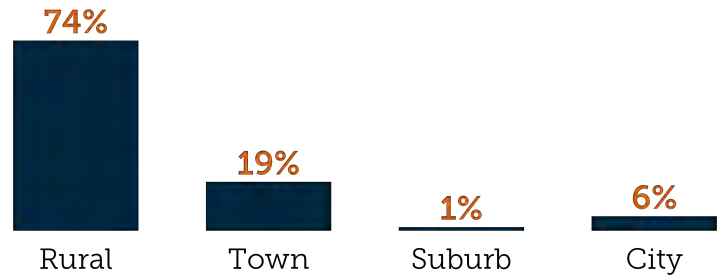
FISCAL YEAR 2021



Quick Stats

Population Size Served	789,226
Public Library Systems	106
Public Library Outlets (Branches and Bookmobiles)	142
Public Library Staff (FTE)	366
Librarians	172
Other Library Staff	195

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



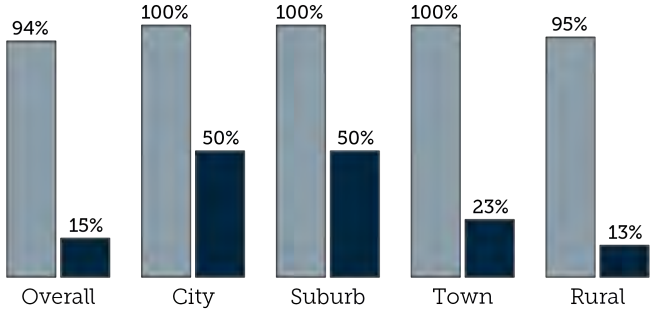
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	65.19	62.79	65.83	65.53	42.19
Total Operating Expenditures per Person	59.39	60.15	61.86	64.36	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	10.0	9.8	7.5	8.4	4.1
Library Visits per Person	6.6	6.1	2.9	3.9	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.2	0.2
Public Internet Computers per 1,000 People	4.2	4.1	3.8	4.6	1.3
Public Internet Computer User Sessions per Person	1.1	1.0	0.4	0.4	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	1.1	1.2	1.1	1.1	0.6
Librarians per 1,000 People	0.8	0.7	0.8	0.7	0.3
Other Library Staff per 1,000 People	0.0	0.1	0.1	0.1	0.2

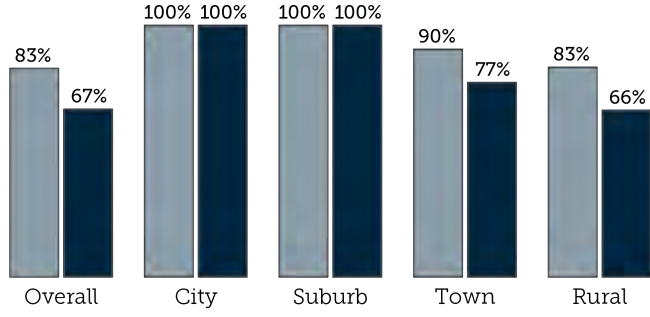
In response to COVID-19, Public Libraries in South Dakota...



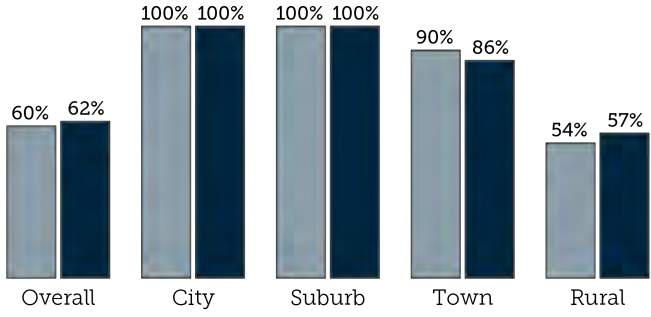
Physically Closed Buildings to the Public³



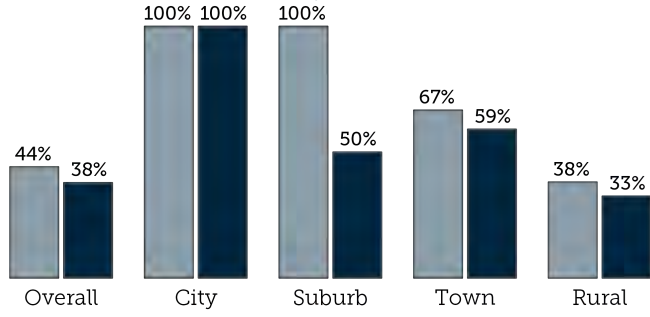
Provided Outside Circulation Services³



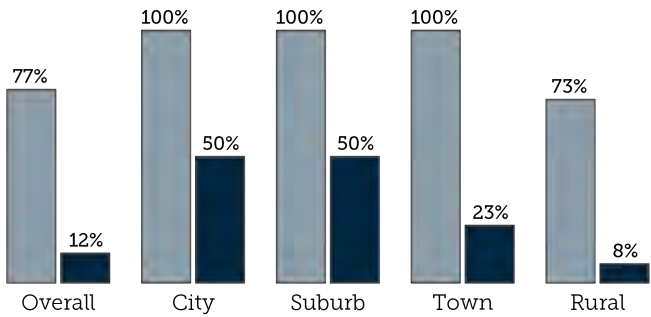
Intentionally Increased Outside Wi-Fi Access³



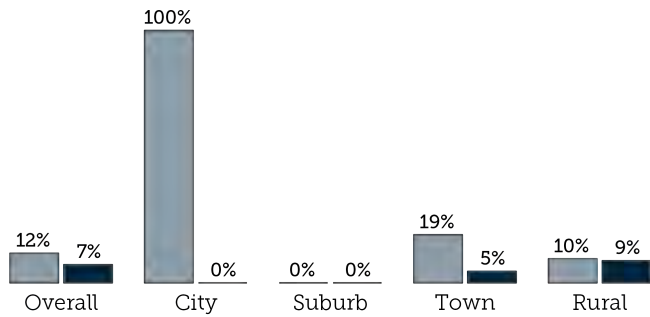
Allowed Online Library Card Registration³



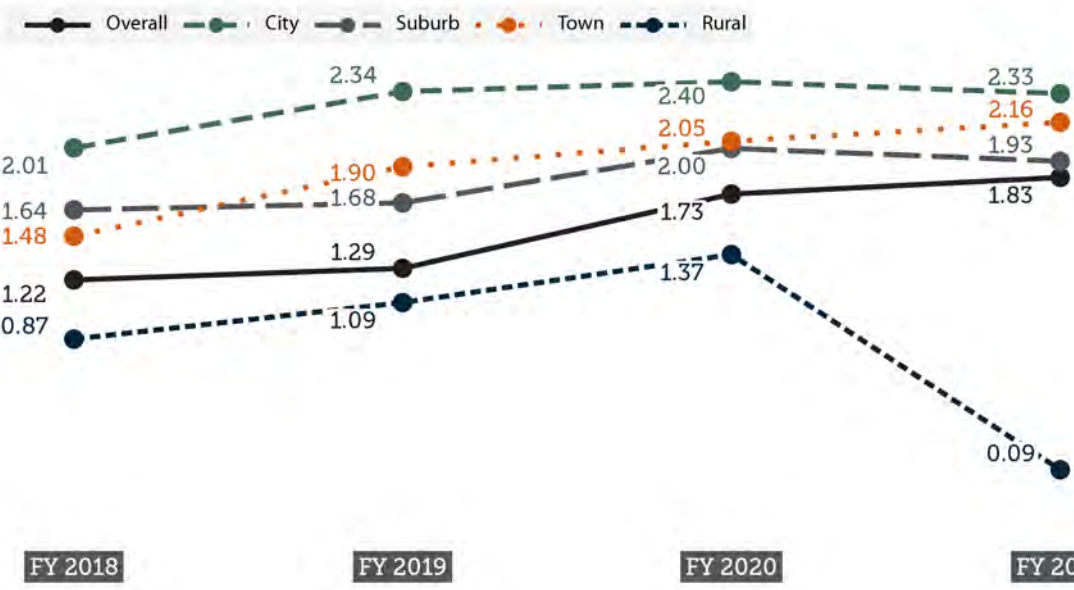
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Tennessee Public Libraries

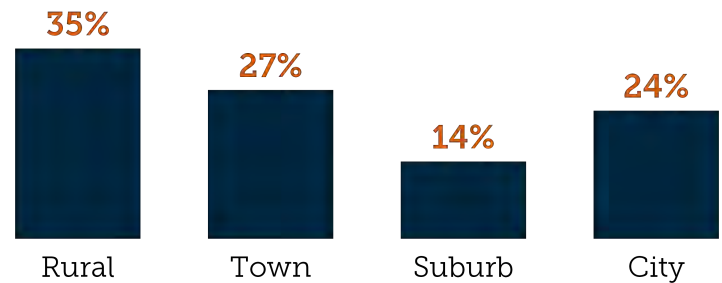
FISCAL YEAR 2021



Quick Stats

Population Size Served	6,714,020
Public Library Systems	185
Public Library Outlets (Branches and Bookmobiles)	289
Public Library Staff (FTE)	1,955
Librarians	649
Other Library Staff	1,306

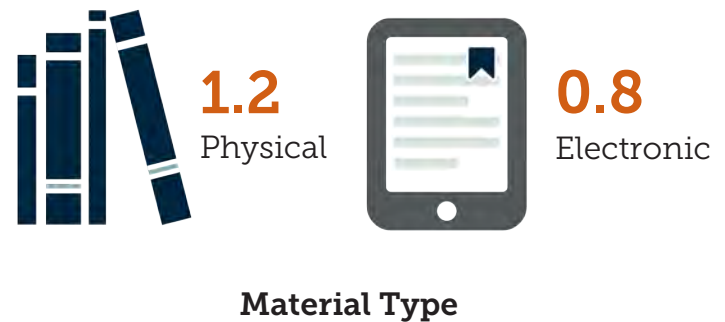
Public Library Outlets by Locale



Operating Expenditures per Person¹



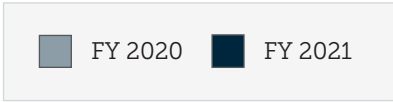
Circulation per Person¹



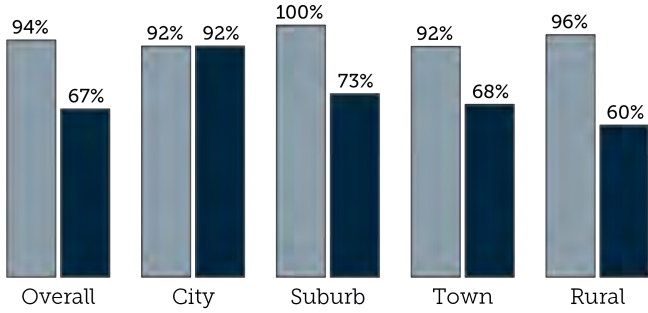
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	10.75	11.17	11.54	11.48	42.19
Total Operating Expenditures per Person	10.16	10.46	10.76	10.68	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	2.7	2.9	2.5	2.1	4.1
Library Visits per Person	1.9	1.9	1.3	0.7	1.7
Reference Transactions per Person	0.2	0.2	0.1	0.1	0.2
Public Internet Computers per 1,000 People	1.2	1.2	1.1	1.1	1.3
Public Internet Computer User Sessions per Person	0.4	0.4	0.3	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.2	0.3	0.2	0.2	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

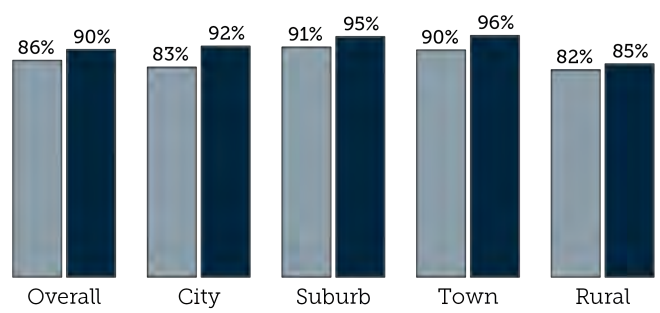
In response to COVID-19, Public Libraries in Tennessee...



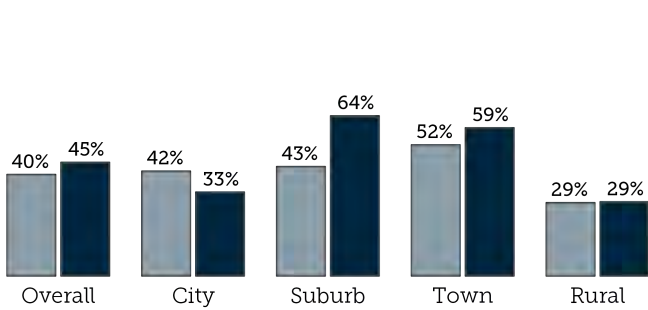
Physically Closed Buildings to the Public³



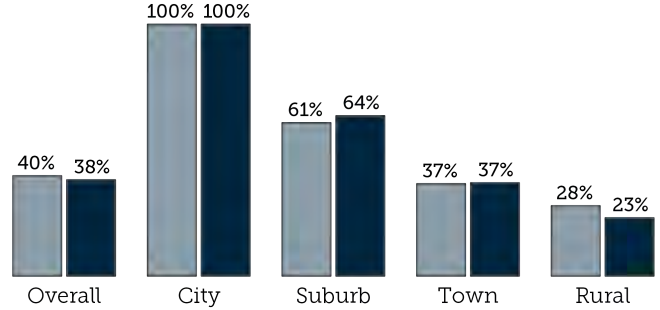
Provided Outside Circulation Services³



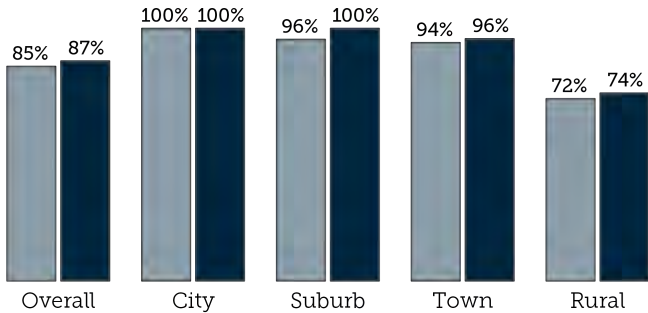
Intentionally Increased Outside Wi-Fi Access³



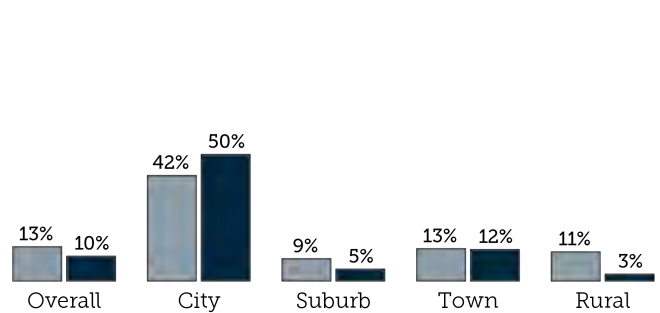
Allowed Online Library Card Registration³



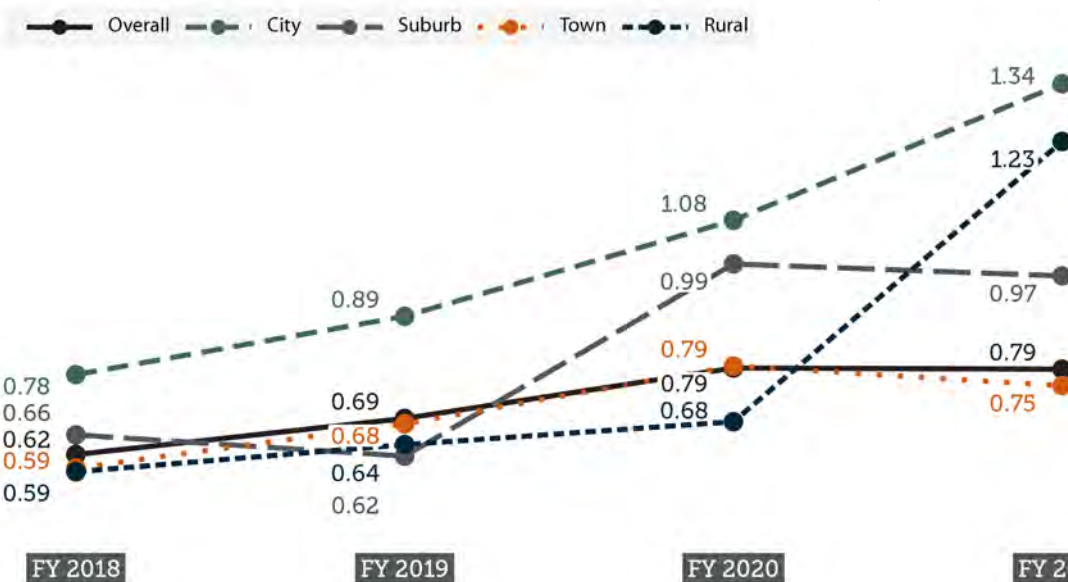
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Texas Public Libraries

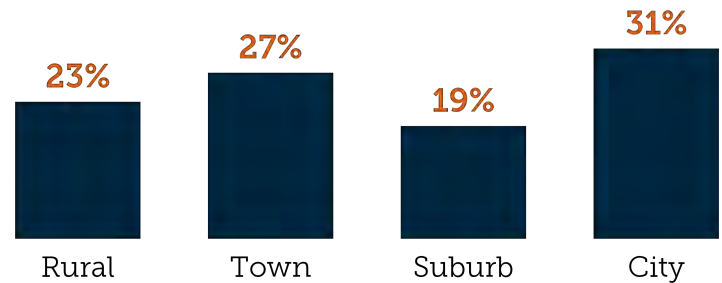
FISCAL YEAR 2021



Quick Stats

Population Size Served	26,699,413
Public Library Systems	540
Public Library Outlets (Branches and Bookmobiles)	876
Public Library Staff (FTE)	6,882
Librarians	2,925
Other Library Staff	3,957

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



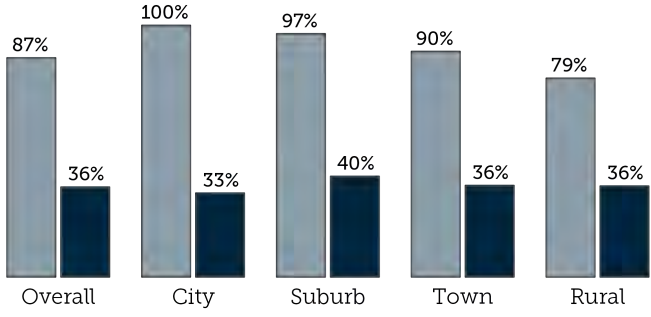
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	21.65	22.32	22.48	22.57	42.19
Total Operating Expenditures per Person	21.64	22.09	21.59	21.96	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	3.1	3.0	2.1	2.1	4.1
Library Visits per Person	2.7	2.7	1.3	1.2	1.7
Reference Transactions per Person	0.3	0.3	0.2	0.2	0.2
Public Internet Computers per 1,000 People	1.2	1.2	1.1	1.0	1.3
Public Internet Computer User Sessions per Person	0.5	0.5	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

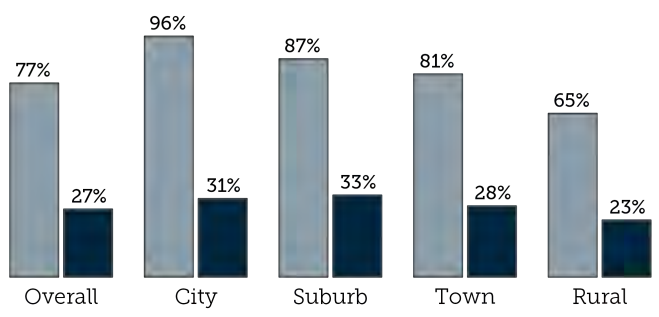
In response to COVID-19, Public Libraries in Texas...



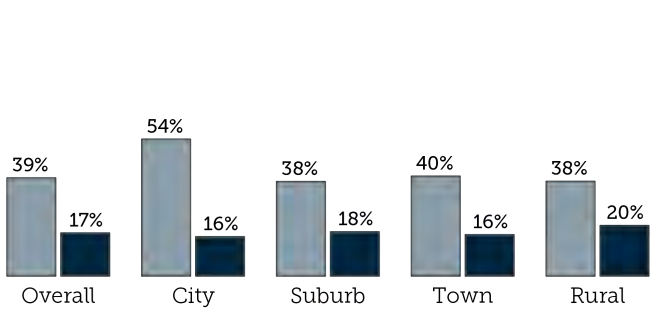
Physically Closed Buildings to the Public³



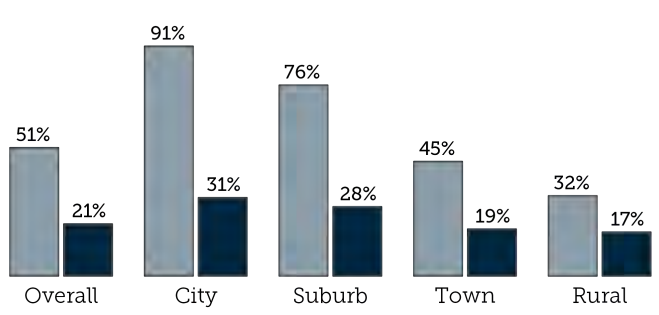
Provided Outside Circulation Services^{3,4}



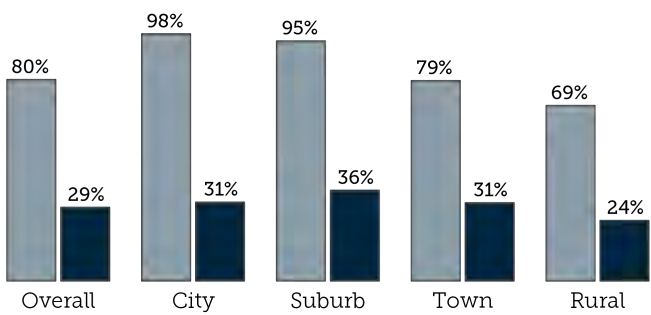
Intentionally Increased Outside Wi-Fi Access^{3,4}



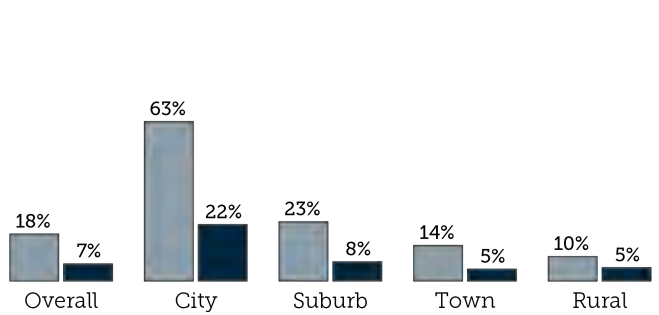
Allowed Online Library Card Registration^{3,4}



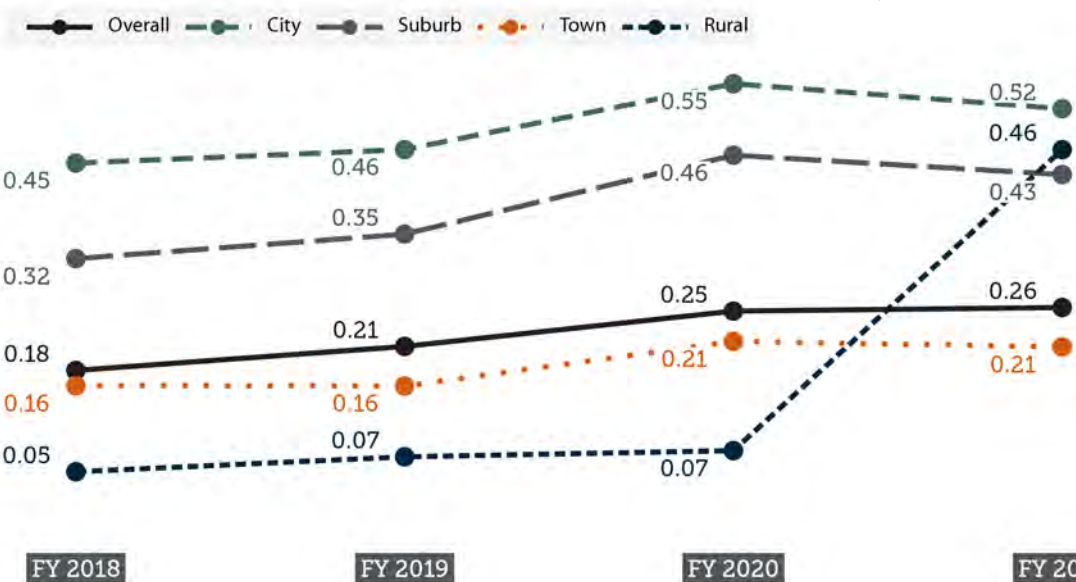
Provided Virtual Reference Services^{3,4}



Staff Reassigned to Work Outside Library^{3,4}



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

⁴Indicates high missing rates on 2021 COVID-19 items.



Utah Public Libraries

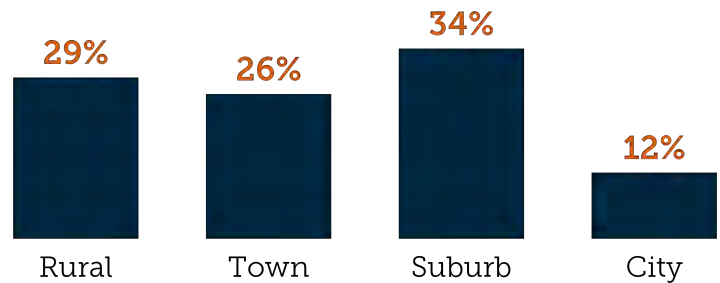
FISCAL YEAR 2021



Quick Stats

Population Size Served	3,093,432
Public Library Systems	70
Public Library Outlets (Branches and Bookmobiles)	137
Public Library Staff (FTE)	1,377
Librarians	440
Other Library Staff	938

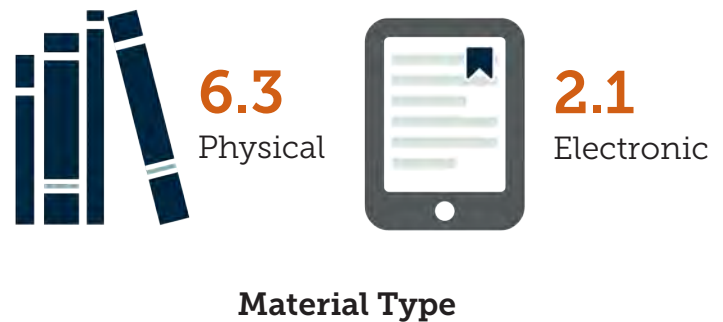
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



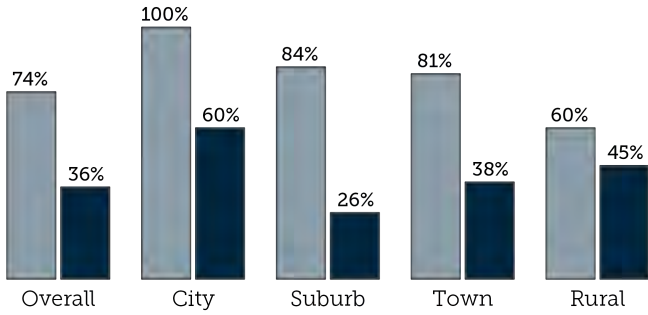
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	30.96	29.11	30.86	32.68	42.19
Total Operating Expenditures per Person	31.44	29.11	30.86	32.87	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	9.0	9.5	7.7	8.4	4.1
Library Visits per Person	5.5	5.1	3.4	2.9	1.7
Reference Transactions per Person	0.7	0.6	0.4	0.4	0.2
Public Internet Computers per 1,000 People	1.1	1.2	1.0	1.1	1.3
Public Internet Computer User Sessions per Person	0.6	0.6	0.4	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.4	0.5	0.5	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.2	0.3	0.2

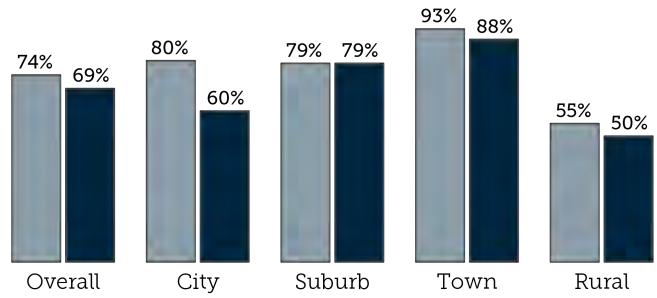
In response to COVID-19, Public Libraries in Utah...



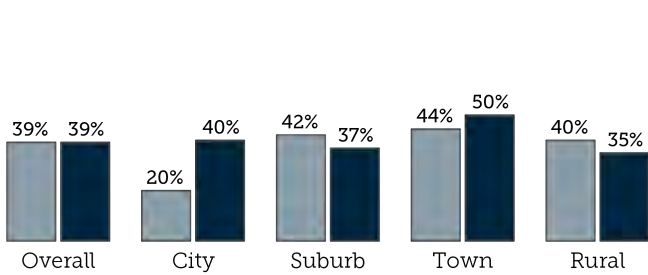
Physically Closed Buildings to the Public³



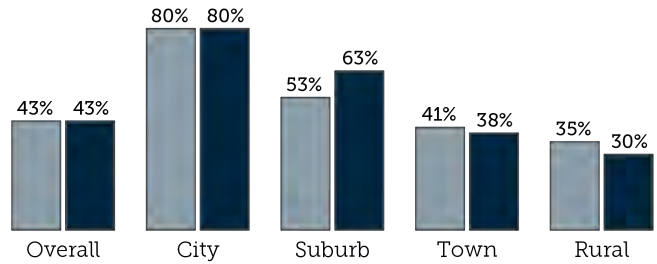
Provided Outside Circulation Services³



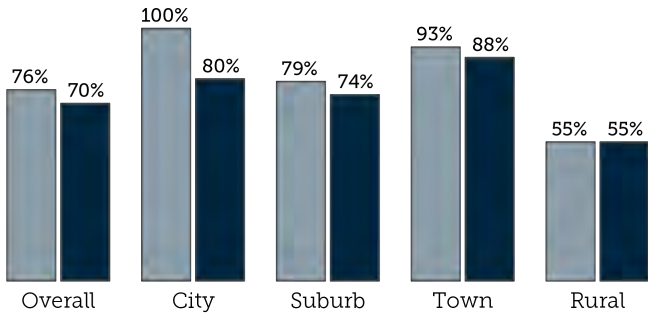
Intentionally Increased Outside Wi-Fi Access³



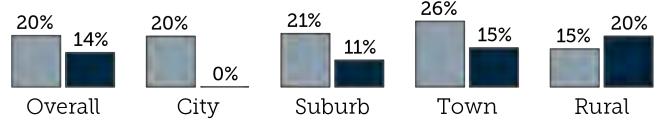
Allowed Online Library Card Registration³



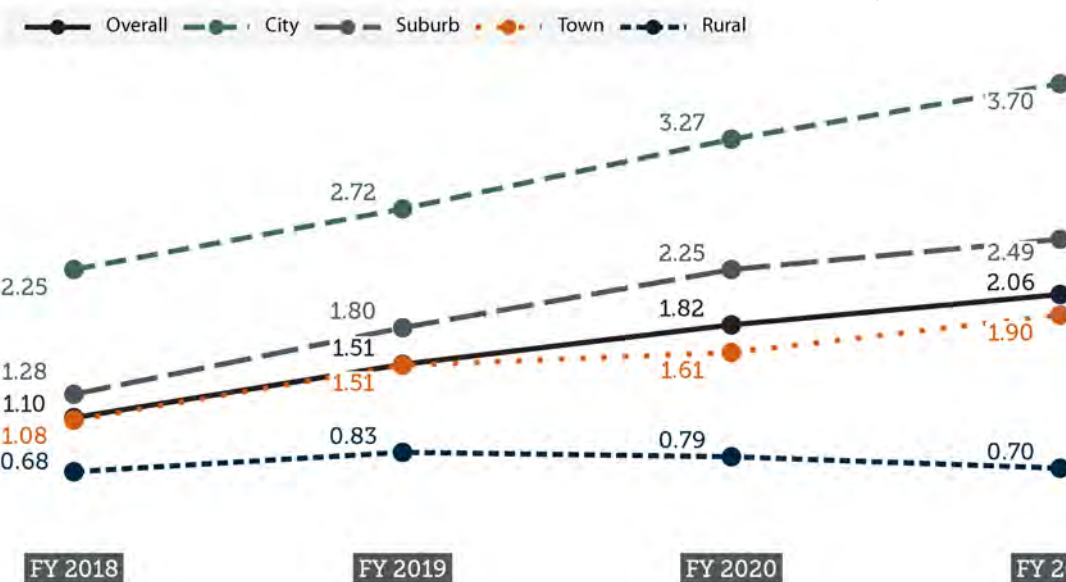
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Vermont Public Libraries

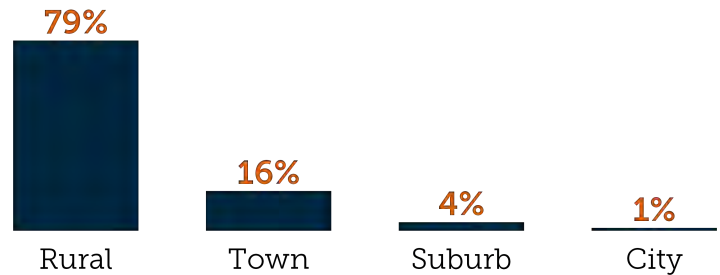
FISCAL YEAR 2021



Quick Stats

Population Size Served	584,718
Public Library Systems	165
Public Library Outlets (Branches and Bookmobiles)	170
Public Library Staff (FTE)	364
Librarians	254
Other Library Staff	111

Public Library Outlets by Locale



Operating Expenditures per Person¹



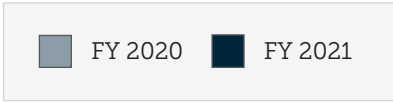
Circulation per Person¹



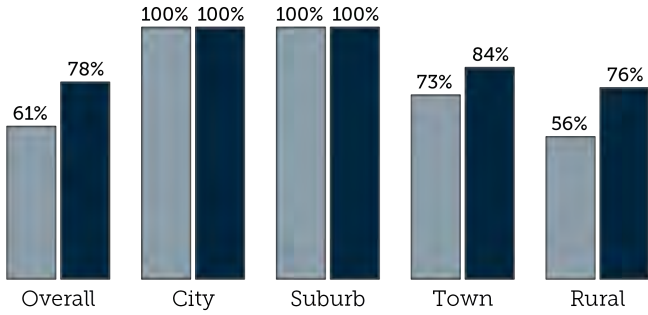
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	40.58	39.40	38.97	39.88	42.19
Total Operating Expenditures per Person	40.39	38.21	39.16	39.32	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	6.0	5.5	4.6	3.3	4.1
Library Visits per Person	4.7	4.3	2.9	1.0	1.7
Reference Transactions per Person	0.6	0.5	0.4	0.2	0.2
Public Internet Computers per 1,000 People	2.5	2.2	2.2	1.9	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.3	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.4	0.5	0.4	0.4	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.0	0.2

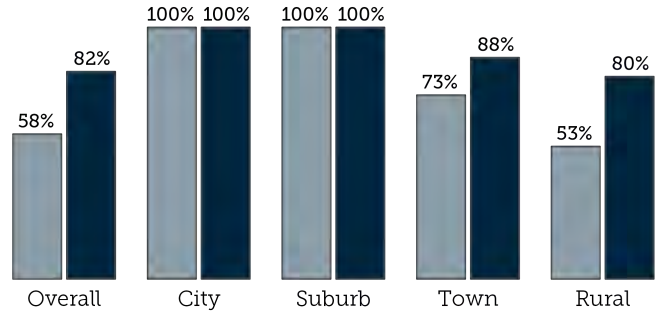
In response to COVID-19, Public Libraries in Vermont...



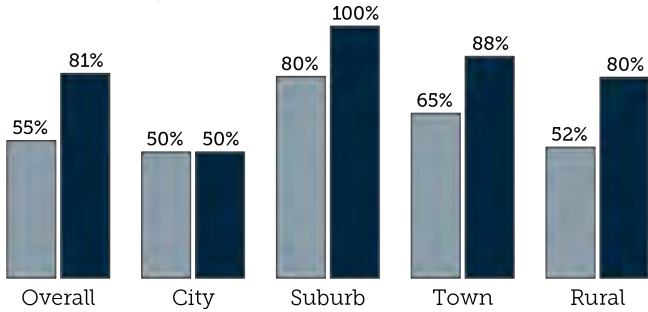
Physically Closed Buildings to the Public³



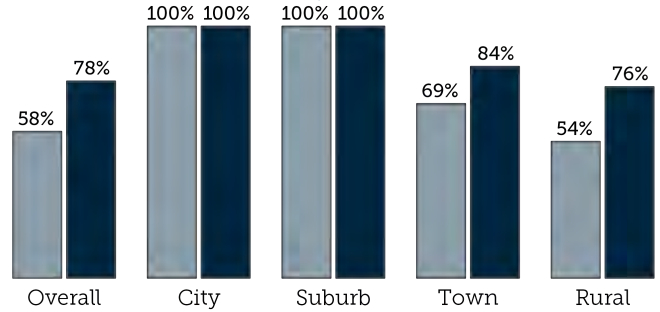
Provided Outside Circulation Services³



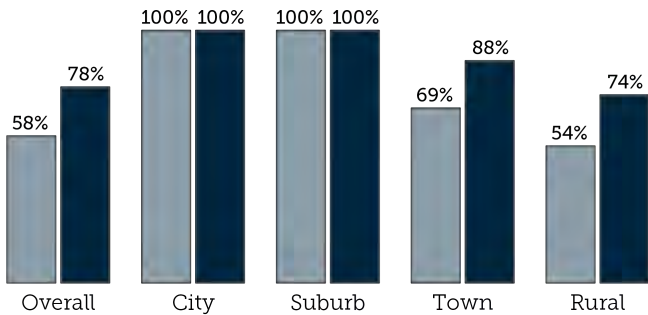
Intentionally Increased Outside Wi-Fi Access³



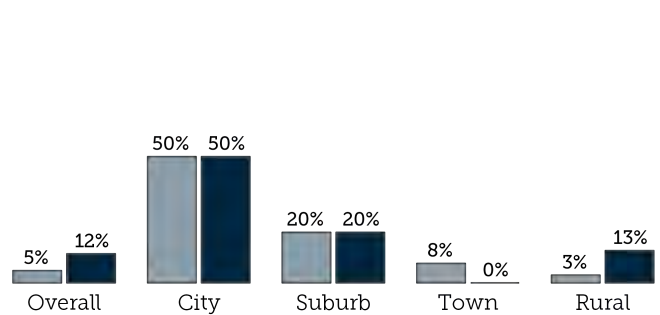
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Virgin Islands Public Libraries

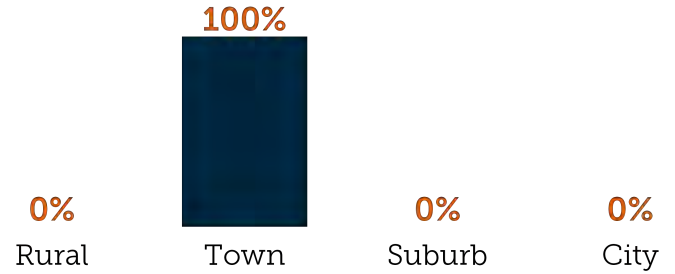
FISCAL YEAR 2021



Quick Stats

Population Size Served	104,226
Public Library Systems	1
Public Library Outlets (Branches and Bookmobiles)	8
Public Library Staff (FTE)	24
Librarians	2
Other Library Staff	22

Public Library Outlets by Locale



Operating Expenditures per Person¹



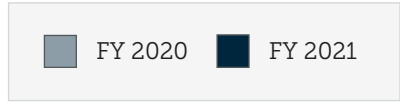
Circulation per Person¹



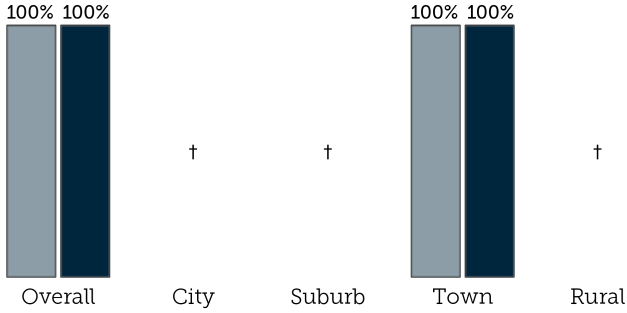
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	†	13.87	9.12	15.23	42.19
Total Operating Expenditures per Person	†	13.87	9.12	15.23	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	†	0.1	0.1	0.0	4.1
Library Visits per Person	†	†	†	†	1.7
Reference Transactions per Person	†	†	†	†	0.2
Public Internet Computers per 1,000 People	†	0.1	0.1	0.1	1.3
Public Internet Computer User Sessions per Person	†	†	†	†	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	†	0.2	0.2	0.2	0.6
Librarians per 1,000 People	†	0.0	0.0	0.0	0.3
Other Library Staff per 1,000 People	†	0.2	0.2	0.2	0.2

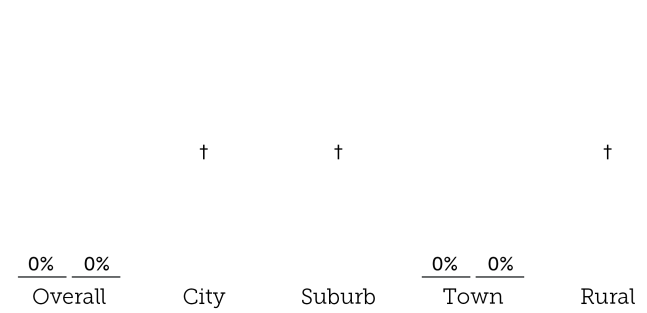
In response to COVID-19, Public Libraries in Virgin Islands...



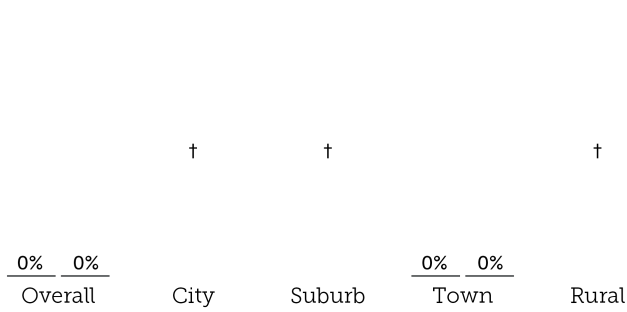
Physically Closed Buildings to the Public³



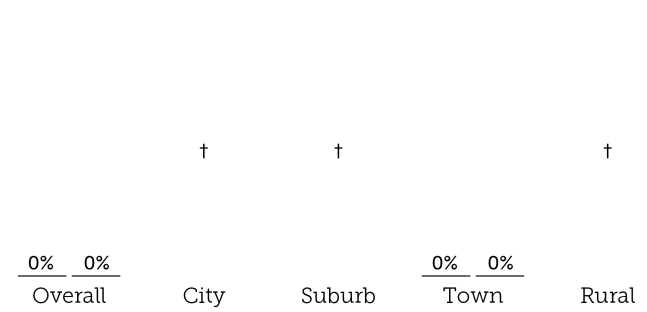
Provided Outside Circulation Services³



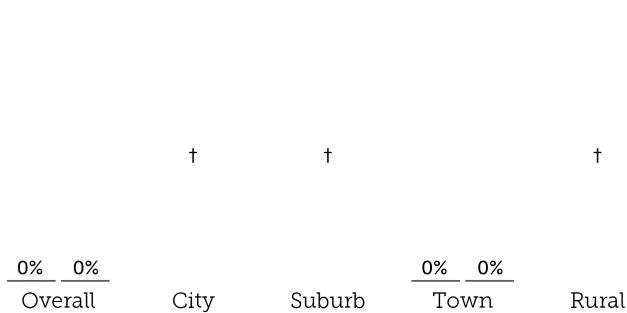
Intentionally Increased Outside Wi-Fi Access³



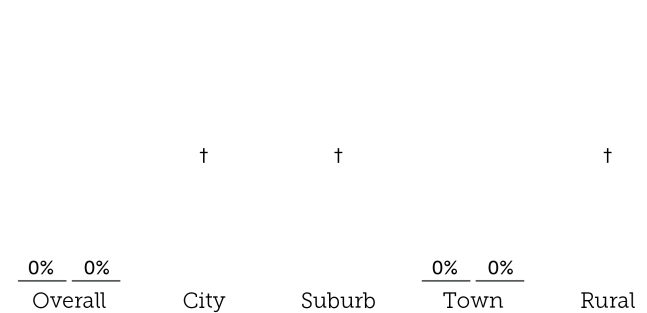
Allowed Online Library Card Registration³



Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

†Data are not available.



Virginia Public Libraries

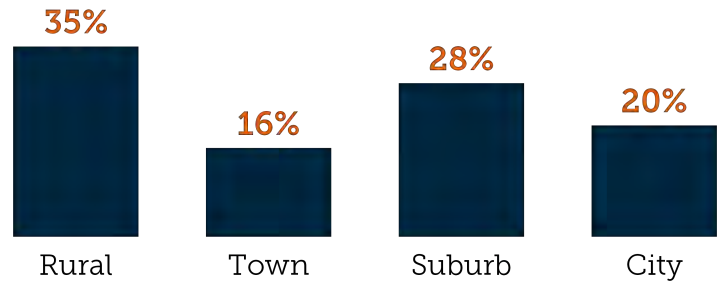
FISCAL YEAR 2021



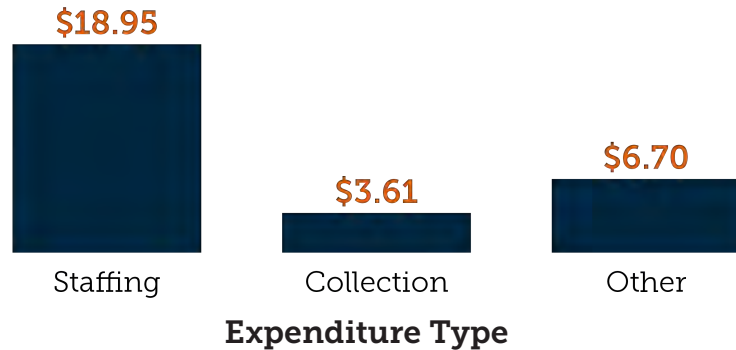
Quick Stats

Population Size Served	8,508,881
Public Library Systems	94
Public Library Outlets (Branches and Bookmobiles)	391
Public Library Staff (FTE)	4,039
Librarians	1,059
Other Library Staff	2,979

Public Library Outlets by Locale



Operating Expenditures per Person¹



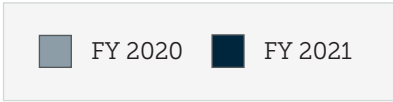
Circulation per Person¹



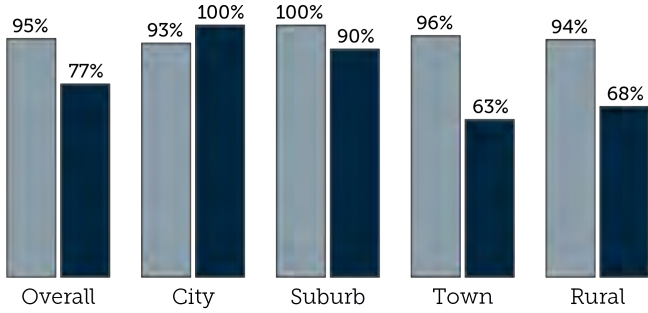
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	29.62	29.28	29.64	30.44	42.19
Total Operating Expenditures per Person	28.86	28.86	28.91	29.11	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	4.6	4.8	3.7	3.1	4.1
Library Visits per Person	3.6	3.5	2.5	1.0	1.7
Reference Transactions per Person	0.4	0.4	0.3	0.2	0.2
Public Internet Computers per 1,000 People	1.0	1.0	0.9	0.9	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.3	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.4	0.5	0.5	0.4	0.6
Librarians per 1,000 People	0.1	0.1	0.1	0.1	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

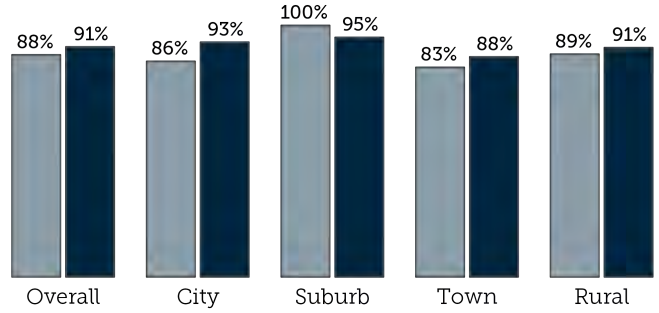
In response to COVID-19, Public Libraries in Virginia...



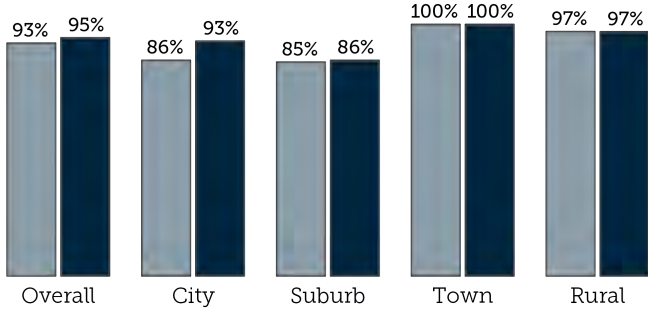
Physically Closed Buildings to the Public³



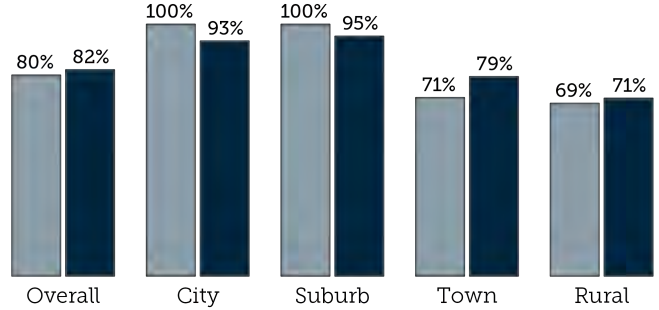
Provided Outside Circulation Services³



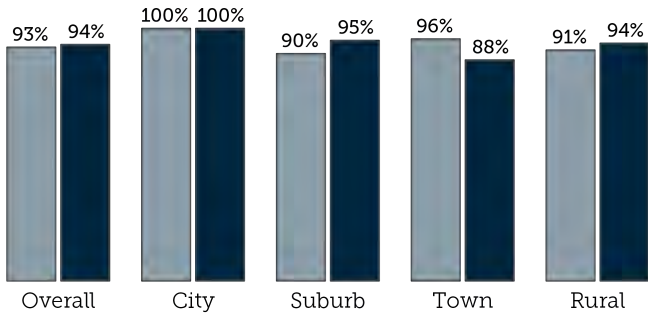
Intentionally Increased Outside Wi-Fi Access³



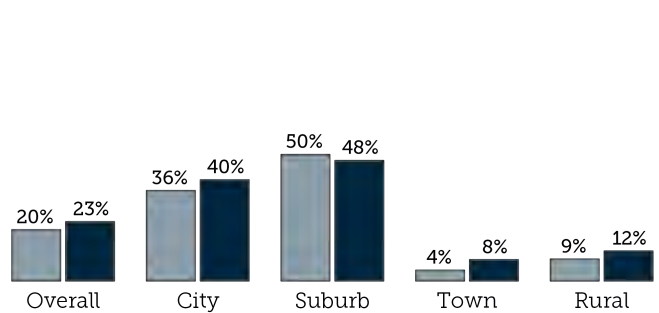
Allowed Online Library Card Registration³



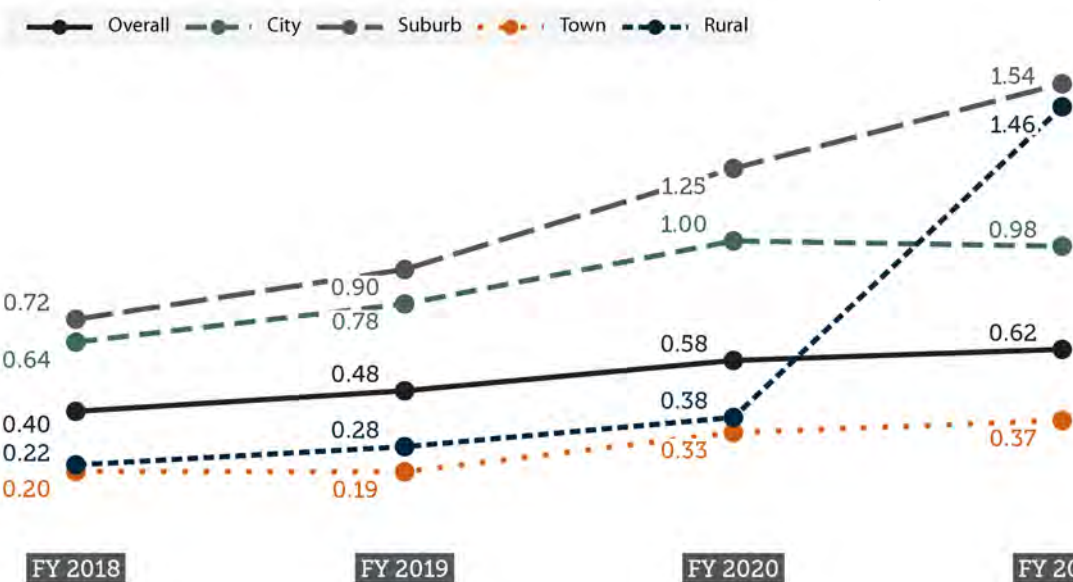
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Washington Public Libraries

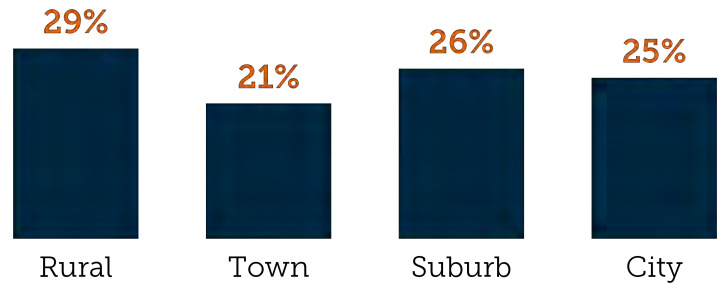
FISCAL YEAR 2021



Quick Stats

Population Size Served	7,653,730
Public Library Systems	59
Public Library Outlets (Branches and Bookmobiles)	377
Public Library Staff (FTE)	3,759
Librarians	799
Other Library Staff	2,959

Public Library Outlets by Locale



Operating Expenditures per Person¹



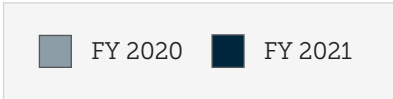
Circulation per Person¹



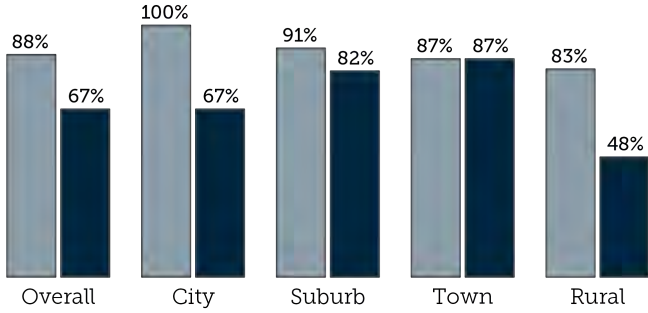
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	53.29	54.81	53.91	58.15	42.19
Total Operating Expenditures per Person	48.11	50.78	49.60	53.12	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.8	8.6	5.2	6.1	4.1
Library Visits per Person	5.1	4.6	1.3	1.7	1.7
Reference Transactions per Person	0.5	0.4	0.2	0.1	0.2
Public Internet Computers per 1,000 People	1.4	1.3	1.2	1.0	1.3
Public Internet Computer User Sessions per Person	0.8	0.7	0.2	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.5	0.5	0.5	0.5	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

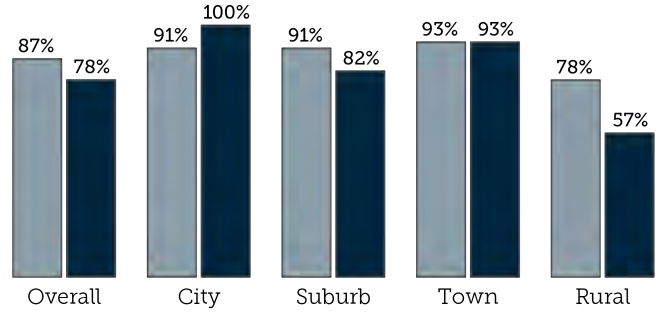
In response to COVID-19, Public Libraries in Washington...



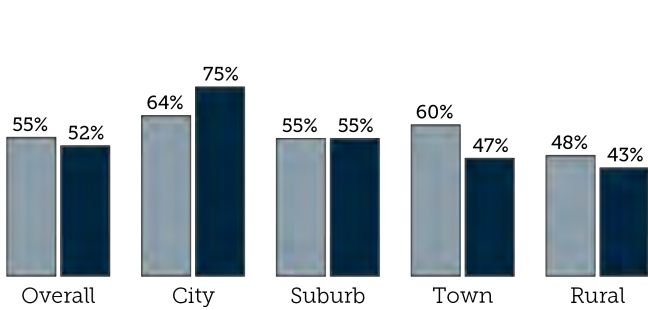
Physically Closed Buildings to the Public³



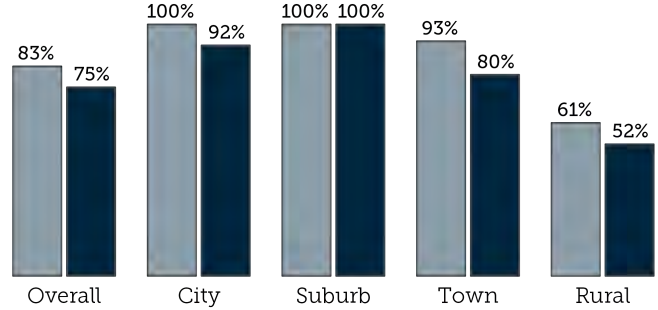
Provided Outside Circulation Services³



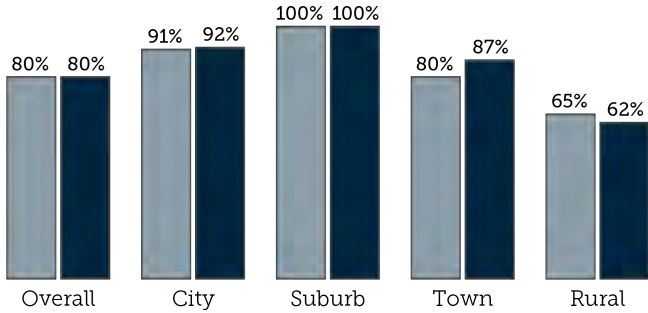
Intentionally Increased Outside Wi-Fi Access³



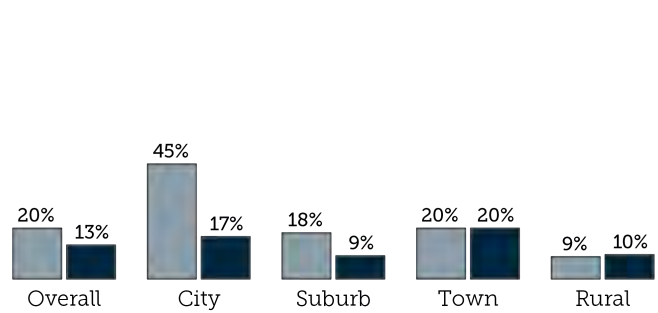
Allowed Online Library Card Registration³



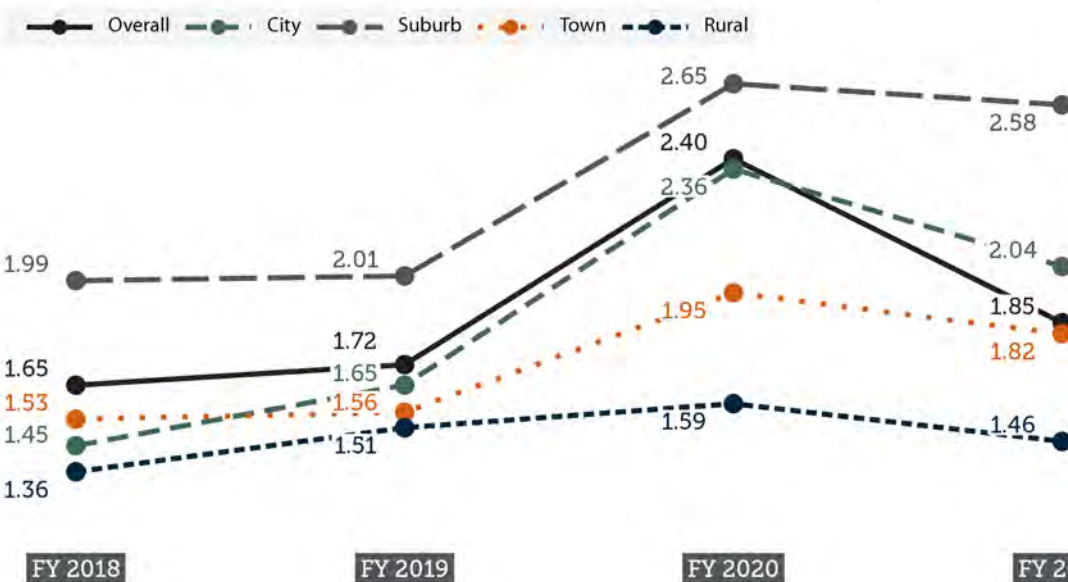
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



West Virginia Public Libraries

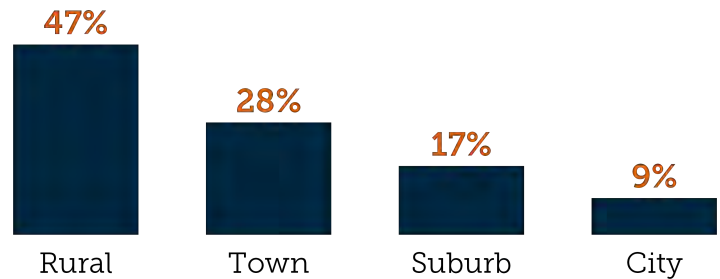
FISCAL YEAR 2021



Quick Stats

Population Size Served	1,852,994
Public Library Systems	96
Public Library Outlets (Branches and Bookmobiles)	178
Public Library Staff (FTE)	629
Librarians	375
Other Library Staff	254

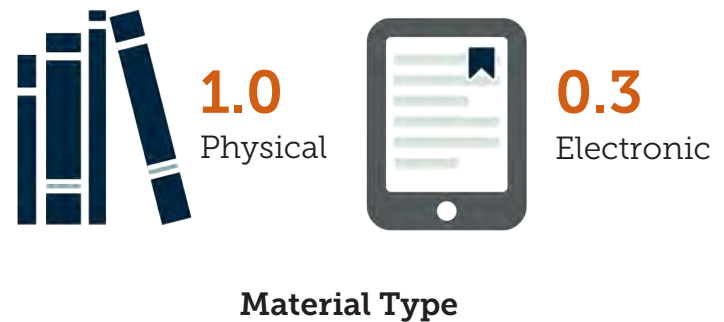
Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	13.68	15.45	15.13	15.22	42.19
Total Operating Expenditures per Person	13.67	14.17	13.81	13.78	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	2.3	2.3	1.9	1.3	4.1
Library Visits per Person	2.2	2.0	1.4	0.7	1.7
Reference Transactions per Person	0.2	0.2	0.2	0.1	0.2
Public Internet Computers per 1,000 People	1.0	1.0	1.0	0.8	1.3
Public Internet Computer User Sessions per Person	0.3	0.3	0.2	0.1	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.6
Librarians per 1,000 People	0.2	0.2	0.2	0.2	0.3
Other Library Staff per 1,000 People	0.1	0.1	0.1	0.1	0.2

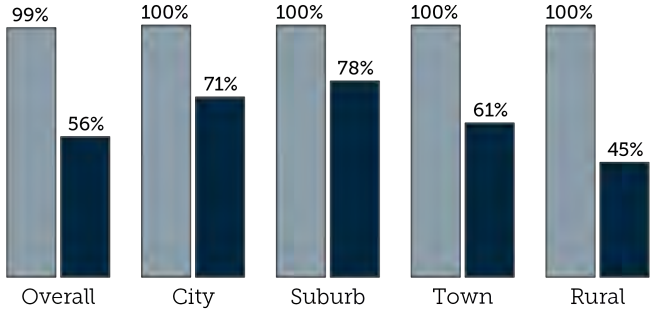
NOTE: These state profiles are a part of the FY 2021 Public Libraries State Report, additional caveats for data use can be found in Appendix B: State Report and Profile Methodology and Caveats.

Source: Institute of Museum and Library Services, Public Libraries Survey, FY 2018–2021.

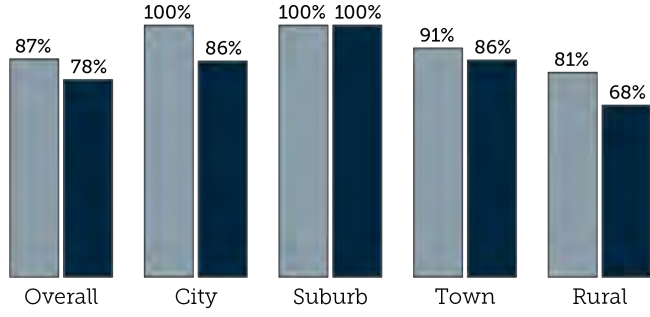
In response to COVID-19, Public Libraries in West Virginia...



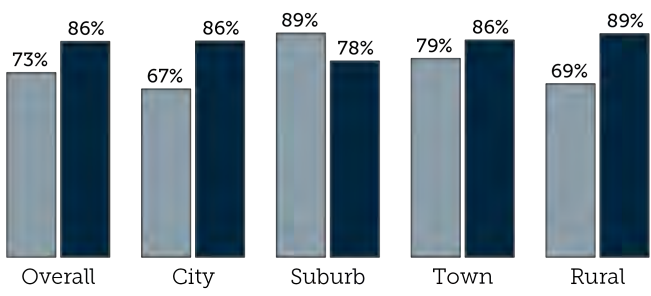
Physically Closed Buildings to the Public³



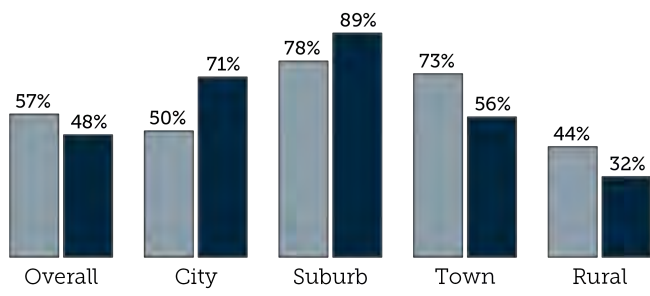
Provided Outside Circulation Services³



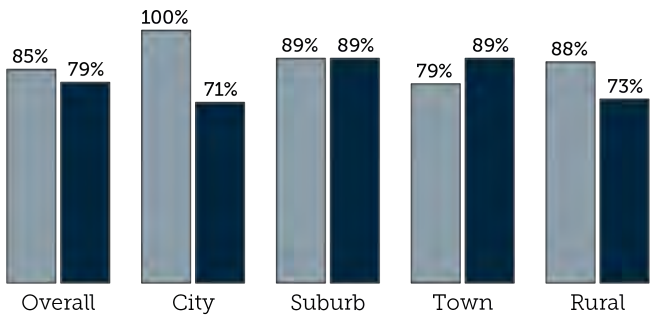
Intentionally Increased Outside Wi-Fi Access³



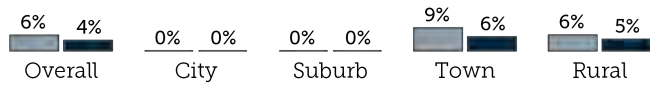
Allowed Online Library Card Registration³



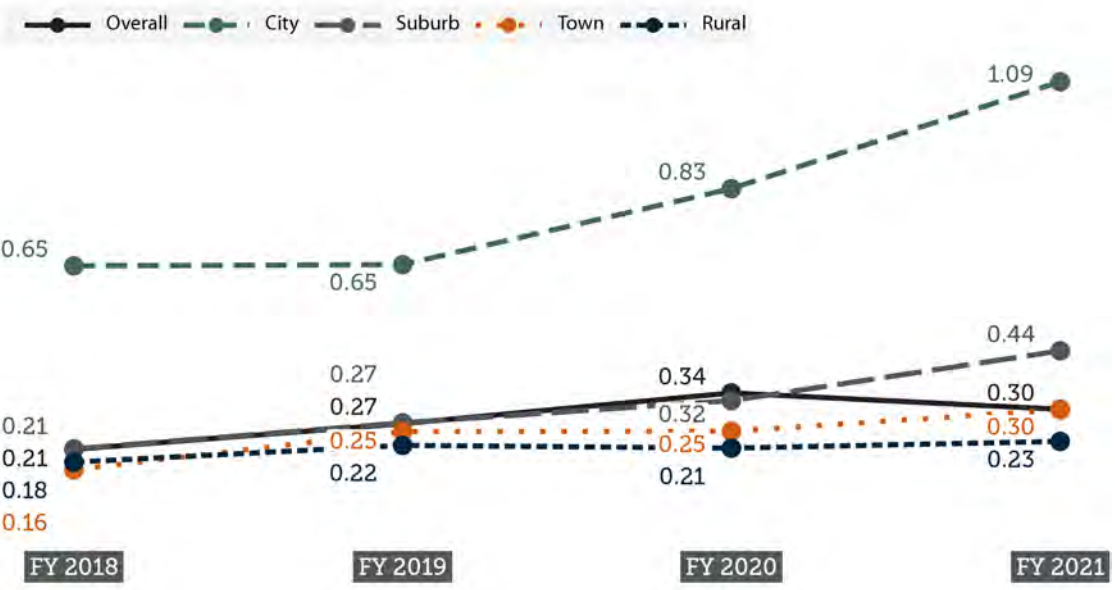
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Wisconsin Public Libraries

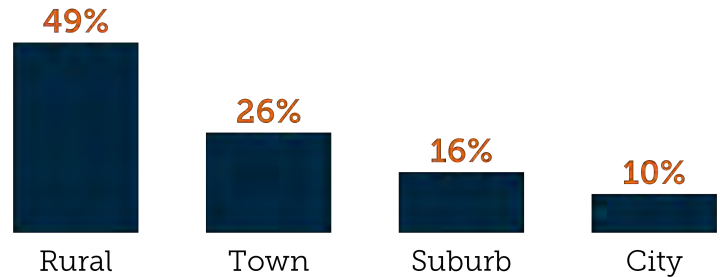
FISCAL YEAR 2021



Quick Stats

Population Size Served	5,896,918
Public Library Systems	380
Public Library Outlets (Branches and Bookmobiles)	464
Public Library Staff (FTE)	3,057
Librarians	1,271
Other Library Staff	1,785

Public Library Outlets by Locale



Operating Expenditures per Person¹



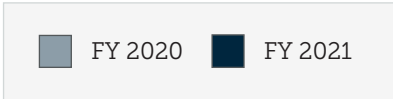
Circulation per Person¹



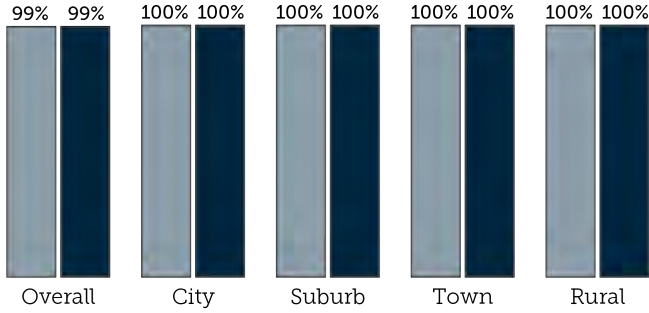
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	44.80	45.43	44.79	45.10	42.19
Total Operating Expenditures per Person	40.29	40.67	39.66	39.40	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	9.2	9.0	5.8	6.6	4.1
Library Visits per Person	5.4	5.3	2.2	2.4	1.7
Reference Transactions per Person	0.5	0.5	0.4	0.4	0.2
Public Internet Computers per 1,000 People	1.5	1.4	1.4	1.3	1.3
Public Internet Computer User Sessions per Person	0.6	0.5	0.2	0.2	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.6	0.6	0.6	0.6	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.2	0.2

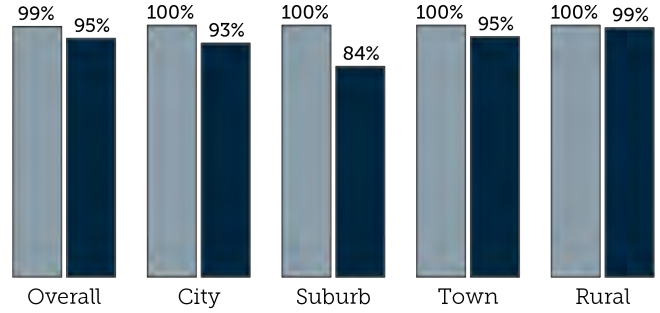
In response to COVID-19, Public Libraries in Wisconsin...



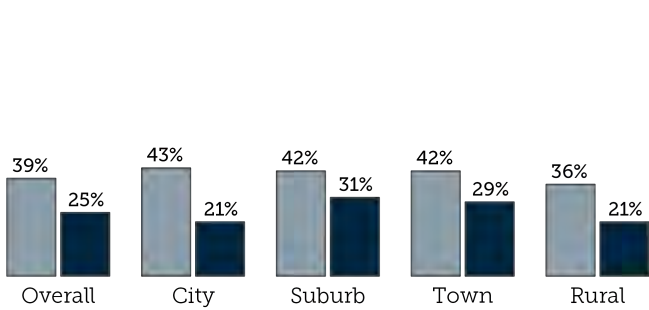
Physically Closed Buildings to the Public³



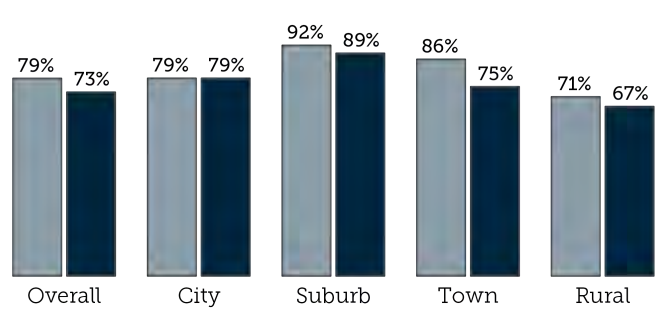
Provided Outside Circulation Services³



Intentionally Increased Outside Wi-Fi Access³



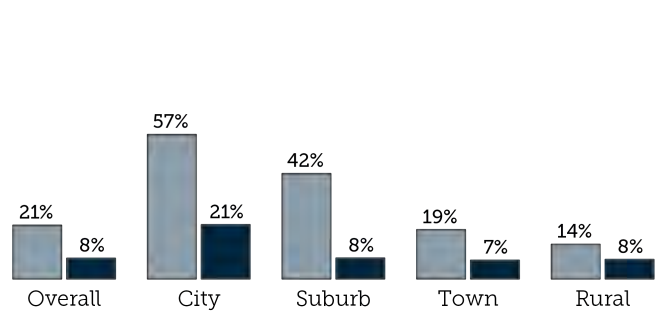
Allowed Online Library Card Registration³



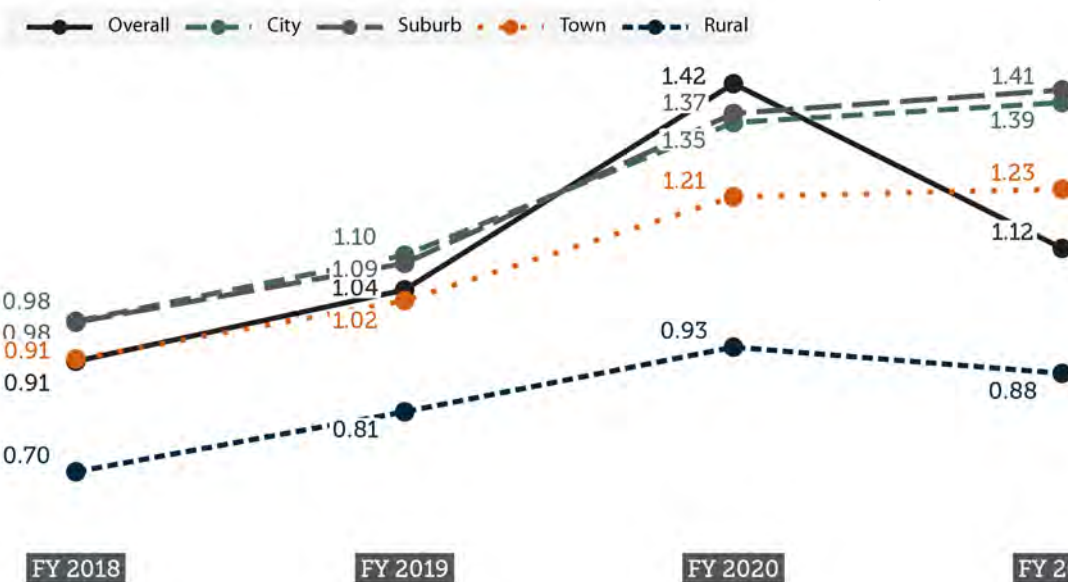
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."



Wyoming Public Libraries

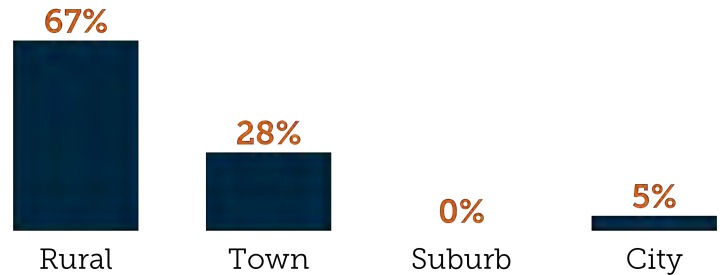
FISCAL YEAR 2021



Quick Stats

Population Size Served	576,851
Public Library Systems	23
Public Library Outlets (Branches and Bookmobiles)	76
Public Library Staff (FTE)	389
Librarians	183
Other Library Staff	206

Public Library Outlets by Locale



Operating Expenditures per Person¹



Circulation per Person¹



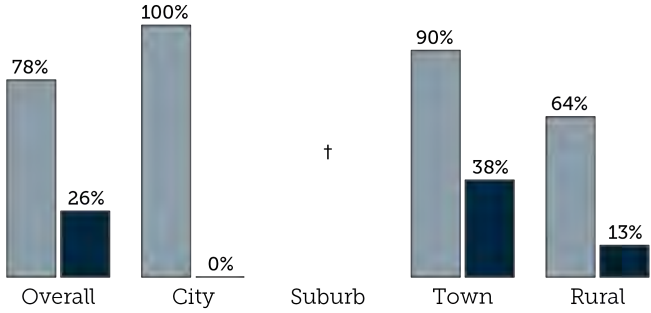
Public Library Indicators¹

Indicator	FY 2018	FY 2019	FY 2020	FY 2021	National
Public Library Financial Health²					
Total Operating Revenue per Person	49.72	49.97	50.96	50.24	42.19
Total Operating Expenditures per Person	49.28	49.21	48.38	44.28	37.87
Public Library Resources, Services, and Usages					
Circulation per Person	8.0	7.4	6.8	6.3	4.1
Library Visits per Person	5.6	5.2	3.8	3.2	1.7
Reference Transactions per Person	0.7	0.6	0.5	0.5	0.2
Public Internet Computers per 1,000 People	1.8	1.8	1.5	1.5	1.3
Public Internet Computer User Sessions per Person	1.2	1.2	0.7	0.5	0.2
Public Library Staffing (FTE)					
Total Library Staff per 1,000 People	0.8	0.8	0.8	0.8	0.6
Librarians per 1,000 People	0.3	0.3	0.3	0.3	0.3
Other Library Staff per 1,000 People	0.3	0.3	0.3	0.3	0.2

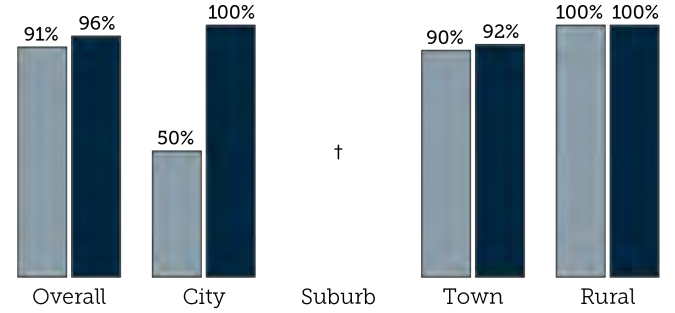
In response to COVID-19, Public Libraries in Wyoming...



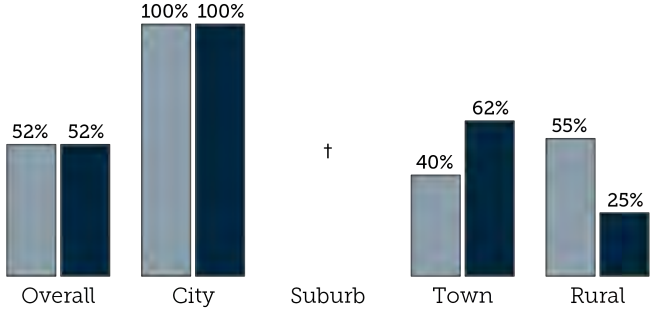
Physically Closed Buildings to the Public³



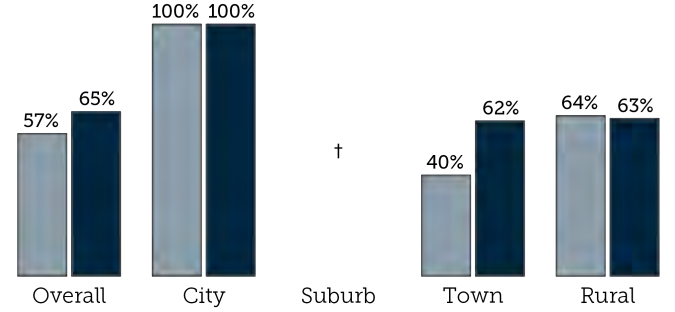
Provided Outside Circulation Services³



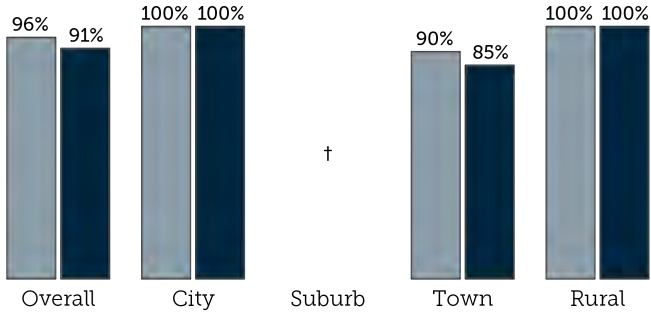
Intentionally Increased Outside Wi-Fi Access³



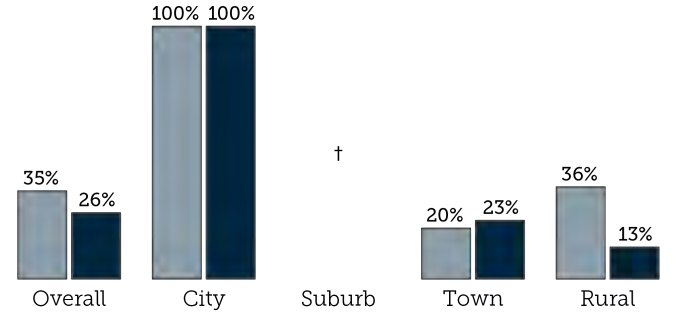
Allowed Online Library Card Registration³



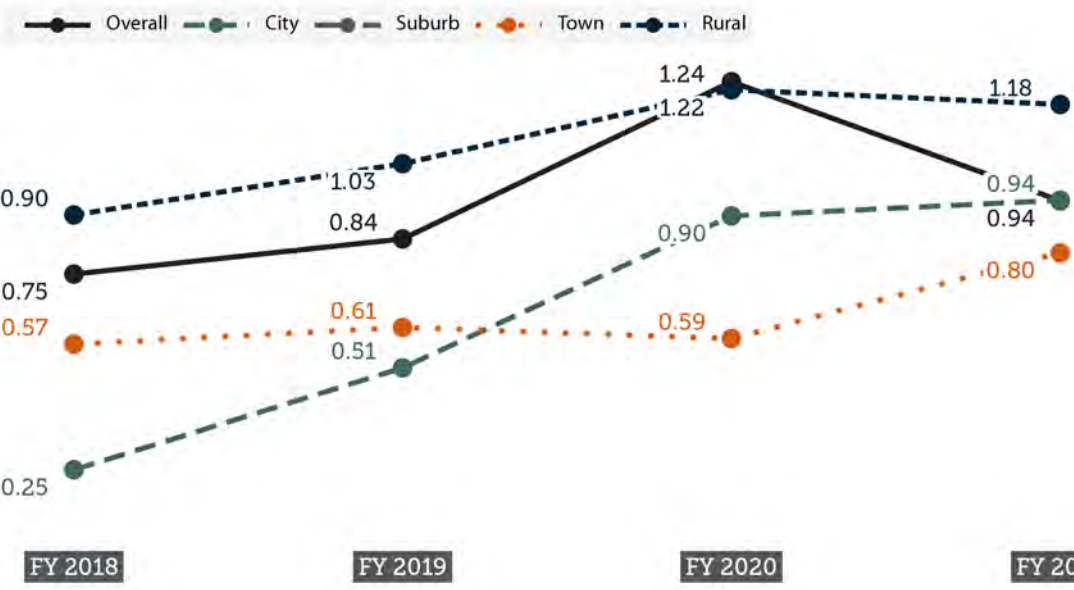
Provided Virtual Reference Services³



Staff Reassigned to Work Outside Library³



Median Electronic Circulation per Person, FY 2018–FY 2021, by Locale³



¹Reported values are medians. As a result, numbers may not sum to reported totals, which are also medians. Additionally, care should be taken when comparing to other published reports that use means. For more information, refer to Appendix B: State Report and Profile Methodology and Caveats.

²All financial data are in constant FY 2021 dollars.

³Data was collected at the administrative entity (AE) level. Therefore, locale breakdowns shown will not match those under "Public Library Outlets by Locale."

[†]Data are not available.



Acknowledgments

Many individuals made important contributions to this report. The Institute of Museum and Library Services is grateful to the many staff members who contributed to this report as well as the team from the American Institutes for Research.

IMLS

Marisa Pelczar
Matthew Birnbaum

AIR

Kathryn Barr
Soo Lee
Alexandra Lesniak

IMLS extends sincere gratitude to the Chief Officers, State Data Coordinators, other State Library Administrative Agency staff, librarians, and public library directors and other staff who provided data for this report. Their diligent efforts result in a national data resource with an exceptionally high response rate, year after year.

IMLS would also like to extend a special thank you to members of the survey advisory group for their help in managing the survey process. The Library Statistics Working Group (LSWG) is a vital part of the survey team. Their time and effort have helped make this report a more valuable resource to the library community and the public.

Library Statistics Working Group Members

Stacey Aldrich, State Librarian, Hawaii State Public Library System
Dr. Kawanna Bright, Assistant Professor, East Carolina University
Jennifer Chilcoat, State Librarian, Arkansas State Library
Verena Getahun, State Data Coordinator, Minnesota State Library Services
Dr. Gregory Gilpin, Professor, Montana State University
Joe Hamlin, State Data Coordinator, Library of Michigan
Linda Hofschire, Principal, LJH Consulting
Amanda Johnson, State Data Coordinator, State Library of North Carolina
Katina Jones, Program Manager for PLA, American Library Association
Martha Kyrillidou, Director, QualityMetrics LLC
Karen Mellor, State Librarian, Rhode Island State Library
Kelly Metzger, State Data Coordinator, Rhode Island State Library
Jennifer Nelson, State Librarian, New Jersey State Library
Annie Norman, State Librarian and Director, Delaware Division of Libraries
Whitney Payne, Director of Statistics and Research, Georgia Public Library Service